Merissa Damian
13/09/21
Pretty lame. No real help to be found here. Just egos looking for spotlight(hosts not joining members) if you want help with mental health, keep looking.

Reeraroo Rose
13/09/21
I honestly say this app is even more stressful, you need to refill ur email and password each time you enter the app. There r actually some people will hear ur problems and they're not active they never responded. Also the room the community wasn't active it's just their managers having role play a fake conversation. If you are really serious with ur mentel illness this app not going to help. They want you to pay to be responded.

Boo JonesHKtB
27/01/20
Pretty good app , but dies not give you an app that helps with issues, filled with people looking for sex chat, selling porno images and quite disgusting chat topics. Dont expect a place to vent real emotional issues as it isnt available

Was this review helpful? Yes No

Savina Hristova
28/04/20
It's really annoying when the message "you have exceeded the limit of publications with url" pops up. I can't answer everyone and I have to wait a lot.

Rohit kumar
11/09/21
Utter nonsense app. Filled with mostly sexual predators members from Asia, America or India who seeking chat experiences and do groupism of a kind. And if agree to their diabolocal purdism or their own moral austerity views than its fine or else they will kick you out. Even if you're listesener, there is no safety or support for their hardwork or abuse from members. Interface is terrible with frequent censoring on topics on how to counsel but there is no filter for members on their authority

Faith Boadt
12/09/21
I'm not one to actually write reviews, I usually only leave a star review, but the customer service is atrocious. I wanted to try the therapy service which is $150 for anyone curious. First of all, I wasn't expecting a list of worksheets and logs that'd I'd have to do for the therapy service. I didn't end up using the service so I asked for a refund. I gave it a week and I received no reply. I could be using that money for bills. Ive now sent another email. This is truiet disappointing.

Alexis A
21/09/21
I'm leaving a one star review because this year the app randomly started censoring "swear words" including words that are simply considered modifiers in the cultures they hail from. Grown folks with bills and traumas are trying to use this app to improve their mental health. Censorship in the should-be therapeutic environment is damaging and antithetical to the presumed goal: mental wellness. Please fix this.

Diana Borowska
15/09/21
Im glad it exists. It helped me many times. There are a lot of great listeners there. However. The app has, i think, gone downhill throughout the years. I dont know why, but they cut down the ammount of group chat servers significantly. It saddens me. I feel like there were more people then and now theyre gone. Tl;dr - great app for venting and calming down, but it used to be much better. Still, please continue working on it, creators. Im super grateful, despite my harsh words. :)

Suzanne Durski
30/08/21
I have used this for some time to help with current struggles going on in my life. I took a break from technology to focus on me. When returning and logging in, nothing will load. At all 😞 so for me, the app is not working AT ALL. Can't even see the profile name anymore...

Angela Paterson
05/05/20
I'm sorry to say this, but I give this app only one star because of the bad experience I've had in this app. The lay out of app is great but sadly some of the people in there are not. When I originally joined I was constantly getting people who wanted to sex talk in my inbox blocking was the normal in there, people mocking my username and just bullying and the bitchying terrible, no real support in there .In end I lost my patience and had to leave. Not very pleasant at all.

Laskaris Pantazis
27/08/21
Most of the "listeners" do not listen, do not reply, bully and aren't polite. Deeply disappointed with it.

Nishtha Lavania
13/07/20
The worst app! I mean people who are generally in this app are either sex deprived or frustrated sexually all they want to talk about is this here I was sharing a problem of mine and I get a cheap message! This app is no help! It will make you feel more unsafe! People are misusing their anonymity and molesting others mentally! Worst app ever! I wish I could rate it negative

Was this review helpful? Yes No

Boo JonesHKtB
27/01/20
Pretty good app , but dies not give you an app that helps with issues, filled with people looking for sex chat, selling porno images and quite disgusting chat topics. Dont expect a place to vent real emotional issues as it isnt available

Julie S.
31/08/20
Not a bad app but the people on it suck. Went on there to try and get some support and just to vent and people are asking me to have sexual conversations and making fun of me. Not for people who are actually mentally struggling.

Romi Gupta
04/09/21
I was very depressed, and taking to one of the listeners, what was she expecting, this is not a site with happy people, happy stories. Every one is here is going through some things worse in their lives, it's the duty of listeners to listen patiently, even if they don't have any solution, people may be very depressed😭 and so was I, talking to one listeners made me even more depressed, and I felt like committing suicide, thank God my husband was with me and he handled everything. Very rude

Awsaf Jeelani
14/09/21
Therapy? My foot! The chat people leave your troubles aside and actually start flirting with you! Such a shame!

M Knight
21/09/21
Good app if you want people to tell lies about how you're all rainbow pupples and sunshine because they can't ask you questions and they can't give advice so they say anything random nice thing without caring. That and people act like you don't exist because their hamburger didn't have pickles on it and now everyone hates them but your entire family died in front of you eyes but the hamburger is more important! Waste of time

Cindy
02/09/21
Edit: Don't even bother with this app. 90% of listeners will make you feel worse. To address the response: Negative reviews aren't visible to users though, so even if someone has 100+ positive reviews it's possible they still have a lot of negative reviews, and as a user you will have no idea about those negative experiences people have had with them

RP Varma
23/09/21
It has many features and some may work for you while some may not. Some features may actually harm - one is repeatedly asked to post on several conversation threads when one tries to follow one of their paths. But then one's post may get deleted for reasons that will not be very clear; not something very good when one is feeling quite low. There are other self help tools that do not have such issues.

