

## 5) Online shopping System

- Problem statement

Design SRS for online shopping system.

- Software Requirements Specification

This system allows users & vendors to exchange products remotely & reduce the amount of cost & time substantially. It provides the following facilities to customers:

- (i) Facilitates easy shopping online anywhere with free shipping.
- (ii) Provides info. abt products in categories.
- (iii) Can avail facility of purchasing second hand products.
- (iv) Can reserve if particular product isn't available.
- (v) Provides backup facility. Responsibility of damages.

(vi) customers provided with upto date info. on products available.

(vii) Email facility for future correspondence.

Software will not provide following facilities to customers: -

(i) Can't reserve products for more than 7 days.

(ii) Product can't be changed once confirmed.

(iii) Provides complete information about the customers.

(iv) Provides complete info. about products.

(v) Can avail facility of email correspondence & avail brand catalog facility.





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