# **Project Title: Online Gas Booking and Management System**

**Group no.: 17** 

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### SYSTEM REQUIREMENT SPECIFICATION

Category: Web Application

**Purpose:** The objective of this project is to create a centralized system for both consumers and suppliers. Customer with cylinder can book a LPG cylinder through an online system. The agency can take the order and deliver the cylinder.

**Scope:** This web application allows consumers to add their details like address, phone no. etc. Customers can book orders, cancel orders if not dispatched, review past orders and post feedback if any. Suppliers can also review their stocks and take orders accordingly, deliver cylinders, review their customers etc.. It is also assumed that there is only one supplier in each city.

#### **Introduction:**

### **Existing System**

It is basically manual working or even if it is computerized it is restricted to particular buildings or locations. Thus all work is done manual or in pen-paper and maintenance is also done in the same building.

- It is very hectic to manage all the data using spreadsheet, files.etc.
- In an offline computerized system everything is present in one system which is not globally present.

- Whenever a customer requires to check his payment history or previous booking records he/she has to travel to an agency which is recorded in a separate registration file.
- All the process is time consuming.
- Managing the staff entails spending the money increasing the budget.
- Information is not available globally to both customers and agencies.
- Staff manually evaluating the validity of customers is susceptible to faults and mistakes.

### **Proposed System**

As an online gas booking and management is one that aims to give customers to book LPG cylinders online, enable them to manage their dashboard so that they don't need to enter their details and also able to see previous records. Helps to maintain good relationship between customer and supplier.

The system after careful analysis has been identified to be presented with the following modules:

- Registration of customer: New customer can register free of cost to book or purchase cylinder.
- Login: Customers can login in application to see the records or details and suppliers can login to check status of their orders.
- Booking the cylinder: Customers can book the cylinder and can cancel their order before dispatch.
- Record Storage: The user information files should be stored in a centralized database which can be maintained by the system.
- Feedback submission: The user can submit feedback which will help to increase the performance of the system.
- Secured payment: The user can securely make transactions through different payment modes.
- Administration Access: Administration would be able to keep an eye on the records and performance of the system.

### **Advantages for Customer:**

• We can book it in advance.

- It saves time and effort.
- We will be notified when the gas cylinder will deliver and according to that we can manage our schedule.
- If customers want to book a gas cylinder they can book it anytime they don't have to wait until the supplier attends the call.

### **Advantages for Supplier:**

- Using an online gas booking system means that your business is open 24 hours a day, seven days a week.
- With an online booking system, you can require customers to prepay for bookings. This puts money into your pocket faster.
- You are free from the customers calls and mails. Online gas booking system helps to not tied to your phone.

### **Advantages for Admin:**

- Online gas booking system allow you to check the status of your business.
- You can improve your business by getting feedback from the customers.
- An online booking system provides you with a dashboard of analytics that help you grow your business. This saves your time and money on offerings that don't help your business grow.

### **Functional Requirements**

Functional requirements describe what a system should do. Functional requirements of our system are explained below:

- Agency has only one supplier in every city.
- All existing consumers, suppliers and admins should have a proper username and password for login.
- Consumers should be able to manage their dashboard by saving required details like phone no., address, aadhar card no., payment details etc.
- Consumers should be able to book cylinders (only if there are enough stocks with the supplier) and also cancel orders if required but only before dispatch.

- Consumers should also be able to see his previous orders history. Consumers should be able to make payments using different modes.
- Consumers should receive SMS alerts (OTP) regarding cylinder delivery so as to check cylinder is delivered to right persons.
- Suppliers should be able to review customers details.
- Suppliers should be able to change the status of consumers order when dispatched.
- Supplier should be able to track his stock.
- Admin should be able to manage(add/update/delete) records of both consumers and suppliers.
- Admin should be able to review feedbacks.

