

## ← Job Details

### Job Title: Junior QA Engineer

Company Name: Ding

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Ding is the world's leading universal top-up service. Founded in 2006, it was born from seeing something that wasn't there. More than 80% of the world's 5 billion mobile phones are now prepaid – and the number is growing. We believe mobile phones can change lives, and we want to improve people's lives by helping those with less gain access to more.

Ding is headquartered in Dublin, Ireland, and has employees working across the world!

We are proud of our culturally diverse team of more than 200 employees, all with unique personalities who support our commitment to delivering cutting-edge, potentially life-changing technology to developed and emerging markets alike.

#### About this role:

The Junior QA Engineer will report to the QA Team lead. You will have the responsibility for proving quality across the full range of ding's top-up products and mobile operator interfaces. Working closely with the development team, you will have exposure to an online transaction processing system, web UI, mobile application, API, and database testing. You'll help to improve the quality of production releases through manual testing and gain exposure to our QA automation frameworks. You will also be using advanced technologies in our Cloud infrastructures. Working across different teams, you will engage with Product Managers and Business Analysts helping to develop specifications with a user-first approach. Soft skills such as good communication and the ability to determine whether a software release should proceed are also important. As the technology team has transformed from Agile Scrum to Lean Kanban, you'll be joining at a really interesting time of evolving autonomous teams, making independent decisions, and having a full say in how and when work is delivered.

#### What we need you to do:

- Strong communication skills. Protect and encourage quality from the beginning through user spec reviews and the capture, prioritization, and escalation of issues.
- With a user-first approach and unique knowledge of the systems, I work closely with product managers and the development team to produce the best features and functionality to increase Ding's success.
- Using Lean Kanban methodologies to make autonomous decisions and release more frequently.
- Contribute to acceptance and regression testing efforts
- Running automated tests, monitoring results for regression purposes

- Develop a strong knowledge of the high dependency multi-tiered architecture
- Good experience with testing front-end web and mobile applications, focusing on implementation being accurate to product specifications.
- Champion excellent quality within the team; push high standards in all aspects of development
- Work with Automation engineers to ensure use cases are covered in automation.
- Develop a deep understanding of the Kanban methodologies the teams within Ding use
- Have a passion for quality and customer experience journeys while meeting challenging deadlines.

### **What we are looking for:**

#### **Required Skills**

- 1-2 years' experience in a software testing role
- Strong experience testing front-end applications.
- Write accurate bug reports in Gherkin format.
- Ability to speak up for best quality practices across the team.
- Exposure to a fast-paced environment, managing frequent release cycles
- Solid experience of product and testing tools such as JIRA, Bugzilla, TestRail, etc.
- Strong communication skills.

#### **Desired requirements**

- Experience with automation frameworks (Selenium, Appium, Jmeter)
- Ability to interrogate databases using SQL.
- Ability to test APIs.
- Experience gained in an online transaction processing environment.
- Experience testing across high dependency multi-tiered applications.
- A Bachelor's Degree in Software Engineering, Computer Science or related

Ding is committed to creating equal employment opportunities in the workplace. We know that experience looks different for everyone – if you believe your proven experience would suit this role and is what we are looking for, we encourage you to apply.

#### **Life at Ding:**

At Ding, we are striving to grow and nurture a culture that is inclusive, global, and equitable but most of all fun! In addition, to your basic salary and bonus, there are many benefits also available across Ding. Some are recent additions, some have been enhanced, and others have been there all along!

YOLO days & Dingversary Leave: Additional holidays the year of your 4th/7th/10th/13th Anniversary

Flexible & Hybrid Working: We recognise the need to use space and working practices in ways that best support you.

Remote Working Allowance

Wellness Programme: With monthly events, both virtual and in-person.

Enhanced Family Policies

Our aim is to build and run the safest, simplest, most effective and convenient top-up technology, in partnership with the best operators and platforms. Now more than ever we realise the importance of keeping in touch and here at Ding we believe a little goes a long way.

Ding's recruitment privacy notice is available at <https://www.ding.com/recruitment-privacy-notice>

Apply: <https://choto.co/0ECEJ4cS>

**Job Type: Full Time**

**Location: Dhaka, Bangladesh (Hybrid)**

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