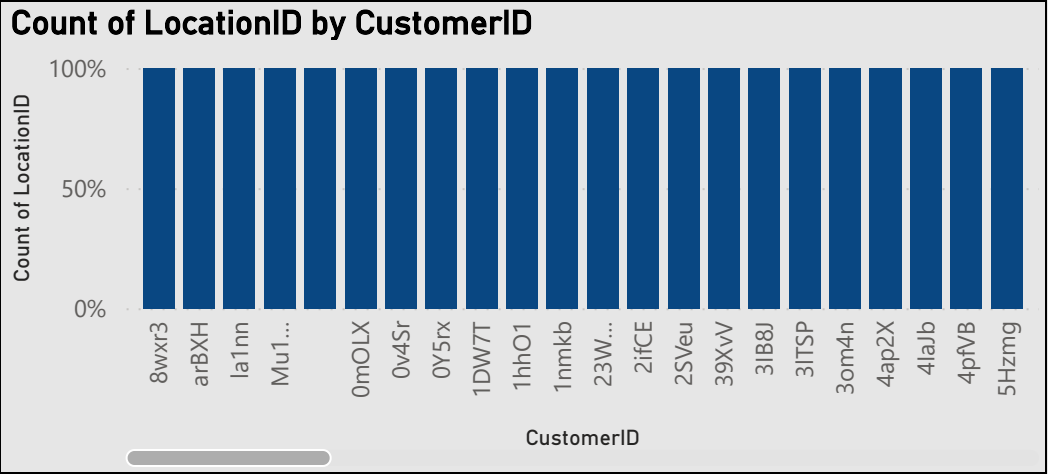
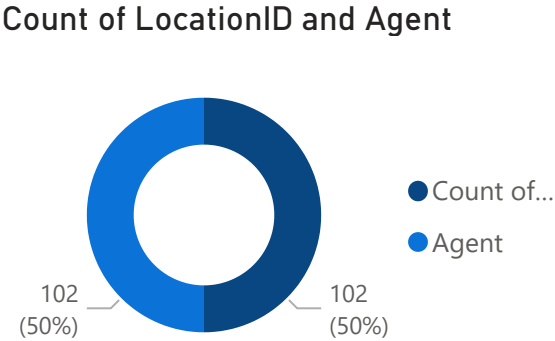
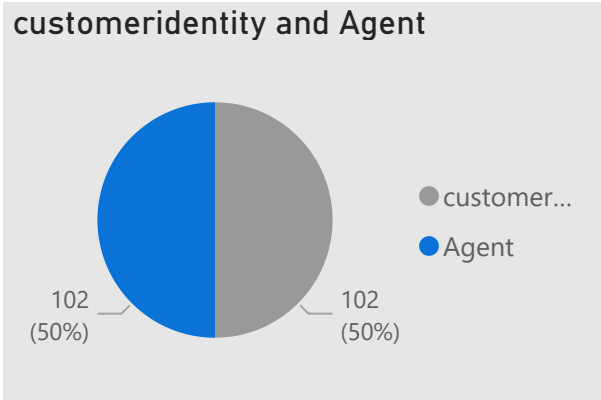


TELECOMCUSTOMER/AGENT INTERACTION



customeridentity by RecordID

