### Who Am I?

#### **Paulo Dichone**

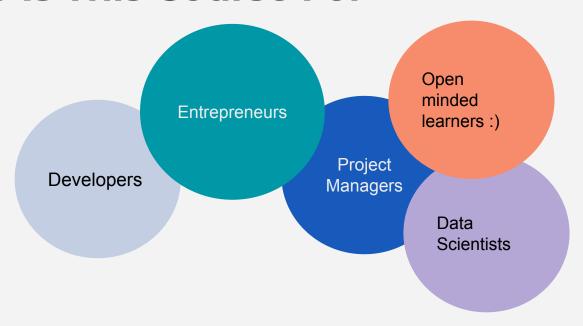
Software, Cloud, AI Engineer and Instructor



#### What Is This Course About?

- RAG Intermediate to Advanced Concepts and Techniques
  - Hands-on on advanced RAG
  - Improving RAG Pipelines performance using advanced RAG techniques

### Who Is This Course For



### **Course Prerequisites**

- 1. Know Programming (highly *preferred...*)
  - a. There will be some Python code
- 2. This is <u>not</u> a programming course
- 3. This is not AI/RAG 101 course
  - a. Must have some fundamentals on RAG, LLM, Vector databases, etc
- 4. Willingness to learn:)

### **Course Structure**

**Theory (Fundamental Concepts)** Hands-on

# **Development Environment setup**

- Python
- VS Code (or any other code editor)
- OpenAl API Account and API Key

## Set up OpenAl API Account

### **OpenAl API - Dev Environment Setup**

Python (Win, Mac, Linux)

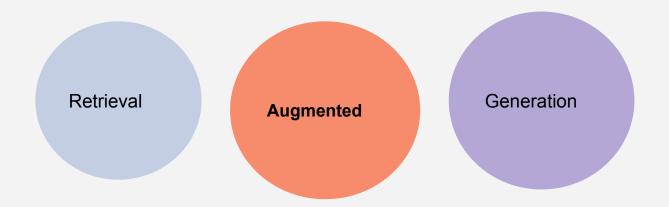
https://kinsta.com/knowledgebase/install-python/

# RAG - Deep Dive

- What is it?
- Why (motivation)?
- Advantages

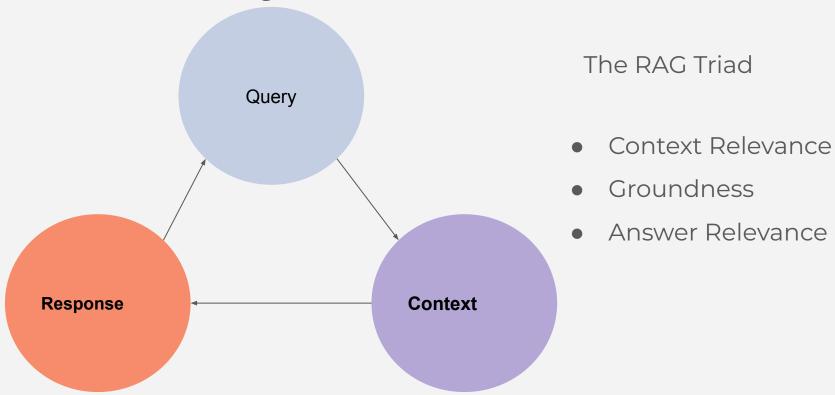
### What is a RAG?

Retrieval-Augmented Generation

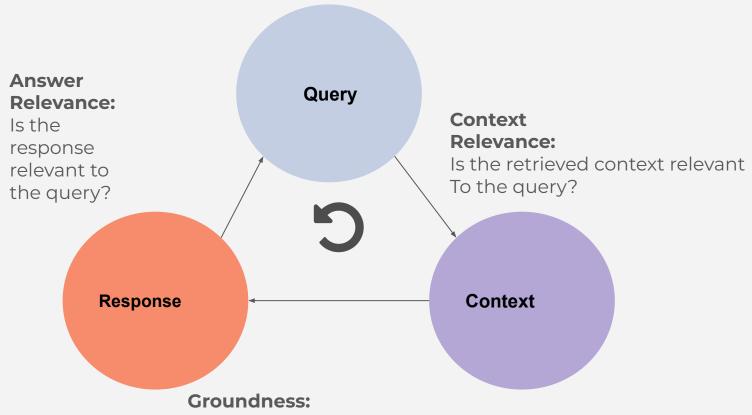


### **RAG Triad**

Retrieval-Augmented Generation

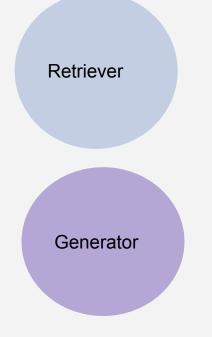


### **The RAG Triad**



Is the response supported by the context?

