

Question 1 : Can I book break journey ticket?

Presently this facility is not available for internet tickets.

Question 2 : Can I book student/other concession ticket?

Student concession facility is not available for e-Ticket. However, Divyaang passengers having Photo Identity card issued by Railways can avail the concession on online e-Ticket booking through IRCTC. Similarly, Journalist passengers having Photo Identity card issued by Railways can avail the concession on online e-Ticket booking through IRCTC.

Question 3 : What are the various classes of travel available in Tatkal?

Tatkal bookings are allowed in all classes except First AC and Executive class.

Question 4 : Can I select ladies or general quota along with tatkal quota?

Ladies and general quota cannot be opted for along with Tatkal quota.

Question 5 : How can I use the internet reservation facility to book Tatkal quota?

You have to select the Tatkal check box in the 'Plan my travel' page along with other details for booking tatkal ticket. For some trains/class/locations Tatkal quota may not be available. Please check the availability before proceeding further.

Question 6 : What are the concessions available in Tatkal scheme?

No concession is allowed in Tatkal Booking.

Question 7 : How much extra should I pay for my ticket?

Tatkal charges per passenger in addition to normal ticket.

The Tatkal Charges have been fixed as a percentage of fare at the rate of 10% of basic fare for second class and 30% of basic fare for all other classes subject to minimum and maximum as given in the table below:-

Class of Travel	Minimum Tatkal Charges (in Rs.)	Maximum Tatkal Charges (in Rs.)
Second (sitting)	10	15
Sleeper	100	200
AC Chair Car	125	225
AC 3 Tier	300	400
AC 2 Tier	400	500
Executive	400	500

Question 8 : When I can book a tatkal E-ticket ?

Tatkal E-ticket can be booked for selected trains one day in advance excluding date of journey from the train originating station. It can be booked on the opening day from 10:00 hrs for AC class (2A/3A/CC/EC/3E) and at 11:00 hrs for Non-AC class (SL/FC/2S). e.g. if train is to depart from originating station on 2nd August, Tatkal Booking will Commence at 10:00 AM and for Non AC class will Commence at 11:00 AM on 1st August.

Question 9 : Can I book tatkal ticket from all locations?

Tatkal tickets will be issued for actual distance of travel, instead of end-to-end, subject to the distance restriction applicable to the train. The same Tatkal berth/seat may be booked in multiple legs till preparation of charts. For some trains/class/locations Tatkal quota may not be available. Please check the availability before booking.

Question 10 : What are the rules for cancellation?

No refund will be granted on cancellation of confirmed Tatkal tickets. For contingent cancellation & waitlisted Tatkal ticket cancellations, charges will be deducted as per existing Railway rules.

Question 11 : How can I get in touch with IRCTC?

You can reach us at care@irctc.co.in. Do contact us at 24X7 Hrs. Customer Support at 0755-3934141, 0755-6610661.

Question 12 : Is name change permissible ?

No, facility to change passengers name is not available on IRCTC website. However, Name can be changed at Railway counters as per extant Railway rules.

Question 13 : Is Journey Alterations permissible ?

No

Question 14 : Is Change of boarding point permissible ?

Yes, facility to change boarding point is available on IRCTC website.

Question 15 : Can cancellation be done across counters ?

No

Question 16 : Can both Credit card and debit card be used for booking ?

Yes, all payment options viz. Credit cards, Debit cards, Net banking, Wallets and Multiple payment service etc. are available on Make Payment Page.

Question 17 : Can Partial Cancellation be done before charting ?

Yes

Question 18 : Is ID Proof Required for Booking ?

No at the time of booking but required during train journey.

Question 19 : Authority to Travel

Electronic Reservation Slip - printed in standard stationery/VRM/SMS sent by IRCTC along with the original ID of one of the passenger traveling on a PNR.

Question 20 : Booking Hours

12.20 am to 11.45 pm.

Question 21 : Max no of Bookings per month ?

6.

* By verifying IRCTC user Id and one of the travelling passenger with their corresponding Aadhaar, 12 bookings can be made per month.

Question 22 : Can Concessional tickets be booked ?

Yes, Senior Citizen Concession, Divyaang Concession and Journalist Concessions are allowed on booking tickets on IRCTC as per extant Railway rules.

Question 23 : Can Tatkal be booked ?

Yes

Question 24 : What are the Quotas that can be booked ?

General, Ladies, Sr. Citizen, Divyaang, Tatkal, Premium Tatkal Quota

Question 25 : How to Locate the tickets ?

Go to MY ACCOUNT > My Transactions > Booked Ticket History

Question 26 : How do I find the cheapest flights on Booking.com?

You can sort flights by price to see them from cheapest to most expensive. To find the cheapest flights, you also need to consider factors such as when you are booking and when you want to travel.

Question 27 : Can I book one way flight tickets on Booking.com?

Yes, you can book one way, round trip and multi city flights on our site.

Question 28 : How far in advance can I book a flight?

You can book a flight up to one year before your departure date.

Question 29 : Do flights get cheaper closer to departure?

Generally, flight prices are more likely to increase the closer you get to your flight date.

Question 30 : What is a flexible ticket?

A flexible ticket allows you to change your flight with the same airline company by only paying the fare and tax difference. It can only be used for one confirmed change. You are able to add the flexible ticket when booking your flight.

Question 31 : Does Booking.com charge credit card fees?

No, we don't charge any credit card fees. You can always see exactly what you're paying for in the price breakdown when you review your booking.

Question 32 : How can I get more information about the room or property's facility?

You can find details about the property in your confirmation email or on the property detail page. For anything else, you can also contact property directly.

Question 33 : When do I get a confirmation email?

In most cases, you will receive this email along with the booking voucher (PDF file) within 30 minutes of booking. If you still haven't received it after that time, please check your junk mail and/or spam filters. You can also download or resend your booking voucher online.