Taewan Kim, PhD

김태완 - HCI Researcher | Designer

twkim24@gmail.com | taewankim.io

About

I am a Human-Computer Interaction (HCI) researcher with an industrial design background. Currently, I am researching **User-centered Human-Al Interaction** at KAIST. Drawing on strengths in Mixed Methods Research and Human-Centered Design, I develop research artifacts, interactions, and methodologies that benefit both researchers and practitioners. During my doctoral program, I conducted research **exploring new opportunities and possibilities offered by Al technology** in the healthcare domain. Recently, I have been conducting research on the use of **Large Language Models (LLM)** technology to enhance mental well-being.

Specialty

- Human-Al interaction design
- HCI/UX Research
- Mental and Physical Wellbeing & Healthcare
- Rapid Prototyping & Evaluation
- Mixed Method Research (Qualitative x Quantitative)
- Research paper writing and communication

Skills & Tools

- LLM-based Feature Pipeline Design: OpenAI- GPT, NAVER-HyperCLOVA
- Development: React.js, ReactNative, Tailwind CSS, FastAPI, Firebase, HTML&CSS
- Qualitative/Quantitative Analysis: Prism, SPSS, R, ATLAS.ti
- UX/UI Design & Prototyping: Adobe suite, Sketch, Figma, Framer, 3D Modeling (SIEMENS NX, Rhino), Arduino

Experience

NAVER AI LAB - HCI TF

PhD Research Intern | Jan 2023 - Jul 2023 | Mentor: Dr. Young-Ho Kim

Conducted HCI x LLM research projects

- Developed and prototyped **LLM-based** conversation pipelines (HyperCLOVA, GPT-4)
- First-authored paper has been accepted to CHI 2024 (Preprint)

Education

KAIST

Ph.D. | Industrial Design, specializing in Human-Computer Interaction | Sep 2021 - Feb 2024

Research field: Human-computer Interaction • Human-Al Interaction • Large language model (LLM) • Healthcare & Well-being • Positive computing
Advisor: Prof. Hwajung Hong

Seoul National University

Ph.D. (All but dissertation) | Cognitive Science, specializing in Human-Computer Interaction | Sep 2018 - Aug 2021 Advisor: Prof. Hwajung Hong (*Transferred to KAIST due to adviser's move. Finished coursework)

UNIST

M.E. | Creative Design Engineering | Mar 2016 - Feb 2018

Handong University

B.S. | Product Design | Mar 2011 - Feb 2016

Journal Articles / Conference Papers (Peer-Reviewed)

MindfulDiary: Harnessing Large Language Model to Support Psychiatric Patients' Journaling

Taewan Kim, Seolyeong Bae, Hyun AH Kim, Su-woo Lee, Hwajung Hong, Chanmo Yang, Young-Ho Kim ACM CHI 2024 (to appear) - Preprint

DiaryMate: Understanding User Perceptions and Experience in Human-Al Collaboration for Personal Journaling

Taewan Kim, Donghoon Shin, Young-Ho Kim, and Hwajung Hong

ACM CHI 2024 (to appear) - Preprint

Promoting Self-Efficacy of Individuals with Autism in Practicing Social Skills in the Workplace Using Virtual Reality and Physiological Sensors: A Feasibility Study

Sung-In Kim, So-youn Jang, **Taewan Kim**, Bogoan Kim, Dayoung Jeong, Taehyung Noh, Mingon Jeong, Kaely Hall, Meelim Kim, Hee Jeong Yoo, Kyungsik Han, Hwajung Hong, Jennifer G. Kim JMIR Formative Research 2023 - <u>DOI</u>

Prediction for Retrospection: Integrating Algorithmic Stress Prediction into Personal Informatics Systems for College Students' Mental Health

Taewan Kim, Haesoo Kim, Hayeon Lee, Hwarang Goh, Shakhboz Abdigapporov, Mingon Jeong, Hyunsung Cho, Kyungsik Han, Youngtae Noh, Sung-Ju Lee and Hwajung Hong
ACM CHI 2022 - <u>DOI</u>, <u>PDF</u>

Sad or just jealous? Using Experience Sampling to Understand and Detect Negative Affective Experiences on Instagram

Mintra Ruensuk, **Taewan Kim**, Hwajung Hong, and Ian Oakley

ACM CHI 2022 - DOI, PDF

The Workplace Playbook VR: Exploring the Design Space of Virtual Reality to Foster Understanding and Support of Autistic People in the Workplace

Jennifer G. Kim, **Taewan Kim**, Sungin Kim, Soyeon Jang, Stephanie Lee, Heejung Yoo, Kyungsik Han, and Hwajung Hong ACM CSCW 2022 - <u>DOI</u>, <u>PDF</u>

VISTA: Understanding Characteristics of Autistic People through a VR-based Interactive Social Skills Training System

