

Test Case for the E-Passport Contact Form:

Full Name Field:

- ☐ Check the maximum length of the field.
- ☐ Check the minimum length of the field.
- ☐ Check if the field takes the numeric value or special characters or not.
- ☐ Check if the name accepts valid names.
- ☐ Check if the user enters an invalid name and if the warning message is displaying.
- ☐ Check if the system rejects the invalid name.
- ☐ Check the space between multiple words.
- ☐ Check if the field takes the null value or not.
- ☐ Check the globalization Testing.
- ☐ Check whether the user should be able to leave a blank name field.

E-mail Address Field:

- ☐ Check if the email field allows valid e-mail ids.
- ☐ Check if the warning or error message displays when entering the invalid e-mail ids.
- ☐ Check if the email field is accessible by clicking on the email field.
- ☐ Check if the user can type the email in the email field.
- ☐ Check whether the user can paste the email id address by the keyboard or Mouse.
- ☐ Check the email id field without a username.
- ☐ Check the email id field without @ sign.
- ☐ Check the email id field with two @ signs.
- ☐ Check the email id field with the domain name or not.
- ☐ Check whether the email address is without the dot (.).
- ☐ Verify if the email address contains special characters & it will be considered a valid one.
- ☐ Check if the email address contains a number then that will be considered valid.
- ☐ Check the email address contains a dash – or underscore _.
- ☐ Check the email id text box without the top-level domain (.com/.net/.org etc.).

“Please describe your problem” Field:

- ☐ Check if the system accepts valid messages. In general, alphanumeric inputs are typically allowed. If there are other specifications like character limits, check that as well.

Captcha "I am a Human" field:

- ☐ Check if the system accepts a valid captcha.
- ☐ Check if the system rejects the invalid captcha.
- ☐ Check if the captcha code resets as the system reloads.
- ☐ Check if the captcha changes as the user enter the wrong value.

"Post Request" button:

- ☐ Check if the spelling and position of the button are correct.
- ☐ Verify that the submit button is clickable or not.
- ☐ Verify that if the user clicks on submit button without filling required fields then a validation error message should be displayed on the screen.
- ☐ Verify that the user should not be able to submit invalid data.
- ☐ Observe the response of the application when the user clicks the submit button twice consecutively.