TAMMY CALLAHAN

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Chicago, IL
(moving to Atlanta, GA)

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PROGRAMMING LANGUAGES

- HTML5
- CSS3
- JavaScript
- SQL (MySQL)
- Ruby on Rails
- Bootstrap

TOOLS

- SiteTracker (Salesforce App Cloud)
- MS Excel (Power Query, Power Pivot)
- Power BI
- MS Project
- MS Access
- Zapier
- Smartsheet

SKILLS

- Project Management
- Team Leadership & Development
- Process Improvement & Development
- Analytics (Certified 6 Sigma Black Belt)
- Business Analysis
- Training

EDUCATION

BS in Electrical Engineering | Alfred University | Alfred, NY
- Magna Cum Laude

Certificate in Web Development | CareerFoundry | completing 2/2018
- 6-month intensive training program for web developers, specializing in Ruby on Rails and front-end development.
- Over 400 hours in coding to build a fluency in Ruby on Rails, JavaScript, jQuery, HTML5, and CSS3.
- Build two projects from scratch, using MVC, RESTful, and object-oriented design patterns
- Learned the value of version control while using Git and GitHub
- Implemented unit and functional tests using RSpec and FactoryGirl

EXPERIENCE

SAC Wireless	2015-2017

Director, Systems & Analytics 2015-2017
Led a team that implemented, maintained, and supported systems and tools for the Operations team, provided data analytics including company-wide and executive level reporting and dashboards, and provided training and process development. Led all systems projects for Operations.

U.S. Cellular	2006-2015

Senior Manager, Device Launch Management 2013-2015
Led a team of six that managed the new product introduction of devices and pre-loaded applications from testing through commercialization and in-life management coordinating with teams including vendors, engineering, communications, marketing, and supply chain.

Senior Manager, Supply Chain Effectiveness 2011-2013
Established new team of 5 to lead and support the Planning and Logistics teams in financial and data analysis, report development, process improvement and development, and project management.

Manager, Enterprise Program Management 2009-2011
Led 3 Business Analysts in process analysis for a major enterprise supply chain program transitioning a third-party logistics provider to a new provider and updating processes.

Manager of Cell Site Services 2008-2009
Led 12 direct reports responsible for the administration of cell site, retail and office leases and processing cell site co-location applications from initial review through lease execution.

Quality & Process Improvement Manager 2006-2008
Led the process improvement efforts in Revenue Assurance and Payment Control. Provided input and leadership on design of Business Support Services Six Sigma program. Trained and mentored 6 Sigma Green Belts.