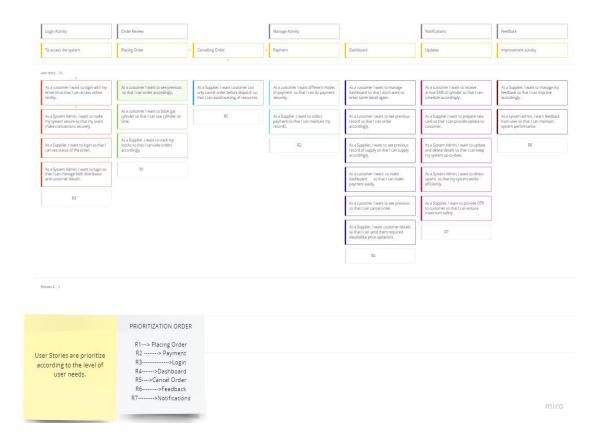
### **Non-functional Requirements**

Requirements that specify criteria that can be used to judge the operation of a system are called non functional requirements. Non functional requirements of our system are mentioned below:

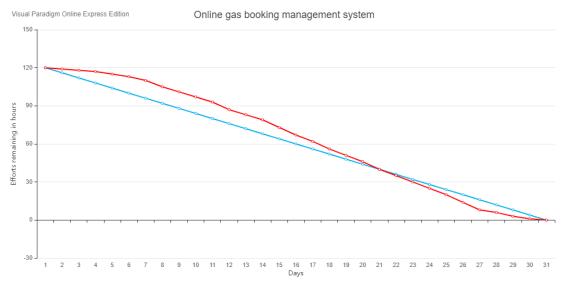
- It should be able to make payments securely.
- It should be able detect viruses/bugs to keep the system safe and efficient.
- Better component design to get efficiency at peak time.
- Ensure that the system should be adaptive to changes.
- Suppliers should be able to keep a check on that the cylinder is delivered to right consumer on time.

