Capstone Project Key Findings

Key Findings

1. Root Causes:

- Lack of Verification Mechanisms: Insufficient invoice authentication protocols allowed fraudulent payment requests to bypass detection.
- Effective Social Engineering: The attacker leveraged sophisticated phishing emails and spoofed communications to manipulate trusted processes.

2. Actions Taken:

- Detection and Investigation: Internal audits were launched to trace unauthorized payments.
- Collaboration with Authorities: Facebook and Google cooperated with law enforcement agencies, leading to the arrest of the perpetrator and partial fund recovery.

3. Effectiveness and Timeliness:

- Initial detection was delayed by nearly two years, showing a need for stronger real-time monitoring.
- After detection, response efforts were swift, efficient, and led to successful legal action.

4. Successes, Gaps, and Failures:

- o Success: Effective collaboration with international law enforcement.
- o Gap: Lack of invoice verification procedures.
- o Failure: Absence of employee training on recognizing phishing scams.

These findings offer crucial insights for bolstering organizational cybersecurity frameworks.