# WS-AllScraping

January 9, 2019

## 1 Web Scraper

#### 1.1 Versions

#### 1.2 Import Libraries

```
In [2]: from lxml import html
    import requests
    import pandas as pd
    import time
```

#### 1.3 Functions

```
In [3]: def findStars(x,site):
            if site.lower() == 'tripadvisor':
                x2 = str(x).replace('>', ' ').split()
                if ('bubble_5"' in x2):
                    return 0.5
                elif ('bubble_10"' in x2):
                    return 1
                elif ('bubble_15"' in x2):
                    return 1.5
                elif ('bubble_20"' in x2):
                    return 2
                elif ('bubble_25"' in x2):
                    return 2.5
                elif ('bubble_30"' in x2):
                    return 3
                elif ('bubble_35"' in x2):
                    return 3.5
                elif ('bubble_40"' in x2):
```

```
return 4
        elif ('bubble_45"' in x2):
            return 4.5
        elif ('bubble_50"' in x2):
            return 5
        else:
            return 0
    elif site.lower() == 'yelp':
        x2 = str(x)
        if ('0.5 star' in x2):
            return 0.5
        elif ('1.0 star' in x2):
            return 1
        elif ('1.5 star' in x2):
            return 1.5
        elif ('2.0 star' in x2):
            return 2
        elif ('2.5 star' in x2):
            return 2.5
        elif ('3.0 star' in x2):
            return 3
        elif ('3.5 star' in x2):
            return 3.5
        elif ('4.0 star' in x2):
            return 4
        elif ('4.5 star' in x2):
            return 4.5
        elif ('5.0 star' in x2):
            return 5
        else:
            return 0
# Diagnostics
def diagnostics(silent,*args):
    This function checks that the lists given as arguments are of equal sizes
    args: An arbitrary number of lists
    silent: A boolean indicating whether diagnostic results are to be displayed
    111
    if not silent:
        print('Diagnostics: Checking if dataframes are of equal size...')
    [print('Size: {}'.format(len(i))) for i in args if not silent]
    l = len(args[0])
    for i in args:
        if len(i) != 1:
```

```
if not silent:
                print('Unequal Sizes!')
            return False
    if not silent:
        print('Diagnostics complete!')
    return True
def webscrape(url, site, silent):
    This functioni scrapes relevant review tags from a website url
    url: A string url
    site: A string indicating the site name to be scraped
    silent: A boolean indicating whether diagnostic results are to be displayed
    # A variable to store the success of the read
    success = False
    # Get the request object from the server
    page = requests.get(url)
    # Convert the request content to an html object
    top = html.fromstring(page.content)
    # These are the class names
    rev_class_1 = ''
    rev_class_2 = ''
    rat_class = ''
    title_class = ''
    dat_class = ''
    dat_class_2 = ''
    if site.lower() == 'tripadvisor':
        rev_class_1 = 'innerBubble'
        rev_class_2 = 'entry'
        rat class = 'review-container'
        titl_class = 'noQuotes'
        dat_class = 'ratingDate'
        # Get all the innerBubble classes which contain the reviews as well as
        # any responses to these reviews
        reviews = top.find_class(rev_class_1)
        # Loop through the reviews
        reviews_array = []
        for i in reviews:
            reviews_array.append((i.find_class(rev_class_2)[0]).text_content())
```

```
# Get all the review containers
    ratings=top.find_class(rat_class)
    # Within each review container is a class, the name of
    # which determines the rating to display
    # We use the findStars function to determine the rating
    # from the class name
    ratings_array = []
    for i in ratings:
        ratings_array.append(findStars(html.tostring(i),site))
    # The titles of the reviews are within the 'noQuotes' tags
    titles=top.find_class(titl_class)
    # Get the titles
    titles_array = []
    for i in titles:
        titles_array.append(i.text_content())
    # Get the rating date tags
    dates=top.find_class(dat_class)
    # Get the dates
    dates_array=[]
    for i in dates:
        dates_array.append(i.text_content())
    # Diagnostics
    success = diagnostics(silent,ratings_array,reviews_array,\)
                          dates_array,titles_array)
elif site.lower() == 'yelp':
   rev_class_1 = 'review-content'
    rev_class_2 = 'p'
   rat class = 'biz-rating'
    dat_class_2 = 'rating-qualifier'
    # Get all the innerBubble classes which contain the reviews as well as
    # any responses to these reviews
   reviews = top.find_class(rev_class_1)
    # Loop through the reviews
    reviews_array = []
    for i in reviews:
        reviews_array.append(i.find(rev_class_2).text_content())
    # Set empty the titles
```

```
# Within each review-content is a class called biz-rating, the name of
        # which determines the rating to display
        # We use the findStars function to determine the rating from the class name
        ratings_array = []
        for i in [getattr(i, 'find_class')(rat_class)[0] for i in reviews]:
            ratings_array.append(findStars(html.tostring(i),'yelp'))
        # Get the dates. When a review is updated, the word updated review is present
        # in the dates string
        dates_array=[]
        for i in reviews:
            dates_array.append((i.find_class(dat_class_2)[0].text_content()).\
                               replace('Updated review','').lstrip().rstrip())
        # Diagnostics
        success = diagnostics(silent,ratings_array,reviews_array,dates_array)
    else:
        print('The site {} is not supported'.format(site))
        return False
    # Convert to a dataframe
    df_review = pd.DataFrame(reviews_array, columns=['Review'])
    df_ratings = pd.DataFrame(ratings_array, columns=['Rating'])
    df_titles = pd.DataFrame(titles_array, columns=['title'])
    df_reviewdates = pd.DataFrame(dates_array, columns=['date'])
    # Consolidate into a dataframe
    df_fullreview = pd.concat([df_review,df_titles,df_ratings['Rating'],\
                               df_reviewdates],axis=1)
    df_fullreview.dropna(inplace=True)
    # Combine review and title into a single column
    df_fullreview['fullreview'] = df_fullreview['Review'] + ' ' + df_fullreview['title
   return df_fullreview, success
def fullscraper(site, first_url, url1, url2, increment_string1, increment_string2,\
                total_pages, increment, output_file):
    , , ,
    This function increments the site url to the next page according to update
    criteria and scrapes that page. The full url of subsequent pages is
    url = url1 + increment_string1 + url2 + increment_string2.
    In cases of error in reading information, attempts are made to re-read data.
   first_url: A string url. The main url page
```

