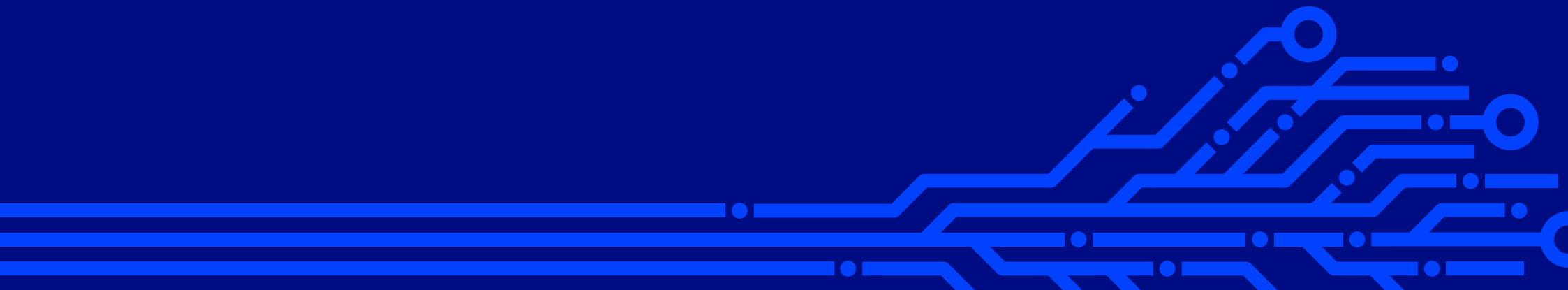


# kibrit

Company Profile 2018






# GENERAL INFORMATION

Company name:	Kibrit.Tech
Legal form:	Limited Liability Company (LLC)
Business field:	Information Technology
Areas of expertise:	Software Development and IT-integration
Number of employees:	20-25



# PRODUCTS

Product	Category	Description	Implementations
<b>ARAMIS</b>	Software solution	Event Management System	Formula 1 – Baku
 <b>border</b>	Software solution	Mobile Devices Registration System	The Ministry of Communication and High Technologies of Azerbaijan Republic
 <b>orangeline</b>	Software solution	Call-center Management System	The Ministry of Education, Azerbaijan Railways, Silk Way Travel, AZSiGORTA, DSC
 <b>ONE POINT</b>	Software-hardware solution	Universal payment system	

# SERVICES



# SOFTWARE DEVELOPMENT

## Our software development service includes:

- Development of cross-platform software applications of different complexity and scale;
- Development of backend-systems that can perform operations in automatic mode;
- Development of software for complex (software-hardware) solutions.

## Kibrit's competitive advantages are:

- Advanced skills in business processes analysis/planning and software requirements determination (pre-project documentation is prepared in most cases);
- Individual approach while selecting development model ("Waterfall" model for large-scale projects, "Agile" model for urgent projects and projects with uncertain requirements).

# BMS DEVELOPMENT

We develop Building Managements Systems (BMS) meant for automation of the following types of engineering systems:

- Lighting;
- Heating, ventilation and air conditioning (HVAC);
- Fire-extinguishing;
- Power-supply;
- Water-supply;
- Access control and security.

Technologies which we use are: KNX, DMX, DALI, Modbus, ZigBee, Z-Wave.

We provide each customer a user interface which has been developed for his particular BMS. Due to such interface-software, which can be installed not only on PC but mobile devices as well, the management of BMS becomes an easy task. Interfaces are mostly developed by using Iridium technology.



# IT-INFRASTRUCTURE

Planning and building new IT-infrastructure from scratch; optimizing and expanding existing one.

## Scope of the service:

- Secured Network;
- Directory services;
- Corporate e-mail;
- Data storage system;
- Data back-up system;
- Monitoring system;
- Centralized antivirus;
- IP-telephony.

# IT-AUDIT & CONSULTING

## Audit and consulting areas:

- Corporate IT-infrastructure;
- Call-center software and hardware.

## Audit criteria:

- Compliance to corporate standards and “best practices”;
- Compliance to business standards and processes;
- Efficiency;
- Information security;
- Service continuity.

Gap analysis and remedial measures are offered as a part of audit report.



# IT OUTSOURCING

Within IT outsource service we offer technical support in the following areas:

- Network administration;
- Hardware platform administration;
  - Servers;
  - Storages;
- System administration;
  - Directory services;
  - Corporate communication service;
  - Collaboration portals;
- VOIP-administration;
- User support.

