

Car Mechanic FAQs

1. What are your working hours?

We are open Monday through Saturday from 8:00 AM to 6:00 PM. We are closed on Sundays.

2. Do you accept walk-ins?

Yes, we accept walk-ins, but we recommend scheduling an appointment to minimize wait times.

3. What types of vehicles do you service?

We service all makes and models of cars, SUVs, and light trucks, both domestic and imported.

4. Do you offer diagnostics services?

Yes, we use state-of-the-art diagnostic tools to accurately identify and resolve vehicle issues.

5. Can I get an estimate before the repair?

Absolutely. We provide detailed estimates before performing any work on your vehicle.

6. Do you offer towing services?

Yes, we offer towing within a 25-mile radius. Call us anytime during business hours.

7. How long will the repairs take?

Repair times vary based on the issue. We'll give you an estimated time after inspection.

8. Is there a warranty on repairs?

Yes, we provide a 12-month or 12,000-mile warranty on most repairs.

9. Do you offer oil change services?

Yes, we offer quick and affordable oil change services for all vehicle types.

10. Do you provide brake repair and replacement?

Yes, we specialize in brake diagnostics, repairs, and replacement services.

11. Can I wait while my car is being repaired?

Yes, we have a comfortable waiting area with free Wi-Fi and refreshments.

12. Do you work with insurance companies?

Yes, we work with most insurance providers for accident-related repairs.

13. Can I drop off my car after hours?

Yes, we have a secure drop-box for after-hours vehicle drop-offs.

14. Do you offer fleet maintenance services?

Yes, we provide fleet maintenance and repair services for businesses.

15. What payment methods do you accept?

We accept cash, major credit cards, and mobile payment options.

16. Do you perform vehicle inspections?

Yes, we offer comprehensive vehicle inspections for pre-purchase or routine checks.

17. Can I bring my own parts?

Yes, you can bring your own parts, but we do not offer warranties on customer-supplied parts.

18. How do I schedule an appointment?

You can schedule an appointment through our website or by calling us directly.

19. Do you service electric or hybrid vehicles?

Yes, our certified technicians are trained to handle both electric and hybrid vehicles.

20. Do you provide air conditioning services?

Yes, we diagnose and repair vehicle air conditioning systems.

21. How often should I rotate my tires?

We recommend rotating your tires every 6,000 to 8,000 miles to ensure even wear.

22. Can you perform engine diagnostics?

Yes, we use advanced tools to run full diagnostics and check engine codes.

23. Do you offer transmission repair?

Yes, we provide transmission diagnostics, repairs, and rebuilds.

24. How do I know if my battery needs replacing?

Common signs include slow engine crank, dim lights, or the battery warning light turning on.

25. What brands of tires do you carry?

We stock most major tire brands and can special-order others upon request.

26. Can I get a ride after I drop off my car?

Yes, we offer a local shuttle service to get you where you need to go.

27. What if I need emergency repairs?

Call us immediately. We prioritize emergency repairs and can provide towing if needed.

28. Do you offer routine maintenance packages?

Yes, we offer customizable maintenance packages based on your vehicle's make and model.

29. Can you reset my vehicle's service light?

Yes, we reset service and check engine lights after servicing your vehicle.

30. Is it safe to drive with the check engine light on?

It depends. Bring your vehicle in for a diagnostic to avoid potential damage.

31. Do you perform alignment services?

Yes, we offer wheel alignment services to help extend tire life and improve handling.

32. Can you fix my car's suspension system?

Yes, we diagnose and repair shocks, struts, and other suspension components.

33. Do you offer exhaust system repairs?

Yes, we repair and replace exhaust systems, including mufflers and catalytic converters.

34. What should I do if my car overheats?

Pull over safely, turn off the engine, and call us for assistance immediately.

35. Can you program key fobs?

Yes, we can program most key fobs and transponder keys.

36. How often should I change my brake fluid?

Brake fluid should typically be changed every 2 years or 30,000 miles.

37. Do you offer engine rebuilds?

Yes, we provide complete engine rebuild services for compatible vehicles.

38. Can I get an update while my car is being serviced?

Yes, we provide updates via text or phone call as per your preference.

39. Do you recycle old parts and fluids?

Yes, we dispose of all vehicle waste responsibly and in compliance with environmental laws.