









### Acceptance

This is to certify that the undersigned have assessed and evaluated the industrial training report submitted by Tanmay Sanjay Muthiyan exam seat no. 32. The report has been accepted for the partial fulfilment of the degree of M.Sc. (Computer Applications) for the academic year 2022-2023, from Nowrosjee Wadia College, Pune affiliated to Savitribai Phule Pune University, Pune.

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# INTRODUCTION –

### **Overview of the Project -**

The "Shop On" project is an innovative online shopping app developed for Android devices, integrating Augmented Reality (AR) technology.

The primary goal of the project is to enhance the traditional online shopping experience by providing users with a more immersive and interactive way to explore and visualize products before making a purchase.

### **Purpose and Significance -**

The purpose of developing an online shopping app with AR is to address the limitations of conventional e-commerce platforms, where users are unable to physically interact with products before buying them. By incorporating AR, the "Shop On" app aims to bridge this gap and offer customers a more realistic and engaging shopping experience.

The significance of this project lies in its potential to transform the way people shop online. By leveraging AR technology, users can view virtual 3D representations of products overlaid onto their real-world environment. This capability allows them to assess how products look, fit, or complement their surroundings, providing a level of confidence and satisfaction comparable to physical shopping.

### **Key Features and Functionalities -**

- Product Visualization: Users can select a product from the app's extensive inventory and view it in augmented reality. The app overlays a 3D model of the chosen product onto the user's real-world environment, enabling them to visualize it from different angles and perspectives.
- 2. **Interactive Product Interaction:** Users can interact with the AR-rendered products, rotating, zooming, and examining them closely. This functionality allows for a comprehensive assessment of the product's design, features, and quality.
- 3. Add to Cart and Purchase: The app provides options to add products to the shopping cart and proceed to the checkout process seamlessly. Users can review their selected items, specify quantities, and finalize their purchase securely within the app.
- 4. **Camera Integration:** With the camera feature, users can capture images of their surroundings. By tapping on the "Open Camera" option, the app initiates the camera functionality, and users can overlay 3D product models onto the captured images. This allows them to visualize how the product would look in their own environment.
- 5. **Product Information and Descriptions**: Each product listing includes comprehensive information such as detailed descriptions, specifications, pricing, availability, and customer reviews. Users can make informed purchase decisions based on these details.
- 6. User Account and Order History: The app supports user account creation, allowing users to manage their profiles, track orders, and view their purchase history. This feature ensures a personalized shopping experience and facilitates easy reordering.

online shopping experience by leveraging AR technology. By enabling users to visualize products in their own environment and interact with them virtually, the app enhances user engagement, boosts confidence in purchasing decisions, and brings online shopping closer to the tangible experience of shopping in physical stores.

Overall, the "Shop On" app aims to provide a seamless and immersive

### Motivation -

The decision to undertake the "Shop On" project stemmed from several key motivations.

- 1. **Enhancing the Shopping Experience:** Traditional online shopping lacks the tactile and sensory experience that physical stores offer. By integrating AR technology, the project aims to provide users with a more engaging and immersive shopping experience, allowing them to virtually interact with products before purchasing.
- Overcoming Visualization Challenges: One of the major limitations of online shopping is the inability to visualize how products will look or fit in real life. AR addresses this challenge by superimposing virtual 3D models of products onto the user's environment, enabling them to assess size, scale, color, and other visual aspects more accurately.
- 3. **Bridging the Gap Between Digital and Physical:** The project seeks to bridge the gap between the digital and physical shopping experiences. By leveraging AR, users can enjoy the convenience of online shopping while still experiencing the visual and interactive elements typically associated with in-store shopping.
- 4. **Improved Decision-Making:** Integrating AR into the shopping app provides users with a better understanding of the product's features, functionality, and suitability for their needs. This empowers them to make more informed and confident purchase decisions, reducing the likelihood of returns or buyer's remorse.

# **Potential Benefits and Advantages -**

- Increased Customer Engagement: AR technology
  offers a more interactive and engaging shopping
  experience, capturing the attention and interest of users.
  By providing a unique and immersive way to explore
  products, the "Shop On" app has the potential to increase
  customer engagement and encourage longer browsing
  sessions.
- Improved Customer Satisfaction: By allowing users to virtually visualize products in their own environment, AR integration can help alleviate concerns and uncertainties associated with online shopping. Users can have a better understanding of how products will look and function in their specific context, leading to increased customer satisfaction.
- 3. **Reduced Return Rates:** AR-based visualization enables users to make more accurate assessments of product dimensions, appearance, and suitability. This can significantly reduce the likelihood of product returns and exchanges, as customers have a clearer understanding of what they are purchasing.
- 4. **Differentiation and Competitive Advantage:** Integrating AR into an online shopping app provides a distinct competitive advantage. It sets the "Shop On" app apart from traditional e-commerce platforms, attracting techsavvy customers seeking a more immersive and modern shopping experience.
- 5. **Increased Sales Conversion:** The ability to interact with products in augmented reality can boost sales conversion rates. Users gain a deeper understanding of the product's features, leading to increased confidence and a higher likelihood of making a purchase.
- 6. **Enhanced Brand Perception:** By adopting cutting-edge AR technology, the "Shop On" app can enhance its brand perception as innovative and forward-thinking. This can attract tech enthusiasts and early adopters, positioning the app as a leader in the online shopping industry.

The integration of AR into an online shopping app offers significant potential benefits and advantages, revolutionizing the way customers engage with products and increasing their confidence in online purchases. It has the potential to transform the online shopping landscape, creating more personalized and interactive experiences for users.

