Introduction

Abstract:

In recent years computer automation has become of great importance in business and service sectors. Our project is a simple demonstration of automation of a departmental store management system using Oracle, world's most popular relational database management system.

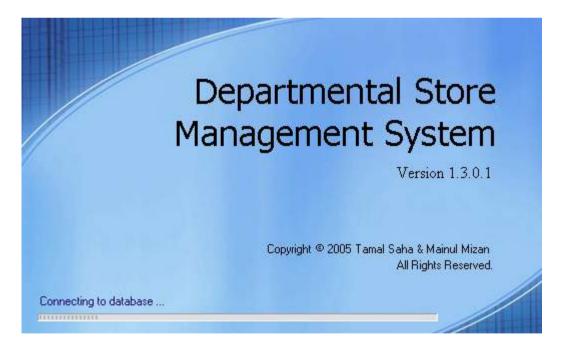


Figure #1: Departmental Store Management System Splash Screen

System Requirements:

Hardware Requirements

Table 1 lists the minimum hardware requirements:

Table 1: Hardware Requirements

Requirement	Minimum Value	
Physical memory (RAM)	256 MB minimum, 512 MB recommended	
Virtual memory	Double the amount of RAM	
Temp disk space	100 MB	
Hard disk space	2 GB	
Video adapter	256 colors	
Processor	200 MHz minimum	

Software Requirements

Table 2 lists the software requirements for DSMS:

Table 2 Software Requirements

Requirement	Value
System Architecture	32-bit
Operating System	Departmental Store Management System (DSMS) for Windows is supported on the following operating systems:
	• Windows NT Server 4.0, Windows NT Server Enterprise Edition 4.0, and Terminal Server Edition with service pack 6a or higher are supported. Windows NT Workstation is no longer supported.
	Windows 2000 with service pack 1 or higher.
	Windows Server 2003
	Windows XP Professional

How to install:

Follow the three steps written below to install the Departmental Store Management System (DSMS) on your pc:

- Log In to the System with Administrator Privileges.
- Install .Net Framework 1.1 on your computer.
- Install Oracle 10g on your computer. For more detailed information about installing Oracle Database components, see one of the following guides:
 - Oracle® Database Quick Installation Guide 10g for Windows
 - Oracle Database Installation Guide for Windows.
- Open the DSMS.sql file in Oracle SQL*Plus Worksheet and press F5 to built the tables.
- Double click the DSMS.exe file and log in one of the three privilege modes using the user_id and password given below:

Table 3: Initial User ID and Password

User ID	Password	Privilege
q	q	ADMIN
а	а	SELLER
Z	Z	PURCHASER

Results of a Successful Installation:

After you successfully install Departmental Store Management System (DSMS):

- ◆ The database that you created and the default Oracle Net listener process are running on the system.
- ♦ Oracle Enterprise Manager Database Control and iSQL*Plus are running and can be accessed using a Web browser.
- ♦ A single-node version of the Oracle Cluster Synchronization Services (CSS) daemon is running and is configured to start automatically when your system boots.

Software Description

Main Features:

Departmental Store Management System (DSMS) will be capable of managing daily sales, purchases, damages, expenditures etc.

It can store information of a product in depth in a very structured way.

Invoices are created and can be printed whenever the shop sells, buys, returns, or report damages.

The interface of the system will be user friendly and as simple as possible yet powerful requiring little training of sales manager.

The following paragraphs describe the various features of different parts of the software.

Software Users:

During the design phase of DSMS software we tried to identify the different categories of user that would be using this software. It was apparent that some guy who is a sales person need not to access to employee or product manufacturer's details. Similarly a purchaser need not worry about preparing an invoice. Such thoughts led us to classify the users in three categories – Administrator, Seller and Purchaser. We then had two options - firstly we could build one integrated interface including all features, then showing only the appropriate features to a user, Secondly we could build three separate interfaces for the three categories each implementing category specific features. The first one had some drawbacks such as clutter and lower level of security, so we chose to go on with the second option. We ended up having three interfaces for Administrators, Seller and Purchaser.

