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Job Title: Quality Assurance (QA) Analyst

Company Name: CMiC

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Description

About CMiC

Headquartered in Toronto, CMiC is a software company focused on the construction industry. We have built a comprehensive platform for construction companies to manage their most important workflows. Our customers can choose between a Cloud or Self-Hosted deployment that includes industry-focused modules to manage everything from Financials and Payroll to Project Management and Job Costing. We have a strong market share in North America and are rapidly expanding internationally in regions like Europe, Southeast Asia, and the Middle East.

Job Overview

The Quality Assurance Analyst reports to a specific QA Lead and indirectly to the QA Manager. This position is responsible for testing (manual and automated), documenting, enhancing, and maintaining the CMiC Enterprise software application.

Duties & Responsibilities

- Accountable for the testing, integration, documentation, and maintenance of the CMiC Enterprise application, which includes:
- Testing web applications, functional testing, integration testing, and load testing of applications along with database input, developing and executing test cases for functional testing, regression/integration testing, performance, and stability testing.
- Testing and debugging program units in conjunction with other units and/or systems and integrating with other program modules and systems.
- Creating, executing, and maintaining automated testing scripts through TestComplete, ReadyAPI, and other automation testing technologies such as TestRail.
- Executing test cases and documenting actual results with a high degree of accuracy for the system test phase, adhering to timelines.
- Assisting in defining test data and test environment requirements.
- Understanding Waterfall Development Processes.
- Logging defects and assisting in the resolution process as required.
- Providing support to business teams for business testing as required.
- Ensuring timely notification of issues/problems and making recommendations for issue/problem resolution.
- Supporting automation and test data management strategies.

- Continuously enhancing knowledge/expertise in own area and keeping current with leading-edge technology trends.
- Working collaboratively to identify solutions and resolve problems.
- Participating in project and team meetings, interacting, and collaborating with team members and other departments as appropriate.
- Evaluating alternative design approaches and designing technical processes to meet business and user requirements.
- Work closely with the development team to ensure that defects are correctly identified, fixed, and incorporated into solutions.
- Involvement in analysis, design, development, debugging, execution, and maintenance of automated test cases/scripts within multiple testing environments.
- Providing day-to-day support for test environments, troubleshooting, triaging issues, and coordinating resolution with all technology partners.
- Performing other related duties as assigned.

Requirements

- Knowledge of Payroll processes, specifically US Payroll.
- College/University Undergraduate Degree.
- 2-3 years of relevant software testing experience.
- Must understand Business/Construction Accounting.
- Familiarity with testing automation tools, including TestRail, TestComplete, ReadyAPI/SoapUI.
- Understanding of tools including SVN (Subversion), GIT, and JIRA.
- Experience with web-based client applications and SQL databases is preferable.
- Previous hands-on technical working experience with the following technologies: Oracle, basic PL/SQL, and basic SQL.
- In-depth knowledge of design and analysis methodology and application development processes from both a Business (Project Management/Accounting) and IT perspective.
- Solid understanding of Software Development Lifecycle (SDLC) and Quality Assurance (QA) requirements.
- Ability to perform QA testing and lead or coordinate basic testing activities.
- Ability to test from an End-to-End perspective (Client/Server debugging).
- Expertise in writing and executing scripts and scenarios, as per methodology.
- Readiness to develop testing processes, strategies, plans, and methodologies.
- Highly effective collaborator and relationship-builder.
- Excellent written and oral communication skills.

Benefits

- Competitive benefits Package (including Health & Dental benefits)
- Paid vacation and personal days
- Townhall meetings where all employees are encouraged to participate in open discussions
- Located on York University's campus, easily accessible by transit (TTC, GO, etc.), walking distance to shopping and restaurants
- Outdoor lunch space, including picnic tables

- RRSP Matching Program after 2 years of employment
- Experience in a rapidly growing, socially responsible corporation

CMiC is an Equal Opportunity Employer. By the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human Rights Code, CMiC will provide accommodation to applicants with disabilities throughout the recruitment, selection, and/or assessment process. If selected to participate in the recruitment, selection, and/or assessment process, please inform Human Resources staff of the nature of any accommodation(s) that you may require.

Apply: <https://choto.co/2ZXLnld3>

Job Type: Full Time

Location: Toronto, Ontario, Canada

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