

Software Requirement Specification (SRS)

I Hotel Management System:

1) Introduction

1.1) Purpose of this document

The purpose of this document is to outline the software requirements for hotel management system. It serves as a guide for stakeholders to understand features, functionalities, and constraints of the system.

1.2) Scope of this document

The HMS aims to streamline hotel operations, enhance guest experiences, and facilitate efficient management process.

1.3) Overview

The HMS is a software solution designed to automate and manage hotel operations.

2) General Description

2.1) User Objectives

Hotel Staff: efficiently manage reservations, check ins/outs and billing.

Management: Access reports, analytics.

Guest/Users: Easily make reservations and access services.

2.2) User Characteristics

Staff: have knowledge about basic computer operations and hotel management processes.

Management: proficient in decision-making.

Guests: frequent travelers.

2.3) Features & benefits

Reservation Management: Streamlines booking process

Booking System: Automated payment processes
User friendly interface: enhance user experience and reduce time

2.4) Importance

The HMS is crucial for optimizing hotel operations, improve customer satisfaction and increasing revenue through efficient management.

3) Functional Requirements

3.1) User Authentication

3.2) Reservation Management

3.3) Billing and Invoicing

3.4) Reporting

3.5) Room Management

3.6) Guest Services

4) Interface Requirements:

4.1) User Interface

Staff: Dashboard for staff for guest check-ins and housekeeping tasks

Guests: User friendly booking portal which allows easy reservations.

5) Performance Requirements:

5.1) Response Time

5.2) Scalability

5.3) Memory usage

5.4) Error rate

6) Design constraints

The system must support multiple platforms. It should be built using scalable technologies like cloud databases to accommodate future expansions. Constraints also include budget limitations and compliance with hotel industry standards.

7) Non-functional Attributes

7.1) Security

7.2) Portability

7.3) Reliability

7.4) Data Integrity

8) Preliminary Schedule & Budget

8.1) Initial Schedule

8.1.1) Requirement gathering - 2 weeks

8.1.2) Design - 6 weeks

8.1.3) Development - 10 weeks

8.1.4) Testing & Debugging - 4 weeks

8.1.5) Deployment & Training - 2 weeks

Total Duration - 22 weeks

8.2) Preliminary Budget

8.2.1) Development costs - \$ 50000

8.2.2) Testing costs - \$ 15000

8.2.3) Deployment costs - \$ 5000

Total estimated budget - \$ 70,000

II credit card processing system

1) Introduction

1.1) Purpose

The purpose of this document is to provide overview of the requirements for credit card processing system. It guide stakeholders to understand functionality and constraints of system.

1.2) Scope

This document covers the complete functionality of the CCPS including user ~~inter~~ interactions, security measures and integration with other systems.

1.3) Overview

The CCPS is designed to facilitate secure and efficient transactions between customers and Merchants.

2) General Description

2.1) User Objectives:

Merchants: enable secure payment processing and manage transaction records.

Customers: Make quick and safe payments.

Administrators: Monitor transactions and make reports.

2.2) User Characteristics

Merchant: familiar with e-commerce platforms and basic transactions.

Customer: Varied levels of tech savviness, primarily seeking ease of use.

Administrator: Technical knowledge of payment processing.

2.3) Features and Benefits

Secure transactions

Real-time processing

User-friendly Interface

2.4) Importance

essential for enabling smooth and secure transaction
reduce risk.

3) Functional Requirements

3.1) User Authentication

3.2) Transaction processing

3.3) Payment gateway Integration

3.4) Fraud Detection

3.5) customer support Interface

4) Interface Requirements

4.1) User Interface

Merchant Dashboard for transaction management
customer payment Interface

4.2) Software Interfaces

API's for integration with third - party payment
gateways.

5) Performance Requirements

5.1) Response Time

5.2) Scalability

5.3) Error rate

5.4) System Availability

~~6) Design constraints~~

6.1) Encryption for card-holder data & transactions

6.2) handle millions of transactions per day

7) Non-functional Attributes

- 7.1) security
- 7.2) Portability
- 7.3) Reliability
- 7.4) Data Integrity

8) preliminary schedule and budget

8.1) Initial Schedule

Total duration - 24 weeks

8.2) preliminary Budget

Total estimated Budget. \$ 100,000

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IV

Library Management System

1) Introduction

1.1 Purpose of this document

This document outlines the objectives and necessities of the library management system (LMS) project. It serves as a comprehensive guide for stakeholders to understand this system's requirements, functionality and overall value proposition.

1.2 Scope of this document

The document details the operational goals of the LMS, providing an overview of its capabilities and expected outcomes. It addresses the development cost, estimated timelines and the benefits it offers to users.

and stakeholders ensuring clarity and alignment among all parties involved.

1.3 Overview

The LMS is designed to streamline library operations, including cataloging, circulation, and user management. It aims to enhance the efficiency of library services and improve user experience through automated processes.

2) General Description

The LMS is tailored for librarians, library staff, and patrons enabling them to interact seamlessly with library resources.

User Management: registration, membership management, and user profiles.

Catalog Management: Adding, updating, and searching for library material.

~~Circulation: Check-out and return process, tracking overdue items.~~

~~Reporting: generation reports on usage statistics and inventory.~~

3) Functional Requirements

The system's functional requirements include:

1. user registration and Authentication: users must be able to register and log in securely.
2. catalog search and Browsing: users should be able to search for materials by title, author or genre.
3. circulation Management: Functions for checking out and returning materials.
4. Fines Management: calculations of fines for overdue items.
5. reporting tools: generation of various reports.