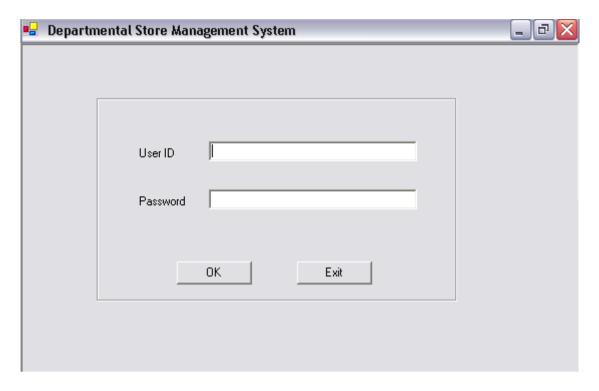


Figure #2: Departmental Store log on interface

The Administrator Interface:

We identified the following as the primary tasks of the administrator:

- ⇒ Add new product, edit product information and search product information.
- ⇒ Check the auto-generated orders, make new orders and explore all currently placed orders.
- ⇒ Add new supplier, edit supplier information and search supplier information.
- ⇒ Add new employee, edit employee information and search employee information.
- ⇒ Create new users with appropriate privilege, change user id and password, view all users both past and present and view user log on and log off time.
- ⇒ Add new expenses & damages and view all previous expenses and damages.

We implemented the above features in the administrator interface. The following is a screenshot from the administrator interface.



Figure #3: Departmental Store Administrator Interface

We summarize DSMS administrator's functionality below:

Product:

All the product related functionalities are grouped under the 'DSMS - Product Explorer' form. Here the admin can add new products, modify the data such as product name, manufacturer name and address, minimum stock limit, unit description, product category and subcategory. The admin can also search product based on product id, product name, manufacturer name, product category and subcategory.

Order:

All the order related functionalities are grouped under the '**DSMS** – **Order Explorer**' form. Here the admin can see the auto generated orders by DSMS, create new orders and explore all the currently placed orders.

Supplier:

All the supplier related functionalities are grouped under the '**DSMS** - **Supplier Explorer**' form. Here the admin can add new suppliers, modify supplier data such as supplier id, supplier name & address, supplier ratings and add the new products to the currently selected supplier's supply list.

Employee:

All the employee related functionalities are grouped under the '**DSMS - Employee Explorer**' form. Here the admin can add new employees. Modification of employee information such as address, telephone number, salary, job title, work status, resignation date was not implemented due to time limitation but scope is there.

Manage User:

All the user related functionalities are grouped under the '**DSMS** - **User Explorer**' form. Here the admin can add new user and modify user information such as user id and password. The admin can also explore all the users of this software both present and past under the 'All Users' tab. The admin can also see the complete log on and log off time information under the 'view User Log' tab.

Damage and Expenses:

We did not implement damages and expenses functionality due to time limitation but scope is there for this functionality.

The Seller Interface:

We identified the following as the primary tasks of the seller:

- ⇒ Create new customer.
- \Rightarrow Prepare invoices.
- \Rightarrow Search previous invoices.

We implemented the above features in the seller interface. The following is a screenshot from the seller interface.

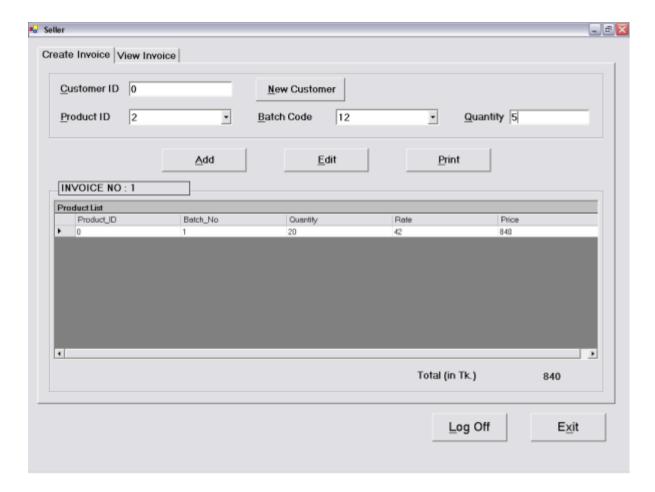


Figure #4: Departmental Store Seller Interface

We summarize DSMS seller's functionality below:

Customer:

All the customer related functionalities are grouped under the '**DSMS** – **New Customer**' form. Here the seller can add new customers. The seller can also select previous customer using their customer id from customer id dropdown list.

