

Algorithm: Insurance Claim Voting System

1. Initiate Claim Request

- The user (claimant) submits a claim by providing:
 - **Purpose** of the claim.
 - **Amount** requested.
 - **Uploaded documents** (e.g., bills, reports).
- The system associates the claim with the user's:
 - **Profile details** (e.g., name, age, occupation, etc.).
 - **Risk score** (calculated earlier).
 - **Claim history** (past claims and their statuses).

Store the claim in the database with a unique claim ID and initial status: **Pending**.

2. Notify Community Members

- Fetch the list of **community members** excluding the claimant.
 - Notify all members in the community about the new claim via:
 - A **dashboard notification** or **email**.
 - Provide them with:
 - The claimant's profile details.
 - Risk score.
 - History of claims and decisions.
 - Current claim details (purpose, amount, documents).
-

3. Voting Phase

- Each member of the community can cast their vote:
 - **Yes** (approve the claim).
 - **No** (reject the claim).
- Members must submit their votes within a **defined time limit** (e.g., 48 hours).

Votes are stored in the database as:

```
{  
  "claim_id": "<claim_id>",  
  "user_id": "<voter_id>",  
  "vote": "Yes" or "No"  
}
```

4. Calculate Results

- After the voting period ends, the system tallies the votes:
 - Count total **Yes** and **No** votes.
 - Calculate the **majority threshold**:
 - If more than **50%** of total votes are "Yes," the claim is approved.
 - Otherwise, the claim is rejected.
-

5. Update Claim Status

- If **approved**:
 - Update the claim status to **Approved**.
 - Notify the claimant and initiate fund transfer for the requested amount.
 - If **rejected**:
 - Update the claim status to **Rejected**.
 - Notify the claimant with the rejection reason (e.g., lack of majority).
-

6. Handle Edge Cases

- If no votes are cast within the time limit, the claim status defaults to **Rejected**.
 - If there's a **tie** (equal "Yes" and "No" votes):
 - The claim is sent to the **community admin** for the final decision.
 - If users repeatedly fail to vote:
 - Consider adding a penalty or reminder system.
-

Flow Diagram

1. Claimant submits the claim.
 2. Notify members → Members vote → Votes tallied.
 3. Decision:
 - Majority "Yes" → Approve and release funds.
 - Majority "No" → Reject with reason.
 - Tie → Admin decides.
-

SQL Database Structure

1. Claims Table:

- `claim_id, user_id, purpose, amount, documents, status, created_at`

2. Votes Table:

- `vote_id, claim_id, user_id, vote, created_at`

3. Users Table:

- `user_id, name, risk_score, claim_history, profile_details`
-

Required Tools

1. Frontend

- React.js for user interfaces
- TypeScript for better code reliability
- Tailwind CSS or Bootstrap for styling
- Axios for API communication
- Socket.IO for real-time updates

2. Backend

- Flask or Node.js with Express for API and server logic
- PostgreSQL or MySQL for structured data storage
- Python for integrating the ML model
- Flask-SocketIO or Socket.IO for real-time voting notifications

3. Authentication and Security

- JSON Web Tokens (JWT) for session management
- HTTPS with SSL/TLS for secure data transmission
- AWS S3 or Google Cloud Storage for document uploads

4. Deployment and Monitoring

- Docker for containerization
- AWS EC2 or Heroku for hosting
- Prometheus and Grafana for performance monitoring

5. Machine Learning Integration

- scikit-learn for prediction handling in Python
 - Flask endpoints to serve the ML model predictions
-

Implementation Notes

- Use a real-time **websocket** or **polling** mechanism to update votes in the UI.
- Ensure **data security** for uploaded documents and claims.
- Create a dashboard to display voting progress and decisions transparently.