- 4) Interface Requirements:
The LMS will feature a user interface for patrons and staff, designed for navigation.
A database interface for data storage and retrieval.
- 5) Performance Requirements
 - support at least 100 concurrent users without performance degradation
 - return search results within 2 seconds
 - Maintain uptime of 99.5%
- 6) Design constraints
 - use open source technologies for development.

compatibility with existing hardware and software within library infrastructure

7) Non-functional attributes

Security

Portability

Reliability

Scalability

8) Preliminary schedule and budget

The initial project timeline is estimated at 6 months with a budget of £500,000 covering development and testing.

IV Stock Maintenance System

1) Introduction

1.1) purpose of this document

The stock Maintenance System will automate inventory tracking, sales, re-ordering and reporting to help business manage stock efficiently.

1.2) scope of this document

The system will manage stock, track sales, generate reports and send alerts for low stock and expiring products.

2) Overall description

2.1) Product Functions

- stock management: Add, update, remove
- Stock and set reorder levels

Sales tracking : record sales and adjust stock levels.

- Reporting - real-time reports on stock and sale trends
- Alerts - for low stock and expired products

User characteristics

- Admin - manage the system and users
- Staff - handle stock operations

3) System Requirements

3.1 Functional requirements

- stock management
- sales management
- reporting
- notifications

3.2 Interface requirements

- User Interface:
 - Clean, responsive UI accessible on both desktops and mobile devices
 - Role-based dashboards: Admin can see full system data, while staff only see relevant stock operations
 - search and filter functionality for stock items and sales records.

3.2.1) hardware Interface: compatible with standard PC's, tablets and mobile units

3.2.2) software Interface:

• Integration with existing bill-in system

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- 4) performance requirements
- Transaction processing
 - Stock updates and sales transaction should be processed within 2 seconds under normal load
 - Scalability
 - The system must be handle up to 10,000 stock items and process 500 sales transactions per hour without degradation in performance

5) preliminary schedule

1. Requirement Gathering : 2 weeks
2. System Designs : 3 weeks
3. Development : 8 weeks
4. Testing : 4 weeks
5. Deployment : 2 weeks
6. Post-deployment support : 2 weeks

Total project timeline : 21 weeks (approx 3 months)

6) Budget

6.1) Development costs:

- Developers (2) : \$ 50,000
- UI/UX designers : \$ 10,000
- Tester : \$ 8000
- Project manager : \$ 12000

6.2) Infrastructure

- Cloud hosting & servers : \$ 5000/year
- Software Licenses : \$ 3000

6.3) Miscellaneous :



contingency (10% of total cost) : \$ 9000

Total estimated budget : \$ 97000

7) Notifications and alerts

- Real-time alerts for low stock and expiring items via email or SMS.
- Configurable thresholds for stock level and expiration.

V Passport Automation System

1) Introduction

1.1) Purpose and scope of this document.

The passport automation system will automate the passport application processing and issuance workflows. It allows applicants to apply online, upload documents, track their application status and schedule appointments while enabling government officials to verify documents, schedule interviews and issue passports.

The system aims to promote efficiency, reduce manual errors and provide a seamless experience for both applicants and officials.

2) User Interface

- Applicants : Online forms for applications, document uploads, appointment scheduling and tracking of passport status.

- officials - administration dashboards for managing and verifying applications, scheduling interviews and passport issuance.
 - accessibility The system will be available on desktops and mobile platforms with a user-friendly interface.
- 3) Performance
- Applications and document uploads processed within 3 seconds.
 - Capable of handling 10,000 concurrent users during peak periods (e.g. application deadlines or holiday seasons).

4) Software and hardware Interface

Integrates with government databases such as national ID and police verification systems.

support desktop PC's, tablets and mobile devices for applicants and officials.

5) preliminary schedule.

1. Requirement analysis	: 3 weeks
2. System Design	: 4 weeks
3. Development	: 12 weeks
4. Testing	: 5 weeks
5. Deployment	: 3 weeks

Total duration : 27 weeks (approx 6.5 months)

6) Budget

Development: \$ 100,000
Infrastructure and licensing: \$ 20,000
Contingency and Miscellaneous costs: \$ 10,000

Total estimated Budget: \$ 138,000

7) Security and compliance

- Ensure encrypted data transmission and secure storage for sensitive personal information.
- Role-based access for officials with multi-factor authentication.
- Compliance with national data protection laws and international standards for passport issuance.

8) Notifications and Alerts

Real-time notifications via email or SMS for application status, appointment reminders and document verification. Automated alerts for incomplete applications or expiring deadlines.

