

Resume.

Dipak Vijay Alhat.

At Post Mahalgoan Tq. Vaijapur Aurangabad Maharashtra.

Phone: - 9850904299.

E-mail:- dipakvalhat9850@gmail.com

Objective:

IT Support Engineer with 2 year of experience in providing comprehensive technical support to end-users. Successful in installing, configuring applications on Windows operating systems and providing IT technical support. Collaborate with team and Managers to complete the task in time with the ability to discover issues, resolve defects and ensure client expectations are met with high-quality support.

Working Experience: - 1.8year

1. IT Support Executive. Eminent Research and Advisory Services Pune. April 2022 to 30 December 2023
2. IT Engineer. iCodex Publications Solutions Pvt Ltd Pune. January 2024 to Present.

Rolls and Responsibilities:

- Install, upgrades, support and troubleshoot Windows and Linux systems.
- Creating Windows, Linux VM and Hyper-V.
- Support end-users and handle the tickets raised by users.
- Develop trends by monitoring and analysing incoming calls, problems and support request.
- Data Migration using peering connections.
- Good Knowledge in OS Ticketing Tools.
- Understanding of TCP/IP based network structure, NAS and Backup Systems.
- Office 365 admin Panel Support and Mail ID Creation.
- Creating VPC, Key Per, EC2 instance (VM) in Different iOS, NAT and security group configuration.
- Good knowledge in Git, GitHub, IIS, Jenkins,
- Knowledge in Active Directory managing Users, OU and Group Police.
- Basic knowledge in SOPHOS.
- Resolved the Problem Microsoft Teams, Outlook and other application.

Educational Qualification:

10th Passed from Maharashtra state Board

12th Passed from Maharashtra state Board

Diploma in computer Science and Engineering from MIT.

Pursuing. BE (CSE)

Personal Profile:

Name: - Dipak Alhat

Father Name: - Vijay Alhat

Date of Birth: - 26-08-1999

Gender: - Male

Nationality: - Indian

Marital-Status: - Unmarried

Languages Known: - Marathi Hindi & English

E Mail ID: - dipakvalhat9850@gmail.com

Contact: - 9850904299

Place: - Shivajinagar Pune.

Declaration: -

I do hereby declare that above mentioned information is true to best of my knowledge and Belief.

Dipak Alhat
(IT Engineer).