

# ***WE DELIVER***

Driven Towards Excellence



# **SWIFT**

A LOCAL HERO DELIVERING NATIONWIDE

## Company Profile



# Company Overview

Operating within Zimbabwe for over 75 years, Swift Transport is a proudly Zimbabwean brand. It is a well-established national transport and logistics company specialising in local and international courier services and freight transport, distribution and logistics. Swift has a wide range of service offerings making it the go to company that can take care of all transport requirements.

Swift's main services include; Swift Courier Express, Swift Freight, Swift Full loads, Swift Mutakuri and SkyNet Worldwide Express. Swift is also the only local transport company that can boast having a truly nationwide network. It has 24 depots, nine satellite depots and seven convenience outlets situated throughout the country, guaranteeing delivery anywhere within 48 hours.

## OUR VISION

To be the major freight distribution and logistics company in Zimbabwe and the Southern African region.

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## VALUE STATEMENT

“We solve problems by delivering on our promises with united focused teamwork through offering logistics solutions”

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## OUR MISSION

We are the logistics market leaders providing a full range of value distribution solutions throughout Zimbabwe. We do this by having a passionate and inspired culture of “going the extra mile”, thereby creating value and exceptional service for all our stakeholders.

# SWIFT

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# The History of Swift

Swift Transport Services was incorporated on the 16 March 1946 and started with two depots, one in Harare and one in Bulawayo. Over the years other transport operations were acquired, growing the fleet and increasing the depot saturation. Swift's roots from its inception over 75 years ago has been in all aspects of transport and logistics. The company has the ability to transport freight for all industries bringing together decades of experience and expertise in logistics, supply chain movement and freight storage and movement. Swift is locally owned, it has weathered many transitions, political and economic, as well as a global pandemic, it is a steadfast transporter. Swift is renowned throughout Zimbabwe and is a trusted and well respected brand.



# Swift Team

Swift Transport employs over 800 staff in the following departments in depots nationwide:

- Operations
- Sales & Marketing
- Finance
- Administration
- Information Technology
- Human Resources
- Engineering workshops

Swift transport believes in training staff, this is seen as an investment in its people and the company as a whole.

## Driver training

Unifreight has a dedicated driving school, the focus of which is to train all company drivers on all vehicles within the fleet. The school also offers an extensive defensive driving course and many refresher courses.

## Staff training

Swift prides itself on offering both internal and external staff training across all departments ensuring staff members have the knowledge and understanding to offer a great service.

## Apprentices & graduates

Every year Swift transport enrolls both apprentices for the Engineering division and Graduates Management Trainees (GMTs) from tertiary institutions around the country to work in departments throughout the company. The GMTs are incorporated into the business where they gain practical experience in their given field.

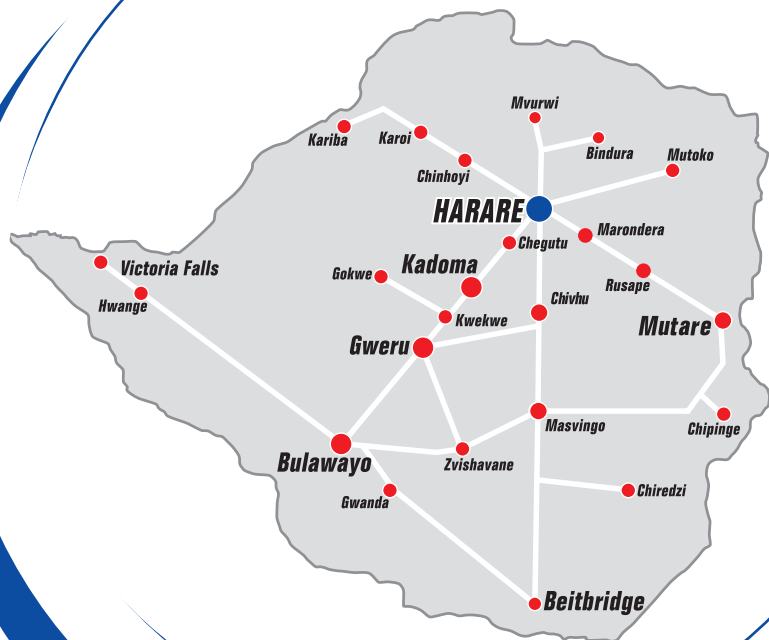
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*SWIFT is our business partner and is one of the most respected firms in Zimbabwe. I would want to single out the support we always get from the Key Account personnel and the Operations Dpt. We look forward to yet another year of a successful partnership with SWIFT.*

Brighton Chiwara, Nestle Zimbabwe

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# Total Logistics Solutions you can depend on



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*It has truly been a Swift journey through the years as our Olivine brands have managed to remain visible across Zimbabwe largely due to Swift transport. Since its 1946 at Swift's inception Olivine has seen its footprint increase as Swift has steadily increased its routes. Indeed Olivine has ridden its lows and sailed its highs with Swift by the side hence its proud association with the local hero.*

*- Achilles Mpeta, Olivine Industries*

Swift's depots are strategically situated throughout the country. Swift has one of the best run fleet of vehicles on the road, which can be attributed to the success of the company and how it is currently being managed. Swift transport has secured contracts from some of the biggest corporations operating in all industries in Zimbabwe through its great service offering and much sought after reliability, safety and security record. Swift is an innovative and dynamic company embracing the needs of all its customers across all industries, working to deliver a 'to door' service for both businesses and individuals alike.

