

## Usability Testing Script and Results

**Scenario:** You are an employed, part-time mother of five rambunctious children. It's a Friday night, which means Family Fast Food night! All of your children want something different and you can't decide on what restaurant to pick.

**Task 1:** Customise your preferences to include...

- 1) Italian for cuisine options
- 2) Fast food for dining options
- 3) Drive-thru for delivery method

(Note: I have to extend my prototype to do this)

**Task 2:** Go through with the customisation process, pick Fazoli's, and scroll through the customer reviews.

(Note: I have to extend my prototype to do this.)

**Task 3:** Share to Facebook, Twitter, and Instagram and rate the restaurant

(Note: I have to extend my prototype to do this)

**Note:**

**What changes should be made to the application (3 things)?**

- The ability to access your profile at any time
- The ability to let the user rate the restaurant rather than just being able to see the rating
- Menu access through the app

**What about the application is good (3 things)?**

- Offers directions through the app
- Customisable payment method (keeps your information)
- Acknowledges dietary restrictions