# Tanmoy Bhowmik



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Bengali

English

Hindi



- Meeting New People
- Learnings New Things



I hereby declare that the information provided above is true and correct to the best of my knowledge and belief.

### **☎** EDUCATION

## B.Tech in Computer Science and Engineering

Bengal Institute of Technology and Management 2023 | Bolpur

## Diploma in Computer Science and Technology

Shantiniketan Institute of Polytechnic 2020 | Bolpur

#### **Higher Secondary**

Bandhgora Kali Krishna Vidyalaya 2015 | Bolpur

#### 10th

Bandhgora Kali Krishna Vidyalaya 2013 | Bolpur

# SKILLS

- Proficient in troubleshooting hardware and software issues for desktops, laptops, and peripherals.
- Knowledge of Operating Systems (Windows and Linux).
- Experience with network troubleshooting, including TCP/IP, DNS, DHCP and VPN.
- Familiarity with remote support tools and ticketing systems.
- Ability to explain technical concepts to non-technical individuals.
- Communication skills.
- Problem solving and analytical skills.
- Time management and organizational skills.
- Ability to work effectively both independently and in a team environment.

# **WORK EXPERIENCE**

#### **Process Associates**

Genpact

06/2024 - 10/2024 | Hyderabad