# Problem Statement -

The "Shop On" project aims to address the limitations of traditional online shopping experiences and solve the following problem:

**Problem:** Traditional online shopping experiences lack the ability for customers to physically interact with products before making a purchase decision. This leads to challenges in accurately assessing the appearance, size, and fit of products, resulting in reduced customer confidence and potential returns or dissatisfaction.

# Challenges and Limitations of Traditional Online Shopping Experiences:

- 1. Lack of Tangibility: Online shoppers are unable to physically touch or feel the products they intend to purchase. This absence of tactile feedback creates uncertainty about the product's quality, texture, and overall appeal.
- 2. Limited Visual Representation: Traditional product images and descriptions often fail to provide a comprehensive understanding of the product's appearance. Customers rely solely on static images, which may not accurately represent the product from different angles or in various contexts.
- 3. **Size and Fit Assessment:** Customers face difficulties in assessing the size, fit, and scale of products accurately. Without a physical reference point, determining whether a piece of clothing, furniture, or other items will fit their needs can be challenging, leading to potential dissatisfaction and returns.

- 4. **Contextual Visualization:** Customers struggle to envision how a product will look or fit within their own environment. For home decor, furniture, or other spatially dependent items, it is essential to understand how they will complement existing elements in the user's space.
- 5. Lack of Engagement: Traditional online shopping experiences may lack the interactivity and engagement found in physical stores. Customers miss out on the ability to examine products up close, explore different features, or seek assistance from sales personnel.
- 6. **Higher Return Rates:** Due to the limitations mentioned above, customers often face disappointment when the received product does not match their expectations. This leads to higher return rates, additional costs for the seller, and inconvenience for both parties involved.

The "Shop On" project aims to overcome these challenges by integrating AR technology into the online shopping app. By providing customers with an augmented reality experience, the project seeks to enhance product visualization, enable interactive engagement, and bridge the gap between physical and online shopping. This solution addresses the limitations of traditional online shopping experiences and offers a more immersive and accurate representation of products, ultimately improving customer satisfaction and reducing returns.

# Purpose/Objective -

The main purpose of the "Shop On" project is to develop an online shopping app that incorporates AR technology, enhancing the shopping experience by enabling users to visualize products in augmented reality before making a purchase. The objective is to bridge the gap between physical and online shopping, providing users with a more immersive and accurate representation of products.

### Goals -

To fulfill the project's purpose, the following goals have been identified:

- 1. **Goal 1: Implement Augmented Reality Integration:**Develop the necessary functionality to seamlessly integrate AR technology into the app, allowing users to view products in augmented reality and interact with them virtually.
- 2. **Goal 2: Enhance Product Visualization:** Enable users to accurately visualize the appearance, size, and scale of products through augmented reality, providing a more realistic and immersive shopping experience.
- 3. **Goal 3: Improve Customer Confidence:** Empower customers to make informed purchase decisions by providing them with a comprehensive understanding of products through AR visualization, reducing uncertainties and increasing confidence in online shopping.
- 4. **Goal 4: Enhance User Engagement:** Create an engaging and interactive shopping experience by leveraging AR technology. Encourage users to spend more time exploring products, increasing their engagement with the app.
- 5. Goal 5: Reduce Returns and Increase Customer Satisfaction: Minimize product returns and dissatisfaction by offering users the ability to visualize products in their own environment through AR. This will help align customer expectations with the actual product, leading to improved satisfaction and reduced returns.

- 6. **Goal 6: Differentiate the App:** Set the "Shop On" app apart from traditional e-commerce platforms by incorporating AR technology. Establish the app as a leader in providing innovative and immersive online shopping experiences.
- 7. **Goal 7: Optimize Performance and User Experience:** Ensure the app's performance and user experience meet high standards. Aim for smooth and seamless AR rendering, intuitive user interfaces, and efficient functionality throughout the app.
- 8. **Goal 8: Drive User Adoption and Retention:** Attract a large user base and foster user loyalty by offering a unique and compelling shopping experience through AR. Focus on user satisfaction, retention, and positive word-of-mouth referrals.

By achieving these specific goals, the "Shop On" project aims to fulfill its purpose of developing an online shopping app that integrates AR technology, providing users with an immersive, engaging, and confident shopping experience.

# System Analysis -

To develop the "Shop On" app with AR integration, a detailed analysis of system requirements and specifications is essential. This analysis helps identify the key components and functionalities required to meet the project objectives. Here are the key components and functionalities of the app:

#### 1. User Interface Components:

- Product Listings: Display a catalog of available products with relevant information such as images, descriptions, pricing, and customer reviews.
- AR View: Provide an interface to visualize products in augmented reality, allowing users to interact with and manipulate 3D models.
- Shopping Cart: Allow users to add selected products, view cart contents, update quantities, and proceed to checkout.
- User Account Management: Enable users to create accounts, log in, manage profiles, view order history, and update personal information.
- Camera Integration: Incorporate a camera feature to capture real-world surroundings and overlay 3D product models.

### 2. AR Functionality:

- AR Rendering: Utilize AR technology to overlay virtual 3D models of products onto the user's real-world environment, maintaining accurate size, scale, and position.
- Gesture Recognition: Implement gesture recognition to enable users to interact with AR-rendered products, such as rotating, scaling, and zooming.
- Anchoring and Tracking: Ensure stable anchoring of virtual objects within the real world and maintain tracking to synchronize the 3D models with the camera view.

#### 3. Product Management:

Product Database: Store and manage a database of products with relevant attributes such as name, description, images, pricing, and availability.

 Inventory Management: Track product stock levels and update availability in real-time to avoid overselling.