# **Components of RAG**



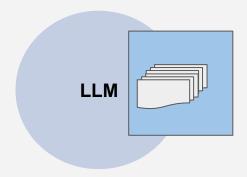
Identifies and retrieves relevant documents

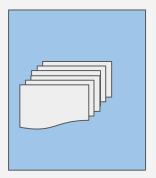
Takes retrieved docs and the input query to generate coherent and contextually relevant response.

### What is a RAG?

Definition - a framework that combines the strengths of retrieval-based systems and generation-based models to produce more accurate and contextual relevant response

**Translation** - ... efficient way to customize an LLM (model) with your own data.



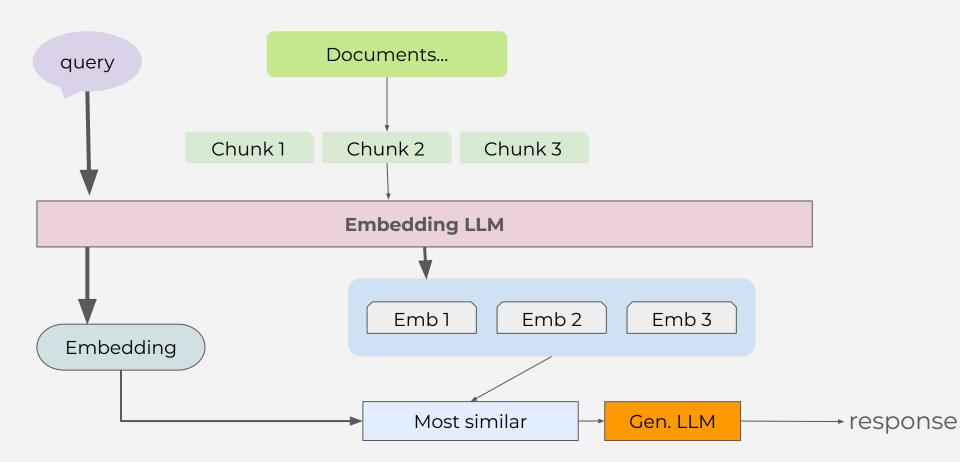




I only know what I was trained on..

Now I also know about specific contextual data:)

### **RAG Overview**



### **Naive RAG**

#### Indexing

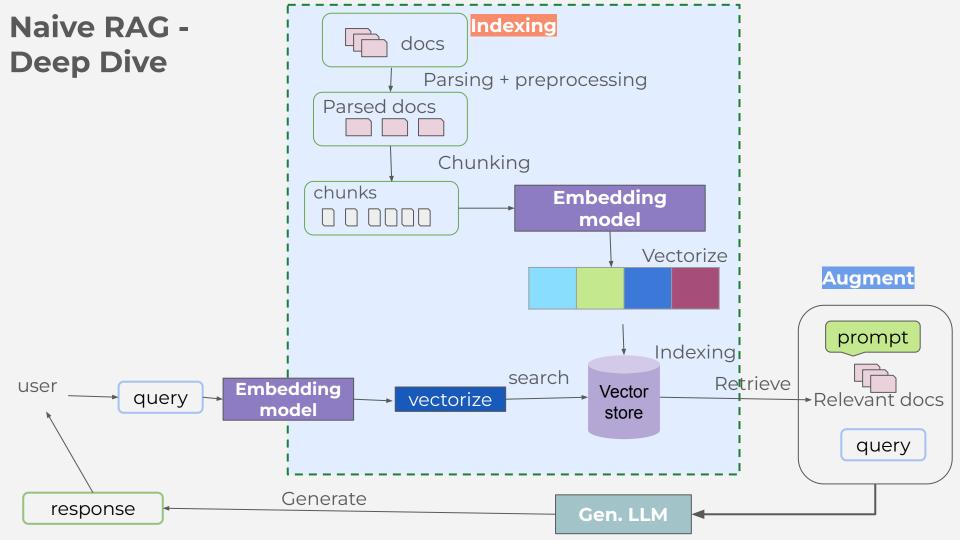
Cleaning, extracting data from docs...

