

MeDRA/CAZ

Cholera Response Learnings Survey Questionnaire August 2024

My name is(enter your name in the box below this introduction)..... I am a researcher working for ZIMREDA Consultants. We are conducting a Learnings Survey for the Cholera Response implemented by MoHCC and partners (MeDRA, Christian Aid, Medicines Sans Frontiers, Mercy Corps, and Oxfam." We have selected you for this survey due to your role and knowledge about this project and the purpose is to learn about your experiences and views on the project outcomes and challenges as well as lessons learned. The information obtained through this interview will be used for the purposes of this study only. Your views will be kept as confidential as necessary and will not be used to prejudice you in any way. There is no guarantee or promise that you will receive any additional benefits from taking part in this study. No compensation, monetary or otherwise, can be offered for your participation in this study. Additionally, participation in this study is voluntary and should you decide not willing to participate in this study, your decision will not affect your future relations with MeDRA and stakeholders. The interview will take approximately 30 minutes to complete.

Do I have your consent to proceed with the interview? 1=Yes

☐ YES

☐ NO

Do I have your permission to record this interview

☐ YES

☐ NO

INTERVIEW

Date of Interview

Interviewer Name

Interviewee Name

Organization/Department

Designation

100 District*Buhera 01 Chitungwiza 02 Kuwadzana 03*

- ☐ 01
- ☐ 02
- ☐ 03

101 School/Ward

102 Sex

- ☐ Female
- ☐ Male

103 Age range

- ☐ Below 18 years
- ☐ 18-35 Years
- ☐ 36-65 years
- ☐ 66+ years

104 Disability

- ☐ YES
- ☐ NO
- ☐ Prefer not to say

105 Category of respondent

- ☐ Cholera survivor
- ☐ Caregiver of cholera patient
- ☐ Lost a household member to cholera
- ☐ Received Cholera support

106. What is your main religion

- ☐ African traditional
- ☐ Apostolic sect
- ☐ Pentecostal
- ☐ Main line churches
- ☐ None

Religious, cultural and social norms that expose communities to cholera

201. Please describe how Cholera affected you?

202. How would you rate the impact of cholera on your life.

- ☐ Very low
- ☐ Low
- ☐ Medium
- ☐ High
- ☐ Very High

203. How severe were the cholera cases in this community

- ☐ Not at all severe
- ☐ Slightly severe
- ☐ Severe
- ☐ Very Severe

204. Please give reasons for your rating

205. Do you perceive your religion or any norm that you follow to impact your ability to protect yourself from or to manage illnesses related to cholera

206. How does your religion impact you in view of Cholera?

207. In your own view, does your religion (God) approve the idea of receiving and using the following Cholera prevention and treatment options?

Cholera vaccine

- ☐ YES
- ☐ NO

Oral rehydration solution (ORS)

- ☐ YES
- ☐ NO

Admission into a health facility for cholera treatment

- ☐ YES
- ☐ NO

Cholera treatment medicines

- ☐ YES
- ☐ NO

Water purification tablets/chemicals

- ☐ YES
- ☐ NO

Provision of IEC materials on cholera

- ☐ YES
- ☐ NO

Use of pit latrines or urban toilets

- ☐ YES
- ☐ NO

207) a. Please give any other responses for question 207

208. If you answered "No" on any of the interventions listed on Qtn 201, what will be the effects or punishment from your religious leaders or God

Cholera vaccine

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

Oral rehydration solution (ORS)

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

Admission into a health facility for cholera treatment

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

Cholera treatment medicines

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

Water purification tablets/chemicals

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

Provision of IEC materials on cholera

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

Use of pit latrines or urban toilets

- ☐ Cursed by the gods
- ☐ Expulsion from the religious group Humiliation Withdrawal from influential positions
- ☐ Humiliation
- ☐ Withdrawal from influential positions
- ☐ No sanctions at all

Other specify

209. What community practices or behaviour are increasing people susceptibility to cholera?

210. If any, what religious factors exposed you or the people in your religion or community to indulge in the practices you highlighted above?

