

## Chapter 5: Normal Probability Distributions - Solutions

Note: All areas and z-scores are approximate. Your answers may vary *slightly*.

### 5.2 Normal Distributions: Finding Probabilities

If you are given that a random variable  $X$  has a normal distribution, finding **probabilities** corresponds to finding the **area** between the standard normal curve and the x-axis, using the table of z-scores. The mean (expected value)  $\mu$  and standard deviation  $\sigma$  should be given in the problem.

- For the probability that  $X < b$ , convert  $b$  into a z-score using

$$z = \frac{b - \mu}{\sigma}$$

and use the table to find the area to the *left* of the z-value.

- For the probability that  $X > a$ , convert  $a$  into a z-score using

$$z = \frac{a - \mu}{\sigma}$$

and use the table to find the area to the *right* of the z-score.

- For the probability that  $a < X < b$  ( $X$  is between two numbers,  $a$  and  $b$ ), convert  $a$  and  $b$  into z-scores using

$$z = \frac{a - \mu}{\sigma} \text{ and } z = \frac{b - \mu}{\sigma}$$

and use the table to find the area *between* the two z-values.

1. The average speed of vehicles traveling on a stretch of highway is 67 miles per hour with a standard deviation of 3.5 miles per hour. A vehicle is selected at random.
  - a. What is the probability that it is violating the 70 mile per hour speed limit? Assume that the speeds are normally distributed.

Solution:

The random variable  $X$  is speed.

We are told that  $X$  has a normal distribution.

The mean  $\mu =$  67. The standard deviation  $\sigma =$  3.5.

We are looking for the probability of the event that  $X > 70$ .

**Step 1:** Convert 70 into a  $z$ -score:

$$z = \frac{70 - 67}{3.5} \approx 0.86$$

**Step 2:** Find the appropriate area between the normal curve and the axis using the table:

The table contains cumulative areas (to the *left* of the  $z$ -value). The area corresponding to a  $z$ -score of 0.86 in the table is 0.8051. Since we are interested in  $X > 70$ , we need the area to the *right* of the  $z$ -score, thus

$$P(X > 70) \approx 1 - 0.8051 \approx 0.1949$$

- (a) What is the probability that a randomly selected vehicle is not violating the speed limit?

The  $z$ -score is the same: 0.86. We are interested in  $P(X \leq 70)$ , thus the area to the *left* of this  $z$ -score can be read directly off the table: 0.8051. OR, using complements and the answer to part a,

$$P(X \leq 70) = 1 - P(X > 70) \approx 1 - 0.1949 \approx 0.8051$$

- (b) What is the probability that a randomly selected vehicle is traveling under 50 miles per hour?

We are interested in  $P(X < 50)$ . The  $z$ -score is

$$z = \frac{50 - 67}{3.5} = \frac{-17}{3.5} \approx -4.86$$

The area needed is to the *left* of this  $z$ -score. Notice that  $-4.86$  is not even on the table, and the lowest  $z$ -score is  $-3.49$ , with a corresponding area of 0.0002. For  $z$ -scores less than  $-3.49$ , the area is even less than 0.0002 and very close to 0, and we may assume is approximately 0. (The more accurate answer is about 0.00000059: about 1 in 1.7 million probability.)

- (c) What is the probability that a randomly selected vehicle is traveling between 50 and 70 miles per hour?

The  $z$ -score for 70 is 0.86 with a corresponding area of 0.8051. The  $z$ -score for 50 is  $-4.86$  with a corresponding area of about 0. Thus, we subtract:

$$P(50 < X < 70) \approx 0.8051 - 0 \approx 0.8051$$

Practice Problem: A customer calling a call center spends an average of 45 minutes on hold during the peak season, with a standard deviation of 12 minutes. Suppose these times are normally distributed. Find the probability that the customer will be on hold for each interval of times:

- a. More than 54 minutes.