8/10/24

Class Diagram for Hotel Management System

Bafna Gold
 Date: _____
 Page: _____

		Room
Hotel		roomnumber: int
hotelname: String		roomtype: string
location: String		Price: double
totalrooms: int	1 * status: string	
		update status()
Check availability(): boolean		new status: string void
		get details(): string
book room roomnumber: int, guestId: int		
cancel reservation (reservationId: int)	: boolean	
guest		
guestID: int		reservationID: int
name: string		checkin date: date
contact info: string		checkout date: date
make reservation (roomnumber:	int : boolean	confirm(roomNumber: int: boolean)
Check in(): void		
check out (): void		cancel (roomNumber: int: boolean)

! Pay

Payment

Payment ID : string

amount : float

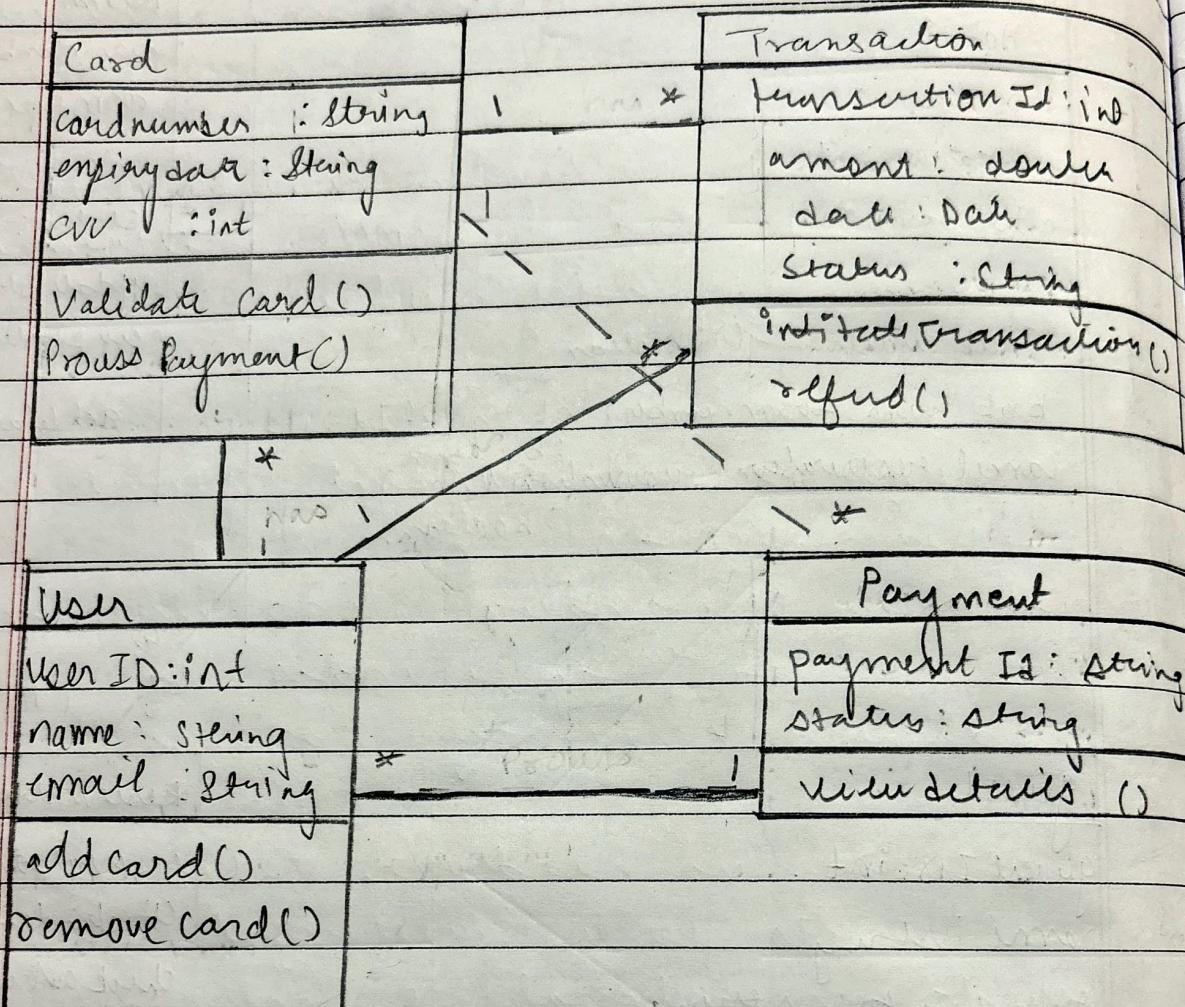
date : date

method: string

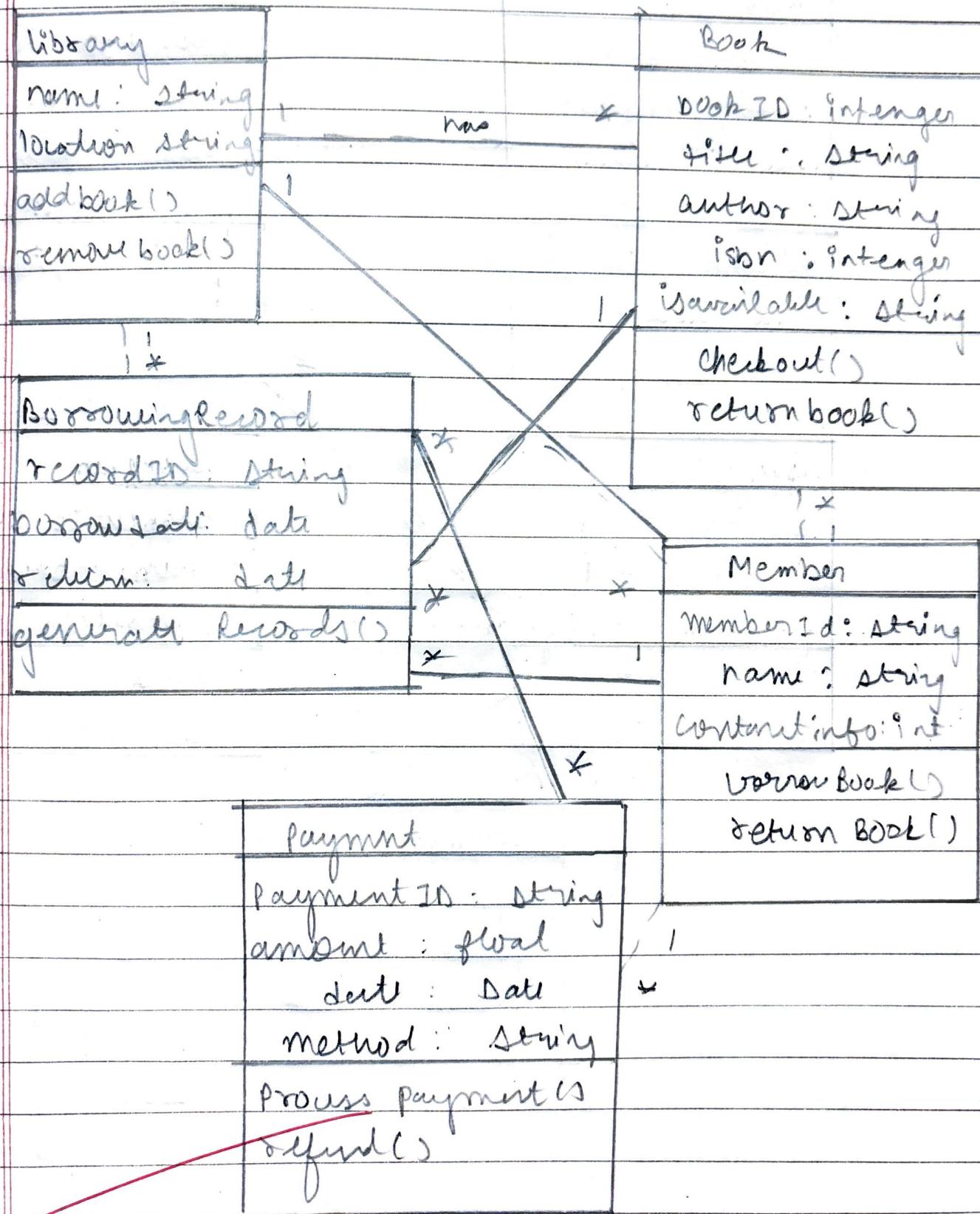
process Payment (amount: float)
: boolean

refund (amount: float, customerID: string)
: boolean

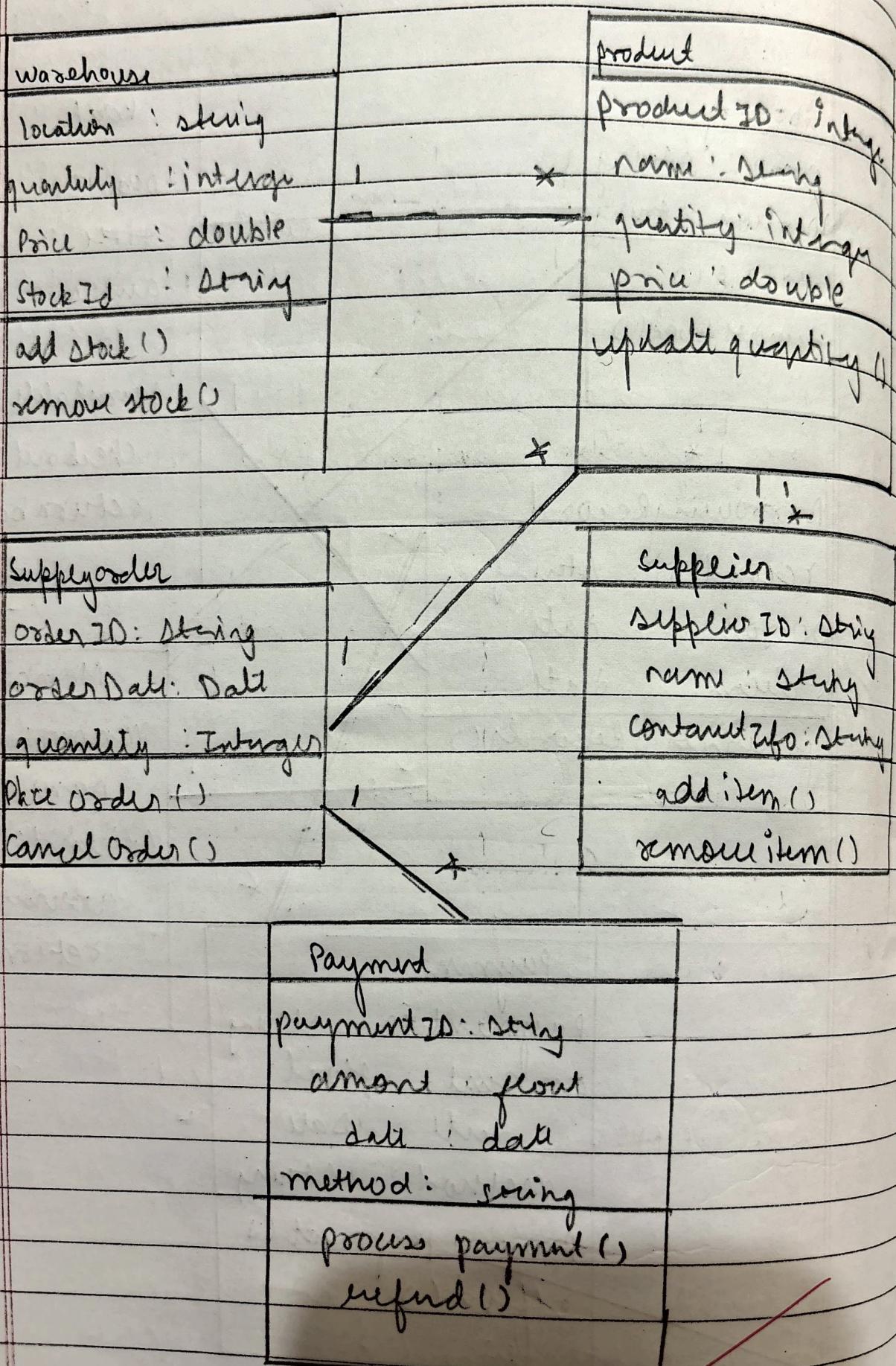
Class Diagram for credit card processing



