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# AI-Driven Dynamic Pricing System for Hotels

## System Overview

The AI system integrates seamlessly with the **Property Management System (PMS)** and **Distribution System** as a plug-in, continuously analysing data from multiple sources to adjust room pricing dynamically. By leveraging **real-time market trends, demand forecasting, and external events**, the system ensures optimal pricing to maximize revenue.

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## Key Components

### 1. Data Ingestion Layer

The AI system collects and processes diverse data sources to anticipate demand fluctuations:

- **Event Calendars** – Automatically tracks concerts, conferences, sports events, and festivals. Sources include **official event websites, ticketing platforms, and social media (X, Facebook, etc.)**.
  - **Historical Booking Data & Occupancy Trends** – Identifies patterns based on previous years' demand fluctuations.
  - **Competitor Pricing** – Monitors OTAs (e.g., Booking.com, Expedia) to adjust rates in real time.
  - **Weather Forecasts** – AI detects extreme heat in Mediterranean countries, predicting increased travel to Ireland and adjusting pricing accordingly.
  - **Flight Data** – Tracks airline **flash sales** and **flight cancellations**, which impact last-minute booking surges.
  - **Real-Time Website Traffic & Direct Booking Trends** – Detects spikes in demand before they translate into bookings.
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### 2. AI-Powered Forecasting & Pricing Engine

The system employs **Machine Learning (ML)** to detect booking patterns and optimize pricing.

- **Demand Prediction** – AI forecasts spikes based on **historical data and real-time trends**.
- **Booking Pattern Detection** – Identifies sudden booking surges (e.g., if **x% of rooms sell within a specified timeframe**).
- **Dynamic Price Adjustments** – Rates increase closer to check-in if demand is high and decrease if occupancy is low.

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### 3. PMS Integration (Plug-In Functionality)

The AI plug-in connects directly with the PMS and booking channels (hotel website, OTAs, direct bookings) to:

- **Monitor occupancy & booking velocity** – Detects sudden increases in reservations.
  - **Trigger automated pricing rules** – Adjusts rates dynamically based on pre-set conditions.
  - **Enable manual overrides** – Revenue managers can intervene when needed.
  - **Provide predictive insights** – AI-powered dashboards highlight upcoming demand surges.
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# How the PMS Plug-In Works

The AI system continuously interacts with internal and external data sources to:

- **Detect demand fluctuations early** – Identifies trends before bookings surge.
  - **Adjust prices in real-time** – Ensures pricing reflects current demand levels.
  - **Suggest competitive pricing strategies** – AI provides rate recommendations, which can be manually approved or auto-applied.
  - **Sync with external market conditions** – Reacts dynamically to event announcements, flight sales, and weather patterns.
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## Triggers for Price Changes

The system **proactively** and **reactively** adjusts pricing based on key demand signals:

### Proactive Event-Based Pricing (Stay ahead of demand spikes)

- As soon as a **major event** (concert, convention, sports match) is **announced**, AI **raises rates** before demand kicks in.
- The system monitors **official event listings, social media (X, Facebook), and ticketing platforms**.
- **Advantage:** The hotel gains revenue **before competitors react**, securing higher prices in advance.

### Booking Velocity (Real-time reaction to demand)

- If **x% of rooms sell within a specified timeframe**, rates increase **by x%** to capitalize on demand.
- If the booking pace slows, prices stabilize or decrease.

### Time-Based Pricing Adjustments (Optimized based on lead time)

- As the check-in date approaches, **prices gradually increase** to maximize revenue from last-minute bookers.
- If occupancy remains low, AI **triggers discounts** to boost bookings.

### Competitor Pricing Trends (Staying competitive in real time)

- The system **monitors rival hotels in Dublin** and adjusts pricing accordingly.

### Weather & Travel Disruptions (External factors influencing demand)

- **Extreme heat in Southern Europe** – AI predicts an influx of travellers to Ireland and raises rates.

- **Flight cancellations & flash sales** – AI detects sudden demand surges and adjusts pricing dynamically.
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## Price Optimization Strategy

The AI system **strategically optimizes pricing** based on booking windows:

- **Early Booking Window** – Competitive rates to encourage advance reservations.
  - **Mid-Range Booking Window** – AI dynamically adjusts based on real-time demand signals.
  - **Last-Minute Bookings** – Surge pricing if demand is high; discounts if occupancy is low.
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## Implementation Considerations

- **Event Data Source Reliability** – Identify **trusted news outlets, event listing platforms & real-time social media feeds**.
  - **Flight Data Monitoring** – Expand tracking of **flash sales** and **airline promotions**.
  - **Fine-Tuning Pricing Rules** – Further **optimize AI-driven pricing strategies** based on demand indicators.
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