Let  $X$  be the number of minutes the customer spends on hold. We want  $P(X > 54)$ . The mean is  $\mu = 45$  and standard deviation is  $\sigma = 12$ . The z-score is

$$z = \frac{54 - 45}{12} = \frac{9}{12} = 0.75$$

The corresponding area is 0.7734. For  $P(X > 54)$ , the area to the *right* is needed. Thus,

$$P(X > 54) \approx 1 - 0.7734 = 0.2266$$

- b. Less than 24 minutes.

We want  $P(X < 24)$ . The z-score is

$$z = \frac{24 - 45}{12} = \frac{-21}{12} = -1.75$$

The corresponding area is 0.0401. For  $P(X < 24)$ , the area to the *left* is needed. Thus,  $P(X < 24) \approx 0.0401$

- c. Between 24 and 54 minutes.

The z-score for 24 is -1.75 with a corresponding area of 0.0401, and the z-score for 54 is 0.75 with a corresponding area of 0.7734. Thus,

$$P(24 < X < 54) \approx 0.7734 - 0.0401 = 0.7333$$

- d. More than 39 minutes.

We need  $P(X > 39)$ . The z-score for 39 is

$$z = \frac{39 - 45}{12} = -0.5$$

The corresponding area is 0.3085. We need the area to the *right* of the z-score. Thus,

$$P(X > 39) \approx 1 - 0.3085 = 0.6915$$

## 5.3 Normal Distributions: Finding Values

Now the process from 5.2 will be reversed. Starting with a probability, you will find a corresponding  $z$ -score. The same table will be used, but you will search the center of the table to find the probability first, and then determine the  $z$ -score that corresponds to that probability. To make this easier, first draw a picture.

2. Find the indicated  $z$ -scores. Draw a picture and include a short explanation

- a. The  $z$ -score that corresponds to a *cumulative area* of 0.3632 (the cumulative area is the area to the *left* of the  $z$ -score).

Look for the given area in the table and find the corresponding  $z$ -score: **-0.35**

- b. The  $z$ -score that corresponds to 0.1075 of the distribution's area to its right.

The table lists the cumulative area: to the *left* of the  $z$ -score. Thus, the  $z$ -score needed corresponds to a left area of  $1 - 0.1075 = 0.8925$ . This  $z$ -score is **1.24**.

- c. The  $z$ -score that corresponds to 96.16% of the distribution's area to its right.

First convert 96.16% into a probability (area): 0.9616. The  $z$ -score needed corresponds to a left area of  $1 - 0.9616 = 0.0384$ . This  $z$ -score is **-1.77**.

- d. The  $z$ -score that corresponds to the 90<sup>th</sup> percentile ( $P_{90}$ ) of the distribution's area.

Convert 90% into a probability (area) first: **0.9000**. Even though this exact area is not in the table, pick the closest areas. The desired  $z$ -score is between **1.28** and **1.29**. (You may use either of these or average them).

### Practice Problem:

- a. The  $z$ -score that corresponds to a *cumulative area* of 0.8888.

From the table:  $z =$  **1.22**.

- b. The  $z$ -score that corresponds to **0.4090** of the distribution's area to its right.

Find the  $z$ -score corresponding to area  $1 - 0.4090 = 0.5910$ . This is **0.23**.

- c. The  $z$ -score that corresponds to 84.13% of the distribution's area to its right.

Convert 84.13% into a probability: 0.8413, and find the  $z$ -score corresponding to area  $1 - 0.8413 = 0.1587$ . This is **-1.00**.

- d. The  $z$ -score that corresponds to the 30<sup>th</sup> percentile ( $P_{30}$ ) of the distribution's area.

Convert 30% into a probability: **0.3000**, and find the  $z$ -score corresponding to this area: between **-0.53** and **-0.52**.

## Transforming a z-score into a data value

Given a  $z$ -score, it can be converted back into a data value by solving for  $x$  in the equation

$$z = \frac{x - \mu}{\sigma}$$

Given  $z$ , to find  $x$ , use the formula

$$x = \mu + z\sigma.$$

Procedure: Area  $\rightarrow$  z-score  $\rightarrow$  data value.

