

### **Q1: What are the advantages of online hotel booking?**

Online hotel booking comes with great advantages for travellers:

1. Convenience: You can book hotels in India or even international hotels from the comfort of your home in just a few clicks.
2. Comparison: Quickly check reviews, images, ratings, and amenities of all hotels at one place, allowing you to compare and choose the best option for your preferences.
3. Discounts and Offers: Avail great discounts and offers on hotel bookings through Goibibo.
4. Cost-effective: Avoid last-minute hotel searches in an unknown city with high prices by booking a suitable stay at reasonable prices online.
5. Payment Options: Benefit from attractive deals and cashback offers on digital payment options like credit cards, debit cards, and e-wallets.
6. Customization: Customize your hotel stay with plenty of room plans available.
7. Transparency: Read hotel policies online and experience a hassle-free stay.

### **Q2: What are the popular Indian cities which are frequently visited by people?**

India is popular among visitors for its diverse experiences and landscapes. People travel in India for business, leisure, and religious purposes:

- Business: Popular cities for business travel include Mumbai, Delhi, Bangalore, Ahmedabad, Kolkata, Pune, and Hyderabad. These cities have a plethora of hotels suitable for business travellers.
- Leisure: Famous leisure travel cities include Goa, Jaipur, Manali, Pondicherry, Ooty, and Nainital. These cities offer a wide variety of hotels and alternate accommodations for couples and families.
- Religious: Popular religious destinations are Katra, Shirdi, Amritsar, Tirupati, and Puri, with numerous accommodation options ranging from budget hotels to luxury hotels.

### **Q3: Which Indian hotels are popular among travellers for online hotel booking?**

India being a traveller's paradise attracts visitors from all over the world and also has a plethora of hotels suitable for all kinds of tourists. One can find these wide variety of hotels on Goibibo platform, as it has the largest number of Indian hotels available for online hotel booking.

Some of the popular Indian hotels in business cities like Mumbai, Delhi, Hyderabad, and Chennai are The Taj Mahal Hotel Mumbai, Grand Hyatt Mumbai, The Lalit Mumbai, Trident Mumbai, Le Meridien Delhi, Hotel Taj Palace Delhi, The Lalit Delhi, Novotel Hyderabad, Park Hyatt Hyderabad, Hyatt Regency Chennai, and The Hilton Chennai. These hotels are preferred by not just business travellers but by all kinds of tourists.

### **Q4: What are the popular international cities for online hotel booking?**

There are various cities in the world which are famous among travellers. Some of these popular international cities which see a lot of demand in online hotel booking business are Dubai, Singapore, Phuket, Maldives, Paris, London, and Bali. Goibibo has a huge number of hotels on its platform available for booking hotels in Dubai, hotels in Singapore, hotels in Phuket, hotels in Maldives, hotels in Paris, hotels in Bali, and even many more international cities. Customers can easily book these hotels on Goibibo with the convenience of multiple payment options.

### **Q5: How can I do a hotel booking at the lowest price through Goibibo?**

Goibibo offers a smooth and hassle-free hotels booking process at the lowest prices. Visit the Goibibo website or app and enter the city name, check-in and check-out date and room requirements under the hotel section. A range of hotels from luxury to budget ones will be displayed. You can customize your search basis the price range, star category, location, and other relevant filters and book the best-suited hotel as per your preference.

Goibibo presents offers exciting offers and discounts on hotel booking. The discount codes are

updated regularly under various deals. Besides this, you can also utilize your GoCash to book hotels online at the lowest prices on Goibibo. The user-friendly Goibibo platform ensures a seamless booking experience.

**Q6: How can I earn and use GoCash on hotel booking on Goibibo?**

You can earn GoCash by inviting your friends, referring them, and syncing your contacts each time you book a hotel online. You can also earn GoCash by helping others on the Goibibo platform with their booking-related queries. It is important to note that there is eligibility on utilizing GoCash whilst hotel booking. Your GoCash+Rewards level is calculated based on eligible GoCash + whatever you've earned in the ongoing month + last 12 months. While booking hotel online through Goibibo, the available GoCash in your wallet gets auto-applied.

**Q7: Is online hotel booking safe and reliable?**

Being an easy and time-effective process, online hotel booking is widely preferred. Booking hotels online is safe and reliable, provided that you rely on a reputed travel website for your online hotel bookings. Goibibo is a trustworthy online hotel booking platform which has numerous filters to help you choose the best and most suitable hotel as per your budget and preference. You can go through the star ratings, reviews, and travellers' images of a particular hotel to make the best decision. Goibibo also offers 'Gostays accommodations' that come with a money-back guarantee. Gostays accommodations include free Wi-Fi, AC, breakfast, TV, and good hygiene. Thus, you can always choose 'Gostays accommodations' at your convenience.

**Q8: Is it ok to choose 'Pay at hotel' option for an online hotel booking?**

Like prepaid bookings, pay at hotel option is also safe and reliable. It's free of cost. Though, the added advantage of choosing pay at hotel option is that you get the privilege of cancelling the hotel

if you don't like its quality. However, it is important to go through all the booking and cancellation related terms and conditions carefully.

**Q9: Where can I check discounts and offers on Goibibo for hotels booking?**

There are numerous discount offers, promo codes, and deals on online hotel booking through Goibibo. Although, all of these are valid for a limited period, hence, it is advised to check the current offers before booking the hotel. The current offers are displayed on the hotel page of the Goibibo website and app.

**Q10: How can I book train ticket online?**

You can easily do online train ticket booking through the best train booking app Goibibo by following the below-mentioned steps:

1. Visit the Goibibo website/app and go to the IRCTC Trains page.
2. Enter the 'From' and 'To' destinations, select the travel date from the calendar icon and click on the Search button.
3. After finding a preferred train, click on check availability and then click on Book Now.
4. Now, enter your IRCTC Login Id. Then, fill the traveller details and click on continue.
5. Choose the payment method.
6. Enter the IRCTC Id's password for successful train ticket booking.

**Q11: What documents are required for online train ticket booking & can I make changes in my train booking?**

During the online train ticket booking session, you don't require any documents. However, during the train journey, the traveller must carry a valid photo ID proof such as Aadhar Card, Voter ID Card, Driving Licence, Pan Card.

IRCTC does not allow to make changes once the ticket is booked. In case any amendments or modifications are required on your booked train ticket, then you will need to cancel the ticket and rebook another train ticket.