

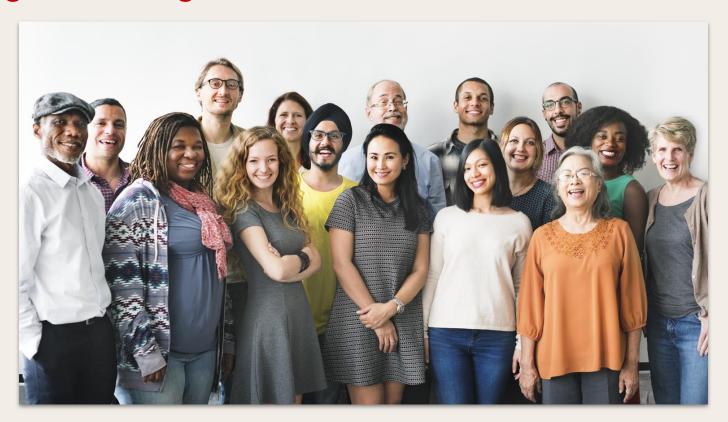
by Ken Baldauf

Four Pillars

Empathy



Collaboration



Inclusion



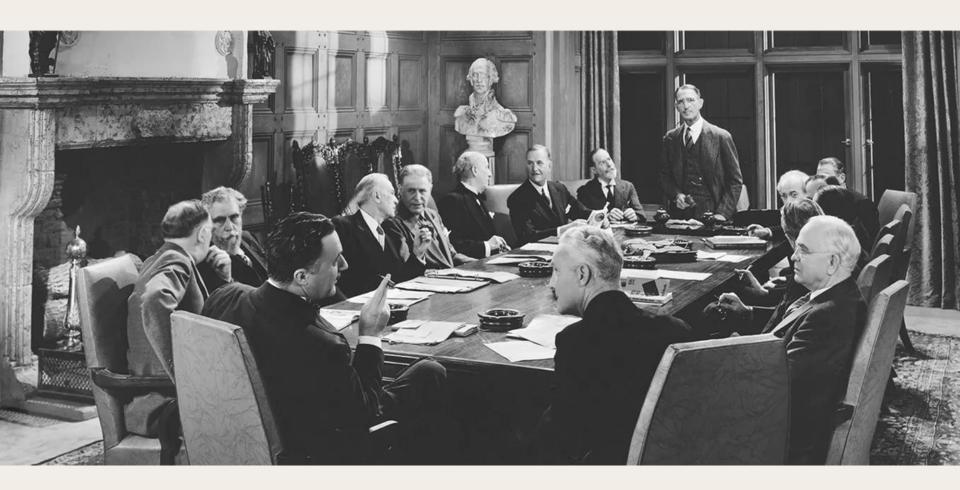
Repeat/Iterate



- Empathize with people's needs,
- Collaborate with others across disciplines, skill sets, and perspectives,
- Include every idea in visible form for evaluation, and
- Repeat, iterating and testing solutions to perfect them, always with human needs at the center.

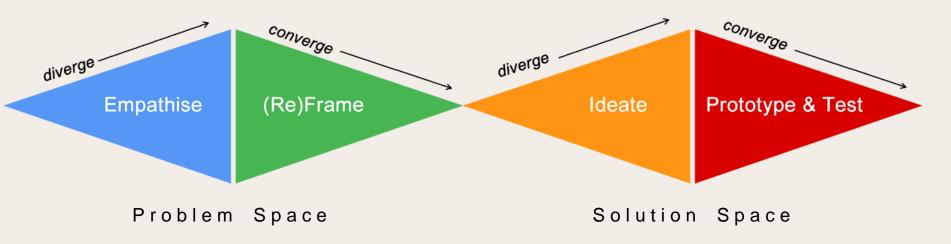
Design Thinking Quiz

Design Thinking or NOT Design Thinking

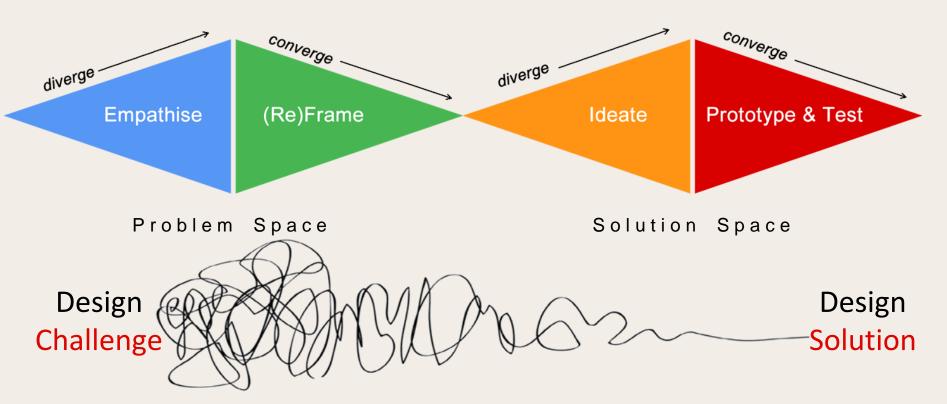




Design Thinking Process







Design Thinking Branding



Design Thinkers Group Empathize | (Re)frame | Ideate | Prototype | Test

Stanford d.school Empathize | Define | Ideate | Prototype | Test

Ideo Gather | Generate | Make | Share

Ideo v2.0 Inspiration | Ideation | Implementation

Luma Institute Looking | Understanding | Making

IBM Observe | Reflect | Make

FSU Innovation Hub Empathize | Ideate | Build



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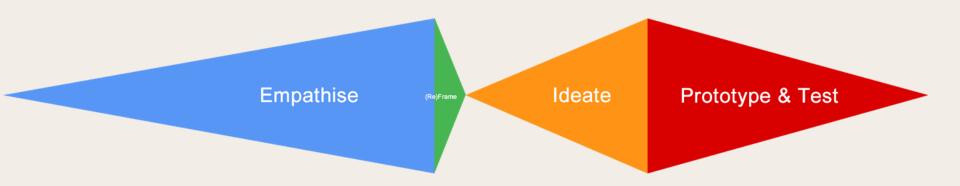
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Design Thinking Steps in Perspective



Design Thinking Steps in Perspective



Thank you!

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Problem Statement

How might we improve the grocery shopping experience in a manner that positively impacts people and the environment?