Memo Example 1: A General Office Memo

MEMORANDUM To: All Staff From: The Manager Date: May 27, 2021 Subject: Inappropriate use of time on Google Doodle games Coworkers, It has come to my attention that many in the office have been spending time on the Google home page microgames. This memo is a reminder to use your work hours for work. According to a recent article, the estimated daily cost of people collectively playing these games instead of working is over \$120 million—which is calculated based on the daily average increased time spent on the Google home page (36 seconds). If these estimates are applied to our 600 office employees, this results in a nearly \$700 weekly loss. This is a conservative estimate considering the extensive discussions that occur about beating the office's current high score. The extra cost quickly adds up. Of course, we don't want you to view our organization as a place of drudgery and draconian rules. I encourage a fun and competitive environment, and I recognize that we certainly won't be profitable if you are unhappy or dissatisfied with your jobs. This is just a reminder to be careful with your use of company time. Thank you, The Manager Reference:

Wright, Tony. (2010). *The Tragic Cost of Google Pac-Man – 4.82 million hours*. Retrieved May 26, 2010 from: http://blog.rescuetime.com/2010/05/24/the-tragic-cost-of-google-pac-man-4-82-million-hours/

Memo Example 2: A Departmental Memo

MEMORANDUM

To: Computer Programming Division

From: Vice President Lumbergh

Date: February 19, 2021

Subject: Attaching cover sheets to TPS reports

This is to remind the division that, starting today, we are now filing all Testing Procedure Specification (TPS) reports with new cover sheets.

The reason for this change is simple. In addition to a new format, the cover sheets provide a summary of the report as well as the updated legal copy. The new cover sheets also include Initech's new logo.

Though this change may initially seem like a headache and an extra step, it is necessary to include the new cover sheets due to their updated information. Failing to do so will result in a confusing and inaccurate product being delivered to our customers.

Please be sure to follow this new procedure.

Best regards,

Vice President Lumbergh

Memo Example 3: A Memo Example to Students

MEMORANDUM

To: All First-Year Psychology Students

From: Professor Jenkins

Date: October 23, 2021

Subject: Update to this week's assignment

Dear Students.

This is to let you know there is a mistake in the reading list for this week.

The literature list you all received is from last year and is outdated. We have since made changes, and these changes are outlined below.

Instead of reading Chapters 1–3 of *The Science of Psychology*, and Chapters 6–8 of *Neurobiology*, read Chapters 2–3 of *The Science of Psychology* and Chapters 5–8 of *Neurobiology*.

Please be sure to follow these new instructions.

Best regards,

Professor Jenkins

Learn from the Above Examples:

While reading over these memo examples, pay special attention to the key features of a memo. Ask yourself the following questions:

- Is it addressed to the right audience?
- Does the subject line accurately convey its contents?
- Does it anticipate and address potential objections?
- Is it formatted clearly and consistently?

When considering our memo format example, pay close attention to the structure.

- The opening paragraph should restate the memo's purpose indicated in the subject line.
- Notice also how each of our memo examples' subsequent paragraphs build on this opening statement and explain the memo's purpose in detail.
- Unnecessary information should be removed, and word choice should remain straightforward and professional.

Additional Reading:

https://courses.lumenlearning.com/technicalwriting/chapter/memos/