# ML for Demand Systems

```
Greg Lewis (MSR + NBER) Matt Taddy (MSR + Chicago) Kui Tang (Columbia)

Jason Hartford (UBC) Richard Li (UW) Mengting Wan (UCSD) James Zou (Stanford)

Matt Goldman (MSFT) Justin Rao (MSR) Di Wang (MSR)
```

### What is a demand system?

Suppose that you have transactions 't' on products 'j'. Write the quantity bought 'q' as

$$q_{tj} = \alpha_j(\boldsymbol{d}_t) + \gamma_j \log p_{tj} + \varepsilon_{tj}$$

a function of utility we can  $(\alpha_j(\mathbf{d}_t))$  and can't  $(\varepsilon_{tj})$  see, plus price  $p_{tj}$ .

You need to have a model like this to target customers or set prices.

## But it's a system!

For example: There many different products

Demand for *j* depends on substitutes and complements

Or: where does price come from?

$$\log p_{tj} = \varphi_t(\mathbf{c}_j) + \psi_j q_{tj}^* + \nu_{tj}$$

and the *demand system* is in equilibrium when  $q_{tj}^{\star}=q_{tj}$ 

This equilibrium introduces `price endogeneity':  $\mathbb{E}[p_{tj}\varepsilon_{tj}] \neq 0$ 

#### Economic models

Demand models let us estimate pieces of simplified systems

- Discrete choice of BLP and McFadden for one-hot selections
- Hedonics of Rosen and Bajari+Benkard for characteristic demand
- Almost Ideal for spending with big sets of complements and substitutes
- IV strategies for focused parameter inference

What can stat/machine/deep learning offer?

### Sometimes it's just regression

If we treat  $\varepsilon_{tj}$  as independent this is a prediction problem e.g., model store transactions with covariates  $x_{tj}$  as

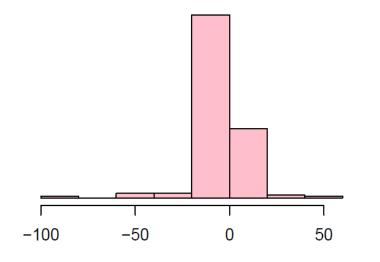
$$\mathbb{E} \log q_{tj} = \mathbf{x}'_{tj} \mathbf{\beta} + \log p_{tj} \mathbf{x}'_{tj} \mathbf{\gamma}$$

#### **Elasticities:**

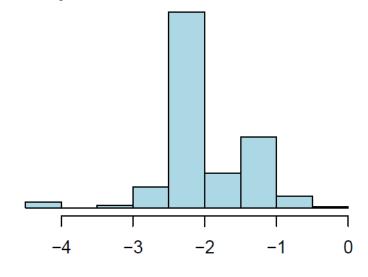
one shared:  $x_{ti} = 1$ 

$$\frac{dq}{dp}\frac{p}{q} = -0.23$$

brand-specific:  $x_{tjk} = \mathbb{1}_{[k=j]}$ 



 $x_{ti}$  = featurized description

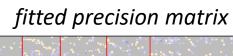


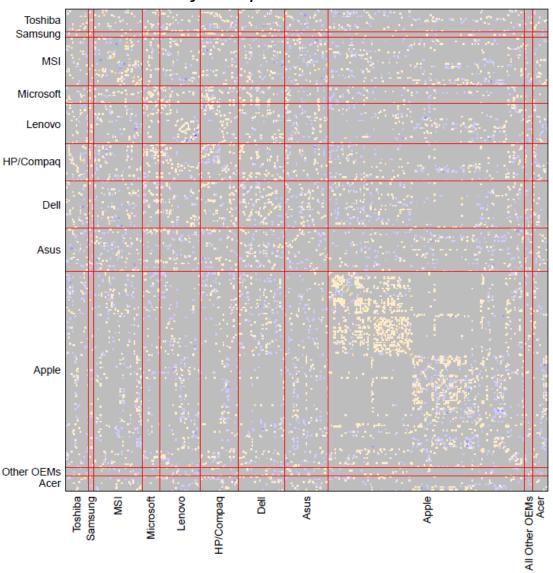
#### Cross-Product Sales Effects

Products move together

We can fit a graph of conditional dependencies (i.e., the precision) as a function of distance in both observables and latent space.