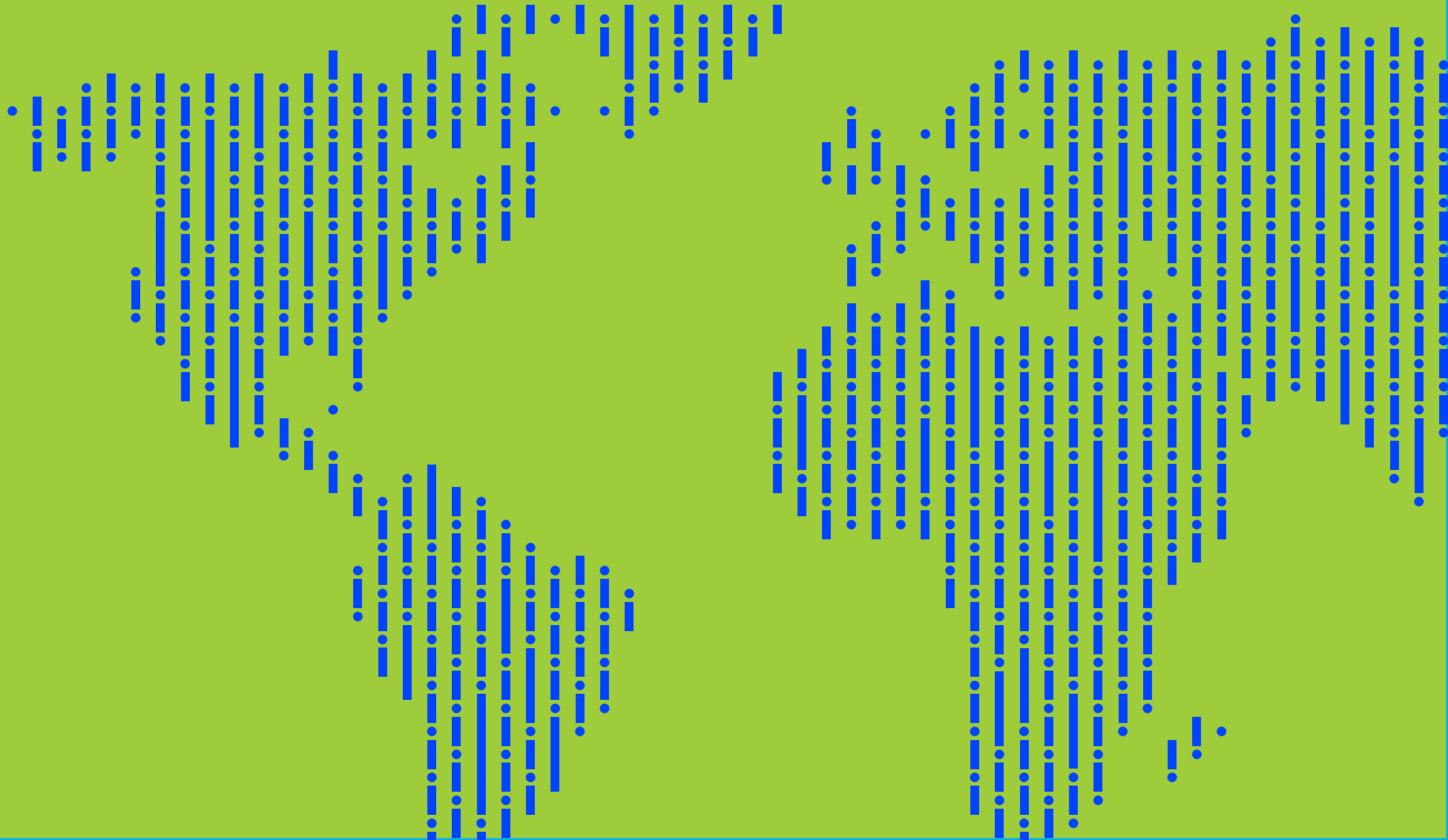
Web-based ticketing system (OTRS) enables fast and effective handling of numerous service requests.

Full time presence of a dedicated HelpDesk-specialist is provided for large-scale enterprise.

Service provisioning schemas:

- Regular (24/7) IT-support – monthly fee;
- Incident based IT-support – payment on an hour basis.

# PROJECTS



# SOFTWARE DEVELOPMENT

	Customer	Project	Software description
1	The Ministry of Communication and High Technologies	Mobile Devices Registration System	Mobile Devices Registration System
2	The Ministry of Taxes	<p>“195” Universal Call Center designed for:</p> <ul style="list-style-type: none"> <li>• The Ministry of Taxes</li> <li>• The Ministry of Finance</li> <li>• The Ministry of Justice</li> <li>• The Ministry of Labor and Social Protection</li> <li>• The State Customs Committee</li> <li>• The State Social Protection Fund</li> </ul>	“ŞƏMS” (Şəffaf Əlaqələr Mərkəzi Sistemi) – Call-center Management System fully compliant to the “Rules on organization of activity of the Call Centers in state agencies”
3	The Ministry of Education	“Hotline” Service and Citizen reception Center	“OrangeLine” – Call-center based Customer Relationship Management (CRM) system
4	“Parlaq Zəka” – Center of Intellectual Development and Youth Creativity	“Smart and clever” quiz show	Interactive voting software
5	AZSİGORTA	-	Customizing “OrangeLine” Call-center Management System for Insurance industry
6	ASAN service	-	Timer and service counter system