Class Diagram for library Management System



Class Diagram for Stock Maintenance System



Class Diagram for passport automation system

Passport		Applicant
passport number : integer		application ID : string
issue date : integer		name : string
expiry date : integer		date of birth : integer
Status : string		nationality : string
renew passport		apply passport()
cancel passport		Check application status()

Review		Application
reviewer : string		application ID : string
comment : string		submission date : date
date : date		status : string
add review()		process()
update review()		approve()

Interview	
Schedule date : date	
status : string	
location : string	
scheduled interview()	
conduct()	

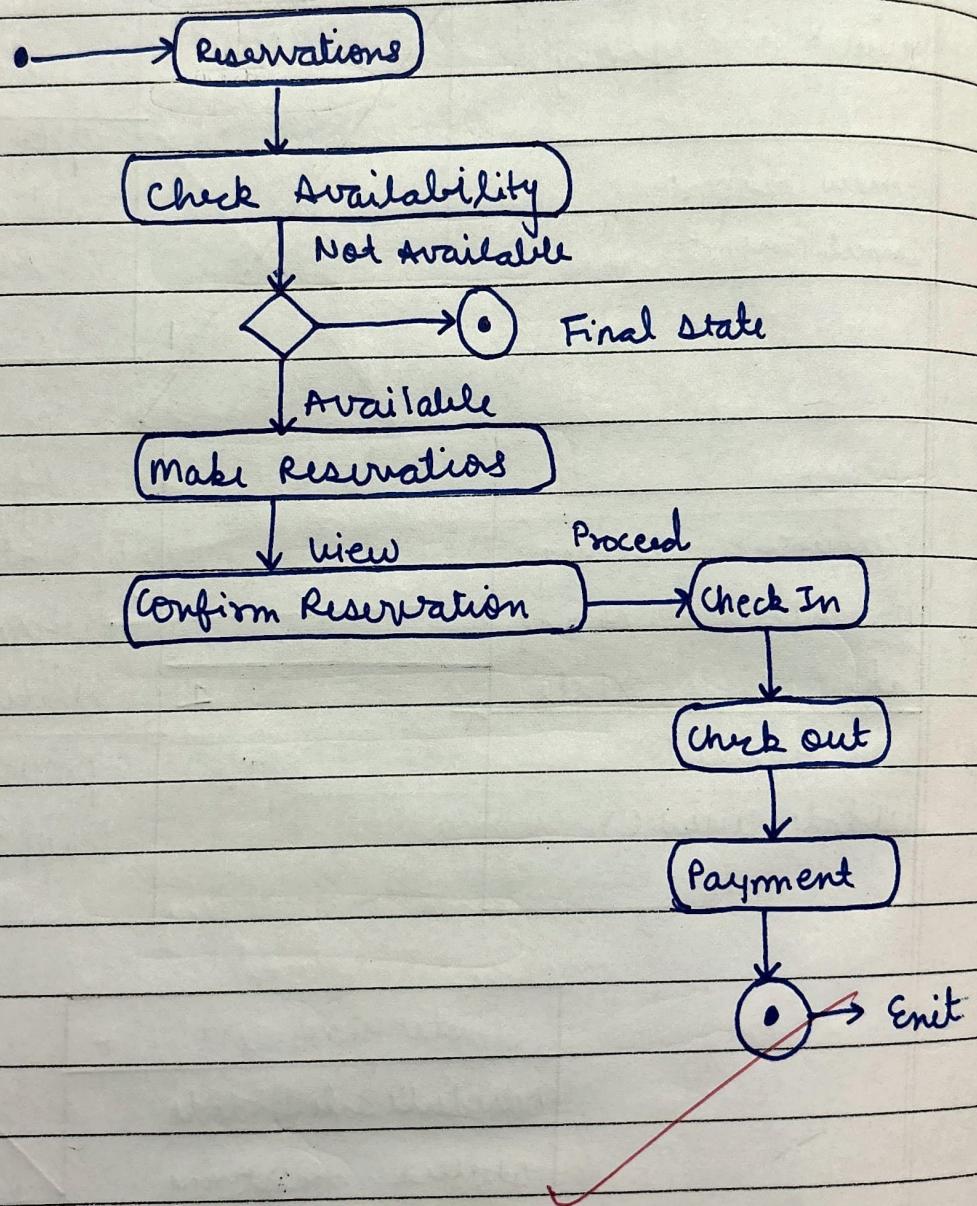
Sept
2024

12-11-2024

A. Draw State Diagrams for the following applications

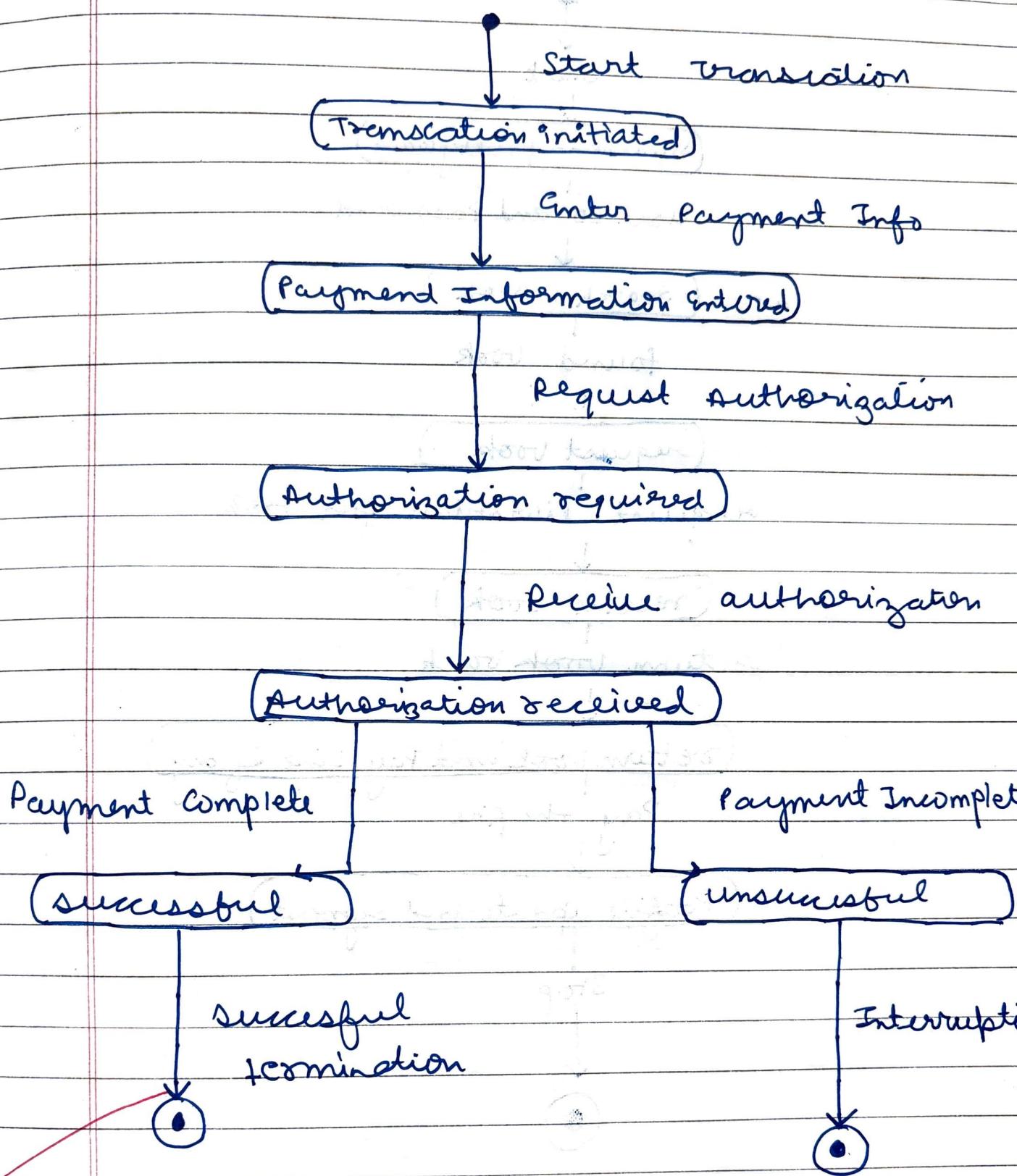
1. Hotel Management System

Initial state