#### Retrieval

Turn question into a vector.
Vector comparison...
Retrieves closely Related chunks...

#### Generation

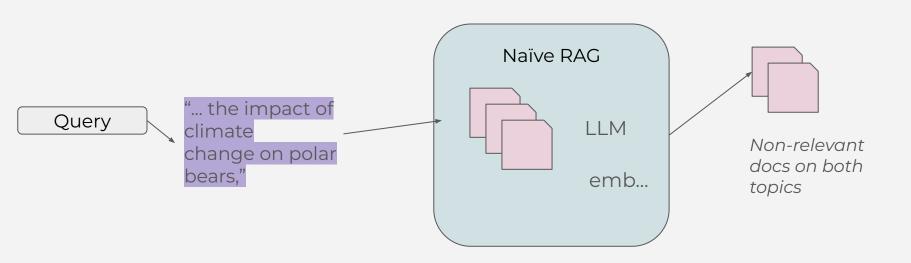
The query, choose docs combined into a prompt. The model generates an answer...



- 1. Limited contextual understanding
- Inconsistent relevance and quality of retrieved documents
- 3. Poor integration between retrieval and generation
- 4. Inefficient handling of Large-Scale data
- 5. Lack of robustness and adaptability

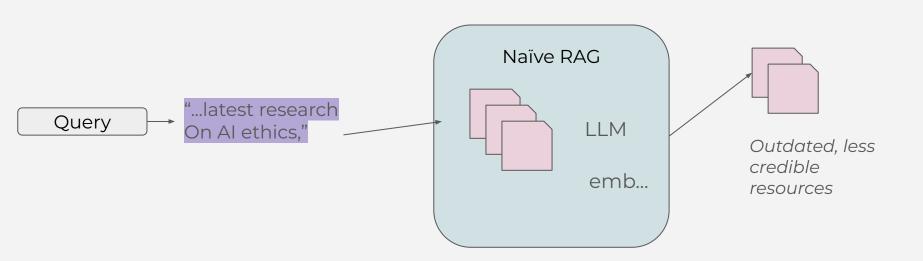
#### Limited contextual understanding

a. Focus on keyword matching or basic semantic search (retrieving irrelevant or partially relevant documents)



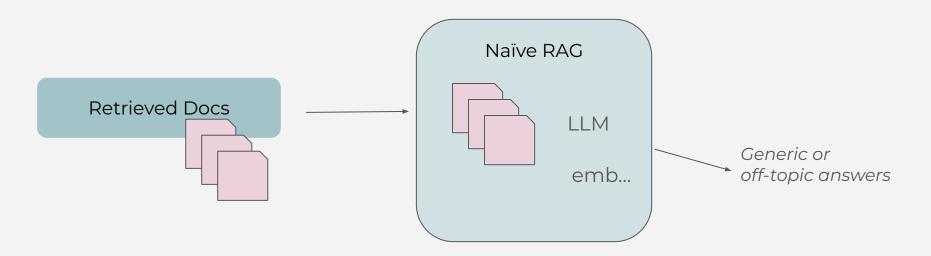
# Inconsistent relevance and quality of retrieved documents

a. Varying in quality and relevance documents (poor-quality inputs for the gen model)



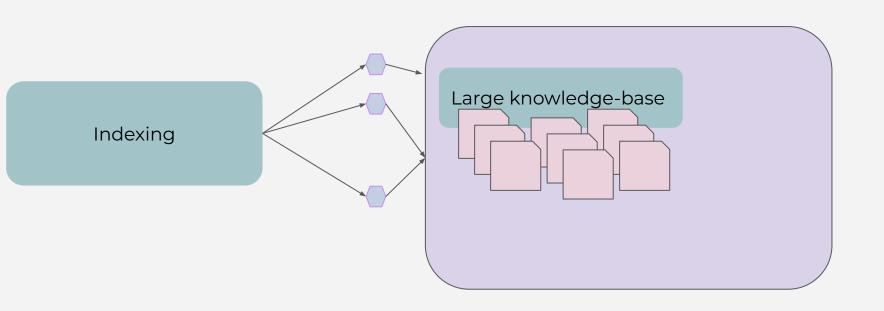
# Poor integration between retrieval and generation

 a. Retriever and generator to working in sync (unoptimized information)



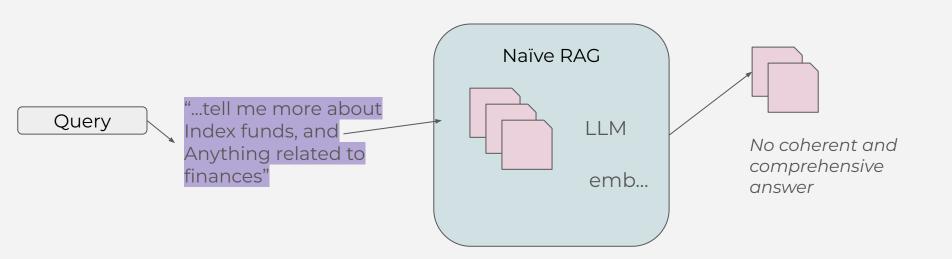
#### Inefficient handling of Large-Scale data

 Scaling issues, take too long to find relevant docs, or miss critical info due to bad indexing...



#### **Lack of Robustness and Adaptability**

a. Not adaptable to changing contexts or user needs without significant manual intervention



#### In summary

#### We have:

#### 1. Retrieval Challenges

 Lead to the selection of misaligned or irrelevant chunks, therefore missing of crucial information

#### 2. Generative Challenges

 a. The model might struggle with hallucination and have issues with relevance, toxicity or bias in its outputs

And their solutions

#### **Advanced RAG Benefits**

**Advanced RAG** - introduces specific improvements to overcome the limitations of Naive RAG. Focus on enhancing retrieval quality.

Advanced RAG employs the following strategies:

#### 1. Pre-retrieval

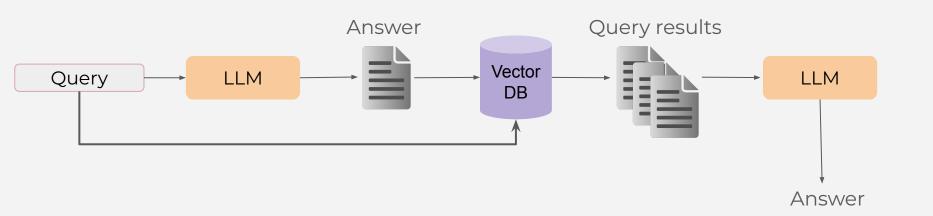
- Improvement of the indexing structure and user's query
- Improves data details, organizing indexes better, adding extra information, aligning things correctly...

#### 2. Post-retrieval

- a. Combine pre-retrieval data with the original query
  - Re-ranking to highlight the most important content...

**Query Expansion (**with generated answers)

Generate potential answers to the query [using an LLM] and to get relevant context

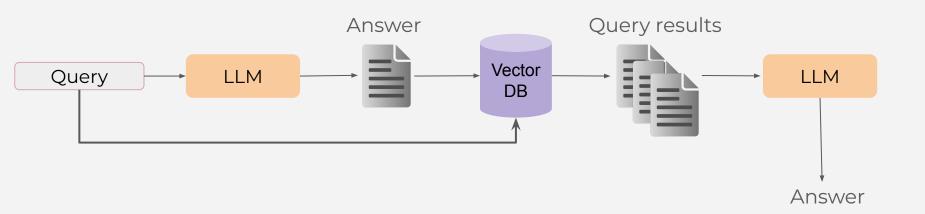


**Query Expansion (**with generated answers)

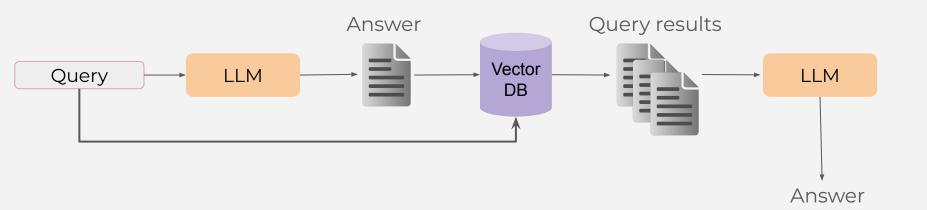
#### Use cases:

- Information Retrieval
- Question Answering Systems
- E-commerce Search
- Academic Research

# **Hands-on - Query Expansion**

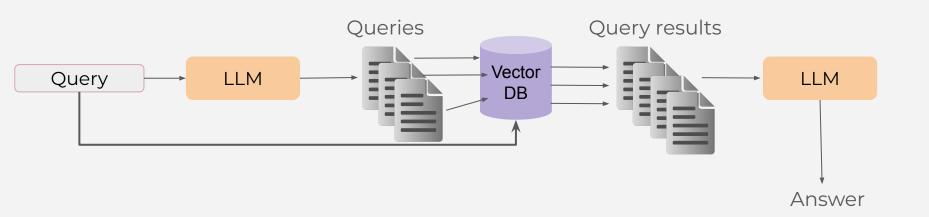


### **STOP** here



**Query Expansion (**with multiple queries)

Use the LLM to generate additional queries that might help getting the most relevant answer.



**Query Expansion (**with multiple queries)

#### Use cases:

- Exploring Data Analysis
- Academic Research
- Customer Support
- Healthcare Information Systems

Query Expansion (with multiple queries)

#### Downsides:

- Lots of results
  - queries might not always be relevant or useful
- Results not always relevant and or useful

Hence, we need another technique to find relevant results...

Relevance Feedback or Re-ranking

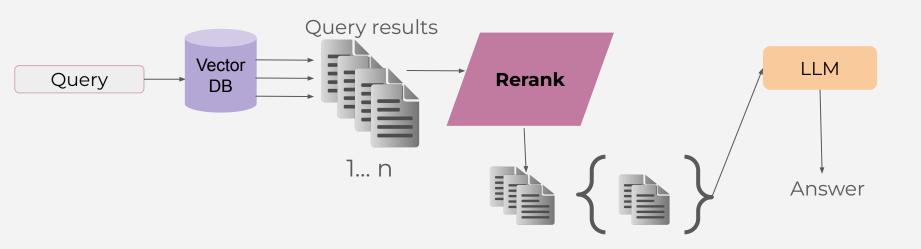
# Advanced RAG Techniques - Expansion with Multi queries

#### Your turn:

- Play with different prompts and queries
  - See what results you get each time
  - Keep refining the prompt and see the results

**Re-ranking**(*Cross-encoder*)

Applying a sophisticated process to re-evaluate and reorder the initial retrieved documents



#### **Re-Ranking**

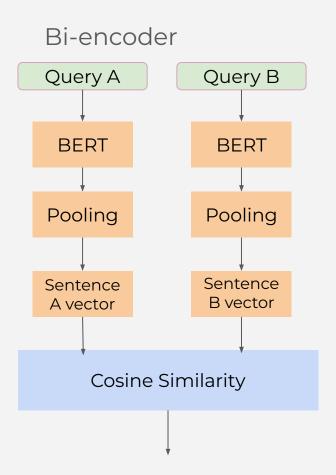
#### Use cases:

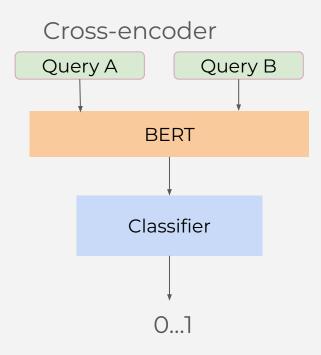
- Search engines
- Question Answering systems
- Recommendation systems
- Legal document search

#### Hands on

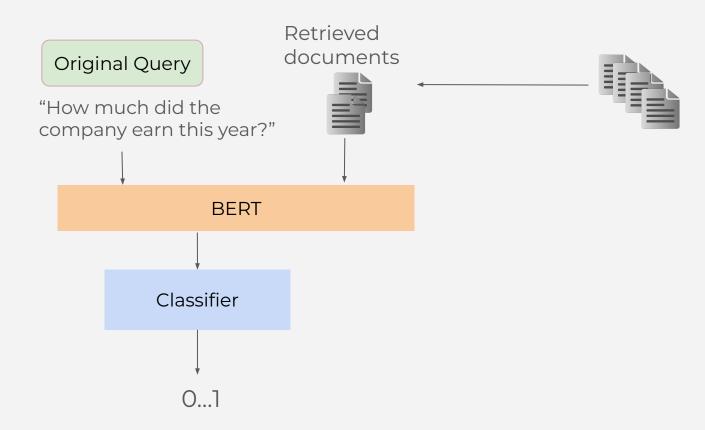
Re-ranking

#### **Cross-Encoder Model**

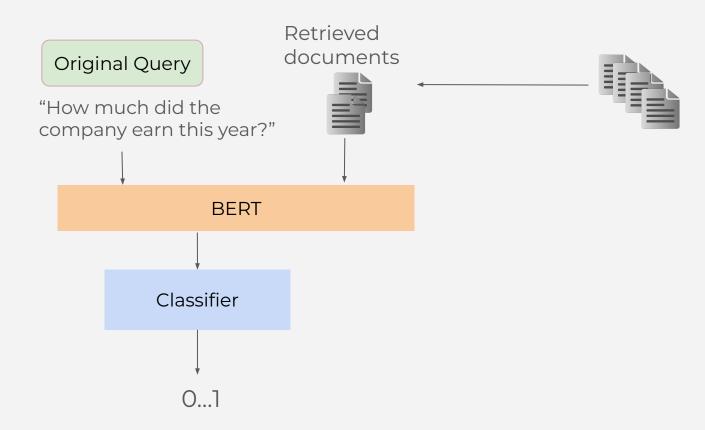




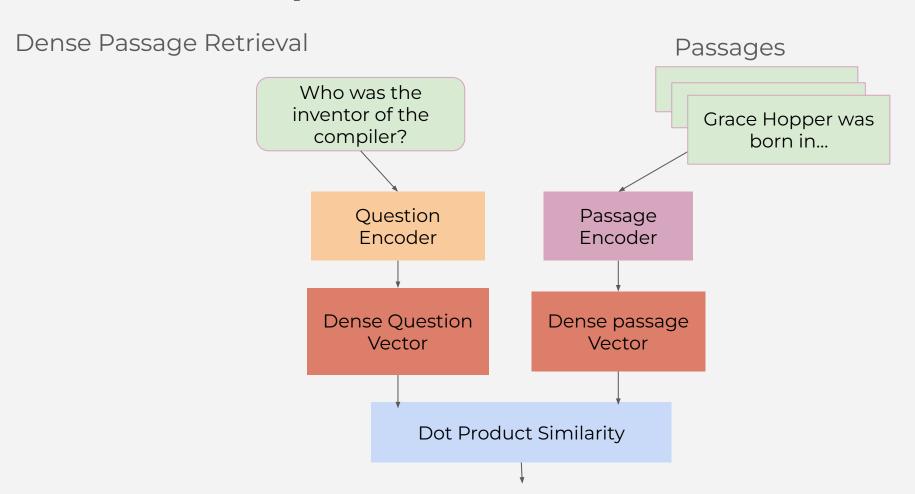
# **Cross-Encoder in Re-ranking**



# **Cross-Encoder in Re-ranking**



### Other techniques...



#### **DPR**

#### Use cases:

- Open-Domain question answering
- Document retrieval
- Customer support

**DPR** 

Hands-on

# Other techniques...

Dense Passage Retrieval
Embedding Adaptors
Deep Chunking
RAG Fusion

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# **Congratulations!**

You made it to the end!

• Next steps...

#### **Course Summary**

- Advanced RAG Techniques
  - RAG overview
  - Naive RAG and Pitfalls
  - Deep dive into some RAG techniques
    - Query Expansion
      - With generated answers
      - With multiple queries
  - Re-ranking (Cross-encoder)
  - Dense Passage Retrieval (DPR)

#### Wrap up - Where to Go From Here?

- Keep learning
  - Get more ideas and build more applications and test different,
     less known Advanced RAG techniques
- Read more papers on RAG Techniques <a href="https://arxiv.org/">https://arxiv.org/</a>
- Challenge yourself to keep learning new skills!

# Thank you!