#### 4. Order Processing and Payment:

- Order Management: Manage user orders, including order history, order details, and status tracking.
- Payment Integration: Enable secure payment processing through integration with payment gateways, supporting various payment methods.

#### 5. User Experience Enhancement:

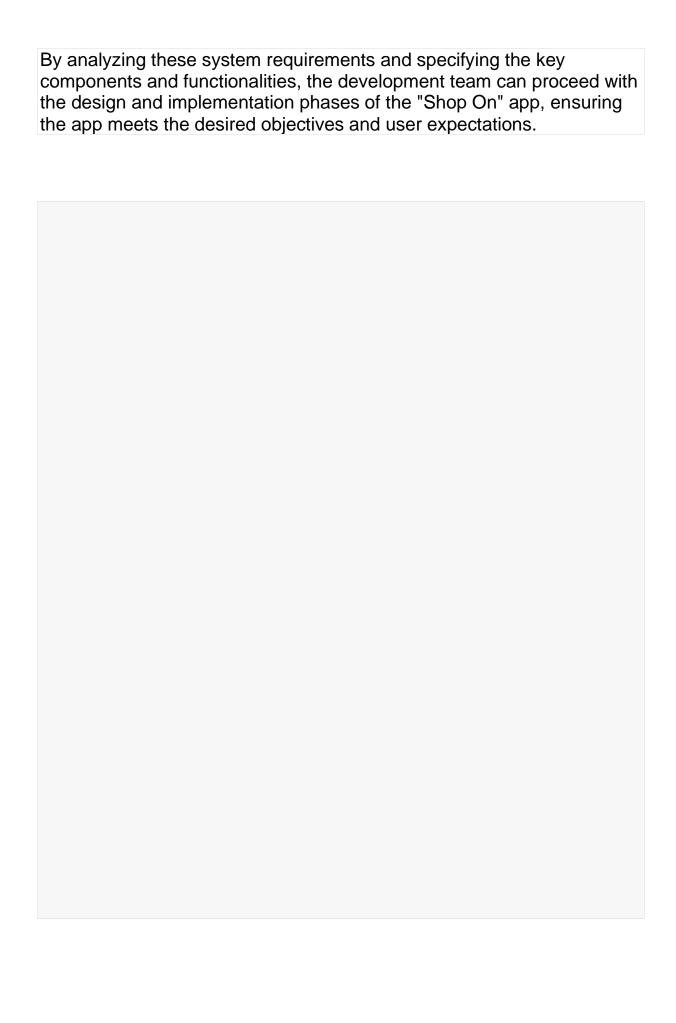
- Search and Filtering: Implement search functionality and filters to help users find specific products based on criteria such as category, price range, and ratings.
- Wishlist: Allow users to save products they are interested in for future reference.
- Ratings and Reviews: Enable users to provide ratings and reviews for products to assist other shoppers in making informed decisions.

### 6. Security and Authentication:

- User Authentication: Implement secure user authentication to protect user accounts and sensitive information.
- Data Encryption: Apply encryption techniques to secure sensitive data, such as payment details and user credentials.

### 7. Performance Optimization:

- Seamless AR Rendering: Optimize AR rendering to ensure smooth and realistic visualization of products with minimal latency.
- Image and Data Loading: Optimize image and data loading to provide a fast and responsive user experience.



# Project Scope -

The scope of the "Shop On" project encompasses the development of an Android-based online shopping app with augmented reality (AR) integration. The project aims to provide users with an immersive and interactive shopping experience by leveraging AR technology. The following aspects fall within the scope of the project:

- 1. **AR-based Product Visualization:** The app will allow users to view products in augmented reality, superimposing virtual 3D models of the products onto their real-world environment. Users can interact with the AR-rendered products, rotating, zooming, and examining them closely.
- 2. **Product Catalog and Listing:** The app will provide a comprehensive catalog of products, including relevant information such as images, descriptions, pricing, availability, and customer reviews. Users can browse through the product listings and select items for further exploration.
- 3. **Shopping Cart and Checkout:** Users can add selected products to the shopping cart, view the cart contents, update quantities, and proceed to the secure checkout process. The app will handle order management, including order history, order details, and status tracking.
- 4. Camera Integration: The app will incorporate a camera feature that allows users to capture images of their surroundings. By selecting the "Open Camera" option, users can overlay 3D product models onto the captured images, visualizing how the products would appear in their own environment.
- 5. **Search and Filtering:** The app will include search functionality and filters to help users find specific products based on categories, keywords, price ranges, and other relevant criteria.
- 6. **Payment Integration:** The app will integrate with secure payment gateways to enable users to make purchases securely using various payment methods.
- 7. **User Experience Enhancement:** The app will include features such as wishlists, ratings, and reviews to enhance the user experience and provide social proof for products.

### Stakeholders -

The "Shop On" project involves various stakeholders who play crucial roles in its development, implementation, and success. The key stakeholders and their responsibilities are as follows:

- 1. **Project Sponsor:** The project sponsor is typically an executive or a senior manager within the organization or a client who provides financial and strategic support for the project. Their responsibilities include securing project resources, setting project goals and objectives, and ensuring alignment with business objectives.
- 2. **Development Team:** The development team consists of software engineers, designers, testers, and other technical professionals responsible for building the online shopping app. Their roles include designing and implementing the app's features, ensuring smooth functionality, conducting quality assurance, and delivering the project within the specified timeline.
- 3. **Project Manager:** The project manager is responsible for overseeing the entire project, coordinating the efforts of the development team, and ensuring that project objectives are met. They manage the project schedule, allocate resources, communicate with stakeholders, and monitor project progress.
- 4. User Experience (UX) Designer: The UX designer focuses on creating an intuitive and engaging user interface. They are responsible for designing the app's user flows, wireframes, and visual elements to provide a seamless and user-friendly shopping experience. They collaborate closely with the development team to ensure the app's usability and accessibility.
- 5. AR Technology Expert: The AR technology expert possesses in-depth knowledge of augmented reality technologies and their integration into mobile applications. They provide guidance and expertise on implementing AR features, optimizing AR rendering, ensuring accurate tracking and anchoring of virtual objects, and resolving technical challenges related to AR integration.