titles\_array = reviews\_array.copy()

```
url1, url2: The static parts of the urls that do not change in incrementation
increment_string1, increment_string2: The parts of the url that change
total_pages: The number of total pages. Integer
output_file: The file name to output. If empty string, it doesn't save a file
site: A string indicating the site name to be scraped
success = False
# Main data frame
df = pd.DataFrame()
# Progress output
print('Getting reviews ' + str(0)+'/ '+str(total_pages))
# url incrementation differs per website
if site.lower() in ['tripadvisor', 'yelp']:
    while not success:
        df,success = webscrape(first_url,site,False)
        if not success:
            print('Error in reading - Re-reading')
        # Wait for 1 second
        time.sleep(1)
    print('Getting reviews ' + str(1)+'/ '+str(total_pages))
    for i in range(1,total_pages):
        success = False
        url_temp = url1 + increment_string1 + str(i*increment) +\
        increment_string2 + url2
        if (i\%10 == 0) or (i == total_pages):
            while not success:
                df_temp,success = webscrape(url_temp,site,False)
                if not success:
                    print('Error in reading - Re-reading')
                # Wait for 1 second
                time.sleep(1)
        else:
            while not success:
                df_temp,success = webscrape(url_temp,site,True)
                if not success:
                    print('Error in reading - Re-reading')
                # Wait for 1 second
                time.sleep(1)
```

```
# Build the dataframe
df = pd.concat([df,df_temp])

# Print progress
print('Getting reviews ' + str(i+1)+'/ '+str(total_pages))
print('Complete!!!')

return df.reset_index().iloc[:,1:]
```

