




E TAMIZHARASAN

Technical Support Engineer L2

 Bengaluru

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Professional Summary

A dedicated Technical Support Engineer with troubleshooted and resolved complex software and hardware issues. Proven ability to clearly communicate technical information and build trust with users. Passionate about technology and committed to delivering effective solutions in fast-paced environments. Seeking to leverage my skills in a challenging technical support role.

Skills

Technical: Kali Linux OS, Zen Desk, HTML5, TeamViewer SolarWinds, Wireshark, Event Viewer, PowerShell, Python, VMware, GMail, MS Teams, Spiceworks, Hardware: CCTV, NFC, & Biometric.

Soft: Teamwork, Adaptability, Critical Thinking, Communication, Problem-solving.

Experience

Software Tester, Visteon Corporation

— Bengaluru 2024

- Tested car infotainment systems for Mahindra XUV 300 & 3XO models during an internship.
- Ensured system reliability through rigorous software testing and troubleshooting.

Product Support Engineer, Freelancer

— Hybrid 2012 - 2024

- Provided wired, wireless network services, Security Surveillance, OBD diagnostic, Linux OS , & Optimization.

Live Sound Engineer, Kendriya Vidyalaya

— Punjab 2008 - 2011

- Managed live sound systems for performances, responsible for setup, optimization, and breakdown.

Education

Diploma in Automobile Engineering, IIIER

— Thiruvallur, Tamizhnadu 2024

BA in Economics, St. Joseph's University

— Bengaluru 2023

+2 (Senior High School), Kendriya Vidyalaya MEG & Centre

— Bengaluru 2020

10th (High School), Kendriya Vidyalaya MEG & Centre

— Bengaluru 2018

Honors and Certifications

- Certified in HTML 5 & IT Support from Google
- Certified in Wireless Security & Network Optimization
- Proficient in Software Debugging & Patching
- Participated in social service like Scout & Guide, NCC, NSS, YRC Programs

Project

Researching on Optical & Quantum Computing for societal benefits.

Hobbies

Social Service, Event Management, Reading, Playing Badminton, Cooking (Country & Italian Dishes), Sketching, Anchoring Events & IT Support.

Language

Kannada, Tamizh, Telugu, Malayalam, Urdu, Hindi, German, English, Bhojpuri.