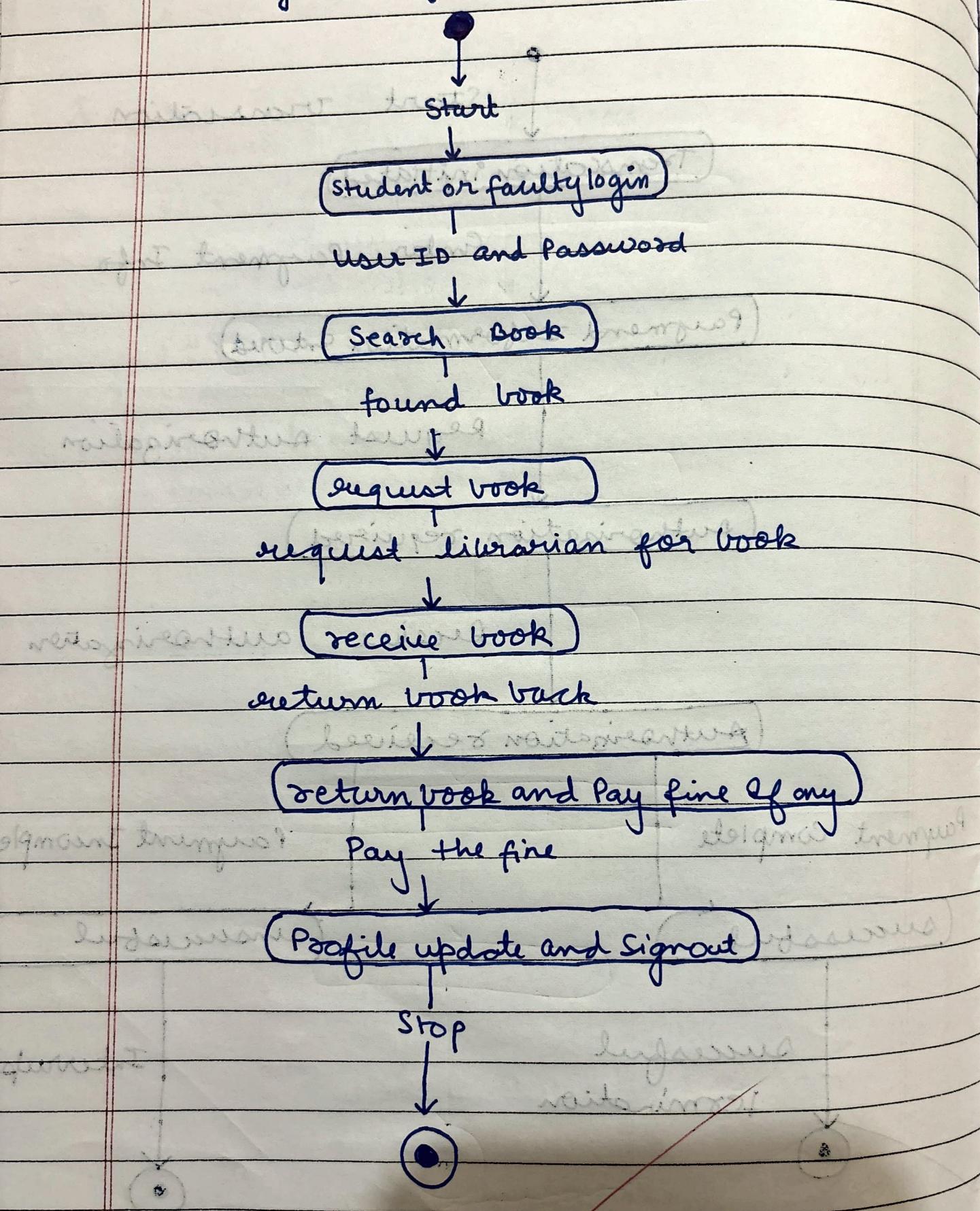
2. credit card processing

21

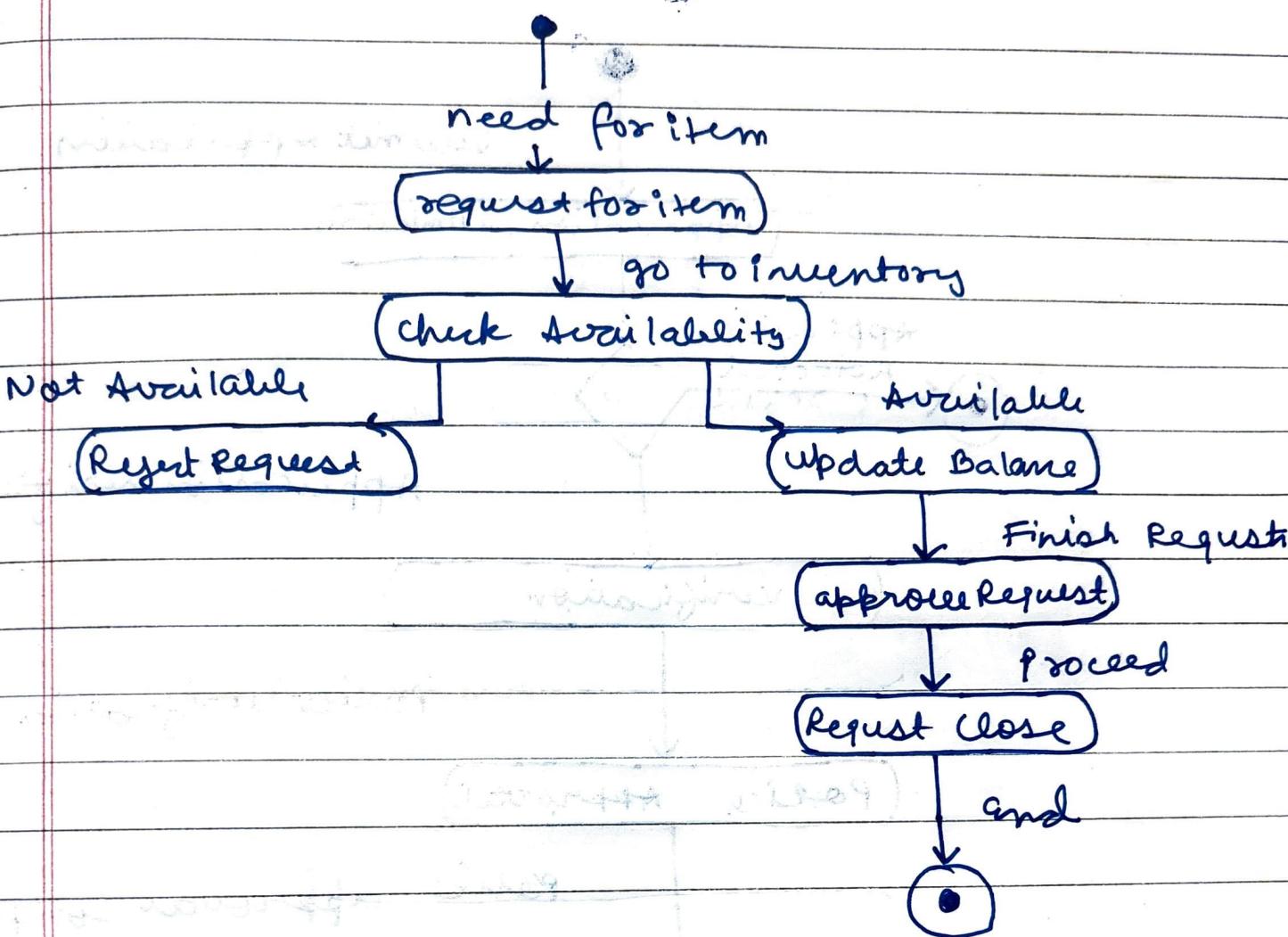


3.

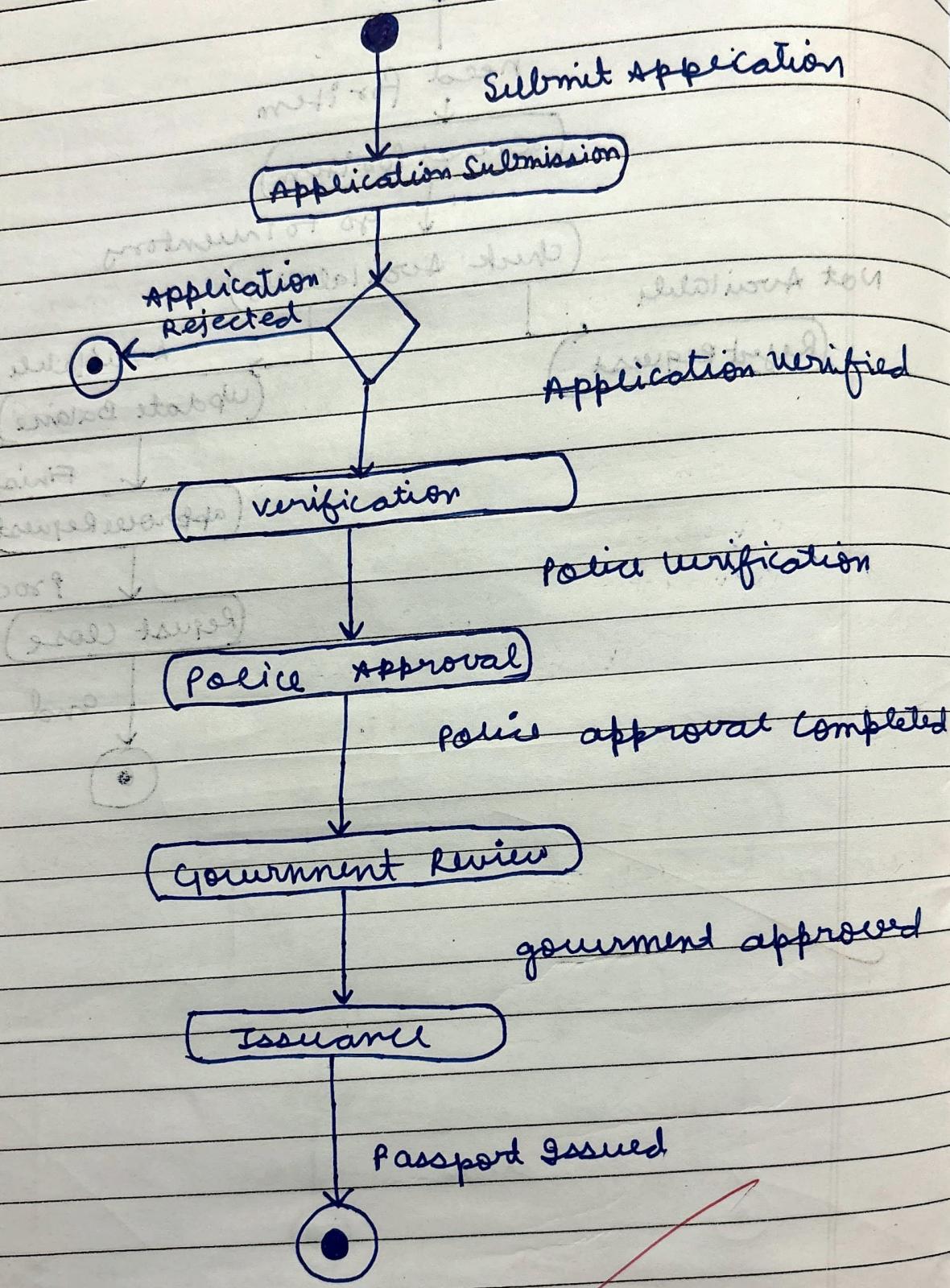
library Management system



4. Stock Maintenance System



passport automation system



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