### **U**SERSTORY

# https://miro.com/app/board/o9J kiRRbmM=/



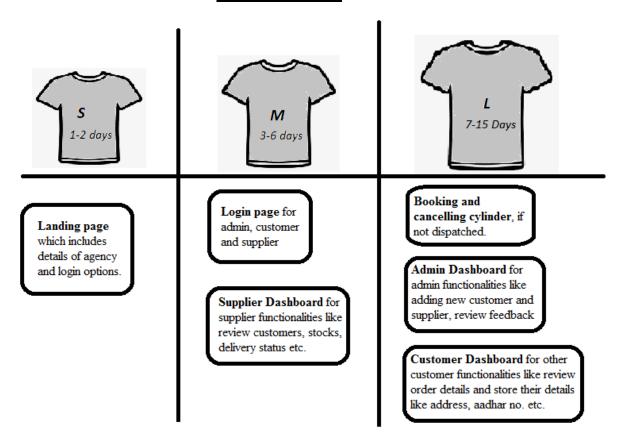
## **BURNDOWN CHART**



-O- Estimated Burndown -O- Actual Burndown

Visual Paradigm Online Express Edition

# **ESTIMATION**



# **ESTIMATION TABLE**

Estimation using T-shirt size

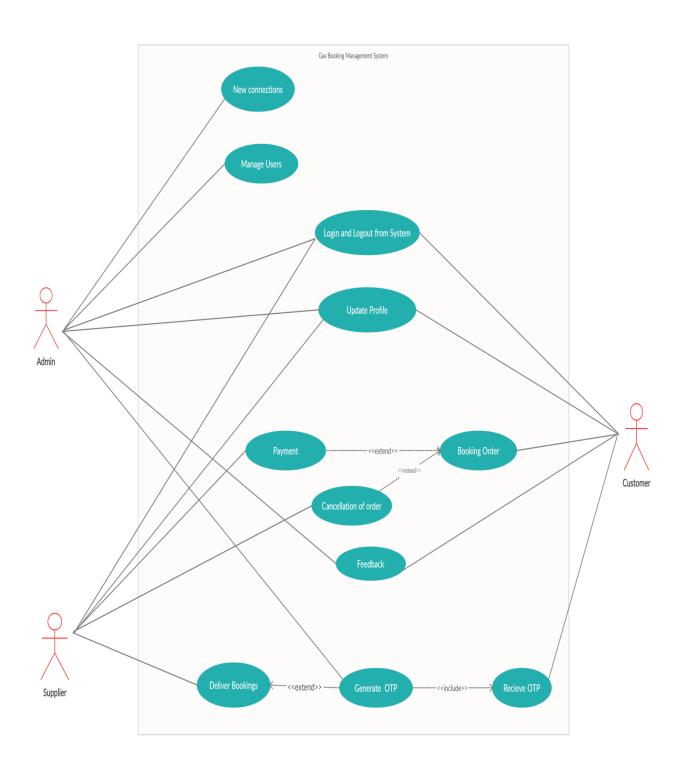
S- 1-2 days

M- 3-6 days

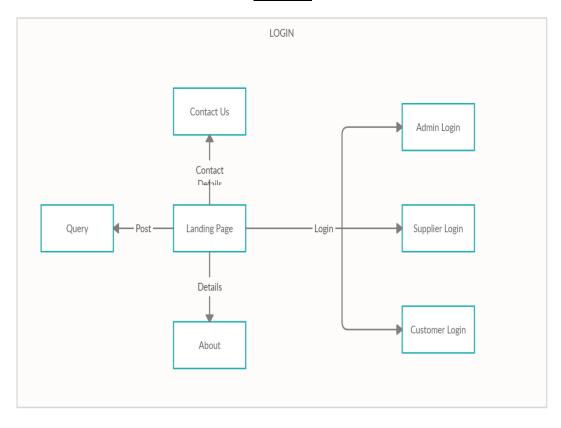
L- 7-15 days

Sprint No.	Feature	Estimation
1.	Landing page	S
	Login	M
2.	Customer Dashboard	L
3.	Booking and Cancelling cylinder	L
4.	Supplier Dashboard	M
5.	Admin Dashboard	L

