

Tatenda G Magondo

Dynamic and motivated professional who is not constrained to how things are usually done. With a strong passion for technology. Keen to work more with the Cloud and Linux.

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EXPERIENCE

Ezdebt Solutions, Cape Town — IT Support Engineer

March 2019 - PRESENT

- Monitor daily performance of technical systems.
- Monitor and configure Windows and Linux Servers
- Documentation of incidents
- Analyze and logs and spot underlying trends and potential issues
- Independently determine and develop approaches to solutions
- Assist management in creating training materials pertaining to computer troubleshooting and usage.
- Resolve technical issues related to network issues

Projects and Volunteer Work

- [Cloud Resume Challenge](#)
- [Linux Foundation Diversity Scholarship Recipient 2020](#), to advance my open source career.
- Program Mentor for the Google Cloud Scholarship with [Andela](#) in Partnership with [PluralSight](#) for the Google Associate Engineer Certification. (Great exposure to GCP) 2019/20/21
- I write AWS cloud related articles [on medium](#)

Certifications

[Oracle Cloud Foundations Associate](#)

CCENT: 430394170118DSXH

MTA Security, MTA Networking, [MCSA Windows 10](#)

[MCSE: Deploying Windows Devices and Enterprise App](#)

MCSA Server 2012([70-410](#), [70-411](#))

TECHNICAL SKILLS

AWS S3, Lambda, DynamoDB

EC2 , Docker

Python, Linux, DNS

Windows Server

Firewalls,
Virtualization, TCP/IP

Web , HTML, CSS

CI/CD , Github Actions

SOFT SKILLS AND COMPETENCIES

Flexible calm and approachable

Socially adept at communicating clearly

Ability to work under pressure and deadlines

Bias for Action

Inclined to continuous development and learning