## PROBLEM STATEMENT DEFINITION:



Problem Statement (PS)	l am	I'm trying to	But	Because	Which makes me feel
PS	Employee	I am trying to streamline and simplify the process of submitting, and providing e-commerce requests to ensure a smoother activities experience	But the current process is manual, time consuming, and lacks transparency, resulting in delays and confusion.	Because this inefficiency in the product delivery process creates frustration, adds unnecessary administrative work, and can lead to financial discrepancies	Which makes me feel frustrated, anxious about e-commerce plans, and often uncertain about the status of my request, ultimately affecting my overall job satisfaction and productivity