#### 1.4 Examples

#### 1.4.1 Web Scrape one page from tripadvisor

```
In [4]: df, success = webscrape("https://www.tripadvisor.co.uk/Restaurant_Review-g186338-\
        d2570383-Reviews-Cafe_in_the_Crypt-London_England.html",'tripadvisor',False)
Diagnostics: Checking if dataframes are of equal size...
Size: 10
Size: 10
Size: 10
Size: 10
Diagnostics complete!
In [5]: df.head()
Out [5]:
                                                      Review \
        O On a Friday evening before our late night at t...
        1 I love this cafe. Not only are the prices reas...
        2 I was told to go to the Cafe in the Crypt by a...
        3 Took some Australian relations here during a v...
        4 Visited after walking through Trafalgar Square...
                                                                      date \
                                       title Rating
        0
                Crazy busy for Friday dinner
                                                   3
                                                      Reviewed yesterday
        1
          Unusual surroundings for a coffee
                                                   4 Reviewed 2 days ago
                      Great venue, good food
                                                   5 Reviewed 2 days ago
        3
                                       Novel
                                                   5 Reviewed 5 days ago
                       Quick drink and snack
                                                   5 Reviewed 1 week ago
                                                  fullreview
        O On a Friday evening before our late night at t...
        1 I love this cafe. Not only are the prices reas...
        2 I was told to go to the Cafe in the Crypt by a...
        3 Took some Australian relations here during a v...
        4 Visited after walking through Trafalgar Square...
```

#### 1.4.2 Web Scrape 20 pages from tripadvisor

```
In [6]: inurl1 = "https://www.tripadvisor.co.uk/Restaurant_Review-g186338-d2570383-Reviews"
        inurl2 = "-Cafe_in_the_Crypt-London_England.html"
        df_full = fullscraper(site='tripadvisor',first_url=inurl1+inurl2,url1=inurl1,\
                              url2=inurl2,increment string1="-or",increment string2="",\
                              total pages=20,increment=10,output file='testing.csv')
Getting reviews 0/ 20
Diagnostics: Checking if dataframes are of equal size...
Size: 10
Size: 10
Size: 10
Size: 10
Diagnostics complete!
Getting reviews 1/ 20
Getting reviews 2/ 20
Getting reviews 3/ 20
Getting reviews 4/ 20
Error in reading - Re-reading
Getting reviews 5/ 20
Error in reading - Re-reading
Getting reviews 6/ 20
Getting reviews 7/ 20
Getting reviews 8/ 20
Getting reviews 9/ 20
Getting reviews 10/20
Diagnostics: Checking if dataframes are of equal size...
Size: 10
Size: 10
Size: 10
Size: 10
Diagnostics complete!
Getting reviews 11/20
Getting reviews 12/20
Getting reviews 13/20
Getting reviews 14/20
Getting reviews 15/ 20
Error in reading - Re-reading
Error in reading - Re-reading
Getting reviews 16/ 20
Error in reading - Re-reading
Getting reviews 17/ 20
Getting reviews 18/ 20
Getting reviews 19/ 20
Error in reading - Re-reading
Getting reviews 20/ 20
```

### Complete!!! We look at the first 5 rows: In [7]: df\_full.head() Out [7]: Review \ O On a Friday evening before our late night at t... 1 I love this cafe. Not only are the prices reas... 2 I was told to go to the Cafe in the Crypt by a... 3 Took some Australian relations here during a v... 4 Visited after walking through Trafalgar Square... title Rating date \ 0 Crazy busy for Friday dinner 3 Reviewed yesterday Unusual surroundings for a coffee 1 4 Reviewed 2 days ago 2 Great venue, good food 5 Reviewed 2 days ago 3 Novel 5 Reviewed 5 days ago 4 Quick drink and snack 5 Reviewed 1 week ago fullreview O On a Friday evening before our late night at t... 1 I love this cafe. Not only are the prices reas... 2 I was told to go to the Cafe in the Crypt by a... 3 Took some Australian relations here during a v... 4 Visited after walking through Trafalgar Square... Looks good. We look at the number of rows and columns: In [8]: df\_full.shape Out[8]: (200, 5) Looks good. We check if there were any read errors (null entries): In [9]: df\_full.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 200 entries, 0 to 199 Data columns (total 5 columns):

dtypes: int64(1), object(4)

memory usage: 7.9+ KB

200 non-null object 200 non-null object

200 non-null int64 200 non-null object

200 non-null object

Review

title Rating

date

fullreview

Also looks good. We look at the number of unique entries:

There is a title of a review that is duplicated. We check to see which one that is:

The title that is not unique is 'Lovely'. Let's look at whether this is a legitimate duplicate and not an error:

```
In [12]: df_full[df_full['title'] == 'Lovely']
Out[12]:
                                                         Review
                                                                  title Rating \
        94
              A calm quiet place and comparatively inexpensi... Lovely
                                                                              5
         152 Beautiful environment. Busy but well stocked a... Lovely
                                                                              5
                                 date \
        94
              Reviewed 19 June 2018
         152 Reviewed 10 March 2018
                                                     fullreview
              A calm quiet place and comparatively inexpensi...
         152 Beautiful environment. Busy but well stocked a...
```

Looks legitimate!