Create Invoice:

Functionalities related to creating new invoices are grouped under the 'Create Invoice' tab. Here the seller can add new products in the invoice, change their amount. Currently the seller cannot print the invoice but scope is there to add this very important functionality.

Search Invoice:

All the functionalities related to searching an invoice are grouped under the 'View Invoice' tab. Here the seller has to enter the invoice number and can view the customer id and the products sold under this invoice.

The Purchaser Interface:

We identified the following as the primary tasks of the purchaser:

- ⇒ Place the orders made available by the admin to the corresponding supplier.
- \Rightarrow Receive supply from the supplier.
- ⇒ Change the price of different lots of a product based on the current market price of that product.

We implemented the above features in the seller interface. The following is a screenshot from the purchaser interface.

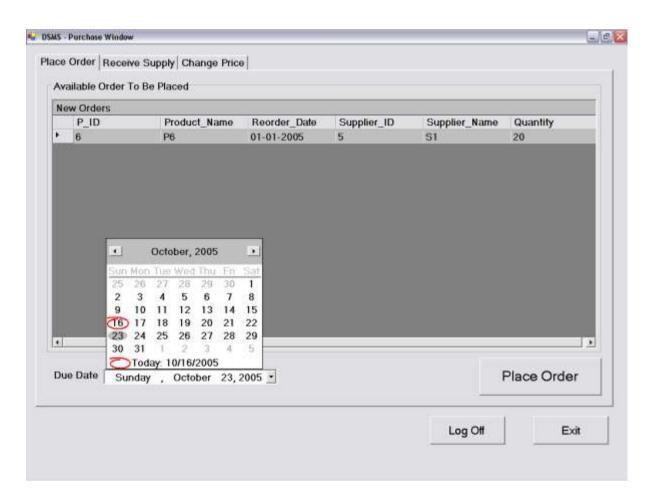


Figure #5: Departmental Store purchaser Interface

We summarize DSMS purchaser's functionality below:

Place Order:

Functionalities related to placing the order made by the admin are grouped under the '**Place Order**' tab. Here the purchaser can select the *available* orders from 'New Orders' table and select the due date.

Receive Supply:

Functionalities related to receiving supply from the supplier are grouped under the 'Receive Supply' tab. Here the purchaser can select a previous order from 'Supply Orders' table and set the purchase price, selling price, batch code, mfg. date and expiration date of the current item of a product.

Change Price:

All the functionalities related to changing the selling price of different items of a product are grouped under the '**Change Price**' tab. Here the purchaser can select product id from product id dropdown list and then select an available item of that product and change its selling price to reflect the current market price of that product.

Development Issues

Since this project was assigned as a term project for our Database Sessional Course (Course No CSE 304N), we had to do quite a bit of paper and pencil planning and design before we started coding. In the following sections we describe the tables, language and debugging tools we used for developing the software.

Tables:

We list the database tables and their attributes below:

Sl.	Table Name	Attributes
1.	BUSINESS_ENTITY	<u>BE Id</u> , <u>BE_Name</u> , <u>BE_Address</u>
2.	PRODUCT_CATEGORY	<u>Category Id</u> , <u>Parent_Category</u> , Sub_Category
3.	PRODUCT	<pre>Product Id, Product_Name, Manufacturer_Id, Category_Id, Unit_Desc, Reorder_threshold</pre>
4.	ITEM	<pre>Product Id, Batch No, Quantity, Current_Unit_Price, Mfg_Date, Expr_Date</pre>
5.	INVOICE	<u>Invoice No</u> , Customer_Id, Sale_Date
6.	INVOICE_ITEM	<pre>Invoice No, Product Id, Batch No, Sold_Unit_Price, Quantity</pre>
7.	SUPPLIER	Supplier Id, Product Id, Ratings
8.	SUPPLY_ORDER	Supply Order No, Supplier_Id, Product_Id, Batch_No, Quantity, Purchased_Unit_Price, Submission_Date, Due_Date, Received_Date, Status
9.	EMPLOYEE	Employee Id, Father_Name, Mother_Name, Date_OF_Birth, Religion, Marital_Status, Parmanent_Address, Sex, Photo, Joining_Date, Resigning_Date, Salary, Job_Title, Status, Experience, Referred_By
10.	SOLD_BY	Invoice No, Employee Id
11.	PURCHASED_BY	Supply Order No, Employee Id
12.	USER_INFO	<u>User Id</u> , Employee_Id, Password, Privilege

