

Q1: Why book train ticket online through Goibibo and what are the advantages of mobile train ticket booking?

Goibibo offers a plethora of online payment options for train ticket booking, including Credit Cards, Debit Cards, E-Wallets, UPI, Netbanking, and No Cost EMI options.

The Goibibo app ensures a seamless mobile train ticket booking experience. With easy access to your ticket and instant tracking of PNR status, you can find all the information related to your train ticket booking at your fingertips.

Q2: How to book train tickets in Tatkal Quota / Tatkal timings and is there any concession for senior citizens?

IRCTC Tatkal Quota ticket booking is done one day prior to the actual date of journey. You can easily book Tatkal tickets from Goibibo. The timings for booking Tatkal tickets are:

- For AC Class: 10:00 AM
- For Sleeper Class: 11:00 AM

Regarding concessions for senior citizens, as per Indian Railways and IRCTC guidelines, female senior citizens of minimum 58 years of age and male senior citizens of minimum 60 years are eligible for a concession on train ticket booking. The concession available for women is 50%, whereas for men, it is 40% and is granted in the fares of all classes of Mail/Express/Rajdhani/Shatabdi/Jan-Shatabdi/Duronto group of trains. However, no such concession is granted on tickets booked for Garib Rath, Gatimaan, Vande Bharat, Suvidha, and Humsafar trains.

Q3: What other Railways services does Goibibo offer apart from online train booking?

Goibibo, in partnership with the Indian Railways Reservation system, offers various other services

apart from online train ticket booking. You can:

- Check the current status of your train booking using the PNR Status page
- Check the live running status of a train using the Live Train Status page
- Change your IRCTC account password using the IRCTC Forgot Password page
- Retrieve your IRCTC user ID using the IRCTC Forgot User ID page
- Create an IRCTC user ID or do IRCTC registration using the IRCTC Create User ID page
- Cancel train tickets and access many more train-related facilities.

Q4: How can I check the PNR Status of my ticket?

You can check the PNR Status of your ticket by entering the unique 10-digit PNR number mentioned on your train ticket.

Q5: Would I get a refund for the cancellation?

You can get a full refund on the cancellation of your tickets on Goibibo. Opt for the 'Free Cancellation' feature on Goibibo and cancel your tickets before the chart preparation.

Q6: What does IRCTC offer to its passengers?

Depending on the train you have booked, Indian Railways offers a variety of facilities including air-conditioned coaches, fresh meals, online food delivery, and bed-rolls.

Q7: Where will I receive my e-ticket?

Once you have completed your booking, you will receive your e-ticket on your mobile with the mentioned email ID along with your train number and PNR number. You'd also receive a confirmation SMS on your mobile along with the seat numbers and the PNR number.

Q8: Can I see the live status of my IRCTC train?

Yes, you can keep track of the real-time location of your IRCTC train by simply using the 'Live Train Status' feature on Goibibo and entering your train name or train number.

Q9: Which documents are required to book my rail tickets?

You do not require any documents to book your rail tickets, but it is suggested that you should carry a Government-approved photo ID while traveling.

Q10: How many days in advance can I book the tatkal ticket?

It is not possible to book your tatkal train ticket in advance. The tatkal window is accessible for an hour, and these tickets are available for booking at a higher rate.

Q11: How can I book cheap cabs online?

Goibibo helps you with online cab booking at the best prices, comparatively much lower than the local vendors. Also, you can use promo codes and offers on the Goibibo website and app on online cab booking to get extra discounts.

Q12: What are the advantages of online taxi booking?

Online taxi booking not only helps you with the best prices but also offers the convenience of paying through multiple payment options (like Debit Card, Credit Card, eWallets, etc.). You can easily compare prices and choose various categories of cabs like Hatchback cars, Sedan, and SUV.