# SOFTWARE DEVELOPMENT

	Customer	Project	Software description
7	The Ministry of Transport, Communication and High Technologies	Centralized Call-center, uniting “109”, “155” and “157” “hotlines”.	“OrangeLine” – Call-center Management System
8	Zaman Broker	Call-center for Insurance Agency	Customizing “OrangeLine” Call-center Management System for Insurance industry, implementation of “Sales” module, integration with “PashaBank” and “ExpressPay” payment systems.
9	“Cahan” Insurance Agency	Call-center for Insurance Agency	Customizing “OrangeLine” Call-center Management System for Insurance industry, customizing “Telesales” module and integration with a centralized software interface for issue of insurance policies.
10	Kapital Bank	Knowledge Base for operators	Implementation of “Sales” module of “OrangeLine” system and integration with “Avaya” system.

# BUILDING MANAGEMENT SYSTEMS

Customer		Scope of works
1	Baku Crystal Hall	Power-supply and Lighting Control system Technical support of Fire Detection System
2	AzIntelecom	Technical support of Building Management System (BMS) for Data-Centre
3	The Seaside Boulevard Office Under the Cabinet of Ministers of the Republic of Azerbaijan	Technical support of Amusement Ride Automation System

# IT-INTEGRATION

Customer		Scope of works
1	ESRA-plaza	Turnkey IT infrastructure of business-plaza: Structured cabling system, Server-room, Access control, Secured network, Servers, Directory Service, Information security, Software licensing
2	MobiTel	Corporate IT infrastructure, regionally distributed network, information security
3	Baku Crystal Hall	IP - telephony system, Structured cabling system, Directory Service, Secured network
4	Knauf	Safe data communication network
5	Coca-cola – Fanta Youth Festival	Wi-Fi coverage for venue
6	Timwe Group	Multilevel IVR for Call-center
7	Simbrella	Fault-tolerant hardware-software complex
8	DSC	Call-center on basis of IP-telephony
9	MilliÖn	Call-center solution
10	Zeytun Pharmaceuticals	Call-center solution
11	C141 (Creative One For One)	Free Wi-Fi zone at Baku Expo Center

# IT OUTSOURCING

Customer		Scope of IT-infrastructure support and development
1	Baku Crystal Hall	Network, Servers, Directory Service, Information security, User PCs, Video surveillance system, Voice announcement, Lighting system, Air-Conditioning system
2	Simbrella	Network, Servers, Directory Service, Information security, Access control, User support
3	DSC	Network, Servers, Directory Service, Information security, Access control, User support
4	ESRA-plaza	Network, Servers, Directory Service, Information security, Access control, User support
5	MobiTel	Network, Servers, Directory Service, Information security, User support
6	Knauf	Network, Application servers, User support
7	Loccitane	Application server, Video surveillance system
8	MLab	IP-telephony
9	AVAND Technology	Network, Servers, Directory Service, Information security, Access control, User support

# CONTACTS

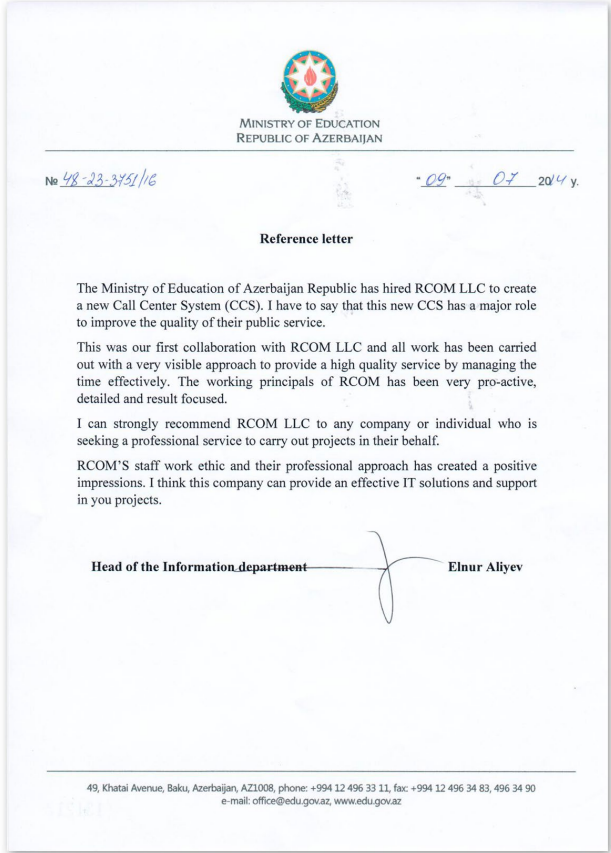
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# REFERENCES



The Ministry of  
Communication  
and High  
Technologies



The Ministry of  
Education

# REFERENCES



Baku Crystal Hall



Baku City Circuit

# REFERENCES



Digital Services Company



United Telecom

# REFERENCES

Knauf



MLab



# REFERENCES



Zhara 2017



Baku City Circuit

# THANKS FOR ATTENTION|