

## **TASK 1:**

### **Stakeholders:**

Product Manager

Business Analyst

Designer

Tester

Software Engineer

Validation team

Sponsor

Shareholder

Developer

Marketing team

Process Analyst

Maintenance team

Legal Staff

Database Administrator

Documentation Writer

## **TASK 2:**

### **Open Ended Questions:**

Q1: Do you want chat bot for your user support?

Q2: Do you have any license to launch this app?

Q3: What is your success criteria for the product?

Q4: What is the specific thing that enforces you to use this app instead of using a similar app?

Q5: Is there anything you felt is important, that we have not discussed yet?

### **Close Ended Questions:**

Q6: What features would make this product useful in your daily life?

- A) Chat bot
- B) Easy to use
- C) More Variety is Available than other app

Q7: Is there any need of extra user information?

- A) CNIC number
- B) Age
- C) Others

Q8: Is there any other payment method we should implement, like:

- A) QR code
- B) Online transaction
- C) None of them

Q9: What should be the success criteria of the product?

- A) 75% of the people will use this app
- B) 70% of the people will use this app
- C) 60% of the people will use this app
- D) None of them

Q10: How would you expect a customer service department to respond to this problem?

- A) By trying to give appropriate answer
- B) By involving in the problem and think over it
- C) They will not give appropriate answer

### TASK 3:

