

Ryan Schlernitzauer

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Objective

To obtain a software development job within the field of Computer Science for graduation date of May 2015

Education

Slippery Rock University, Slippery Rock PA

Bachelor of Science in Computer Science /Minor Information Technology

GPA: 3.07/4.0

Related Work Experience

St. Clair Hospital, Pittsburgh, PA : Allscripts June 2010- December 2012, July 2014-August 2014

Help Desk, Desktop Support/ Full-Time Summer & Seasonal

- Re-Imaged and configured many different computers for many different departments
- Independently installed and configured Operating Room laptops on carts for deployment
- Answered Helpdesk calls, fixing problems remotely when possible
- Received and assigned helpdesk tickets using the Track-It! 6.0 software
- Completed helpdesk tickets for various hardware and software related PC issues
- Troubleshoot LAN/Wireless connectivity issues
- Worked with Operating Systems such as:
MS- DOS, Windows 2000 Professional, Windows Server 2003, Windows XP & 98, Windows 7
- Worked with C# to develop an application to send a file to other PCs remotely
Dynamically created an XML file based on input, then sending the file to specific computers across the domain

Related Knowledge

- Advanced Knowledge in C++ and Java Programming (Including Object Orientated Programming)
- Experience with Java Swing GUI applications
- Knowledge with C# Programming (Window and Console applications)
- Advanced Knowledge with OpenMP, OpenACC, and MPI for Parallel Programming
- Worked on the Bluewaters Super Computer
- Presented a Project at an Undergrad Conference (Vehicle Routing Problem with Backhauls)
- Basic knowledge working with Java Web fundamentals (Servlets, JSP pages, Tomcat Eclipse)
- HTML, JavaScript Programming, JQuery, PHP , and Shell Script Programming
- Computer Forensic Tools such as FTK Imager, Hex Workshop, and Pro-Discover
- Knowledge with Databases fundamentals, Access 2012 and SQL
- Project knowledge with MySQL database though C# and Java
- Knowledge with Revision Control using GitHub
- Software Development Life Cycle Knowledge (Software Engineering Project following all of the steps necessary)
- Pluralsight student account
- Worked with Visual Studios 2010, 2013 and Eclipse Luna, Eclipse Luna EE