Tanner Atkinson

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Information Systems professional with hands-on experience building and deploying full-stack web applications using Node.js, React, SQL, and AWS. Known for technical ownership, data-driven decision making, and leading teams to deliver scalable solutions that improve business outcomes.

EDUCATION

Bachelor of Science: Information Systems   Anticipated Graduation: Apr 2027
Brigham Young University – Marriott School of Business   *Provo, UT*
Minor in Environmental Science
- Scholarship: Multicultural Student Services Award, *Brigham Young University*
- Relevant Coursework: Project Management & Systems Design, Enterprise Application Development (.NET MVC), Information Systems Security & Controls, Machine Learning (Python), Database Systems, Business Programming

PROFESSIONAL EXPERIENCE

Chick-fil-A   Mar 2019 – Present
IT Manager   *Provo, UT*
- Manage and support 40+ POS, KPS, iPOS, and network systems, ensuring high system uptime
- Install and upgrade hardware/software, improving transaction speed and operational efficiency
- Diagnose and resolve system issues under time constraints, minimizing downtime and protecting revenue flow

Team Leader   *Dover, DE and Provo, UT*
- Direct 60 staff members in a high-volume environment to boost general productivity and employee satisfaction
- Analyze 20+ sales metrics in Oracle BI to identify trends, driving a 26.4% increase in store sales over 6 months

TECHNICAL SKILLS

Programming & Development: C#, ASP.NET MVC Core, JavaScript, Node.js, React, Razor Pages, TypeScript, HTML/CSS, Django
Data & ML: Python, MySQL, PostgreSQL, Feature Engineering, Classification & Clustering Models, Tableau, Power BI
Cloud & DevOps: AWS (EC2, S3, RDS, DynamoDB, Lambda, Elastic Beanstalk, CloudFront, ACM), REST APIs, Git, CI/CD Basics, Figma, Notion
Security & Systems: Authentication & Authorization, HTTPS, bcrypt, Internal Controls Analysis, Secure System Design
Prod/Proj Management: Agile/Scrum, Requirements Gathering, Systems Design, Stakeholder Communication, SDLC
Languages: Portuguese – Fluent (C2 CEFR), Spanish – Limited Working Proficiency
Project Experience:
- **NeighborAid — Emergency Resource Platform** – Built and deployed a full-stack emergency resource web app using Node.js, MySQL, and AWS (Elastic Beanstalk, RDS) with secure authentication and GIS-based mapping
- **Ella Rises — Nonprofit Management Platform (INTEX)** – Developed a role-based nonprofit management platform in one week using Node.js, Express, MySQL, and AWS, enabling event tracking, donations, and analytics
- **Tannerka5.com — Personal Portfolio** – Designed and deployed a responsive personal portfolio using Astro, React, TypeScript, and AWS S3/CloudFront Distribution with serverless admin features (RestAPI)

SERVICE & OTHER ACHIEVEMENTS

- **Volunteer Representative**, *São Paulo, Brazil* (Sep 2023 – Aug 2025): Led community service projects to support families in need; trained and supervised 70+ volunteers; taught Beginner and Advanced English courses
- **Eagle Scout**, *Boy Scouts of America* (Oct 2018)
- **Interests:** Competitive rock climbing, exploring state and national parks, and discovering new recipes