(using roll-outs for identification)



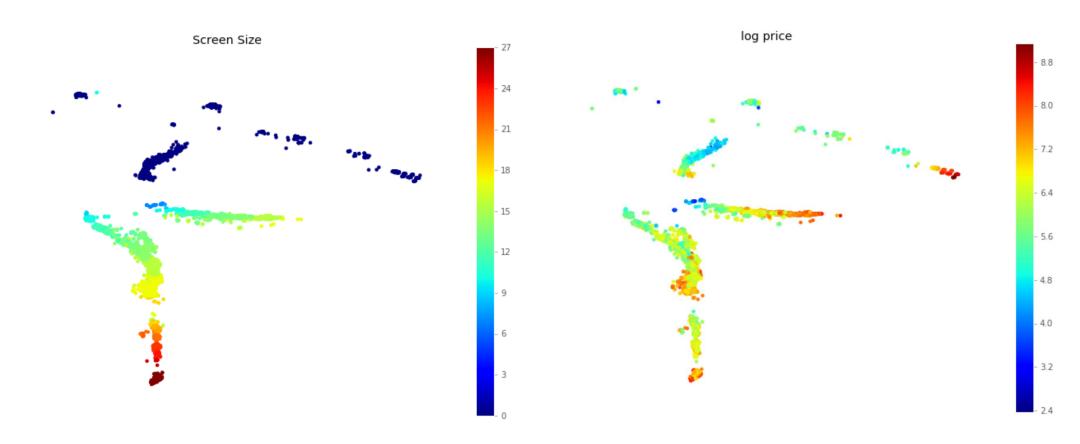


#### Deep Hedonics

Hedonic regression models prices from product characteristics

If the characteristic space is continuous and low-D then you can invert this to get demand for characteristics

We use auto-encoders to learn low-D latent characteristics



#### Product Co-occurrence

$$q_{tj} = \alpha_j(\boldsymbol{d}_t) + \gamma_j \log p_{tj} + \varepsilon_{tj}$$

Ignoring price (and demand shifters), a market with many products yields many big J-vectors of correlated quantities  $\mathbf{q}_t = [q_{t1} \cdots q_{tJ}]'$ .

Classic "data mining" seeks association rules in market baskets:

Find 
$$j \neq k$$
 pairs so that  $\mathbb{E}[q_{tj}q_{tk}] \gg \mathbb{E}q_{tj}\mathbb{E}q_{tk}$ 

Contemporary ML (e.g., from NLP) has much better tools for this.

### From word to product embedding

Words are like products and sentences are like baskets

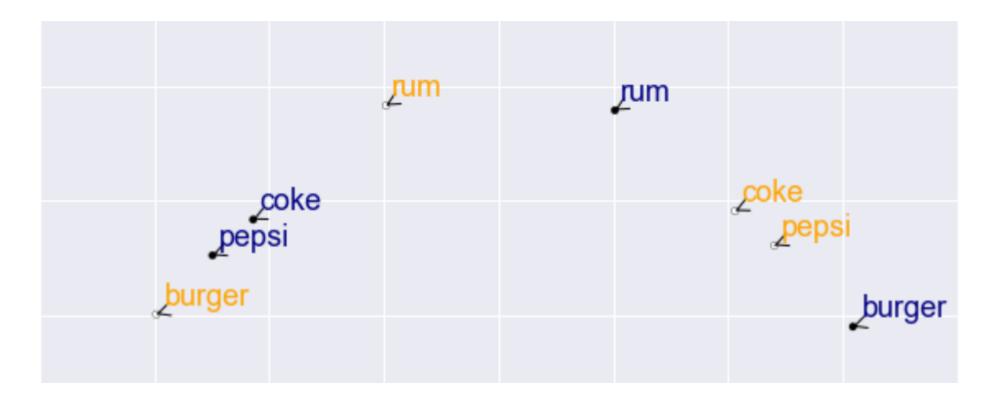
Tools like word2vec and glove map from the J-dimensional discrete space to [two] vector *embeddings* in  $\mathbb{R}^S$ , and  $S \ll J$ 

$$\max \left\{ \sum_{t} \sum_{j,k} q_{tj} q_{tk} \boldsymbol{u}_{j}' \boldsymbol{v}_{k} - A(\boldsymbol{U}, \boldsymbol{V}, \boldsymbol{C}) \right\}$$

where  $c_{jk} = \sum_{t} q_{tj} q_{tk}$  and  $A(\cdot)$  is a normalizing constant

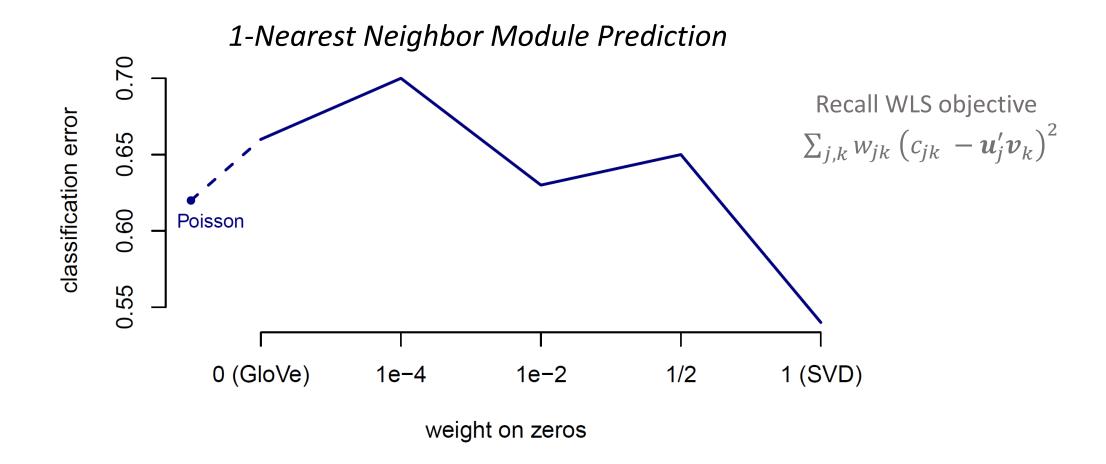
W2V uses logit model, Glove minimizes  $\sum_{j,k} w_{jk} \left( c_{jk} - u_j' v_k \right)^2$ ,  $w_{jk} = \mathbb{1}[c_{jk} > 0]$ 

