# Kareem Taiwo Software Engineer

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#### **Profile**

A highly skilled and experienced WordPress CRM, html, CSS and Javascript and IT support specialist with a proven track record of success, accompanied by a portfolio of over 10 WordPress websites developed and maintained for businesses of all sizes. Possessing a profound understanding of the WordPress platform and its capabilities, I excel in the efficient and rapid development and maintenance of websites. My troubleshooting and problem-solving abilities are exceptional, enabling me to swiftly identify and resolve issues.

In addition to my technical prowess, I exhibit strong teamwork and collaboration skills, always ready to provide assistance to my colleagues. I am known for my quick learning abilities and my enthusiasm for taking on challenges. Continual improvement is at the core of my professional ethos, as I continually seek innovative ways to enhance my work.

With these qualifications, I am confident in my ability to make valuable contributions to your team and assist in achieving your organizational goals..

### Education

### **Bsc. Zoology**

Olabisi Onabanjo University 2009/10 – 2013/11 | Ogun-State, Nigeria

## **Professional Experience**

## **Operations Manager**

Baudspace Wrehouse LTD
2019/02 – present | Ebute Ikorodu, Nigeria
Responsibilities:

- Lead a team of technicians in the repair and processing of laptops for shipment.
- Ensure timely completion of repairs and quality control
- Manage the company's website by updating product information, optimizing user interface and experience, also implementing marketing strategies, and ensuring it is up-to-date and mobile-friendly.
- Manage the company's inventory, including tracking stock levels, implementing inventory control procedures, and coordinating with suppliers to ensure timely replenishment.
- Provide technical support, resolves any issues related to laptop repairs, shipment, and website functionality.
- Manages sourcing, procurement, transportation, and warehousing. Ensure smooth logistics operations, and timely delivery of products.
- Implement and maintain quality control procedures to ensure the repair and processing of laptops meet the company's standards. Monitor and improve processes to enhance efficiency and customer satisfaction.
- Oversee warehouse operations, including receiving, storing, and shipping laptops and other inventory items.
- Develop and execute social media strategies to increase brand awareness and drive traffic to the company's website.

## Software Developer Trainee

Sail Tech Talent

Ikorodu, Lagos, Nigeria

- Learn the skills needed to succeed in the software development industry.
- Work on real-world projects under the supervision of experienced developers.
- Learn Software Development Concepts such as OOP,SDLC.
- Software Development Principles: Understand software development principles such as DRY

# **UI/UX** Designer Intership

HNG 7

### **Skills**

## Wordpress



Installation and Setup, Theme Customization, Content Creation and Management, Customization with Page Builders, WordPress Security, Search Engine Optimization (SEO), Backup and Restore, E-commerce with WooCommerce, User Management and Roles

### Google Seacrh



Ability to effectively search for a solution to a problem or error

**JavaScript** 

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React JS

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HTML and CSS

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#### **Linux Administration**



Operating System Installation and Configuration, User and Group Management, File System Managemen, Package Management, System Monitoring and Performance Tuning, System Security, Virtualization and Containerization, Remote Access and SSH

Mongo DB

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Node JS

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# Github



Repository Management, Version Control, Branching and Merging:, Issue Tracking, Collaboration and Forking, Continuous Integration/Continuous Deployment (CI/CD),

# User Interface Design with Figma



Familiarity with Figma Interface,Design Components,Design Elements and Styles,Layout and Grid System,Prototyping and Interactions,Collaboration and Sharing, Design Systems

# **Windows Administration**



Operating System Installation and Configuration, Active Directory and User Management, File System Management, Software Installation and Management, System Monitoring and Performance Tuning, Remote Desktop and Remote Access

# Microsoft Office Packages



Excel, Word, and PowerPoint

# Chatgpt



### Docker



Container Basics, Docker Installation and Setup, Docker Images, Container Lifecycle, Docker in CI/CD

### **Kubernetes**



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#### Ansible

### **Technical Support**

Kharm Technologies

2016/01 - 2019/02 | Moshalashi, Lagos, Nigeria

- Install and configure computer hardware, operating systems and applications.
- Install and manage CCTV cameras around the company.
- Monitor and maintain computer systems and networks.
- Troubleshoot system and network problems, diagnose and solving hardware or software faults
- Repair or replace computer parts if necessary.
- Follow diagrams and written instructions to repair a fault or set up a system
- Support the rollout of new applications.
- Set-up new user accounts and profiles and deals with password issues.'
- Work continuously on task until completion(or refer to third parts, if appropriate)
- Prioritize and manage many open cases at one time
- Conduct electrical safety checks on computer requirement.
- Planning and undertaking scheduled maintenance upgrade

### **Technical Support**

Birdie technologies

2015/09 - 2015/12 | Opebi, Lagos, Nigeria

- Monitor and maintain company website and social media.
- Attend to customer online order and forward the order to the sales department.
- Update product prices on the company web store.
- Input sales record to the database
- Market and promote product online.
- Provides solutions and offer support for customer.
- Quick response/reply to customer emails.
- Able to communicate complex IT issues to suppliers and non-technical staff.
- Helped customer to upgrade entire CCTV system to high definition cameras.
- Often assign to lecture technician/installer on installation and configuration training.

# Certificates

- Google IT Support Certificate ☑
- Architecting with Google Kubernetes Engine: Foundations ☑
- $\bullet$  Google Cloud Fundamentals: Core Infrastructure  $\ensuremath{\square}$
- Docker Training Course for the Absolute Beginner  $\square$
- Kubernetes for the Absolute Beginners Hands-on  $\square$
- $\bullet$  Ansible Basics Beginners Course  $\ensuremath{\square}$
- DevOps Pre-Requisite Course ☑
- GIT for Beginners ☑
- OPSWAT File Security Associate (OFSA) ☑
- Certificate in Computer Software and Hardware repair
- Learning Linux Basics Course 🛮