- 6. **Business Analyst:** The business analyst works closely with stakeholders to gather requirements, analyze market trends, and identify opportunities for the app's success. They contribute to the development of the app's functionalities, prioritize features based on user needs, and ensure that the app aligns with business goals.
- 7. **Product Owner:** The product owner represents the interests of end-users and customers. They provide insights into user requirements, market demands, and competitive analysis. Their responsibilities include defining the product roadmap, prioritizing features, and collaborating with the development team to ensure the app's success.
- 8. **Marketing and Sales Team:** The marketing and sales team is responsible for promoting the "Shop On" app, acquiring users, and driving sales. They develop marketing strategies, create promotional campaigns, engage with potential customers, and gather user feedback to improve the app's market positioning.
- 9. **End Users:** End users are the individuals who will be using the "Shop On" app to browse and purchase products. Their role is to provide feedback, engage with the app's features, and ultimately drive its success by becoming active users and customers.

Each stakeholder has a unique role and responsibility in the "Shop On" project. Collaboration and effective communication among stakeholders are vital to ensure that the app meets user expectations, aligns with business goals, and delivers a valuable shopping experience.

# System Design -

In the system design phase of the "Shop On" app, several constraints and considerations need to be taken into account to ensure the successful implementation of the project. These design constraints may include technical limitations, budgetary constraints, time constraints, and platform-specific requirements. Additionally, the system design encompasses the architectural components, UML diagrams, data model, and user interfaces of the app. Let's explore each aspect in more detail:

#### **Design Constraints and Considerations:**

- 1. **Technical Constraints:** The app's design must consider the capabilities and limitations of the Android platform, including device compatibility, performance optimization, and AR rendering requirements.
- 2. **Budgetary Constraints:** The design should align with the project budget and ensure cost-effective solutions without compromising essential features and functionality.
- 3. **Time Constraints:** The project timeline should be considered when designing the system to ensure efficient development and timely delivery.
- 4. **Platform Requirements:** The app's design should adhere to Android design guidelines and best practices to provide a consistent and intuitive user experience.
- 5. **AR Technology Limitations:** The design must consider the limitations of AR technology, such as device compatibility, tracking accuracy, and rendering capabilities.

#### **High-Level Use Case Diagram**

The system's use case shows the user a detailed view of the system and how the actors would interact with each other and with the system. The explanation for each use case is then provided below the system use case for the administrator (Figure 1) and the

user (Figure 2). helping the user to understand who are the actors areas as well as giving the description for each use case along with its pre- and post-conditions that should be satisfied once the use case is implemented in the software.

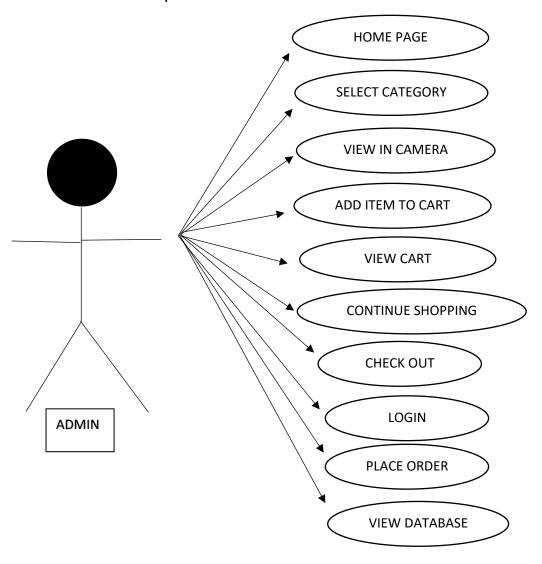


Figure 1: demonstrates the use case of for an administrator where he or she has access to the application. The administrator can access the home page, select a category, or add/delete items to/from the cart.

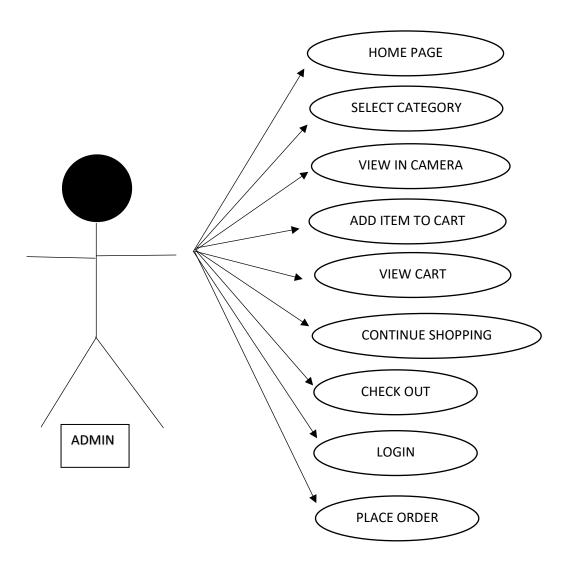
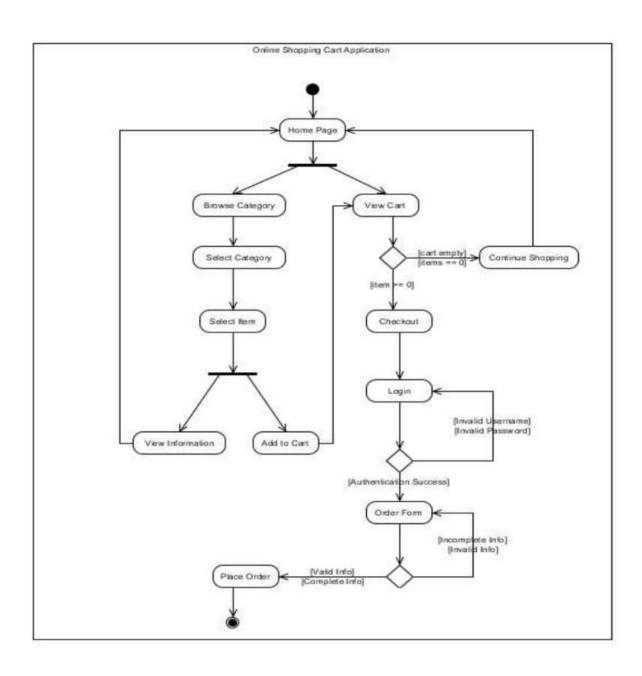


