

# La Vité

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# User Stories

#### U1:

As Bob, a refugee, I want to be able to submit a form with simple english and easy to read instructions.

#### U2:

As Steve, an executive director, I would like a report/logging system from TEQ to see refugee request information.

#### U3:

As Bob, a refugee, I want to be able to request a Community Connections form to look for elderly housing.

#### **U4**:

As Jackie, a refugee, I would like to find a place where I improve my english speaking, writing and reading skills.

#### U5:

As Jackie, a refugee, I would like to see the available job opportunities with my current degree and specialization.

#### **U6:**

As Bob, a refugee, I want to be able to see available healthcare options for a senior with no income.

#### U7:

As William, a TEQ Customer Service Employee, I want to be able to query through refugee information based on keyword searching.

#### U8:

As Steve, an executive director, I want to know that my companies information would not be leaked to other organizations.

#### U9:

As William, a TEQ Customer Service Employee, I want to be able to automatically update existing information on refugees.

#### U10:

As William, a TEQ Customer Service Employee, I want to be able to remove/insert specific refugee data.

#### U11:

As Jackie, a refugee, I want my information and my children's information to be anonymous and to be protected.

#### U12:

As Steve, an executive director, I want to be able to keep my company's data anonymous to public, aka refugees and clients.

#### U13:

As Jackie, a refugee, I would like help to find government housing services for my family.

#### U14:

As Bob, a refugee, I want to be able to keep in contact with my family that is not in Canada.

#### U15:

As William, a TEQ Customer Service employee, I want to be able to submit Needs Assessment and Referrals Service forms and be able to fill in missing information

#### **U16:**

As William, a TEQ Customer Service employee, I want to be able to submit Community Connections forms and be able to fill in missing information

#### U17:

As William, a TEQ Customer Service employee, I want to be able to submit Information and Orientation forms and be able to fill in missing information

#### U18:

As William, a TEQ Customer Service employee, I want to be able to submit Employment Related Services forms and be able to fill in missing information

#### U19:

As William, a TEQ Customer Service employee, I want to be able to submit Language Training - Client Enrolment forms and be able to fill in missing information

## **U20:**

As William, a TEQ Customer Service employee, I want to be able to submit Language Training - Course Setup forms and be able to fill in missing information

## **U21:**

As William, a TEQ Customer Service employee, I want to be able to submit Language Training - Client Exit forms and be able to fill in missing information