

Tatenda G Magondo

Dynamic and motivated professional who is not constrained to how things are usually done. With a strong passion for technology i'm always looking forward to opportunities and challenges to amplify my knowledge & skill set.

158 Churchill Estate
Cape Town, 7500
+27622574752
tatendagibsonm@gmail.com

EXPERIENCE

Ezdebt Solutions, Cape Town — *Technical Support*

March 2019 - PRESENT

- Monitor daily performance of technical systems.
- Manage Servers, Windows/Linux
- Documentation of incidents
- Analyze and logs and spot underlying trends and potential issues
- Independently determine and develop approaches to solutions
- Assist management in creating training materials pertaining to computer troubleshooting and usage
- Resolve technical issues related to network interruptions

Projects and Volunteer Work

- [Cloud Resume Challenge](#)
- [Linux Foundation Diversity Scholarship Recipient 2020](#), ,to advance my open source career, and to take the [LFCE](#)
- Program Mentor for the Google Cloud Scholarship with [Andela](#) in Partnership with [PluralSight](#) for the Google Associate Engineer Certification. (*Great exposure to cloud services*) 2019/2020
- I write blogs [on medium](#) and [dev.to](#)

Certifications

[Oracle Cloud Foundations Associate](#)

CCENT: 430394170118DSXH

MTA Security, MTA Networking, [MCSA Windows 10](#)

[MCSE: Deploying Windows Devices and Enterprise App](#)

MCSA Server 2012([70-410](#), [70-411](#))

TECHNICAL SKILLS

AWS CloudFront, S3, Lambda

DynamoDB, Route53, EC2

IaC ,(SAM,
Terraform, Ansible)

Virtualization(, VMware and
Hyper-V)

Python, Linux

Windows Servers

SOFT SKILLS AND COMPETENCIES

Flexible calm and
approachable

Socially adept at
communicating clearly

Ability to work under pressure
and deadlines

Bias for Action

Unharnessed interest for
continuous development and
learning