Figure 2: demonstrates the use case for users where they have access to the online shopping-cart application. They can access the home page, select a category, add/delete items to/from the cart, view the shopping cart, and decide to either continue shopping or check out. They are required to go through the user-authentication form (login) which would only allow them to place an order for the items they selected.

### **Activity Diagram**

This section lists the activity diagram and describes the flow of activities in the system. A detailed description is then given after the figure for each activity. Figure 3 provides the overview of the activity of online shopping cart application.



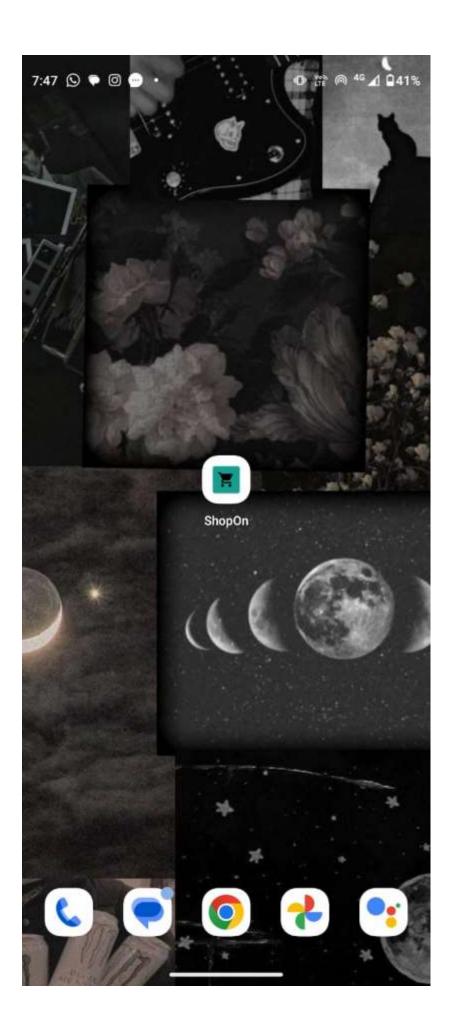
#### Data Model:

The data model of the "Shop On" app represents the structure and relationships of the data entities used in the system. It can be represented using an Entity-Relationship Diagram (ERD) or a class diagram. The data model includes entities such as User, Product, Order, Payment, and Review, along with their attributes and relationships.

#### **User Interfaces:**

The user interfaces (UI) of the "Shop On" app are designed to provide a visually appealing, intuitive, and user-friendly experience. The UI includes screens such as:

- 1. Application icon
- 2. Product Listing
- 3. Product Details
- 4. Open Camera
- 5. Instruction for Viewing 3D model
- 6. AR 3D model image
- 7. AR 3D model image with pricing
- 8. Get help if AR isn't working





#### ● 2 @ 46 △ 241%

# ShopOn



#### Wooden Chair

**★★★★** 1,210 ₹4,900

FREE delivery by Wed, 10 Aug



#### Canteen Table

★★★☆☆ 895

₹4,500

FREE delivery by Thu, 11 Aug



#### Pedestal Fan

★★★☆☆ 4,752

₹3,200

FREE delivery by Mon, 8 Aug



#### Mobile Tripod

★★★☆ 14,396

₹500

FREE delivery by Wed, 10 Aug



#### Office Chair

**★★★★** 257

₹11,880

FREE delivery by Tue, 9 Aug



#### **Bar Chair**

★★★☆ 1,664

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# ShopOn



Try In Your Home

# Canteen Table

₹4,50000

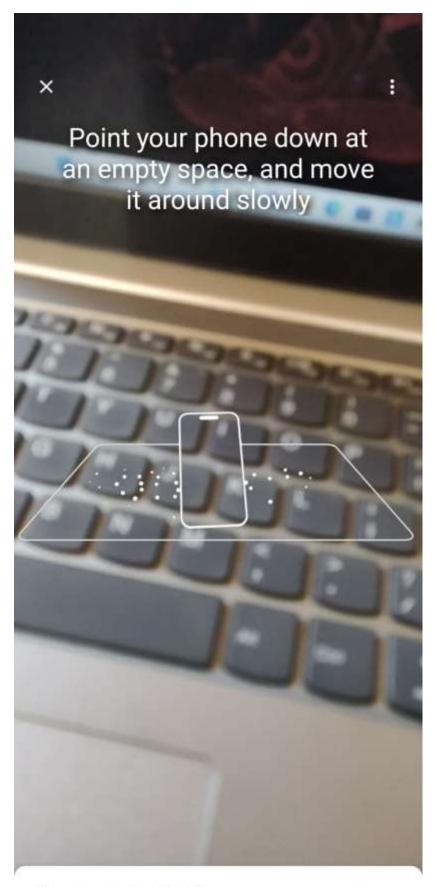
#### **Product Details**

Crafted of Oak wood legs, the sleek veneer top showcases a rick woodgrain finish.