3. Scores for the California Police Officer Standards and Training test are normally distributed, with a mean of 50 and a standard deviation of 10.

- a. An agency will only hire applicants with scores in the top 10%. What is the lowest score you can earn and still be eligible to be hired by the agency?

The mean is  $\mu = 50$  and standard deviation is  $\sigma = 10$ . The top 10% corresponds to the 90<sup>th</sup> percentile. The corresponding z-score was found earlier, which is about 1.285. Using the formula, this corresponds to a test score of

$$x = \mu + z\sigma \approx 50 + 1.285(10) \approx 63$$

- b. Those officers scoring below the 20<sup>th</sup> percentile are sent to undergo additional training. What is the minimum score needed to avoid this training?

The 20<sup>th</sup> percentile corresponds to a cumulative area of 0.2000. The closest z-scores are  $-0.85$  and  $-0.84$ . We can use the average z-score  $-0.845$ . This corresponds to a test score of

$$x = \mu + z\sigma \approx 50 + (-0.845)(10) \approx 42$$

Practice Problem: The length of time employees have worked at a particular company is normally distributed with mean 11.2 years and standard deviation 2.1 years.

- a. If the lowest 10% of employees in seniority are to be laid-off in a cutback, what is the maximum length of time that an employee could have worked and still be laid off?

The 10<sup>th</sup> percentile corresponds to a cumulative area of 0.1000. The closest z-scores are  $-1.29$  and  $-1.28$ . We can use the average z-score  $-1.285$ . This corresponds to the length of time worked

$$x = \mu + z\sigma \approx 11.2 + (-1.285)(2.1) \approx 8.5 \text{ years}$$

- b. If the highest 10% of employees in seniority are to be promoted, what is the minimum length of time that an employee could have worked and still be promoted?

The 90<sup>th</sup> percentile corresponds to a cumulative area of 0.9000. The closest z-scores are 1.28 and 1.29. We can use the average z-score 1.285. This corresponds to the length of time worked

$$x = \mu + z\sigma \approx 11.2 + (1.285)(2.1) \approx 13.9 \text{ years}$$

## 5.4 Sampling Distributions and The Central Limit Theorem

Given:

- i) a (large) population,
- ii) a numerical characteristic associated with each member of the population,
- iii) the population mean  $\mu$  and population standard deviation  $\sigma$  for this characteristic,

You:

- i) take a simple random sample of 100 members of the population and calculate the mean and standard deviation.
- ii) repeat taking simple random samples of 100 members several times and calculate the mean and standard deviation each time.

The sample distribution is denoted by  $\bar{x}$ . In general, you cannot expect that the mean you obtain for each sample of 100 to be equal to  $\mu$ , but

**Theorem 0.1** (Central Limit Theorem). *If samples of size  $n$ , ( $n \geq 30$ ) are drawn from any population with mean  $\mu$  and standard deviation  $\sigma$ , the sample mean will be approximately distributed according to a normal distribution with*

$$\begin{aligned} \text{Mean } \mu_{\bar{x}} &= \mu \\ \text{Variance } \sigma_{\bar{x}}^2 &= \frac{\sigma^2}{n} \\ \text{Standard deviation } \sigma_{\bar{x}} &= \frac{\sigma}{\sqrt{n}} \quad \text{“standard error of the mean”} \end{aligned}$$

If the population is already distributed normally, the restriction on the sample size, that  $n \geq 30$  is not necessary. For any population, the larger the sample size, the better the normal approximation is.

Use the following analogue of the formula for the  $z$ -score to find the probability that a sample mean will fall into some given interval:

$$z = \frac{\bar{x} - \mu_{\bar{x}}}{\sigma_{\bar{x}}} = \frac{\bar{x} - \mu}{\sigma/\sqrt{n}}$$

4. Monthly cell phone bills for residents of a city have mean \$63 and standard deviation \$11. Simple random samples of 100 are drawn and the mean is determined for each sample.

