Tatenda G Magondo

Dynamic and motivated professional who is not constrained to how things are usually done. With a strong passion for technology. Keen to work more with the cloud and Linux

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Cape Town, 7500
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EXPERIENCE

Ezdebt Solutions, Cape Town — *IT Support Engineer*

March 2019 - PRESENT

- Monitor daily performance of technical systems.
- Monitor and configure Windows Server
- Documentation of incidents
- Analyze and logs and spot underlying trends and potential issues
- Independently determine and develop approaches to solutions
- Assist management in creating training materials pertaining to computer troubleshooting and usage
- Resolve technical issues related to network interruptions

Projects and Volunteer Work

- Cloud Resume Challenge
- Linux Foundation Diversity Scholarship Recipient 2020, ,to advance my open source career.
- Program Mentor for the Google Cloud Scholarship with Andela in Partnership with PluralSight for the Google Associate Engineer Certification. (*Great exposure to cloud services*) 2019/2020
- I write blogs on medium and dev.to

Certifications

Oracle Cloud Foundations Associate

CCENT: 430394170118DSXH

MTA Security,MTA Networking,MCSA Windows 10

MCSE: Deploying Windows Devices and Enterprise App

MCSA Server 2012(70-410,70-411)

TECHNICAL SKILLS

AWS CloudFront, S3

TCP/IP ,WAN, Active Directory

WIndows Server ,DNS

Firewalls, Virtualization(Hyper-V)

Routing and Switching

Web ,HTML, CSS

Intermediate Linux Skills

SOFT SKILLS AND COMPETENCIES

Flexible calm and approachable

Socially adept at communicating clearly

Ability to work under pressure and deadlines

Bias for Action

Inclined to continuous development and learning