

TANNER C. COOK

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EDUCATION

University of North Carolina at Chapel Hill Coding Bootcamp, Online
June 2020-December 2020

University of North Carolina at Chapel Hill, Chapel Hill, North Carolina
August 2011–May 2015

Bachelor of Arts in Political Science and Public Policy

Relevant Courses: Economics, Statistics, Statistical Analysis, Database Analysis, International Politics, Congressional Politics

Activities: Production Member for the UNC-Chapel Hill Student Television

TECHNICAL SKILLS

Languages: HTML, CSS, Javascript, jQuery, node.js, ES5, ES6

PROJECTS

Gallivant - Weather Planner

- Web application that shows the user helpful information, such as flight info, nearby attractions, and weather forecast when planning a trip in the US.
- A collaborative work that utilizes HTML, CSS, Javascript, jQuery
- <https://wasteofadrumbum.github.io/Gallivant/>

Tanner's "Code" Quiz - Simple Quiz Web Game

- Web application that displays questions about coding, keeps track of the answers you get right, and saves your high score at the end of the timer.
- Use HTML, CSS, Javascript
- <https://tanner336.github.io/CodeQuiz/>

DayPlanner - Single Day Planner Web Application

- Web application that keeps track of daily tasks that are inputted and saved by the user during normal business hours.
- Uses HTML, CSS, Javascript
- <https://tanner336.github.io/DayPlannerHW/>

EXPERIENCE

Annuity Analyst, Durham, North Carolina
October 2019 – Present

Bankers Life Insurance

- Serviced Annuity contracts for Bankers Life Insurance, while learning a new database with new processes and procedures
- Exceeded minimum number of tasks needed to be completed daily, while also maintaining excellent call volume and call etiquette.

Customer Service Rep, Durham, North Carolina
June 2019 – October 2019

Colorado Bankers Life Insurance

- Serviced life insurance and annuity products for agents and customers.
- Explained products to others while making sure everyone understood what they were buying with their money.
- Routinely met or exceed minimum call intake numbers while regularly adhering to Customer Service call etiquette.

Life Service Coordinator, Durham, North Carolina
March 2019 – June 2019

Colorado Bankers Life Insurance

- Reviewed Life Insurance policies for New Business ensuring their accuracy.
- Maintained a high level of effectiveness when inputting data into various databases for servicing.
- Quickly adapted to new processes and procedures, while learning new systems and navigation tools.
- Interacted with Agents, Companies, and Customers daily to ensure contracts were complete and perfectly cohesive with our product.

Annuity Analyst, Durham, North Carolina
September 2018 – March 2019

Colorado Bankers Life Insurance

- Handled large amounts of premium payments on a daily basis while reviewing annuity contracts for accuracy and to ensure their integrity.
- Consistently excelled in speed to issue while maintaining a low rate of mistakes before final review of annuity policies.
- Interacted with Agents, Companies, and Customers daily to ensure contracts were complete and perfectly cohesive with our product.

SKILLS AND INTERESTS

Skills: Familiar with Stata and R programming languages, Microsoft Office Suite, Adobe.
Interests: Current Events, Tennis, Traveling, and Reading.