

LOTANNA AMOBI

Tech Consultant

London (Open to relocation)

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[LinkedIn](#) | [Portfolio](#)

A highly resilient problem solver with a keen eye for detail and a passion for technology, ready to kickstart my career as a software developer. Completion of several software development bootcamps marked a pivotal career change from an experienced customer service assistant, equipping me with essential skills. My adaptability and critical thinking excel in complex challenges, driven by software's potential for impact. I'm motivated to leverage technology for customer, business, and societal benefit, making problem-solving central to my journey.

Technical Skills

Languages: JavaScript, Java

Front-End: HTML, CSS, TypeScript

Back-End: Java Spring Boot, SQL, seeding

Testing: Test-Driven Development (TDD), Jest, Cypress, JUnit

Hosting: GitHub pages, Railway

Version control: Git, GitHub

General Principals: Paired programming, technical communication, Agile and SCRUM Methodologies

Projects

- **Vibe Match (group project) - React TypeScript | Vite | Spring Boot API | MySQL database** - A full-stack music recommendation app created in a small team of 4. It has a React TypeScript frontend connected with a Spring Boot API and MySQL database.
- **Snap Card Game - OOP Programming - Java** - A Java application which demonstrates complex implementation of the pillars of OOP, as well as SOLID principles.
- **Naughts & Crosses Game - TypeScript** - A browser-based naughts & crosses game built using modern TypeScript to implement game logic via DOM manipulation and event handling, and HTML/SCSS in Vite for responsive web design using media queries.
- **Portfolio Project - HTML | SCSS** - Built using HTML and SCSS and paying particular attention to modular design and responsive web layouts.
- **Cure My Boredom (group project) - React | JavaScript** - An entertainment web app built in a team of 4. Offering a single page, multi route React frontend, styled with Material UI. Offering

current news updates, movies, books and a variety of boredom-busting activity suggestions provided through a variety of APIs.

- **Fit forecast (group project) - HTML | CSS | JavaScript** - An exercise suggestion app based off of the weather conditions built in a team of 4. Demonstrating JavaScript DOM manipulation with JQuery to change display based on the weather changes provided by the Open Weather Map API to suggest exercises provided by the Fitness Exercise API.

Work Experience

Trainee Tech Consultant – _nology

March. 2025 – May. 2025

- Completed 8 weeks, in an industry led bootcamp focused on JavaScript and building a strong foundation with HTML, CSS, TypeScript, JavaScript, Java
- Experienced with industry standard practices such as Test-Driven development, paired programming and Model-View-Controller design.
- Effectively developed projects in solo, paired and group environments.

Customer Service Assistant - Phil Davies Estate February. 2025 – Present

- Answering and triaging incoming inquiries via phone, email (Microsoft Outlook) and in-person. Greeting and assisting visitors, ensuring a professional and welcoming reception.
- Providing sales agents with administrative support by processing rental applications and assisting with billing
- Addressing tenant concerns and complaints promptly to provide a positive and helpful experience.

Customer Service Advisor - This is Fresh

August. 2021 – October. 2022

- Reduced customer enquiry response time to within 24 hours from 96 hours.
- Increased resident viewings by 45%, conducting a minimum of 7 tours per day during the busiest time of the academic year.
- Awarded regional prize for most bookings in a quarter at 50 bookings out of potential 300.
- Mastered new CRM systems, Salesforce and Yardi, during an urgent local rollout, delivering on-time reports and training others including management on its usage.

Education

- Eastern Mediterranean University (2018) | BSc Pharmacy

- WASSCE (GCSE equivalent) (2012) | 8 A-C, including English (B), Further Maths (A), Maths (B*), Physics (C) and Chemistry (C)

Hobbies & Selected Achievements

Outside of my professional pursuits, my interests demonstrate a blend of creativity and personal discipline. My appreciation for growth extends to **gardening**, where I enjoy tending to plants and flowers. To maintain focus and resilience, I practise **yoga and strength training**. Additionally, **painting and pottery** also serve as creative outlets, allowing me to explore new ideas and refine my precision.