Bogoan Kim, Dayoung Jeong, Mingon Jeong, Taehyung Noh, Sung-In Kim, **Taewan Kim**, So-youn Jang, Hee Jeong Yoo, Jennifer G Kim, Hwajung Hong, and Kyungsik Han

ACM VRST 2022 - DOI, PDF

Understanding University Students' Experiences, Perceptions, and Attitudes Toward Peers Displaying Mental Health-related Problems on Social Network Sites: Online Survey and Interview Study

Taewan Kim, and Hwajung Hong JMIR Mental Health 2021 - <u>DOI</u>, <u>PDF</u>

In Helping a Vulnerable Bot, You Help Yourself: Designing a Social Bot as a Care-Receiver to Promote Mental Health and Reduce Stigma

Taewan Kim, Mintra Ruensuk, and Hwajung Hong ACM CHI 2020 - DOI, PDF

Design Constraints and Their Influence upon Design Outcome

Taewan Kim, James Andrew Self, and Hwajung Hong Archives of Design Research 2018 - <u>DOI</u>, <u>PDF</u>

Extended Abstracts, Position Paper, Poster (Lightly Peer-Reviewed)

DiaryMate: Exploring the Roles of Large Language Models in Facilitating Al-mediated Journaling

Taewan Kim, Donghoon Shin, Young-Ho Kim, and Hwajung Hong
ACM CHI 2023 Workshop on Intelligent and Interactive Writing Assistants(In2Writing) - PDF

Designing a Personalized Stress Management System for Call Center Workers

Kwangyoung Lee, Hyunseung Lim, Sooyeon Ahn, **Taewan Kim**, and Hwajung Hong IEEE 2023 International Conference on Big Data and Smart Computing (BIGCOMP) - <u>DOI</u>

Leveraging challenges of an algorithm-based symptom checker on user trust through explainable Al

Youjin Hwang, **Taewan Kim**, Junhan Kim, Joonhwan Lee, and Hwajung Hong ACM CHI 2021 Workshop on Realizing AI in Healthcare: Challenges Appearing in the Wild - <u>PDF</u>

An exploratory study on the algorithm user experience of a symptom checker application for self-diagnosis

Taewan Kim, Youjin Hwang, Junhan Kim, Joonhwan Lee, and Hwajung Hong

The Proceedings of HCI KOREA 2021 - PDF

Studying Students Experiencing Mental Health Problems

Taewan Kim, and Hwajung Hong

CSCW 2018 Workshop on Conducting Research with Stigmatized Populations - PDF

Calm Station: An Interactive Perpetual Desk Object that Reduces Digital Distractions

Taewan Kim, Young-Woo Park, and Hwajung Hong

ACM DIS 2017 DEMO - DOI, PDF, Video

FamCom: A Communication Service Enhancing Conversation Quality Between Elders Residing in Care Hospital and Their Family Member

Mingu Kanng, **Taewan Kim**, Youngjae Kim, and Junghwan Ahn ACM CHI 2015 Student Design Competition - <u>DOI</u>, <u>PDF</u>, <u>Video</u>

Patents

COMPUTER SYSTEMS FOR INTELLIGENT STRESS PREDICTION AND MANAGEMENT BASED ON SMARTPHONE DATA, AND METHOD OF THE SAME

Patent application (US: 18101359, Korea: 10-2022-0033731)

Research Project

Jan 2023

MindfulDiary - LLM-based Journaling System for Enhancing Mental Well-being

- Present

Partner: NAVER AI LAB · Department of Psychiatry at Wonkwang University Hospital · KAIST DxD LAB

- Development of a LLM-based Self-Reflection Support Program for Mental Health Enhancement
- Developed LLM chatbot guidelines based on domain expertise in collaboration with the medical staff of the Department of Mental Health Medicine at Wonkwang University Hospital
- Development of a GPT-4 based LLM conversation pipeline, features and a mobile application operating on React and a Python-based server
- Conducted a 28-day field study evaluation and analysis with 50 patients with depression

My role: Project Lead (First author of research paper) • UX research design and analysis • UI design, Patient Frontend development • LLM Pipeline design and API development Full paper (CHI 2024) • Video: Youtube

Jan 2023

- Dec 2023

DiaryMate - Research on Collaborative Human-LLM Interaction in Personal Writing

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- Exploration of interaction, user experience, and perception between LLM and users in a personal and subjective context
- Development and evaluation of an LLM-based prototype using Technology Probe (Hyper CLOVA)
- Conducted a 10-day field study evaluation and analysis with 24 potential users

Partner: NAVER AI LAB · University of Washington · KAIST DxD LAB

My role: Project Lead (First author of research paper) · Research Design · UI/UX Design

Full paper (CHI 2024), Extended Abstract (ACM CHI 2023 Workshop on Intelligent and Interactive Writing)
System Video: Youtube