#### 1.5 Web Scrape one page from Yelp

```
Out [14]:
                                                      Review \
        O Awesome in all regards. Unpretentious, fun, wa...
         1 We were so happy when we called (last minute) ...
        2 So I honestly picked this place strictly based...
         3 This was our first dinner in London and we did...
         4 Absolute gem! We were so happy when we called ...
                                                       title Rating
                                                                            date \
        O Awesome in all regards. Unpretentious, fun, wa...
                                                                  5 30/11/2018
         1 We were so happy when we called (last minute) ...
                                                                   4
                                                                        5/1/2019
         2 So I honestly picked this place strictly based...
                                                                   5 20/11/2018
         3 This was our first dinner in London and we did...
                                                                   5 8/10/2018
         4 Absolute gem! We were so happy when we called ...
                                                                   5 5/11/2018
        O Awesome in all regards. Unpretentious, fun, wa...
         1 We were so happy when we called (last minute) ...
         2 So I honestly picked this place strictly based...
         3 This was our first dinner in London and we did...
         4 Absolute gem! We were so happy when we called ...
1.5.1 Web Scrape 10 pages from yelp
In [15]: inurl1 = "https://www.yelp.co.uk/biz/ffionas-restaurant-london"
         inur12 = ""
        df_full = fullscraper(site='yelp',first_url=inurl1+inurl2,url1=inurl1,url2=inurl2,\
                               increment_string1="?start=",increment_string2="",\
                               total_pages=10,increment=20,output_file='testing.csv')
Getting reviews 0/ 10
Diagnostics: Checking if dataframes are of equal size...
Size: 20
Size: 20
Size: 20
Diagnostics complete!
Getting reviews 1/ 10
Getting reviews 2/ 10
Getting reviews 3/ 10
Getting reviews 4/ 10
Getting reviews 5/ 10
Getting reviews 6/ 10
Getting reviews 7/ 10
Getting reviews 8/ 10
Getting reviews 9/ 10
Getting reviews 10/10
Complete!!!
```

We look at the first 5 rows:

```
In [16]: df_full.head()
Out[16]:
                                                       Review \
         O Awesome in all regards. Unpretentious, fun, wa...
         1 We were so happy when we called (last minute) ...
         2 So I honestly picked this place strictly based...
         3 This was our first dinner in London and we did...
         4 Absolute gem! We were so happy when we called ...
                                                        title Rating
                                                                             date \
                                                                    5 30/11/2018
         O Awesome in all regards. Unpretentious, fun, wa...
         1 We were so happy when we called (last minute) ...
                                                                        5/1/2019
         2 So I honestly picked this place strictly based...
                                                                    5 20/11/2018
         3 This was our first dinner in London and we did...
                                                                    5 8/10/2018
         4 Absolute gem! We were so happy when we called ...
                                                                    5 5/11/2018
                                                   fullreview
         O Awesome in all regards. Unpretentious, fun, wa...
         1 We were so happy when we called (last minute) ...
         2 So I honestly picked this place strictly based...
         3 This was our first dinner in London and we did...
         4 Absolute gem! We were so happy when we called ...
  Looks good. We look at the number of rows and columns:
In [17]: df_full.shape
Out[17]: (200, 5)
  Looks good. We check if there were any read errors (null entries):
In [18]: df_full.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 200 entries, 0 to 199
Data columns (total 5 columns):
Review
             200 non-null object
title
             200 non-null object
Rating
             200 non-null int64
              200 non-null object
date
              200 non-null object
fullreview
dtypes: int64(1), object(4)
memory usage: 7.9+ KB
```

Also looks good. We look at the number of unique entries:

Looks good!!!