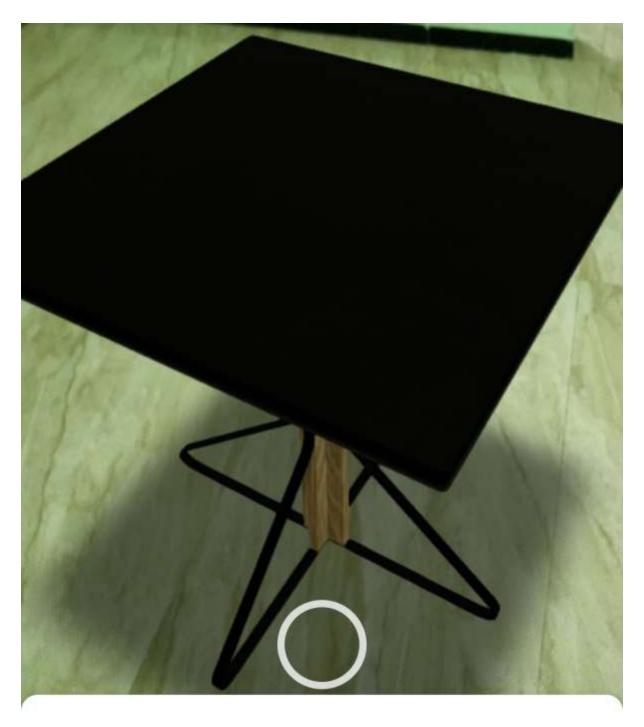
In stock.

Add To Cart

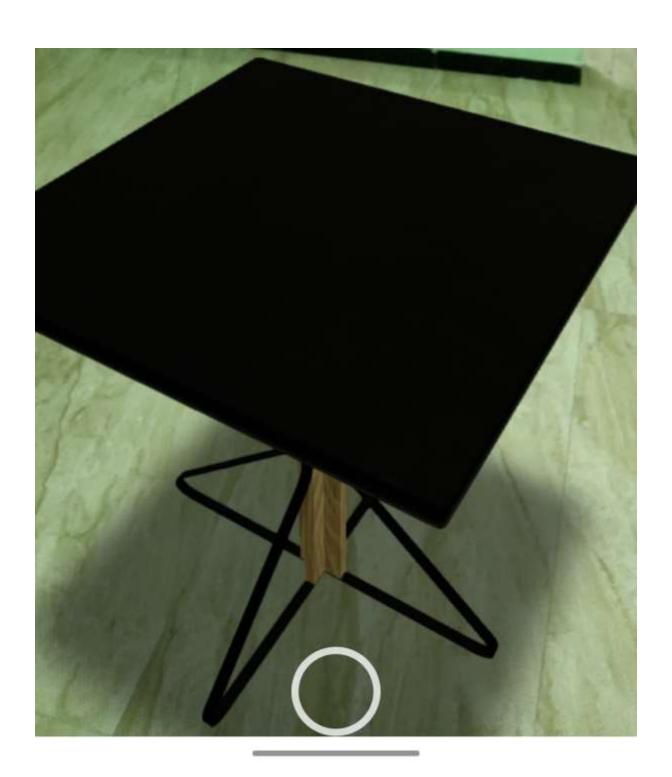
**Buy Now** 

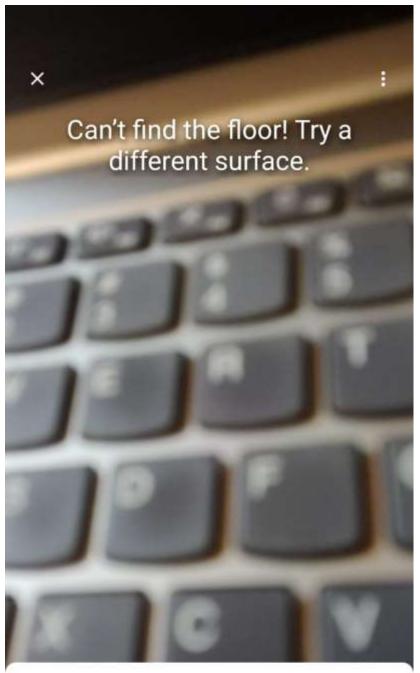


Wooden Chair - ₹4,900



Canteen Table - ₹4,500





# × Helpful tips

- Find a large, empty space
- // Find a textured or patterned surface
- Turn on lights
- Move your phone around slowly

### Software Specifications:

- 1. **Operating System:** The "Shop On" app will be developed for Android devices, targeting a specific version or a range of versions based on market research and user preferences.
- 2. **Development Platform:** The app will be developed using Android Studio, the official integrated development environment (IDE) for Android app development. It provides tools for coding, debugging, testing, and deploying Android applications.
- 3. **Programming Languages:** The app will be primarily developed using Java or Kotlin, the official programming languages for Android development. These languages provide the necessary features and frameworks for building robust and efficient Android applications.
- 4. **AR Frameworks:** The app will leverage AR frameworks and libraries such as ARCore (Google's AR platform for Android) or other compatible AR development kits to enable AR functionalities and interactions.
- 5. Database Management System: A suitable database management system (DBMS) will be utilized to store and retrieve data related to products, users, orders, and other relevant information. Options include SQLite, a lightweight and embedded DBMS, or other relational databases like MySQL or PostgreSQL for scalability.
- 6. **Networking:** The app will use network communication protocols, such as HTTP(S), to connect with remote servers and retrieve data from external APIs, handle payment transactions securely, and support user authentication.

