



Job Title: QA Engineer

Company Name: Rakuten

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Business Overview

The Technology Platforms Division (TPD) is responsible for building and operating the infrastructure and ecosystem platforms that power the Rakuten Group. Our mission is to provide our Rakuten Cloud and Ecosystem Platforms which will deliver Core Value to accelerate the growth of Rakuten Group services.

Our department, the BSS Product Management Department (BSPMD), develops and maintains the BSS platform for MNO, VOICE, and ISP services and is in charge of developing and maintaining IT infrastructure (on-premises and cloud environment) for the BSS platform.

Why We Hire

We seek entrepreneurial, innovative, growth-oriented, and customer-obsessed individuals to join our growing team to build the Telco of the Future.

We are a truly global organization, with team members from Japan, India, North America, South America, Europe, China, Korea, Australia, Africa, and more, shifting to a fast-paced, agile way of working.

Overall Position Details

- As a team lead for the QA Section, your responsibilities will be as follows:
- Lead the QA team and manage BSS software development projects as a QA Engineer.
- Identify Kaizen (improvement) areas for the team and across other teams/functions, and drive Kaizen culture within the team.
- Communicate with group members and other managers to share and discuss QA strategy, planning, and issues.
- Take responsibility for overall QA planning, project progress monitoring, task risk identification, and provide improvement suggestions.
- Ensure that all QA deliverables meet quality standards and criteria as defined by the QA team.
- Ensure the team provides high visibility on project status, issues, and best practices.
- Create metrics for analyzing overall QA projects and costs.

Mandatory Qualifications

- Experience in a quality management role for the software development lifecycle (3-5 years +)
- Experience in a project management role, ideally as a QA Lead in an IT-related field (1 year +)



Desired Qualifications

- Experience working on web service and/or BSS application development projects
- Experience with Agile development
- Experience managing multiple vendors and an ability to organize, manage, and resolve simultaneous issues/roadblocks across different vendors
- ISTQB FL certification
- Working Location: Rakuten Tokyo Headquarters

Apply: https://choto.co/EYYWLioi

Job Type: Full Time

Location: Tokyo Partial Remote

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