Sl.	Table Name	Attributes
13.	USER_LOG	<u>User Id, Log In Time</u> , Log_Off_Time
14.	REORDER	<pre>Product Id, Reorder_Status, Reorder_Date, Supplier_Id, Quantity</pre>
15.	EXPENSE	<pre>Expense Id, Expense_Amount, Employee_Id, Occurence, Description</pre>
16.	DAMAGE	<pre>Damage Id, Product_Id, Batch_No, Damaged_On, Damage_Cause, Damaged_By, Quantity, Damage_Amount, Description</pre>

N.B.:

- ♦ The attributes written in italic form are NOT NULL.
- The underlined attributes indicate the primary key of the table.
- The referenced attributes are understandable intuitively from naming.

Development Tools & Languages:

We primarily used two software tools for developing this software. These two tools can be categorized as follows:

♦ Front-end: Microsoft Visual Studio .NET 2003

♦ Backend: Oracle 10g

Since this software is application based and assumed to run on a windows platform, we decided to use C# (C-Sharp) as the implementaion language. Naturally, Microsoft Visual Studio .NET 2003 was the IDE to use for coding in C#. Graphical User Interface (GUI) was created the amazing gui developing tool built-into VS.net. We used .NET Framework 1.1. for developing this software which is the default version of .net framework installed with VS.net 2003. We used 'Oracle Client API' for connecting to the database and storing, retieving and updating the data in the database from the application.

We used Oracle 10g for the development process. We typed the code in DSMS.sql file (see appendix) in Oracle SQL*PLUS Worksheet and built the table schemas from there. Oracle managed the database and C# only interacted with it to store and retrieves the required data.

Debugging Tools:

Debugging is very crucial for any software development project. Our project was no exception. During developing the software, debugging was necessary because errors often occurred during executing commands to send and receive data. For debugging we used C# Debugger, Oracle SQL*PLUS Worksheet and Oracle Enterprise Manager Console.

A good debugger can reduce a programmer's hard work by half. MS Visual Studio.net has a very informative and friendly user interface for debugging the bugs in C# code. It has a separate DEBUG menu option in which it has many integrated options. One of which is very helpful is called 'Breakpoints' that enables us to execute a specific line or block of code for error. The line that is added to breakpoints is immediately enlightened. We have also used 'Step over' and 'Step in' options in conjunction with the breakpoints to check the errorneous code. The 'AUTOS' window enables us to see the current state of various objects and variables. This is extremely helpful for debugging because it enables us to see what went wrong and where it actually occurred. Moreover we can observe any specific variable or the state of the stack. All we need to do is to insert break points at positions where we think that an error or exceptions might occur.

The part of the code which was most difficult to debug was the construction of the queries at runtime by concatenation of strings and values of different variables. We used MessageBox to display the resultant query during the development process and corrected the errors.

The Oracle SQL*Plus show errors command displays all the errors associated with the most recently created procedural object. This command checks the USER_ERRORS data dictionary view for the errors associated with the most recent compilation attempt for that object. show errors displays the line and column number for each error, as well as the text of the error message. To view errors associated with previously created procedural objects, we queried USER_ERRORS directly. Two other data dictionary view levels — ALL and DBA—may also be used to retrieve information about errors involving procedural objects. In addition to the debugging information provided by the show errors command, we also used the DBMS_OUTPUT package. To use DBMS_OUTPUT, one must issue the set serveroutput on command before executing the procedural object one will be debugging.

Oracle also provides Enterprise Manager Console that enables us to compile queries, procedures, functions, triggers and it also offers us detailed information about the exceptions or compilation errors that might occur. In this way we can debug the exceptions and handle the errors that might occur.

