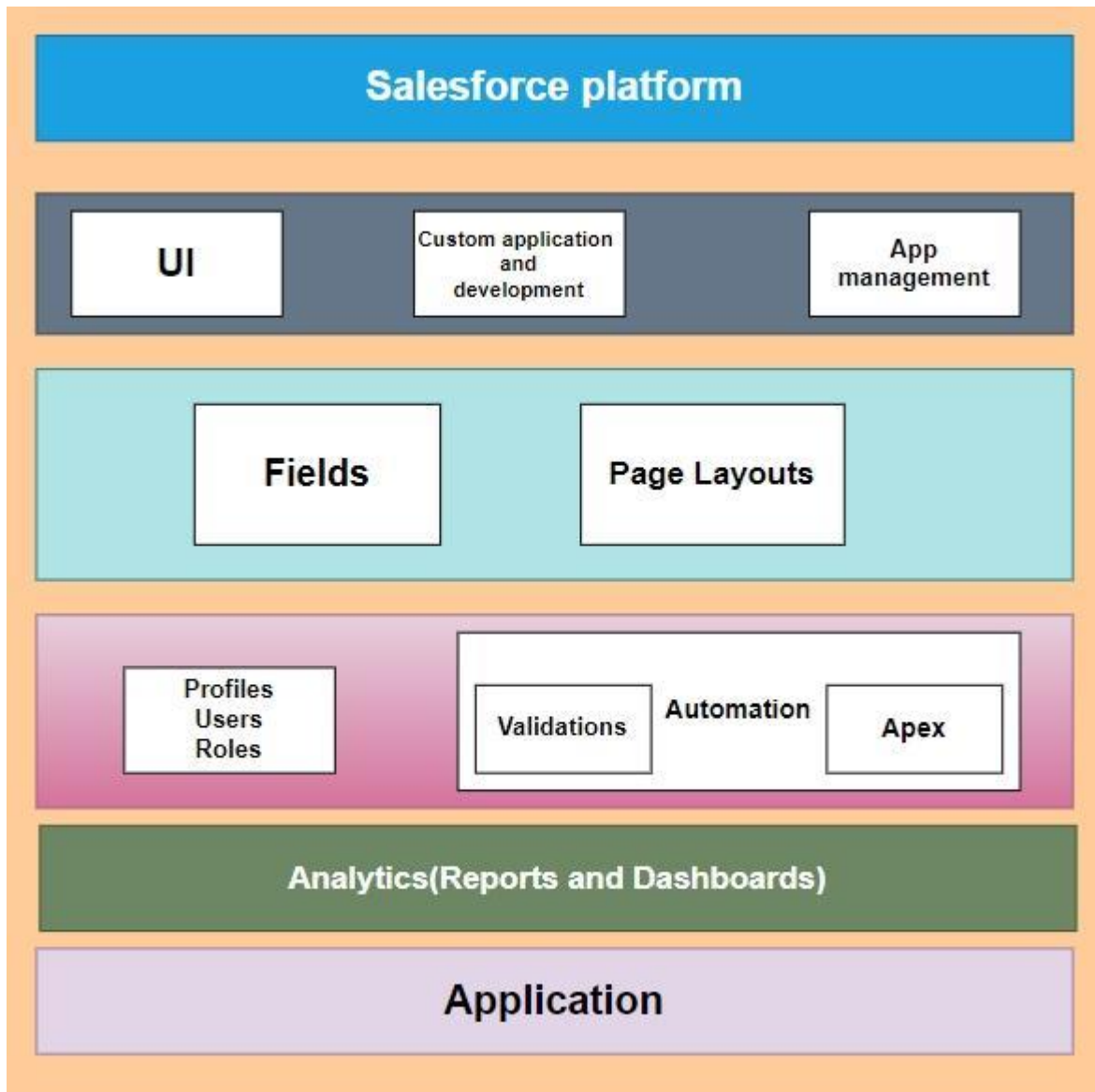## TECHNICAL ARCHITECTURE:

Technical Architecture (TA) is a form of IT architecture that is used to design computer systems. It involves the development of a technical blueprint with regard to the arrangement, interaction, and interdependence of all elements so that system-relevant requirements are met.

OPEN SOURCE FRAMEWORKS:

Salesforce is not an open-source platform, and the primary CRM framework associated with Salesforce is Salesforce itself. However, if you are looking for open-source CRM applications that can integrate with Salesforce for e-commerce activities, you can consider the following options:

1. **SugarCRM** offers a community edition that is open source. While it's not a full-fledged e-commerce solution, you can integrate it with Salesforce to manage customer relationships, leads, and other CRM functions.

2. **SuiteCRM** is based on the open-source edition of SugarCRM and offers features for managing customer interactions, leads, and marketing. It can be integrated with Salesforce for CRM purposes.

3. **CiviCRM** is an open-source CRM system designed for nonprofits and associations, but it can be customized to support e-commerce activities. It's often integrated with Salesforce to manage donor and member relationships.

4. **vTiger** CRM is an open-source CRM solution that provides features like lead management and customer relationship management. You can integrate it with Salesforce for CRM functions.

5. **EspoCRM** is an open-source CRM system that you can use to manage customer relationships and interactions. It's a lightweight CRM solution that can be integrated with Salesforce.