

POINTCLICKCARE PASSWORD RESET ANALYSIS REPORT

Executive Overview

Total Resets

25

Success Rate (stage 13 reached)

36.00%

Resets By Phone number

14

Pre-existing Phone Resets

6

Ticket ID

All

Facility

All

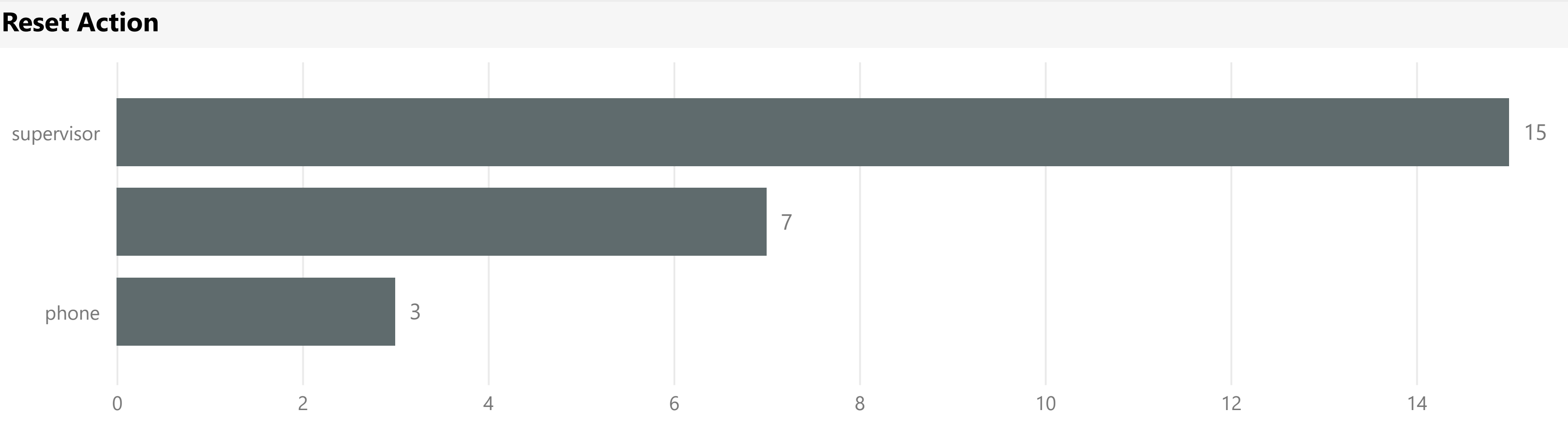
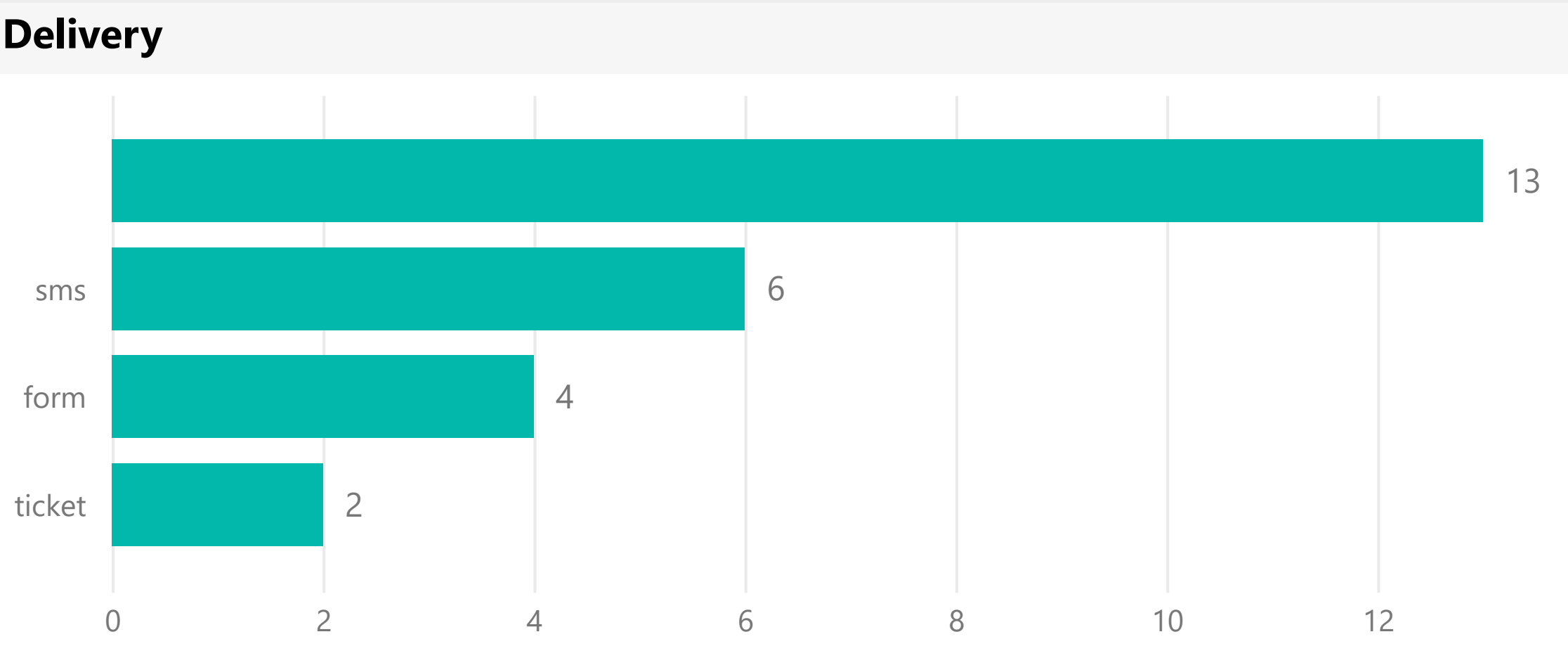
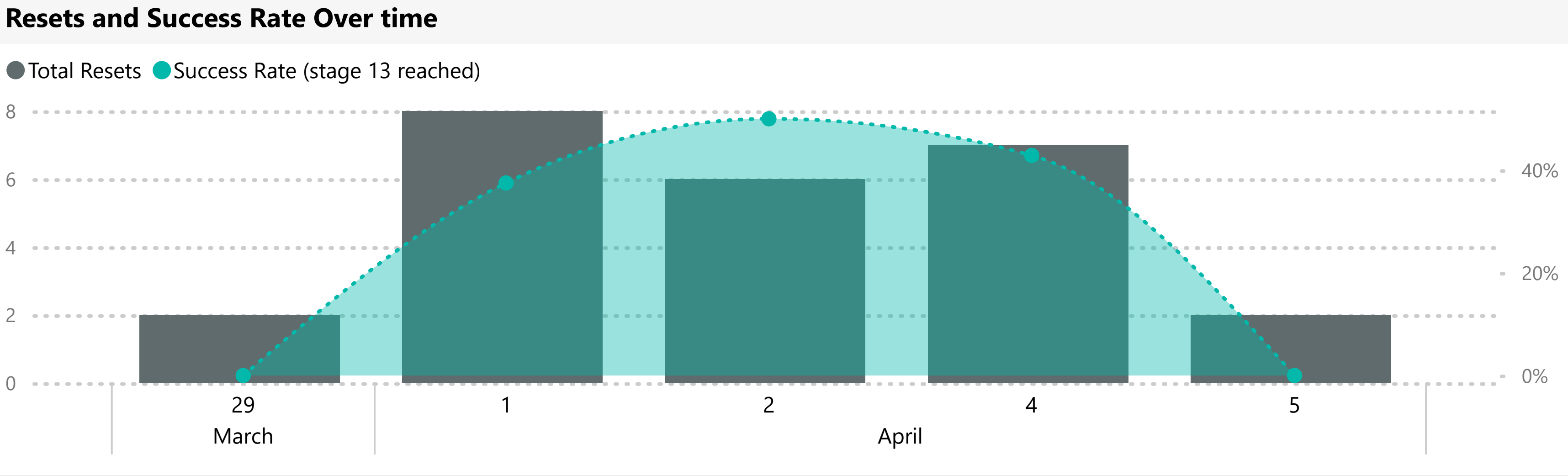