### Product Embeddings



substitutes (synonyms) are close in the same vector space complements (topical words) are close across vector spaces

Supermarkets products are organized into narrowly defined modules If we believe that modules contain mostly substitutes, then same-space embedding neighbors should often be in the same module



### Moving inside a demand system (AIDS)

It's *almost* ideal:

$$s_t = \alpha + \Gamma \log(p_t) + \beta \log \frac{e_t}{\phi_t} + \varepsilon_t$$

 $s_{tj}$  is the budget share for product j in basket t and  $e_t$  is the budget

$$(e_t = \sum_j \$_{tj} \text{ and } s_{tj} = \$_{tj}/e_t)$$

 $\phi_t$  is the translog price index  $\sum_j \log p_{tj} \left[ \alpha_j + \sum_k \gamma_{jk}^* \log p_{tk} \right]$  (which we will replace with a plug-in for estimation)

This is meaningful after aggregation, and we can actually estimate it

## Factorizing $\Gamma$

The price terms are key to finding complements and substitutes

$$\mathbb{E}s_{tj} = \alpha_j + \sum_{k} \gamma_{jk} \log p_{tj} + \beta_j \frac{e_t}{\phi_t}$$

 $\Gamma$  is  $J \times J$ , so we need to reduce dimension if J is going to go big One option: square matrix factorizations from word/prod embedding Rewrite  $\Gamma = UV' + D$  where  $u_j, v_j$  are S-vectors and D is J-diagonal

## Embedding lunch on the cape

Γ	coke	pepsi	burger	fries	oyster
coke	-0.25	0.25	0.000	0.000	0.0
pepsi	0.25	-0.25	0.000	0.000	0.0
burger	0.00	0.00	0.125	-0.125	0.0
fries	0.00	0.00	-0.125	0.125	0.0
oyster	0.00	0.00	0.000	0.000	0.0

	coke	pepsi	burger	fries	oyster
alpha	0.15	0.15	0.50	0.1	0.10
beta	0.02	0.02	-0.15	0.1	0.01
mean price	0.50	0.50	3.00	1.0	0.50

coke fries



pepsi

burger

#### Beer

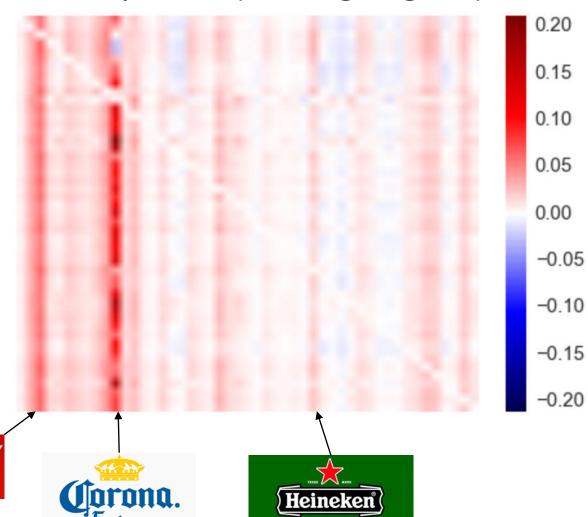
We fit on store-week totals.

Translate the  $\gamma_{jk}$  values into [compensated] elasticities as

$$\frac{\gamma_{jk}}{\overline{S_j}} - \overline{S_k} - \mathbb{1}_{[k=j]}$$

ludweiser

#### Elasticity matrix (omitting diagonal)



#### Just a start

We're doing all this to scale up to Really Big J Products, keeping things fast enough to have parameters change for subgroups of transactions.

AIDS implies restrictions:  $\gamma_{jk}=\gamma_{kj}, \quad \sum_{j}\gamma_{jk}=\sum_{j}\gamma_{kj}=\sum_{j}\beta_{j}=0$ We're going to use these (symmetry via  $\Gamma=UV'+VU'+D$ ).

The big agenda: bring ML into meaningful Econ models