Twitter
Sentiment
Analysis during
COVID-19

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Introduction

- ☐ The Coronavirus outbreak has been a severe disruption to the global economy and this has affected all nations.
- In this pandemic the impact of social media platforms is becoming more noticeable than ever before.
- Social networking has a remarkable impact and is one of the most increasingly growing social information structures.
- Analyzing tweets during and after Coronavirus could be worthy as the condition and people's reactions are changing every instant during this critical period.
- ☐ The contribution of this work is to analyze the COVID-19 tweets dataset on news to aid the understanding of sentiment trends.

Problem Statement

Sentiment Analysis Based on tweets during COVID-19 using Twitter

Motivation

The motivation behind this work has been to portray the fact that how irrationally people are behaving in the grim times of a pandemic.

The outcome will lie in the initiation of fact checking implied on social sites before its wide sharing, so that false and inappropriate news can be prevented and eliminated

To answer the following questions

- What are the reasons that some keywords create/induce negative thoughts in the population w.r.t. the public health system?
- Effects of Tweets on society
- What are the most popularly used keywords in social tweets on covid-19?
- What are the reasons that some keywords create/induce negative thoughts in the population w.r.t. the public health system?

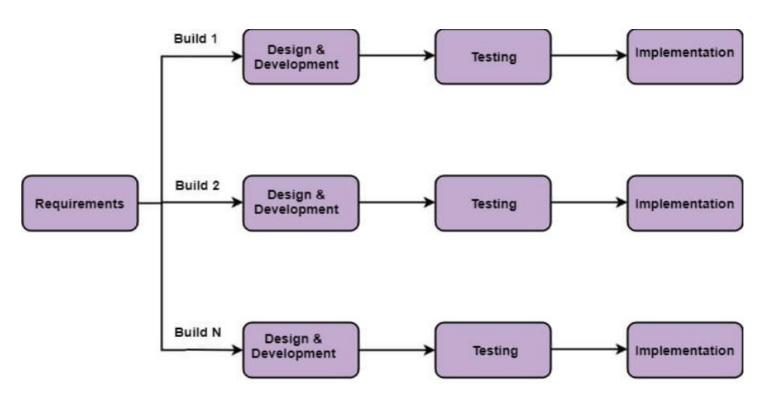
Objectives

- Sentiment Analysis to determine the attitude of the mass is positive, negative or neutral towards Covid19 topic.
- Analyzing people's sentiments, attitudes, opinions, emotions, etc. towards elements such as topics for Covid-19.
- Keep track of what's being said about your Covid19 topics on social media like Twitter.
- □ Can help us detect angry customers or negative/positive mentions before they escalate.

Process Tools

- **□** Windows Operating System
- **□** Python Platform(Jupyter Notebook/Google Colab)
- Modern Web Browser
- NLTK package and libraries like numpy,pandas,seaborn,matplotlib,etc.

Incremental Model



Phases

- Requirement analysis: In the first phase of the incremental model, the product analysis expertise identifies the requirements.
- Design & Development: In this phase of the Incremental model of SDLC, the design of the system functionality and the development method are finished with success.
- ☐ Testing: In the incremental model, the testing phase checks the performance of each existing function as well as additional functionality.
- ☐ Implementation: Implementation phase enables the coding phase of the development system.

When to Use

- **□** When the requirements are superior.
- A project has a lengthy development schedule.
- When Software team are not very well skilled or trained.
- **□** When the customer demands a quick release of the product.
- **☐** You can develop prioritized requirements first.

Benefits

- **□** Errors are easy to be recognized.
- Easier to test and debug
- **☐** More flexible.
- Simple to manage risk because it handled during its iteration.
- **☐** The Client gets important functionality early.

Timeline

- To create database by considering sentiment analysis
- **□** To implement data preprocessing and analysis
- ☐ To study ML model
- □ To develop ML model
- **□** To analyse ML model performance based on Sentiment analysis

Limitations

- Tweets coupled with hashtags, emotions and links create difficulties in determining the expressed sentiment.
- ☐ There is a need for automatic techniques that require large datasets of annotated posts or lexical databases where emotional words are associated with sentiment values.
- The analysis are suitable for the English language in which there is a limitation for other languages.

Future Scope

- This model can be used for different region, countries and social groups to understand their behaviour.
- The model can be extended to understand reactions towards vaccinations with the rise of anti-vaccine sentiments given fear, insecurity and unpredictability of COVID-19.
- Sentiment analysis which can provide more details for emerging topics during the rise of COVID-19 cases in relation to various government protocols such as lockdowns and vaccination plans.

Conclusion

- Analyze the sentiments of COVID-19 related tweets through our model.
- ☐ To fight the coronavirus not only needs the guidance from the government but also a positive attitude from the public.
- Our analysis provides a potential approach to reveal the public's sentiment status and help institutions respond timely to it.
- ☐ The model can be used by officials for better COVID-19 management through policies and projects, such as support for depression and mental health issues.

THANKS!! ANY QUESTIONS?