

TASNEEM FERDOUS

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PROFILE

I am an enthusiastic and driven individual with a strong inclination towards a career in the restaurant industry. Possessing a passion for customer service and a knack for problem-solving, I aim to leverage my skills to contribute effectively in a fast-paced dining environment. Known for my exceptional teamwork and communication abilities, I thrive in collaborative settings, fostering synergy to achieve collective goals. Seeking to apply my dedication and skills within a dynamic and challenging restaurant setting.

WORK EXPERIENCE

- 2024

SALES ADVISOR

Costco (CDS)

As a Sales Advisor and Product Demonstrator at Costco CDS, I engaged with customers to showcase a variety of products and encourage purchases through live demonstrations. My responsibilities included setting up appealing displays, preparing and distributing product samples, and explaining product features and benefits to customers. I maintained a clean and organized workspace while adhering to food safety standards.
- 2023-2024

HOST/FOOD RUNNER

Hothouse Restaurant

Greeted and seated guests, managed reservations, and coordinated table assignments. Delivered food orders accurately, assisted servers with refills and clearing tables, and maintained a clean dining area. Provided exceptional customer service, contributing to a positive dining experience.
- 2023

FOOD RUNNER

Mangal Kebab House

Delivered orders promptly from the kitchen to tables, ensuring accuracy and presentation. Assisted servers by refilling drinks and clearing tables. Communicated effectively with kitchen staff and maintained a clean dining area. Provided excellent customer service, contributing to a positive dining experience.

EDUCATION

- BACHELOR OF BUSINESS
ADMINISTRATION,
SPECIALIZED IN ACCOUNTING

2024-2027

ALGOMA UNIVERSITY

○

IAL ALEVELS

2021

CEPHALON
INTERNATIONAL
SCHOOL

○

IGCSE OLEVELS

2020

CEPHALON
INTERNATIONAL
SCHOOL

MY SKILLS	REFERENCE	LANGUAGE	AVAILABILITY
POS	Ariful Amin Azmee	ENGLISH	Monday: 9 AM-11 PM
OpenTable	RPA Bot Pro	BENGALI	Wednesday: 9 AM-11 PM
Customer Service	Sales and Marketing Specialist +1 (647) 513 2743	HINDI	Friday: 9 AM-11 PM
Sales	Arif Ahmed	FRENCH	Saturday: 9 AM-11 PM
Hospitality	Hothouse Restaurant		Sunday: 9 AM-11 PM
Restaurant Experience	Manager +1 (647) 296 4232		