- ☐ Congregating at a shrine which has inadequate toilets or ablution facilities.
- ☐ Congregating at a shine which has unreliable or inadequate water sources.
- ☐ The belief or doctrine that labels medical treatment as unholy before God.
- ☐ Church leaders who claimed to have powers to cure cholera because they delayed people to seek treatment.
- ☐ Greeting by men using a holy kiss.
- ☐ No religious factor exposed us to cholera

Other specify

211. If any, what religious practices protected community members from contracting cholera.

212. Are there any cultural laws, rules, beliefs, taboos that you or others interpret as not allowing cholera medical treatment and vaccines?

- ☐ YES
- ☐ NO
- ☐ Not sure

213. If yes, please list the rules, beliefs and taboos that you know exposed people in this community to cholera between 2023 and 2024

- ☐ Greeting each other shaking hands
- ☐ Sitting next to a sick patient to show love
- ☐ Eating from the same plate with patients
- ☐ Attending funerals or family functions owing to fear of sanctions
- ☐ Consulting traditional healers before seeking medical care

Other specify

214. Who are the people in this community who approve of your decision to use hospital/clinical medicines

- ☐ Nurses
- ☐ Community leaders
- ☐ Family members
- ☐ Religious leaders
- ☐ Health workers
- ☐ NGO outreach workers
- ☐ Community volunteers

Other specify

215. Give reasons for your answer on Qtn 214

216. Who are the people who would not approve your efforts or decision to reject cholera medical treatment and vaccine?

- ☐ Nurses
- ☐ Community leaders
- ☐ Family members
- ☐ Religious leaders
- ☐ Health workers
- ☐ NGO outreach workers
- ☐ Community volunteers

Other specify

217. Give reasons for your answer on Qtn 216

Program effectiveness and impact

301. What cholera response services did you receive from health facilities supported by MeDRA/CAZ, MSF, Oxfam, IMC and other partners

- ☐ WASH kits
- ☐ Community based cholera treatment services
- ☐ Cholera vaccines
- ☐ IEC materials on cholera prevention
- ☐ Training on WASH & cholera prevention

Other specify

301 a. What stage of the epidemic did you receive support from the programme

- ☐ Early stages
- ☐ Middle stage
- ☐ Late stage
- ☐ I do not know or remember
- ☐ Not sure

301 b. If you are a survivor, at what stage of the epidemic did you receive support from the programme

- ☐ Early stages
- ☐ Middle stage
- ☐ Late stage
- ☐ I do not know or remember
- ☐ Not sure

302. Who provided the services you highlighted above

- ☐ Village Health Workers
- ☐ Community Based Facilitators
- ☐ Health Promoters
- ☐ Health facility nurses
- ☐ Faith Based Health Institutions
- ☐ NGO outreach workers
- ☐ Religious leaders
- ☐ Community leaders

Other specify

304. Please rate the services in terms of quality, timeliness and effectiveness using a Likert scale of 1-5 with 1=Very Poor, 2=Poor, 3=Satisfactory, 4=Good, 5= Excellent

Provision of WASH kits

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

WASH and cholera prevention training

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

Cholera prevention IEC materials

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

Cholera vaccination services

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

Cholera medical treatment services

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

Tents

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

Water provision support (borehole rehab, water provision, etc

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Excellent

Door to door campaigns

- ☐ Very poor
- ☐ Poor
- ☐ Satisfactory
- ☐ Good
- ☐ Option 5

Other specify

305. What do you consider to be the impact of the cholera response support from MeDRA/CAZ, MSF, Oxfam, IMC and other partners?

- ☐ Reduction in cholera incidents rate
- ☐ Reduction in cholera fatality rate
- ☐ Improved access to clean water for domestic purposes
- ☐ Improved knowledge about cholera prevention

Other specify

306. In your view what worked well in MeDRA supported cholera response or intervention?

Probe on trainings, vaccination, access to medical treatment, community and school-based WASH trainings, provision of WASH kits and IEC materials, GBV in emergencies, etc

307. Were there any feedback channels during the Cholera response?

- ☐ YES
- ☐ NO

308. What feedback channels were available for you to report any abuse during Cholera response?

309. In your view what could have been done differently in the provision of cholera response services?

Probe on approaches or gaps and challenges regarding trainings, vaccination, access to medical treatment, community and school-based WASH trainings, provision of WASH kits and IEC materials etc

310. What innovations or good practices did you see evolving from this initiative?

311. What do you think should be done in future to improve the cholera response?
