Darontae Colley

Southfield, Michigan

dcolley3@email.davenport.edu | (313) 459-1296

https://tae360.github.io/Tae360Portfolio/

EDUCATION

Davenport University | Grand Rapids, MI   **December 2024**

Bachelor of Science in Computer Information Systems   GPA 3.08

- Specialty in Secure Software Development

<u>Related Coursework</u>: Software Engineering, Mobile Application Development, Web Application Development, Database Systems, Database Design, Data Structures and Algorithms, Python Scripting

Associate of Applied Science in Computer Information Systems   **August 2022**

TECHNICAL QUALIFICATIONS

- C#
- HTML & CSS
- JavaScript
- SQL
- Visual Studio
- Customer Support

- Python
- Mobile Development
- Unity
- Video Production/Visual Effects
- Cybersecurity
- Technical Support

EXPERIENCE

Epiq Global   Southfield, MI

Data Breach Support Specialist (Tier 1 Technical Support)   September 2025 – Present

- Help clients by responding to data breach incidents, checking for identity within CCA Verve and Microsoft Excel, giving reassurance, and documenting important information.
- Maintain private information following privacy, security and other standards to prevent uncertainty and discomfort with clients.
- Resolve enrollment and technical issues for credit monitoring services using online platforms, to give the needed help and assistance to clients.
- Document and escalate more problematic technical issues to Tier 2 team members, exchanging problems with one another.

Penta Solutions LLC   Southfield, MI

Software Engineer Intern   September 2024 – December 2024

- Utilized Mach2, Kepware, and Niagara to watch and monitor data connected with PLC machines and other systems, so that clients can be assisted and data can be kept up well with.
- Improved Mach2 user interfaces using HTML, CSS, JavaScript, and SQL to make applications easier for clients and employees to use and fix different problems that may arise.
- Built and added UI/backend features using JavaScript and React to help update and manage data appropriately, so that when data needed to be shared or collected it could be done so quickly.

Virtual Employment Training Services (VETS)   Southfield, MI
Virtual Production Technician   June 2020 – Present
- Work with virtual production equipment setup and maintenance.
- Set up and monitor live streaming sessions for virtual workout programs.
- Find and make better solutions for technical issues during virtual productions providing support to clients.

IT PROJECT EXPERIENCE

Home Appliance Shop
- Developed a C# application with Visual Studio with a login screen and credentials to provide better security for logging into the system.
- Allows users to view different home appliances and add them to their cart.
- Added SQL Server for users to be able to save a product and use CRUD (Create, Read, Update, Delete) options for their product of choice.

2D Platformer Game (Unity, C#)
- Added player controls movement, jumping, and interacting with the world within the game.
- Created enemy AI and obstacles to make the game feel more fun for players.
- Designed many levels more difficult than others based on how far the player made it through the game.

College Project Website
- Created a website that acts like an actual college site using CSS, HTML and JavaScript.
- Designed pages where you can see what courses the college offers, learn about the college, and more.
- Includes a "Contact Us" page where you can send questions or inquiries.

Name List CSV Creator & Phone Directory CSV Reader
- Developed a Python program to create a list with names which saves them to a .csv file. allowing the option of reading and printing the listed information as well.

Reflex Game
- Developed a mobile game to tap a bouncing ball as many times as possible in Kotlin using Android Studio.
- Included rules within the game, like hit/miss criteria and conditions for how the game starts and ends.