Katie Hamby
13/02/20
This app really needs strong management. Within just a half an hour of using it, I saw someone tell someone to commit suicide and one of the most recent posts was trying to solicit sexting. I wouldn't recommend this app to anyone who feels desperate because I get the vibe from the comments on people's posts that there are predators on the app. It's toxic.

Was this review helpful? Yes No

Jorge Venegas
10/04/21
The people on this app are absolutely rude and the ads ruin the experience as well. I tried to vent about a real issue and people just made fun of it in the comments section. Absolutely rude. Never seen such an inconsiderate community for an app meant to talk to each other about real issues.

Bachaki the cat
24/09/21
The support on here is incredible and genuinely for someone like me who can't afford theraphy. But the app interface doesn't work very well. Unless you know to click to follow your/ others posts you don't get any notifications if people reply to you. There's a weird bug in the community section where if you click on a group and then go back out it resets to the top. There's some weird placements of buttons that are confusing and I click the wrong thing and can loose the post you typed up.

11/05/21
Just like the Kik app there seems to be a spy mode/hacking function. I didn't click on any links and I use an Android it seems like people can see what I scroll through or type (and they tease me with it.. don't know if they are for real) but if that's true than I give this app 0/0

Was this review helpful? Yes No

Caleb C
21/12/19
It was a great thing they tried to do here but there is no one taking the app seriously. The community is mostly horrible with joke vents or people just being toxic or trying to hook up. I know the creators are not accountable with randoms trying to get a laugh but there should at least be some filtration of trash posts made by people who dont understand that some people are activily looking for help.

C P
27/09/19
If I could give it no stars, I would. I installed this app purely on the basis to see if it was being abused by idiots, and I was right. Get it sorted! You have young girls and boys on there, as well as adults, that are desperately searching for the help and advice that health services can't offer. And they're faced with vulgar, vicious language. People preying on vulnerability should not be made so damn accessible! 😠 DO NOT INSTALL.

The Night Fury
25/08/21
After I updated the app, the emojis of the app went back to how they looked last year. It don't look good. Can you help see what's the issue with the new update?

Was this review helpful? Yes No

Arsh
20/05/21
This app is not letting me write in other servers than English, why ? Even if i made an account with french server ... so ridiculous ! Please correct it , other than that ! This app lags very much, gliches and dont even show notifications sometimes until not open !

Andrea Delaney
03/05/21
5 stars at first but, it's hard to know who you are really dealing with. Since you have an avatar, ppl are disrespectful. Start showing real faces of ppl who really need our help and I will install again. Until then uninstalling. What a joke.🤡

Mylea Laulunen
09/08/21
Paid $150 for my first month, then quickly realized it wasn't for me. At the end of the first month the site made it impossible to cancel my subscription, even from the play store. So I deactivated my account, and shortly after they charged me $150 for the next month. I emailed them several times and never got a response, then they charged me ANOTHER $150 for the month after that! I tried calling the help line, and it was an automated system that hung up. Still waiting on a response and my $.👎

Ian Cain
10/08/21
Listeners were either very rude, pushed other apps, or were extremely sexist, I left this app feeling worse than when I joined, I left reviews on the Listeners, but didn't get a single helpful person

Terry Uribe
08/10/21
Developers need to work on the privacy part of this app a lot of users are posting sexist homophobic things cursing and making fun of peoples vents putting disrespectful comments making me and others who actually needed this app to get help and advice on serious life issues feel unsafe uncomfortable and not want to use this app many have left because people are treating this app as a hook up app they have ruined this app

Was this review helpful? Yes No

Math Hater
30/07/21
Insane to me that you'd have an anonymous app that you have to link to social media. I can only assume this is to share and collect data.

Linda Chen
11/08/21
Update as of August 11th, 2021. I would not recommend anyone to join this community! They give out unfair behavioral points with vague reasoning based on fake reports without hearing your side of things. So basically if someone in chatroom hates you and want to see you gone, they can screenshot any of your messages and take it outta context and you're basicallt screwed. This is the second time my accounts have been de-activated for this reason. I most likely won't go back this time.

Swathy Suchi
12/08/21
Very terrible experience . I went with anxiety issue and needed to get a therapist . On adding my card they deducted my 10 k (a month charge instead of a week) from my account. I immediately raised a refund request (within a minute, I cancelled the subscription for which they deducted and raised this request of refund) and dint even used their service . I send multiple mails , no response . I got more anxiety , feel terrible overall . I feel helpess and don't know whom to reach.

N B
16/08/21
Horrible experience. I feel even more depressed now because of their "listeners".

Rutvikk.A.K
24/09/21
Please improve the UX!! To be honest, the app looks pretty great. The developers have put a lot of work which is commendable. However, as a listener here I've encountered two issues which spoil the experience : 1. The Listener/Member chats: The chats seem to load slowly, or the screen freezes up for some reason. 2. Missing features from Site : There are a lot of features missing for which one needs to log on to the website instead of the app. Ex : Listener Reviews