- a. What is the sample size,  $n$ ? 100
- b. Find the *mean* of the sampling distribution of sample means.

$$\mu_{\bar{x}} = 63$$

- c. Find the *standard deviation* of the sampling distribution of sample means.

$$\sigma_{\bar{x}} = \frac{\sigma}{\sqrt{n}} = \frac{11}{\sqrt{100}} = 1.1$$

- d. What is the probability that the mean of a sample is greater than \$74? (hint: first find the  $z$ -score)

$$z = \frac{74 - \mu_{\bar{x}}}{\sigma_{\bar{x}}} = \frac{74 - 63}{1.1} = 10$$

Since this  $z$ -score is greater than 3.49, it corresponds to an area very close to (almost equal to) 1.

The probability that the mean is *greater* than 74 corresponds to a *right* area, thus, the answer is approximately

$$1 - 1 = 0$$

- e. What is the probability that the mean of a sample is less than \$63?

$$z = \frac{63 - \mu_{\bar{x}}}{\sigma_{\bar{x}}} = \frac{63 - 63}{1.1} = 0$$

This  $z$ -score corresponds to an area of 0.5000.

The probability that the mean is *less* than 74 corresponds to a *left* area, thus, the answer is 0.5000.

- f. What is the probability that the mean of a sample is between \$52 and \$74? For 52,

$$z = \frac{52 - \mu_{\bar{x}}}{\sigma_{\bar{x}}} = \frac{52 - 63}{1.1} = -10$$

with a corresponding area of (a little bit above) 0.

For 74, the  $z$ -score is 10, with a corresponding area of (almost) 1.

Thus, the probability that the sample mean is between 52 and 74 is approximately

$$1 - 0 = 1$$



Practice Problem: The mean room and board expense per year at four-year colleges is \$7,540 and standard deviation is \$1245. Assume the room and board yearly expense is normally distributed. You select a simple random sample of 9 colleges.

- a. What is the probability that the mean room and board is less than \$7800? The sample size is 9. Even though it is under 30, we can still use the results of section 5.4 because the original random variable,  $X$ , representing the yearly expense is (assumed to be) normally distributed.

$$z = \frac{7800 - 7540}{1245/\sqrt{9}} = \frac{260}{415} \approx 0.63$$

For the probability that the mean room and board is *less* than \$7800, the area to the *left* of the z-score is needed, thus, the desired probability is 0.7357

- b. What is the probability that the mean room and board is between \$7295 and \$8765?

$$z = \frac{7295 - 7540}{1245/\sqrt{9}} = \frac{-245}{415} \approx -0.59$$

with a corresponding area of 0.2776, and

$$z = \frac{8765 - 7540}{1245/\sqrt{9}} = \frac{1225}{415} \approx 2.95$$

with a corresponding area of 0.9984.

Thus, the probability that the mean room and board is between \$7295 and \$8765 is the difference of these areas:

$$0.9984 - 0.2776 = 0.7208$$

## 5.5 Normal Approximations to Binomial Distributions

Recall that a binomial random variable arises in a situation when there are  $n$  independent trials (repetitions) of the same experiment. Each trial has two outcomes: success or failure.  $p$  = probability of success of a single outcome and  $q = 1 - p$  = probability of failure of a single outcome.

5. Suppose a doctor performs a surgical procedure on 150 patients. Each time, the procedure has an 85% success probability. So,

$$n = 150 \qquad p = 0.85 \qquad q = 0.15$$

Random variable  $X$  is the number of successes. Then the probability of *exactly* 100 successful surgeries is

$$P(X = 100) = {}_{150}C_{100}(0.85)^{100}(0.15)^{50} \approx 0.0000000112$$

But, what is the probability of 120 or fewer successful surgeries? This is impractical to calculate directly since we need  $P(X = 120)$ ,  $P(X = 119)$ ,  $P(X = 118)$ ,  $P(X = 117)$ , etc.

