# Project

Data Source: Open data source

Challenge: A British company has been growing its business since its infancy stage. Their sales

have been good as they deal with Office infrastructure. The VP wanted a decision driven method to be employed

to derive a strategy.

Visualization Tool: Tableau

Actions Performed:

* Create Hierarchies and Folders.
* Generate a list of order returned from customers and compare it to the original sales, sort the visualization in ascending order in terms of returned order, for top 10 countries in terms of refunds.
* Map top 10 countries, with most of the refunds on the world map
* Predict the returned sale with lowest and actual forecast of the data
* Add a URL action to represent details of the countries

<https://public.tableau.com/profile/neha3153#!/vizhome/VisualizationonRefunds/Dashboard1>