24

DEPOTS NATIONWIDE

Plus 9 satellite depots and  
7 convenience outlets

# Swift Services

Swift transport offers five distinct services guaranteeing a full offering for all transport requirements ranging from 0.1kg up to and including 34 tonnes:



- Overnight service to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe)
- Guaranteed 48 hour delivery to other destinations
- Weight range: **0 – 20 kilograms**
- Volumetric Weight limit: 45cm x 45 cm x40cm
- Products available from Swift include:
  - Action packs** (1kg & 3kg)
  - Super packs** (5kg, 10kg, 20kg)
- Transportation of both documents and parcels
- Consignments delivered by 10am to a business addresses – within Municipal Areas in major destinations
- Personal/Residential addresses are required to collect from the depot, or pay a collection/delivery fee
- Perishable freight is always given priority and is an exception regardless of volume



- Overnight to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe)
- Guaranteed 48 hour delivery to other destinations
- Weight range: **21 – 100 kgs**
- Transportation of consignments that weigh more than 20kgs
- Consignments delivered by 10am to a business address – within Municipal Areas in primary destinations
- Personal/Residential addresses are required to collect from the depot
- Perishable freight is always given priority and is an exception regardless of volume



- Weight range: **101 kilograms – 6 tonnes**
- Guaranteed delivery within 48 hours
- Delivery within 24 hours 80% of the time to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe)
- Consolidated loads accepted
- Variety of reliable fleet and trailer options available

# Swift Services

Swift transport offers five distinct services guaranteeing a full offering for all transport requirements ranging from 0.1kg up to and including 34 tonnes:



- Weight range: **6 tonnes to a maximum 34 tonnes**  
**6 tonnes – 12 tonnes** on a draw bar  
**6 tonnes – 22 tonnes** on a semi  
**6 tonnes – 34 tonnes** on a combination semi and draw bar
- Single delivery/single collection
- Delivery guaranteed within 48hrs to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe)
- Variety of reliable trailer options available
- Labour is not generally provided, unless by arrangement on a cost recovery basis
- Demurrage incurred after 48 hours



- Service available on 7 continents and in 209 countries
- Weight range: **0 – 30kilograms**
- Parcel Express (Export and Import)
- Import Express (Collection from anywhere in the world)
- Airfreight (Export and Import)
- Customs Clearing (through a partnership)
- Domestic Courier service to door (limited to special clients at premium rates in Harare).



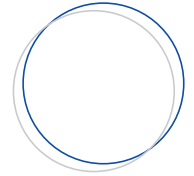
- Tobacco movement countrywide
- Overnight service to the sales floor in Harare
- Transportation of commercial bales from regional floors to warehouses in Harare
- Transportation of communal bales from Swift depots countrywide to Harare sales floors
- Volumax tautliner trailers for transporting tobacco bales safely and securely
- Stop-order on advance payments and transport so communal tobacco growers do not have to outlay any cash to pay for the service
- Safe, secure, efficient ,reliable transport to the sales floors



# The Fleet

**Loads from 0.1kgs up to and including 34 tonnes.**

With its inherently sound infrastructure, large complement of well-trained drivers, and backed by experienced management and employees, the Swift transport fleet is large, varied and can carry any load from 0.1kgs up to and including 34 tonnes.



**Swift transport boasts one of the largest fleets of any other local transport company in Zimbabwe.**

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The Swift Trunking class includes heavy tractors for trunking and shunting of freight, moving loads between 6 and 34 tonnes; the C&D class (collection and delivery) comprises 4 and 7 tonne rigid and articulated vehicles, pick-ups and motorbikes. There are a multitude of different styles of trailers available to the entire fleet to move any load.

The company has recently acquired state-of-the-art Tautliner trailers to assist with the increased demand. These trailers are the first of their kind in Zimbabwe with advanced technology making them stronger, lighter and with fewer working parts. Pulling these trailers are new Scania horses.





# Fleet Maintenance & Engineering



Engineering workshops is responsible for the maintenance of the entire Swift fleet. There are 6 workshops strategically situated in Swift depots countrywide. These workshops are on call 24 hours a day, seven days a week to ensure minimum down time should a breakdown occur. There are 80 qualified personnel including experienced mechanics and artisans who operate from these national workshops.

## Workshops



Harare



Bulawayo



Mutare



Masvingo



Gweru



Chiredzi

# Where we're heading ● — ● Innovation ● —

Zimbabwe is advantageously situated within southern Africa and has good trading relationships with its neighbouring countries. Freight movement is done mostly via the road networks as rail infrastructure in Africa is often not reliable. Swift transport will be looking at cross-border opportunities in the future, which has been requested by a few of its current customers. Having totally dominated and perfected the local distribution and transportation market, Swift transport's future will include taking its transport model further afield into Africa.

Swift Transport will also be supporting the local transport market with a new home delivery service currently being implemented. Swift Transport has confidence in the future, pride in its abilities, and is always ready and willing to deliver professional transport and related logistics services to meet the needs of both existing and prospective customers in Zimbabwe, and the region as a whole.

## Convenience

Swift over the last year has opened five Convenience Outlets in suburban locations around the capital city Harare so that customers have more access to all Swift's transport services.

## Digital

Customers can also book and pay for collections and deliveries "to door" through the Swift website. This service was introduced during the pandemic and has grown to become a Home Delivery service.

### Door to Door

Swift Transport will also be supporting the local transport market with a new home delivery service currently being implemented.

### Cross Border

Swift transport will be looking at cross-border opportunities in the future



# Get in touch

