

TAMMY CALLAHAN



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Chicago, IL
(moving to Atlanta, GA)



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PROGRAMMING TECHNOLOGIES

- ✦ HTML5
- ✦ CSS3
- ✦ JavaScript
- ✦ SQL (MySQL)
- ✦ Ruby on Rails
- ✦ Bootstrap

TOOLS

- ✦ SiteTracker (Salesforce App Cloud)
- ✦ MS Excel (Power Query, Power Pivot)
- ✦ Power BI
- ✦ MS Project
- ✦ MS Access
- ✦ Zapier
- ✦ Smartsheet

SKILLS

- ✦ Project Management
- ✦ Team Leadership & Development
- ✦ Process Improvement & Development
- ✦ Analytics (Certified 6 Sigma Black Belt)
- ✦ Business Analysis
- ✦ Training

EDUCATION

BS in Electrical Engineering | Alfred University | Alfred, NY

- ✦ Magna Cum Laude

Certificate in Web Development | CareerFoundry

- ✦ 6-month intensive training program for web developers, specializing in Ruby on Rails and front-end development.
- ✦ Over 400 hours in coding to build a fluency in Ruby on Rails, JavaScript, jQuery, HTML5, and CSS3.
- ✦ Build two projects from scratch, using MVC, RESTful, and object-oriented design patterns
- ✦ Learned the value of version control using Git and GitHub
- ✦ Implemented unit and functional tests using RSpec and Factory Bot

EXPERIENCE

SAC Wireless

2015-2017

Director, Systems & Analytics

2015-2017

Led a team that implemented, maintained, and supported systems and tools for the Operations team, provided data analytics including company-wide and executive level reporting and dashboards, and provided training and process development. Led all systems projects for Operations.

U.S. Cellular

2006-2015

Senior Manager, Device Launch Management

2013-2015

Led a team of six that managed the new product introduction of devices and pre-loaded applications from testing through commercialization and in-life management coordinating with teams including vendors, engineering, communications, marketing, and supply chain.

Senior Manager, Supply Chain Effectiveness

2011-2013

Established new team of 5 to lead and support the Planning and Logistics teams in financial and data analysis, report development, process improvement and development, and project management.

Manager, Enterprise Program Management

2009-2011

Led 3 Business Analysts in process analysis for a major enterprise supply chain program transitioning a third-party logistics provider to a new provider and updating processes.

Manager of Cell Site Services

2008-2009

Led 12 direct reports responsible for the administration of cell site, retail and office leases and processing cell site co-location applications from initial review through lease execution.

Quality & Process Improvement Manager

2006-2008

Led the process improvement efforts in Revenue Assurance and Payment Control. Provided input and leadership on design of Business Support Services Six Sigma program. Trained and mentored 6 Sigma Green Belts.