

# Phan Đức Minh Tân

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# Giới thiêu

Với kinh nghiệm nhiều năm làm việc trong lĩnh vực bán lẻ tại Canada, từng đảm nhận vai trò **Supervisor** tại T&T Supermarket và Great Asian Market, tôi đã rèn luyện được kỹ năng **tư vấn khách hàng, quản lý đội nhóm, xử lý khiếu nại và kiểm soát hàng hóa** trong môi trường áp lực cao. Tôi mong muốn ứng dụng những kinh nghiệm này vào vị trí **Nhân viên Tư vấn Bán hàng**, nhằm mang lại dịch vụ chuyên nghiệp, xây dựng sự hài lòng và trung thành của khách hàng, đồng thời góp phần vào sự phát triển doanh thu và hình ảnh thương hiệu của công ty.

# Học vấn

# Langara College - Canada

08/2018 - 12/2021 | Computer Studies Post-Degree Diploma

# Trường Đại Học Công Nghệ Thông Tin - Đại Học Quốc Gia TP. Hồ Chí Minh

09/2011 - 10/2016 | Cử nhân - Computer Science

# Kỹ năng

### Core Skills

Ajax (2 năm)CSS (2 năm)Github (2 năm)HTML (2 năm)HTML5 (2 năm)JavaScript (2 năm)MongoDB (1 năm)ReactJS (1 năm)ExpressJS (< 1 năm)</td>NodeJS (< 1 năm)</td>

### Soft Skills

- Crowd control
- Leadership
- Problem-solving
- Communication

# Kinh nghiệm làm việc

10/2022 - 07/2025

# GROCERY SUPERVISOR | Great Asian Market - Saskatoon, Saskatchewan, Canada

- Lead grocery department staff to meet corporate sales goals.
- Assist store manager with sales strategies, marketing plans, and team development.
- Perform key managerial duties like store opening/closing and customer complaint resolution.
- Supervise operations, inventory management, and store cleanliness.

09/2021 - 09/2022

### FULL STACK WEB DEVELOPER | Burst! Creative Group - New Westminster, British Columbia, Canada

- Write well designed, testable, clean code by using best practices.
- Help define technical requirements/objectives of the site by capturing project requirements.
- Troubleshoot development and production problems across multiple environments and operating platforms.
- Be responsible for maintaining, and expanding projects.
- Stay plugged into emerging technologies/industry trends and apply them into operations and activities.
- Collaborate with designers visual design and offer input into user experience.
- Establish strong QA and QC systems and the ability to document them.
- Develop documentation for WordPress/Drupal best practices specific to clients and philosophies.
- Develop guidelines for front end developers and interface designers.

### DỰ ÁN:

#### **Kinetic Construction**

- Implemented Training page as designed by using DiVi builder
- Editing HTML and CSS if needed

### William Wright Commercial Real Estate Services

- Editing PHP template files, HTML, and CSS
- · Redesign as clients requested
- Fixed bugs such as missing item menu after clicking on menu items

### **Embers Staffing**

- Implemented Apply Now, Hire Now, and Resources pages as designed by using Divi builder
- Editing HTML and CSS if necessary

### **Embers Canada**

- Implemented Award page and Contact page from designs by using Divi builder
- Editing HTML and CSS if needed

# Burst Creative Digital Agency in Vancouver, Web Design Canada

https://www.burstcreative.com/

At Burst we strive to push the boundaries of creativity and innovation while simultaneously having a keen thirst for knowledge. We are ambitious designers, thinkers, project managers, content creators, and storytellers bringing meaningful projects together.

- WordPress-Custom theme
- Editing/Updating PHP template files, CSS styles, and HTML to match the design
- Creating PHP template page for VanArt project page
- Editing the design/images by using Adobe XD
- Burst QA & QC

### The Black Screen Office (BSO)

#### https://beingcounted.ca/

The Black Screen Office (BSO) arose from a letter requesting a meeting with Stephen Guilbeault, Minister of Canadian Heritage, to discuss how we can work together to eliminate the unacknowledged anti-Black racism in the Canadian screen industries.

- WordPress DiVi Theme
- Editing HTML and CSS as required
- · Adding JavaScript to menu on mobile version to prevent the body from moving when scrolling the menu
- Editing the design/images by using Adobe XD
- Using Polylang for languages
- BSO QA & QC

# Other personal projects:

https://ducminhtanphan.netlify.app/

08/2018 - 08/2021

### CASHIER SUPERVISOR | T&T Supermarket - Richmond, British Columbia, Canada

- Supported department leaders with staff training and performance feedback.
- Maintained product quality and food safety standards.
- Delivered outstanding customer service and managed complaints effectively.
- Conducted inventory control and ensured workplace hygiene compliance.

# Ngoại ngữ

Tiếng Việt : Thành thạo Tiếng Anh : Thành thạo

# Dự án nổi bật 09/2025 - HIỆN TẠI

### **Travel Booking Website**

Techs: HTML, CSS, JavaScript, ReactJS, NodeJS

# Chứng chỉ

# **MERN Essential Training**

02/2022 | LinkedIn

Link chứng chỉ: https://www.linkedin.com/learning/certificates/564fc6c3227859c189ba5d8983aec4...

Skills covered

MERN Stack

### Citation in Full Stack Web Development

08/2021 | Langara College

 $\textbf{Skills:} \ \textbf{Full-Stack Development} \cdot \textbf{HTML5} \cdot \textbf{Express.js} \cdot \textbf{MERN Stack} \cdot \textbf{Node.js} \cdot \textbf{MongoDB} \cdot \textbf{Cascading Style Sheets} \\ \textbf{(CSS)} \cdot \textbf{JavaScript} \cdot \textbf{MySQL} \cdot \textbf{Bootstrap} \cdot \textbf{React.js} \\$ 

# Software Development With Scrum

07/2016 | Axon Active

Link chứng chỉ: <a href="https://verified.sertifier.com/en/verify/25813232234830/">https://verified.sertifier.com/en/verify/25813232234830/</a>

The Software Development With Scrum powered by Axon Active. Axon Active is a Swiss offshore software development company with strong expertise in Agile software development and a large portfolio of successful international projects, ranging from small businesses to highly complex multi-platform systems.

### Skills

- Software Development
- Scrum (Software Development)
- Agile Software Development
- Agile Methodology

# Giải thưởng Certificate of Merit: P3 2022 Outstanding Staff

09/2022 | T&T Supermarket (Lansdowne Store), Richmond, British Columbia, Canada

- Demonstrating outstanding leadership and productivity as a supervisor during high-pressure rush hours.
- Effectively resolving customer requests and issues with professionalism, empathy, and efficiency.
- Processing customer inquiries swiftly and accurately, both independently and collaboratively within a team environment.