

Subject: Walmart Reward Coupons

From: offer@coupons.walmart.com



## Walmart Online Services

Account No: 108-455294-800125-MN

Dear Walmart User,

We at Walmart Online Services are happy to announce that you have been chosen as the 'User of the Month' lottery winner. This is a monthly event where we

Recognizing suspicious emails from seemingly legitimate sources is a critical cybersecurity skill. Your decision to delete the email was the correct action, showing good awareness of potential threats.

Even though the email didn't use urgent language you still recognized it as suspicious. This shows a deeper understanding of phishing techniques beyond just looking for urgency cues.

Can you tell me more about why the language of the email is not urgent?

Sure! Urgent language is often used in phishing emails to create a sense of panic of pressure in the recipient to take immediate action. In this email, there is no language that would make the reader feel like they need to act quickly. The emails is written in a friendly, welcoming tone.

|

Send

Q1: Is this a phishing email?

Yes No

Q3: What action would you take after receiving this email?

- ☐ Respond ☐ Click Link ☐ Check Sender  
☐ Check Link ☒ Delete Email ☐ Report Email

Q2: On a scale from 1-5, with 5 being totally confident, how confident are you on your answer to question 1?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Submit