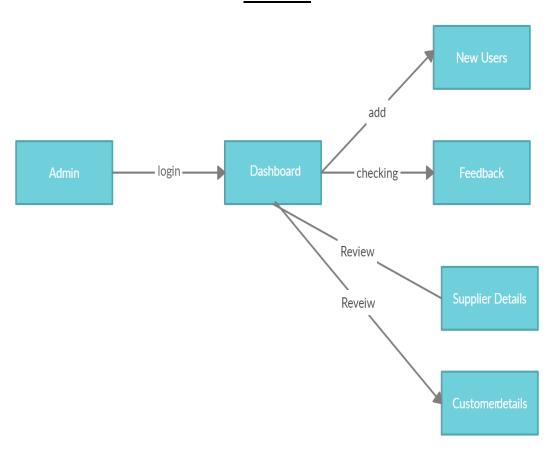
# **USECASE**



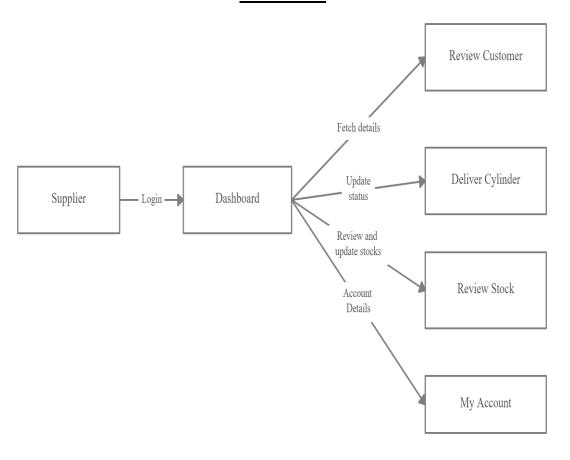
# **LOGIN**



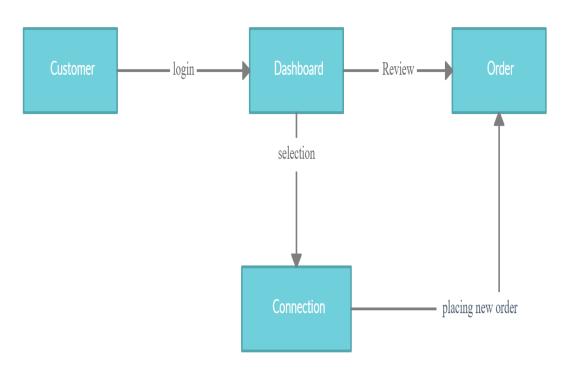
# **A**DMIN



# **SUPPLIER**

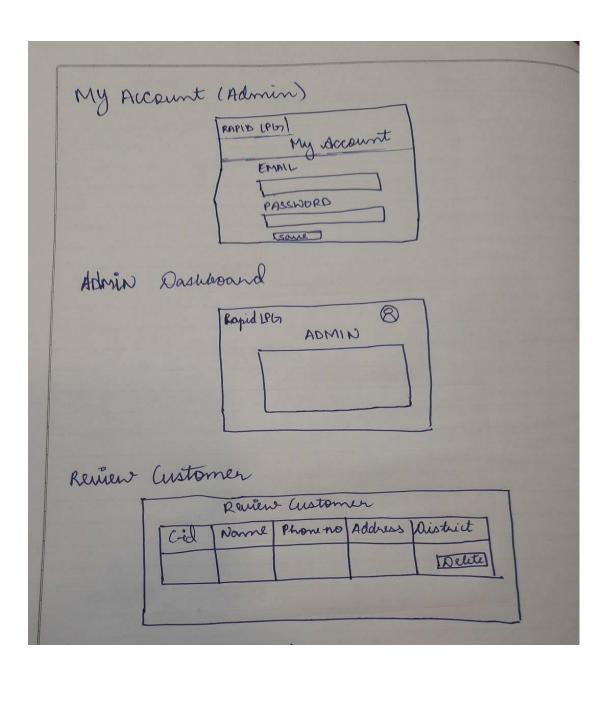


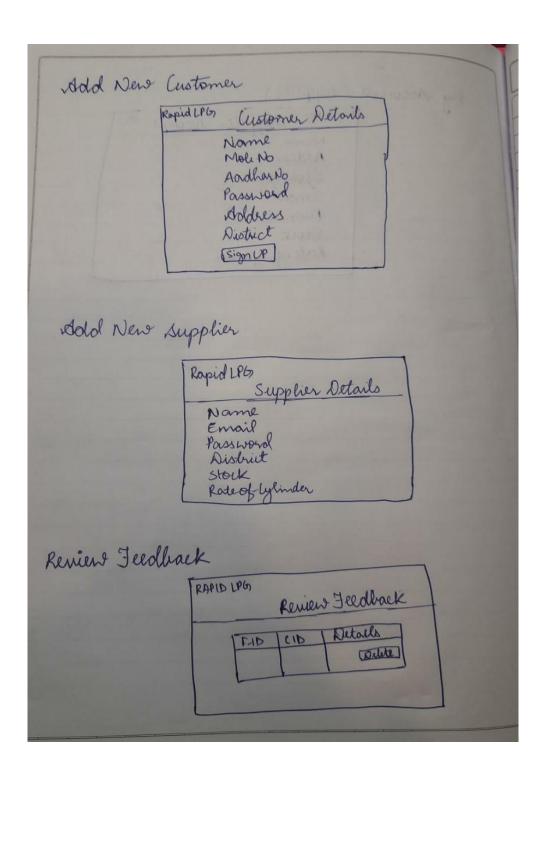
# **C**USTOMER



GUI

	LANDING PAGE
	[Home About Us Login Duery Contact]
	Rapid LPG
	An Ideal fuel for modern kitchens
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9	Welcome to Login
	Admin Supplier Login
	Customer
3 LOC	niN
	Login
	Email id:
	Password:
	[Login]

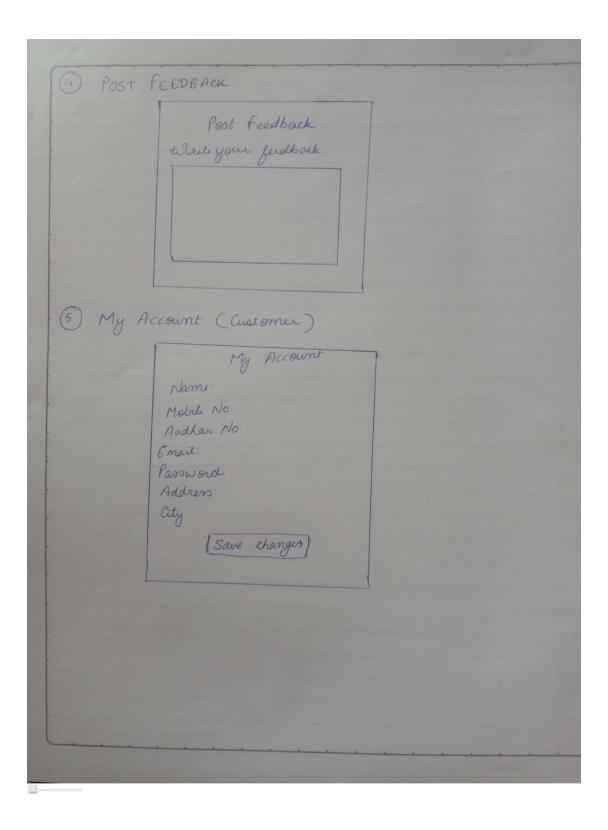




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	Rate of Cylinder

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		La	ncel Now				
3 ORDER HI	STORY	,					
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B-1	D	Order Date	Expected delivery date	Delivery	Payment Mode	Amount	Dispa- toled status
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### Some Images of project:-