**Theorem 0.2.** If  $np \geq 5$  and  $nq \geq 5$ ,

*the binomial distribution is well-approximated by the normal distribution with*

$$\text{mean } \mu = np \qquad \text{and} \qquad \text{standard deviation } \sigma = \sqrt{npq}.$$

Note: When converting from binomial to normal distributions, change the intervals in the following way:

- Add 0.5 to the maximum number of desired successes.
- Subtract 0.5 from the minimum number of desired successes.

Once this has been done, the number of successes  $\pm 0.5$  can be converted into a  $z$ -score.

a. Can the normal approximation to the binomial be used for the surgery example?

In this example,  $n = 150$ ,  $p = 0.85$ ,  $q = 0.15$

We check:  $np = 150 \cdot 0.85 = 127.5 \geq 5$  and  $nq = 150 \cdot 0.15 = 22.5 \geq 5$ . Since both  $np$  and  $nq$  are greater than 5, the normal approximation may be used.

b. What is the mean of the approximating normal distribution?

$$\mu = np = 150 \cdot 0.85 = 127.5$$

- c. What is the standard deviation of the approximating normal distribution?

$$\sigma = \sqrt{npq} = \sqrt{150 \cdot 0.85 \cdot 0.15} \approx 4.37$$

- d. To approximate  $P(X \leq 120)$ , convert 120.5 into a  $z$ -score.

$$z = \frac{120.5 - 127.5}{4.37} \approx -1.60$$

- e. Use the table to look up the desired probability for part d.

The area to the *left* of the  $z$ -score is needed:  $P(X \leq 120) \approx .0548$

- f. Approximate  $P(X \geq 130)$ .

We first convert 129.5 into a  $z$ -score (since 130 is the minimum number of successes needed, subtract 0.5):

$$z = \frac{129.5 - 127.5}{4.37} \approx 0.46$$

The area to the *right* of the  $z$ -score is needed, thus

$$P(X \geq 130) \approx 1 - 0.6772 = .3228$$

- g. Approximate  $P(125 \leq X \leq 140)$ .

First, the  $z$ -scores for 124.5 and 140.5:

$$z = \frac{124.5 - 127.5}{4.37} \approx -0.69$$

with a corresponding area of 0.2451, and

$$z = \frac{140.5 - 127.5}{4.37} \approx 2.97$$

with a corresponding area of 0.9985. Thus,

$$P(125 \leq X \leq 140) \approx 0.9985 - 0.2451 = 0.7534$$

Practice Problem: According to a survey, 70% of adults between 50 and 64 years old use the Internet. You randomly select 80 adults in that age range and ask them if they use the Internet.

- a. Approximate the probability that 70 or more people say they use the Internet.

In this example,  $X$  is the number of people who use the internet,  $n = 80$ ,  $p = 0.70$ ,  $q = 0.30$

We check:  $np = 80 \cdot 0.70 = 56 \geq 5$  and  $nq = 80 \cdot 0.30 = 24 \geq 5$ . Since both  $np$  and  $nq$  are greater than 5, the normal approximation may be used.

The mean of the approximating normal distribution is

$$\mu = np = 80 \cdot 0.70 = 56$$

The standard deviation of the approximating normal distribution is

$$\sigma = \sqrt{npq} = \sqrt{80 \cdot 0.70 \cdot 0.30} \approx 4.10$$

To approximate  $P(X \geq 70)$ , convert 69.5 into a  $z$ -score.

$$z = \frac{69.5 - 56}{4.10} \approx 3.29$$

The area to the *right* of the  $z$ -score is needed:  $P(X \geq 70) \approx 1 - 0.9995 = .0005$

- b. Approximate the probability that between 50 and 70 people say they use the Internet.

The  $z$ -score for 70 (accounting for the continuity correction) is

$$z = \frac{70.5 - 56}{4.1} \approx 3.54$$

with corresponding area 0.9998.

The  $z$ -score for 50 is

$$z = \frac{49.5 - 56}{4.1} \approx -1.59$$

with corresponding area 0.0559. Thus,

$$P(50 \leq X \leq 70) \approx 0.9998 - 0.0559 = 0.9439$$