Apr 2023

AQUA - LLM-based Q&A System for Domain Expert Knowledge

- Present

Partner: LG AI Research · KAIST KIX LAB · KAIST DxD LAB

- **Development of an LLM-based Q&A platform** enabling authors to introduce domain-specific literature content to both the general public and experts
- · Conducted UX research with potential users related to QA Interaction and expert knowledge delivery
- UI/UX design and prototype development
- Development of GPT-4, Lucy-based LLM features, and a web application operating on React and a Pythonbased server
- Conducted evaluations in a lab setting with 12 domain experts

My role: Participating Researcher · Interface and Interaction Design · Design and API development of LLM Pipeline for question and answer generation

Feb 2020

MindScope - Stress Prediction and Explainability (XAI)

- Mar 2022

Partner: KAIST DxD LAB · KAIST IC LAB · KAIST NMSL LAB · Hanyang Univ. HCI LAB

- Development of a stress understanding and management program based on the concept of Explainable Artificial Intelligence (XAI) and algorithmic approach
- Design of human-Al interaction enabling collaborative stress understanding and management between users and Al
- Conducted a 25-day field study evaluation and analysis with 36 potential users

My role: Project Lead (First author of research paper) · Research Design · UI/UX Design · User Study Design <u>Full Paper (ACM CHI 2022)</u> · Patent applications in USA and Korea

Feb 2020

- Mar 2023

Workplace Playbook VR - Research on Developing a VR Program for Enhancing Jobrelated Social Skills in ASD Adolescents

Partner: SNU Bundang Hospital · Georgia Tech · KAIST DxD LAB · Hanyang Univ. HCI LAB

- Development of a VR training program aimed at improving job-related social skills in ASD (Autism Spectrum Disorder) adolescents
- Program developed with the goal of helping users understand their own behavior and autonomously and proactively improve it

My role: Participating Researcher · Interface and Interaction Design · Data Analysis and Research Documentation Full Paper_1 (ACM VRST 2022), Full Paper_2 (ACM CSCW 2022)

Feb 2019

Gloomy - Research on Online Social Bot Acting as a Care Receiver

- Mar 2020

Partner: SNU DxD LAB, UNIST Interaction LAB

- Development and evaluation of an interaction where users actively support the Bot, rather than passively
 receiving mental health support, based on cognitive behavioral therapy techniques, enhancing their mental
 health management skills
- Conducted a 21-day field study evaluation and analysis with 55 college students

My role: Project Lead (First author of research paper) · Research Design and Execution · Research Documentation Full paper (ACM CHI 2020)

May 2017

- May 2018

CalmStation - Research on an Interactive Perpetual Desk Object to Mitigate Digital Distraction

Graduate coursework project (UNIST)

- · Design and engineering of an interactive desk object, CalmStation, and evaluation of its effectiveness
- CalmStation connects via Bluetooth to the smartphone's alarm system and represents smartphone alarms with four different types of bead movements, depending on the type of alarm.

My role: Project Lead (First author of research paper) · Research Design and Execution · Development and Production of the Product and Interaction · Research Documentation Extended Abstract (ACM DIS 2017), Video (Youtube)

Talks & Panals

Korean Neuropsychiatric Association Jeonbuk Branch

MindfulDiary: Harnessing Large Language Model to Support Psychiatric Patients' Journaling | Feb 2024

HAI LAB at Seoul National University of Science and Technology

Design for Mental Wellbeing: Exploring the Role of Artificial Intelligence for Self-reflection | Jul 2023

NAVER UX Designer Workshop

Exploring Opportunities for Generative AI for Mental Wellbeing | Jun 2023

NAVER Tech Talk

Exploring the Role of Large Language Models in Retrospective Writing | Jan 2023

Teaching

Course on Developing Practical Computing Skills in Collaboration with Hana Bank | KAIST

Topics included Introduction to UI/UX, Prototyping, and Usability Evaluation | May 2, 2022 - May 27, 2022

Undergraduate Teaching Assistant | KAIST

CS492(36.492): Smart Health: Data-Driven Service Design for Health and Wellbeing | Sep 2022 - Dec 2022

Undergraduate Teaching Assistant | Seoul National University

2114.409 Creative Research Practice | Sep 2019 - Dec 2022

Media

Can AI empower college students to be their own health agent?

KAIST BREAKTHROUGHS (Research Webzine of the KAIST College of Engineering) Fall 2022 Vol. 19 (Link)

Academic Services

Peer Reviewing

ACM CHI 2023, 2024 Paper and LBW
ACM CSCW 2024 Paper
ACM DIS 2024 Paper, Pictorial
ACM TEI 2018 Paper
Archives of Design Research (ADR) 2022, 2023 Paper
IASDR 2021 Paper