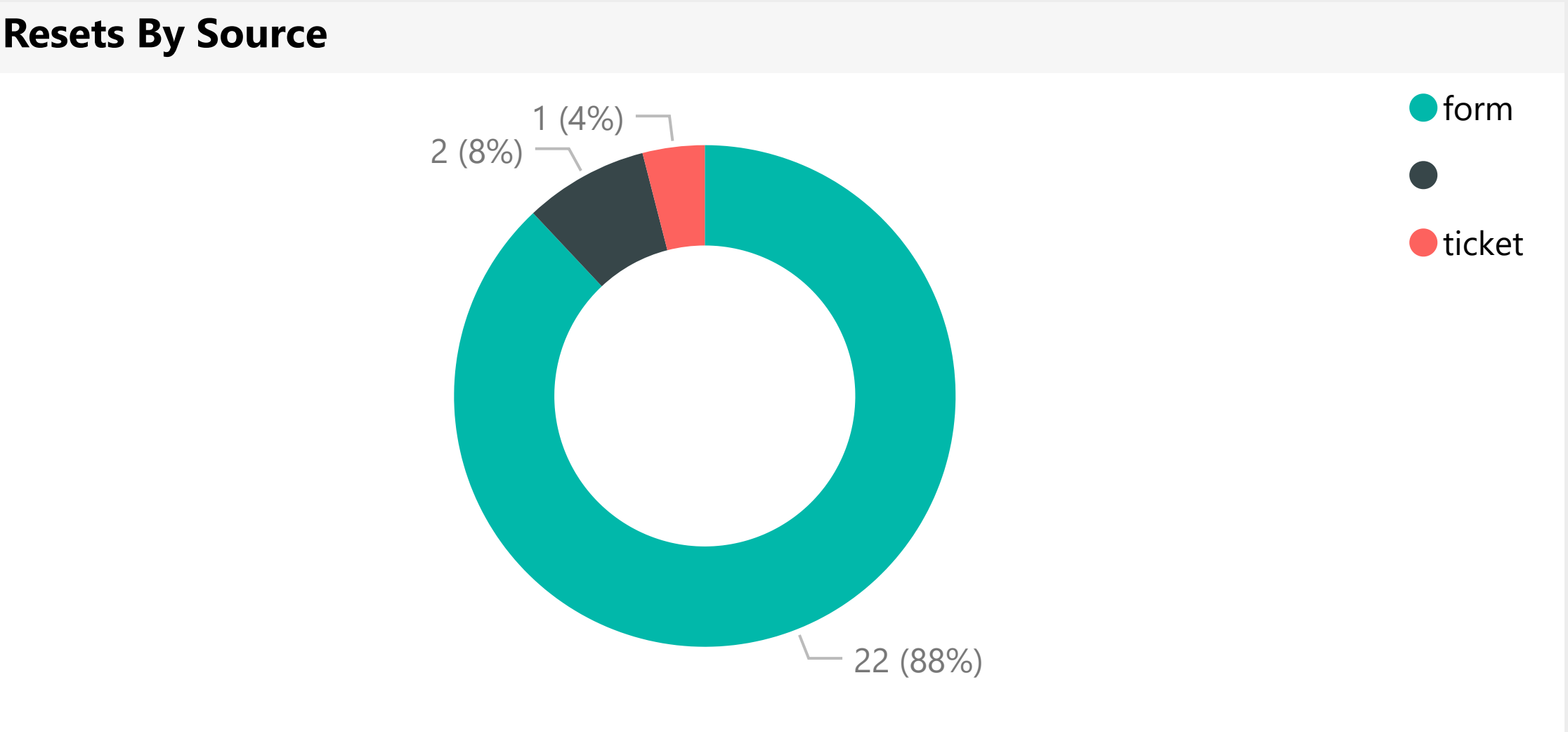
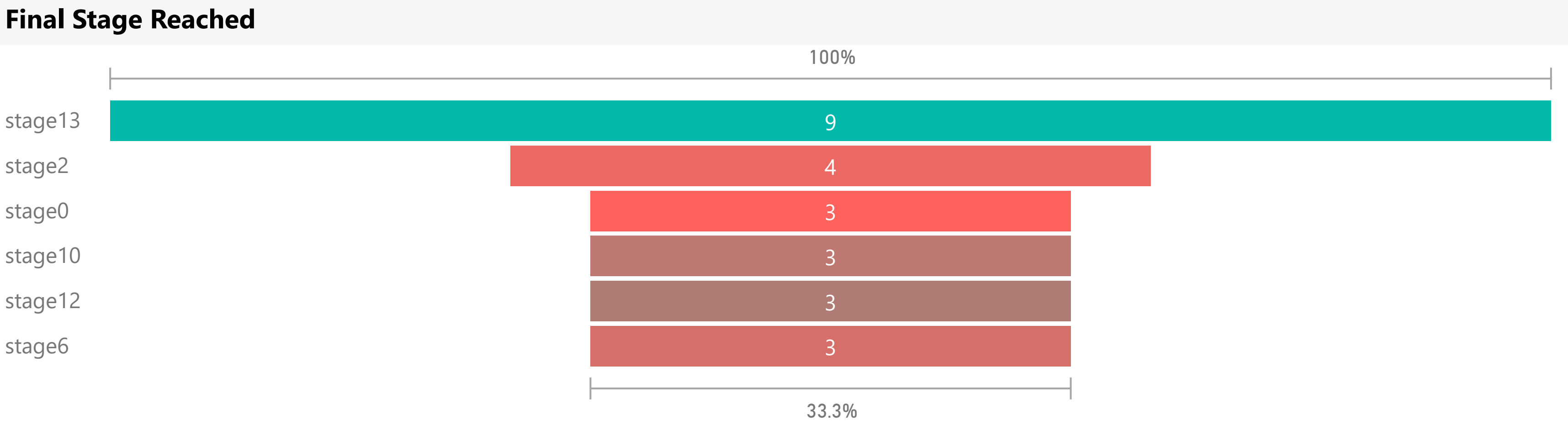
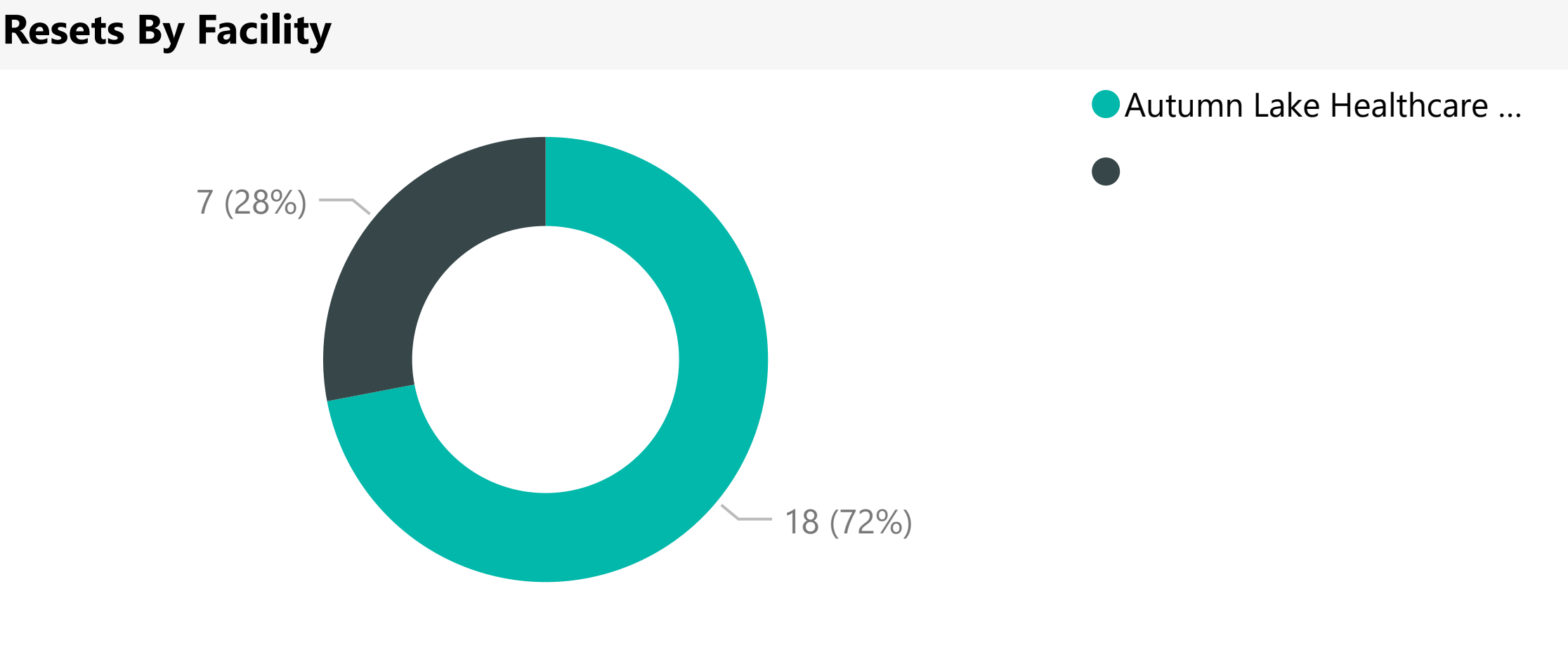
Day