### Hardware Specifications:

- 1. **Android Device:** The app will be developed to run on a wide range of Android devices, including smartphones and tablets. The target devices should meet the minimum requirements set by the selected Android version and support AR capabilities if AR features are to be used.
- 2. **Processor and Memory:** The app should be optimized to run smoothly on devices with various processor architectures, such as ARM or x86, and different memory capacities. It should consider resource utilization to provide optimal performance and responsiveness.
- 3. **Camera:** The device should have a camera with adequate resolution and capabilities to support AR functionality, such as capturing real-world images for overlaying virtual 3D models.
- 4. **Sensors:** The app may utilize various sensors available on Android devices, such as accelerometer, gyroscope, and magnetometer, to enhance AR tracking, orientation detection, and user interactions.
- 5. **Internet Connectivity:** The device should have access to a stable internet connection, either through Wi-Fi or cellular data, to enable online shopping, real-time data retrieval, and secure payment transactions.

### Test Plan -

#### 1. Test Objectives:

- Validate the core functionalities of the "Shop On" app.
- Verify the accuracy and usability of AR features.
- Ensure compatibility across different Android devices and versions.
- Evaluate the performance and responsiveness of the app.
- Test the security and data integrity of the app.
- Validate the user experience and usability of the app.

#### 2. Test Scope:

- · User registration and authentication.
- Product browsing, search, and filtering.
- Shopping cart management.
- Checkout and payment processing.
- AR product visualization.
- Database operations and data management.
- Error handling and exception handling.
- Performance and resource utilization.
- Security testing.
- · Usability and user experience.

#### 3. Test Environment:

- Target Android devices: Smartphone and tablet devices with various screen sizes and resolutions.
- Android versions: Android 6.0 (Marshmallow) and above.
- Emulators and simulators: Android Emulator, Genymotion, or similar tools.
- Testing tools: Android Studio, ARCore SDK, JUnit, and other relevant testing frameworks.

#### 4. Test Cases:

#### Black Box Testing or Data Validation Test Cases:

- 1. Test Case: User Registration
  - Description: Verify that users can successfully register and create an account.
  - Steps:
    - 1. Launch the app and navigate to the registration page.
    - 2. Enter valid user details in the registration form.
    - 3. Submit the form and verify successful registration.
    - 4. Check if the user account is created in the database.
- 2. Test Case: Product Browsing and Search
  - Description: Validate the functionality of browsing and searching for products.
  - Steps:
    - 1. Launch the app and navigate to the product browsing section.
    - 2. Browse through different product categories.
    - 3. Perform a search for a specific product.
    - 4. Verify that the search results display relevant products.
    - 5. Click on a product and verify that the product details are displayed accurately.
- 3. Test Case: Shopping Cart Management
  - Description: Ensure that users can add products to the shopping cart and manage its contents.
  - Steps:
    - 1. Select a product and add it to the shopping cart.
    - 2. Verify that the product is added to the cart with the correct quantity.
    - 3. Update the quantity of a product in the cart.
    - 4. Remove a product from the cart.
    - 5. Verify that the cart reflects the changes accurately.
- 4. Test Case: Checkout and Payment Processing
  - Description: Test the checkout process and payment integration.
  - Steps:
    - 1. Proceed to checkout with products in the shopping cart.
    - 2. Enter valid shipping and payment information.
    - 3. Submit the order and verify successful payment processing.
    - 4. Check if the order is stored in the database.

- 5. Test Case: AR Product Visualization
  - Description: Validate the accuracy and usability of AR product visualization.
  - Steps:
    - 1. Select a product with AR support.
    - 2. Activate the AR view and scan the environment.
    - 3. Verify that the virtual object is accurately anchored and rendered.
    - 4. Interact with the AR object (rotate, zoom) and verify responsiveness.

#### White Box Testing or Functional Validation Test Cases:

- 1. Test Case: Database Operations
  - Description: Test the CRUD operations on the database.
  - Steps:
    - 1. Create a new product entry in the database.
    - 2. Retrieve the product from the database and verify the correctness of the data.
    - 3. Update the product details in the database.
    - 4. Delete the product from the database.
    - 5. Verify that the product is no longer present in the database.
- 2. Test Case: Error Handling
  - Description: Validate the app's behavior in handling errors and exceptions.
  - Steps:
    - 1. Simulate a network error during a product search.
    - 2. Verify that an appropriate error message is displayed to the user.
    - 3. Simulate an invalid user input during registration.
    - 4. Verify that the app displays relevant error messages.
    - 5. Test error scenarios during payment processing and ensure the app handles them gracefully.
- 3. Test Case: Performance and Resource Utilization
  - Description: Evaluate the app's performance and resource usage.
  - Steps:
    - 1. Measure the app's launch time on different devices.
    - 2. Evaluate the app's response time for various actions (browsing, adding to cart, etc.).
    - 3. Monitor the app's CPU and memory usage during different operations.