Last Words

Special Windows Forms Controls Used:

We used a special windows forms control called 'RegexTextbox' which is a derived class of Windows.Forms.TextBox class. It has the function of determining whether a given input matches the desired input format and rules. For this we have to give a regular expression in its property and enable its cause validation property. This property is built into ASP.net section of .NET Framework but is not available for application software development.

Future Plans:

Initially we had many features in our mind that we can add in this software but had to omit those later due to time limitation. We list some those features below:

- ◆ The supplies whose deliveries are delayed beyond an allowable time limit can be auto generated and be seen from Administrator's Supply interface.
- Searching and editing employee information by administrator. Improving the employee management capability of the administrator.
- Searching suppliers by administrator.
- Using crystal reports to print invoices and generate Daily, Monthly reports about profit, inventory, sales, purchases, purchase returns, damages etc.
- ◆ Currently payment can made only in cash .We can handle payment by Credit Cards. In order to do that, we must have interconnection with different banks. A server would receive information/conformation from the bank and sent it to the front-end. Request to the banks will be send from the front-end. We can also handle payment by money order.
- We can also add support for home delivery service.
- ♦ The system may have a website to allow customers to search the products they want with restricted information.

•	We can add support for different branches of a departmental store and use networking for
	connecting all the branches.

• Building a complete and user-friendly help system for the users of this software.