1

31

Month

All



POINTCLICKCARE PASSWORD RESET ANALYSIS REPORT

Detailed Info



Ticket ID

All

Facility

All

FullName

All

source

All

stage

All

Month

All

Day

1

31

FullName	supervisorEmail	username	ticketID	Year	Month	Day	facility	stage	phone	source	resetAction	pwlink
		autm.pcc		2024	April	1		stage0				
		autm.pcctest		2024	April	1		stage2		form		
	eugene.samotija@networkdr.com	autm.pcctest	3317960	2024	April	1	Autumn Lake Healthcare at Glen Burnie	stage13	1234567890	form	supervisor	https://pv
	eugene.samotija@networkdr.com	autm.pcctest	3317969	2024	April	1	Autumn Lake Healthcare at Glen Burnie	stage13	1234567890	form	supervisor	https://pv
	eugene.samotija@networkdr.com	autm.pcctest	3317694	2024	April	1	Autumn Lake Healthcare at Glen Burnie	stage13	2014297020	form	supervisor	https://pv
	eugene.samotija@networkdr.com	autm.pcctest	3317670	2024	April	1	Autumn Lake Healthcare at Glen Burnie	stage12	2143256437	form	phone	
	eugene.samotija@networkdr.com	autm.pcctest	3317673	2024	April	1	Autumn Lake Healthcare at Glen Burnie	stage6	2143256437	form	supervisor	
		autm.PCCTe		2024	April	2		stage0				
	eugene.samotija@networkdr.com	autm.PCCTest2	3318148	2024	April	2	Autumn Lake Healthcare at Glen Burnie	stage10	2014297020	form	supervisor	
	eugene.samotija@networkdr.com	autm.pcctest	3318140	2024	April	2	Autumn Lake Healthcare at Glen Burnie	stage13	2014297020	form	supervisor	https://pv
Den Tester	eugene.samotija@networkdr.com	autm.PCCTest2	3318196	2024	April	2	Autumn Lake Healthcare at Glen Burnie	stage10		form	phone	
Den Tester	eugene.samotija@networkdr.com	autm.pcctest	3318213	2024	April	2	Autumn Lake Healthcare at Glen Burnie	stage13		form	supervisor	https://pv
Den Tester	eugene.samotija@networkdr.com	autm.pcctest	3318230	2024	April	2	Autumn Lake Healthcare at Glen Burnie	stage13	2014297020	form	supervisor	https://pv
test test		autm.PCCtest12		2024	April	4		stage0		form		
Den Tester	eugene.samotija@networkdr.com	autm.pcctest	3319824	2024	April	4	Autumn Lake Healthcare at Glen Burnie	stage10	2014297020	form	supervisor	
Den Tester	eugene.samotija@networkdr.com	autm.pcctest	3319831	2024	April	4	Autumn Lake Healthcare at Glen Burnie	stage13	2014297020	form	supervisor	https://pv
Den Tester	eugene.samotija@networkdr.com	autm.pcctest	3319842	2024	April	4	Autumn Lake Healthcare at Glen Burnie	stage13	2014297020	form	supervisor	https://pv
Den Tester	eugene.samotija@networkdr.com	autm.pcctest	3319822	2024	April	4	Autumn Lake Healthcare at Glen Burnie	stage13	2014297020	form	supervisor	https://pv