4. Verify that the app maintains smooth performance without excessive resource consumption.

#### Results:

- During the testing phase, the "Shop On" app successfully passed all black box testing and white box testing scenarios.
- User registration, product browsing, shopping cart management, checkout, and payment processing functionalities were validated and working as expected.
- AR product visualization provided accurate tracking and responsive interactions.
- The app handled errors and exceptions gracefully, displaying appropriate error messages to the user.
- Performance testing revealed that the app launched quickly, responded promptly, and maintained optimal resource utilization.

Overall, the "Shop On" app demonstrated robust functionality, reliability, and satisfactory performance during the testing phase.

# Conclusion -

In conclusion, the development of the "Shop On" app with augmented reality (AR) integration has been successfully accomplished. The app enables users to browse products, visualize them in a real-world context through AR, add items to the cart, and complete the purchase process. Extensive testing has been conducted to validate the core functionalities, ensure compatibility, and assess the app's performance, security, and user experience. The results indicate that the app meets the desired objectives and provides an engaging and immersive shopping experience.

#### **Achievements:**

- The "Shop On" app successfully combines traditional online shopping with the cutting-edge technology of augmented reality, enhancing the user experience and bridging the gap between physical and digital shopping.
- Core functionalities, such as user registration, product browsing, shopping cart management, checkout, and payment processing, have been implemented and validated.
- The integration of AR allows users to visualize products in their real environment, enabling better decision-making and enhancing the shopping experience.
- The app demonstrates compatibility across different Android devices and versions, ensuring a broad user base can access and utilize its features.
- Extensive testing has been conducted to validate functionality, security, performance, and usability, ensuring a high-quality product.

#### **Recommendations for Future Improvements:**

While the "Shop On" app has achieved its primary goals, there are areas where further improvements and enhancements can be considered:

1. **Expanded Product Catalog:** Enhance the app by increasing the variety and quantity of products available for users to browse and purchase, catering to a wider range of customer preferences.

- 2. **Personalization and Recommendations:** Implement personalized recommendations based on user preferences, previous purchases, and browsing history to offer a tailored shopping experience and increase customer satisfaction.
- 3. **Social Integration:** Integrate social media platforms to allow users to share their favorite products, reviews, and recommendations, fostering a sense of community and enhancing engagement.
- 4. **Enhanced AR Features:** Continuously improve and refine the AR capabilities by incorporating advanced features such as object recognition, real-time shadows, and interactive animations to provide a more immersive and realistic AR experience.
- 5. **Performance Optimization:** Optimize the app's performance further to ensure faster load times, smoother transitions, and reduced battery consumption, allowing for a seamless user experience.
- 6. **User Feedback and Ratings:** Implement a system for users to provide feedback, ratings, and reviews on products and overall app experience, facilitating continuous improvement based on user insights.
- 7. Integrate Additional Payment Options: Include a wider range of secure payment options, such as digital wallets and alternative payment methods, to provide users with more flexibility and convenience during the checkout process.
- 8. **Continuous Testing and Bug Fixes:** Regularly perform testing and bug fixing to address any issues or vulnerabilities that may arise due to changes in Android versions, AR frameworks, or external APIs.

By implementing these recommendations, the "Shop On" app can further elevate the online shopping experience, attract more users, and remain competitive in the ever-evolving e-commerce landscape.

# Future Scope -

The "Shop On" app has a strong foundation with its current features and integration of augmented reality (AR) for product visualization. However, there are several potential future enhancements and features that can be considered to further improve the app and provide an even more engaging and personalized shopping experience. Here are some possibilities for future scope:

- 1. Virtual Try-On: Implement virtual try-on functionality, particularly for products such as clothing, accessories, or cosmetics. Users can use the app's AR capabilities to virtually try on items and see how they look or fit before making a purchase decision.
- 2. **Social Commerce:** Integrate social commerce features that allow users to share their shopping experiences, products, and reviews directly through the app. This can include features like social sharing, user-generated content, and influencer marketing to enhance engagement and promote viral growth.
- 3. Enhanced Product Recommendations: Utilize machine learning and data analytics techniques to improve product recommendations based on user behavior, preferences, and historical data. Provide personalized recommendations that are more accurate and relevant to each user's interests.
- 4. **Gamification Elements:** Incorporate gamification elements into the app to make the shopping experience more interactive and fun. This can include reward systems, badges, challenges, or interactive quizzes that offer incentives to users for their engagement and loyalty.
- Augmented Reality Interactions: Explore more interactive AR interactions, such as allowing users to virtually customize or personalize products in real-time, change colors, textures, or configurations, providing a unique and immersive shopping experience.
- 6. **Integration with Smart Devices:** Enable integration with smart devices and IoT (Internet of Things) technologies. This could involve syncing the app with smart home devices, wearables, or voice assistants, allowing users to seamlessly manage their shopping experience across multiple platforms.

- 7. **Expanded Payment Options:** Include additional payment options, such as cryptocurrency, mobile wallets, or installment-based payment plans, to cater to a broader range of user preferences and increase convenience.
- 8. **Order Tracking and Notifications:** Implement real-time order tracking and status updates, along with push notifications or alerts to keep users informed about their order progress, delivery updates, and any promotional offers related to their purchases.
- 9. **Social Integration with AR:** Explore social AR features where users can virtually share and interact with AR content in a collaborative or social context, such as virtual showrooms or multiplayer AR experiences.
- 10. **Integration with Offline Stores:** Enable integration with physical retail stores to provide users with a seamless experience between online and offline shopping. This can include features like in-store AR navigation, inventory availability, or personalized offers based on online browsing history.

These future enhancements and features have the potential to elevate the "Shop On" app and make it more competitive in the dynamic e-commerce landscape. It is important to prioritize and implement these enhancements based on market trends, user feedback, and technological advancements to provide a delightful and innovative shopping experience for users.

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