APPENDIX

DSMS.SQL

The following text is the complete code listing we used in building the database for DSMS. If you are using *Oracle 10g* or later, then just type the following code in "SQL*PLUS Worksheet" and press F5. If you are using *Oracle 9i* or any previous version of Oracle, then omit the code block titled "**Purge Tables**" and type the rest of the following code in "SQL*PLUS Worksheet" and press F5. Your Database will be created!!!

```
--DSMS.SQL------
--Purge Tables------
drop table DAMAGE purge;
drop table EXPENSE purge;
drop table REORDER purge;
drop table USER LOG purge;
drop table USER_INFO purge;
drop table PURCHASED BY purge;
drop table SOLD BY purge;
drop table EMPLOYEE purge;
drop table SUPPLY ORDER purge;
drop table SUPPLIER purge;
drop table INVOICE ITEM purge;
drop table INVOICE purge;
drop table ITEM purge;
drop table PRODUCT purge;
drop table PRODUCT CATEGORY purge;
drop table BUSINESS ENTITY purge;
--BUSINESS ENTITY Table-----
drop table BUSINESS ENTITY;
create table BUSINESS ENTITY(
BE_Id NUMBER(10) NOT NULL,
BE_Name VARCHAR2(50) NOT NULL,
BE_Address VARCHAR2(100) ,
constraint BUSINESS ENTITY PK primary key (BE Id)
);
--PRODUCT CATEGORY Table-----
drop table PRODUCT CATEGORY;
create table PRODUCT CATEGORY(
Category_Id NUMBER(10) NOT NULL,
Parent_Category VARCHAR2(30) NOT NULL,
Sub_Category VARCHAR2(30) ,
constraint PRODUCT CATEGORY PK primary key (Category Id)
```

```
--PRODUCT Table------
drop table PRODUCT;
create table PRODUCT(
Product_Id NUMBER(10)
Product_Name VARCHAR2(30)
                                 NOT NULL,
                                   NOT NULL,
Manufacturer_Id NUMBER(10) NOT NULL,
Category_Id NUMBER(10) NOT NULL,
Unit_Desc VARCHAR2(30) NOT NULL,
Reorder_threshold NUMBER(10) NOT NULL,
constraint PRODUCT PK primary key (Product Id),
constraint PRODUCT FK1 foreign key (Manufacturer Id) references
BUSINESS ENTITY (BE Id) on delete cascade,
constraint PRODUCT FK2 foreign key (Category Id) references
PRODUCT CATEGORY (Category Id) on delete cascade
--ITEM Table-----
drop table ITEM;
create table ITEM(
Product_Id NUMBER(10) NOT NULL,
Batch_No NUMBER(10) NOT NULL,
Quantity NUMBER(10) NOT NULL,
Current_Unit_Price NUMBER(10, 2) NOT NULL,
Mfg_Date DATE Expr_Date DATE
constraint ITEM PK primary key (Product Id, Batch No),
constraint ITEM FK foreign key (Product Id) references PRODUCT (Product Id)
on delete cascade
--INVOICE Table-----
drop table INVOICE;
create table INVOICE(
Invoice_No NUMBER(10) NOT NULL,
Customer_Id NUMBER(10) NOT NULL,
Sale_Date DATE NOT NULL,
constraint INVOICE PK primary key (Invoice No),
constraint INVOICE FK foreign key (Customer Id) references
BUSINESS ENTITY (BE Id) on delete cascade
);
--INVOICE ITEM Table-----
drop table INVOICE ITEM;
create table INVOICE ITEM(
Invoice_No NUMBER(10)
Product_Id NUMBER(10)
Batch_No NUMBER(10)
                                   NOT NULL,
                                   NOT NULL,
                                   NOT NULL,
Sold_Unit_Price NUMBER(10, 2) NOT NULL,
Quantity NUMBER(10) NOT NULL,
constraint INVOICE_ITEM_PK primary key (Invoice_No, Product_Id, Batch_No),
constraint INVOICE_ITEM_FK1 foreign key (Invoice_No) references
INVOICE(Invoice_No) on delete cascade,
constraint INVOICE_ITEM_FK2 foreign key (Product_Id, Batch_No) references
ITEM(Product Id, Batch No) on delete cascade
);
--SUPPLIER Table------
drop table SUPPLIER;
create table SUPPLIER(
```

```
Supplier_Id NUMBER(10) NOT NULL,
Product_Id NUMBER(10) NOT NULL,
Ratings NUMBER(10) NOT NULL check(Ratings <= 5 and Ratings >= 1),
constraint SUPPLIER_PK primary key (Supplier_Id, Product_Id),
constraint SUPPLIER FK1 foreign key (Supplier Id) references
BUSINESS ENTITY (BE Id) on delete cascade,
constraint SUPPLIER FK2 foreign key (Product Id) references
Product (Product Id) on delete cascade
);
--SUPPLY ORDER Table-----
drop table SUPPLY ORDER;
create table SUPPLY ORDER(
Supply_Order_No NUMBER(10)
                                           NOT NULL,
Supplier_Id NUMBER(10)
Product_Id NUMBER(10)
Batch_No NUMBER(10)
Quantity NUMBER(10)
                                           NOT NULL,
                                           NOT NULL,
                                           NOT NULL,
Purchased Unit Price NUMBER(10, 2) ,
Submission_Date DATE
Due_Date DATE
Received_Date DATE
Status NUMBER(10)
                                             NOT NULL,
                                            NOT NULL,
                                             NOT NULL check(Status <= 3 and Status >= 1),
constraint SUPPLY ORDER PK primary key (Supply_Order_No),
constraint SUPPLY ORDER FK1 foreign key (Supplier Id) references
BUSINESS ENTITY (BE Id) on delete cascade,
constraint SUPPLY ORDER FK2 foreign key (Product Id, Batch No) references
ITEM(Product Id, Batch No) on delete cascade
--EMPLOYEE Table-----
drop table EMPLOYEE;
create table EMPLOYEE(
create table EMPLOYEE(
Employee_Id NUMBER(10) NOT NULL,
Father_Name VARCHAR2(50) NOT NULL,
Mother_Name VARCHAR2(50) NOT NULL,
Date_OF_Birth DATE NOT NULL,
Religion VARCHAR2(30) NOT NULL,
Marital_Status VARCHAR2(30) NOT NULL,
Parmanent_Address VARCHAR2(30) NOT NULL,
Sex VARCHAR2(1) NOT NULL,
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Sex
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Joining_Date DATE NOT NULL,

Resigning_Date DATE ,
Salary NUMBER(10) NOT NULL,

Job_Title VARCHAR2(30) NOT NULL,

Status VARCHAR2(30) NOT NULL, -- WORKING | ON_LEAVE | LEFT

VARCHAR2(100) ,
NOT NULL,
constraint EMPLOYEE FK2 foreign key (Employee_Id) references
BUSINESS ENTITY (BE Id) on delete cascade
--SOLD BY Table-----
drop table SOLD BY;
create table SOLD BY(
Invoice_No NUMBER(10) NOT NULL, Employee_Id NUMBER(10) NOT NULL,
```

```
constraint SOLD BY PK primary key (Invoice No, Employee Id),
constraint SOLD BY FK1 foreign key (Invoice_No) references
INVOICE (Invoice No) on delete cascade,
constraint SOLD BY FK2 foreign key (Employee Id) references
EMPLOYEE (Employee Id) on delete cascade
);
--PURCHASED BY Table-----
drop table PURCHASED BY;
create table PURCHASED BY(
Supply_Order_No NUMBER(10) NOT NULL, Employee_Id NUMBER(10) NOT NULL,
constraint PURCHASED BY PK primary key (Supply Order No, Employee Id),
constraint PURCHASED BY FK1 foreign key (Supply Order No) references
Supply Order (Supply Order No) on delete cascade,
constraint PURCHASED BY FK2 foreign key (Employee Id) references
EMPLOYEE (Employee Id) on delete cascade
--USER INFO Table-----
drop table USER INFO;
create table USER INFO(
constraint USER INFO PK primary key (User Id),
constraint USER INFO FK foreign key (Employee Id) references
EMPLOYEE (Employee Id) on delete cascade
--USER LOG Table-----
drop table USER LOG;
create table USER LOG(
User_Id VARCHAR2(30)
Log_In_Time DATE
Log_Off_Time DATE
                VARCHAR2(30) NOT NULL,
                                NOT NULL,
constraint USER LOG PK primary key (User Id, Log In Time),
constraint USER LOG FK foreign key (User Id) references USER INFO(User Id)
on delete cascade
);
--REORDER Table-----
drop table REORDER;
create table REORDER(
Product_Id NUMBER(10) NOT NULL,
Reorder_Status NUMBER(1) NOT NULL,
Reorder_Date DATE NOT NULL,
Supplier_Id NUMBER(10) ,
Quantity NUMBER(10) NOT NULL,
constraint REORDER_PK primary key (Product_Id),
constraint REORDER_FK1 foreign key (Product_Id) references
Product (Product_Id) on delete cascade,
constraint REORDER FK2 foreign key (Supplier Id, Product Id) references
SUPPLIER (Supplier Id, Product Id) on delete cascade
--EXPENSE Table------
```

