

## **User Story: Pay Bill**

As a Patient, I want to conveniently and securely pay the hospital bill for medical services received, So that the financial transaction is smooth, and I can complete the payment process efficiently.

### **Acceptance Criteria:**

- The user should have access to the hospital's billing portal to view the detailed bill for the medical services received.
- The system should display a clear breakdown of charges, including medical procedures, medications, and any additional services.
- The user can choose from various payment methods such as credit card, debit card, phone pay or other accepted modes of payment.
- The system should provide a secure and user-friendly interface for entering payment details.
- The payment status should be updated in the hospital management system,

### **Success:**

- Upon successful payment, a confirmation message should be displayed, providing details of the completed transaction.
- The payment status should be updated in the hospital management system, reflecting the successful transaction.
- The system should update the patient's record, marking the bill as paid.
- A payment confirmation receipt should be generated and made available for download or print.

### **Failure:**

- If there are issues with the payment transaction, the system should display an error message with guidance on resolving the issue.
- In case of multiple failed attempts, the system should prompt the user to contact support for assistance.