drop table EXPENSE;

```
create table EXPENSE(
Expense_Id VARCHAR2(30) NOT NULL,
Expense_Amount NUMBER(10, 2) NOT NULL,
Employee_Id NUMBER(10) NOT NULL,
Occurence DATE NOT NULL,
Description VARCHAR(100) NOT NULL,
constraint EXPENSE PK primary key (Expense Id),
constraint EXPENSE FK1 foreign key (Employee Id) references
EMPLOYEE (Employee Id) on delete cascade
);
--DAMAGE Table------
drop table DAMAGE;
create table DAMAGE(
Damage_Id VARCHAR2(30)
                                   NOT NULL,
Product_Id NUMBER(10)
Batch_No NUMBER(10)
Damaged_On DATE
Damage_Cause VARCHAR2(100)
Damaged_By NUMBER(10)
Quantity NUMBER(10)
                                   NOT NULL,
                                   NOT NULL,
Quantity NUMBER(10) NOT NULL,
Damage_Amount NUMBER(10, 2) NOT NULL,
Description VARCHAR(100) NOT NULL,
constraint DAMAGE PK primary key (Damage Id),
constraint DAMAGE FK1 foreign key (Product Id, Batch No) references
ITEM(Product Id, Batch No) on delete cascade,
constraint DAMAGE FK2 foreign key (Damaged By) references
EMPLOYEE (Employee Id) on delete cascade
--INITIAL DATA------
insert into BUSINESS ENTITY values(0,'CASH', NULL);
insert into BUSINESS ENTITY values (1, 'NA', 'NA');
insert into BUSINESS ENTITY values (2, 'Admin', NULL);
insert into EMPLOYEE values(2, 'father', 'mother', to date('1/1/1900',
'dd/mm/yyyy'), 'Islam', 'single', 'mars', 'm', NULL, SYS DATE, NULL, 10000,
'M.D.', 'working', NULL, 'self');
insert into USER INFO values('q',2,'q','admin');
insert into USER_INFO values('a',2,'a','seller');
insert into USER_INFO values('z',2,'z','purchaser');
______
```

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