# **Green Energy Usage Record Phase -3**

Phase 3: Data Modeling & Relationships Goal: Build the data model to support energy monitoring, devices, and personnel-role tracking in Salesforce.

# 1. Standard & Custom Objects

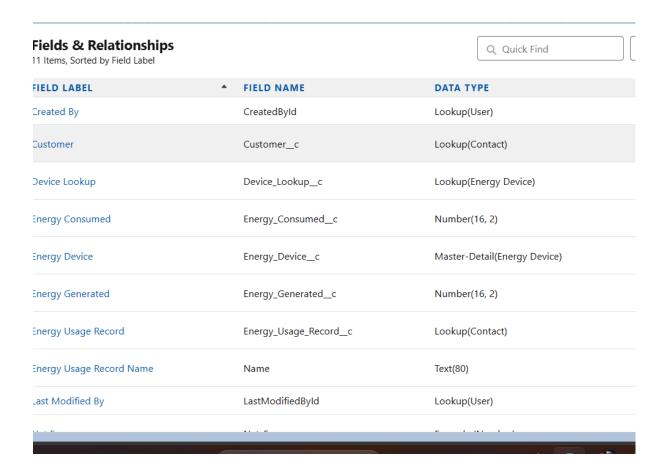
- Standard Objects:
- Contact (used to represent Customers)
- Case (used to manage service issues)
- Custom Objects:
- Energy Device (represents devices like solar panels, wind turbines)
- Energy Usage Record (tracks energy data over time)
- Personnel (tracks roles including Technician, Solar Agent, Team Lead, etc.)



#### 2. Fields

- Energy Device:
- Device ID
- Device Type
- Installation Date
- Status
- Location
- Energy Usage Record:
- Record Date
- Energy Generated (kWh)
- Energy Consumed (kWh)
- Net Energy (calculated field)
- Device Lookup (relationship to Energy Device)
- Personnel:

- Role
- Employee ID
- Assigned Devices (lookup/junction)
- Contact Lookup (relationship to Contact)



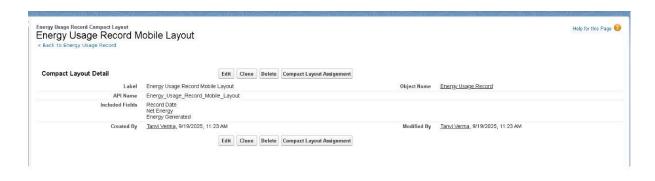
#### 3. Page Layouts

- Energy Device Layout:
- Shows device details, related usage records, and related personnel assigned device.
- Energy Usage Record Layout: to
- Displays energy analytics fields and shows the related energy device details.
- Personnel Layout:
- Shows assigned devices, cases handled, and contact information



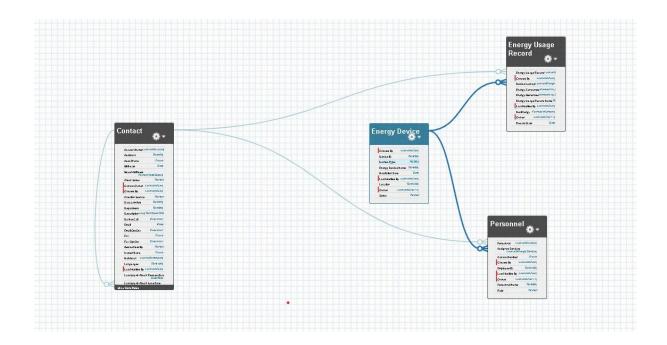
## 4. Compact Layouts

- Energy Device (Mobile View):
- Device ID, Device Type, Status
- Energy Usage Record (Mobile View):
- Record Date, Energy Generated, Net Energy



#### 5. Schema Builder

- Used to visually map and verify relationships for better understanding of data flow between
- Energy Device → Energy Usage Record → Personnel → Customer (Contact)



# 6. Relationships

- Energy Device → Energy Usage Record: Master-Detail relationship with Energy Device as the parent owning usage records.
- Energy Usage Record → Customer (Contact): Lookup relationship tying usage logs to customer accounts without ownership dependencies.
- Personnel → Energy Device: Lookup relationship linking technicians to devices they maintain or operate.
- Personnel → Personnel (Supervisor/Team Lead): Self-lookup relationship enabling hierarchical supervision within personnel records.

Customer	Customer_c	Lookup(Contact)
Device Lookup	Device_Lookupc	Lookup(Energy Device)
Energy Consumed	Energy_Consumedc	Number(16, 2)
Energy Device	Energy_Devicec	Master-Detail(Energy Device)
Energy Generated	Energy_Generatedc	Number(16, 2)
Energy Usage Record	Energy_Usage_Recordc	Lookup(Contact)

### 7. Junction Objects

- Created a Device Assignment junction object to handle many-to-many relationships where:
- One technician can manage multiple devices.
- One device can be maintained by multiple technicians.
- Fields include Technician Lookup, Device Lookup, and Assignment Date In conclusion, choosing the right Salesforce user license depends on the role's access needs:
- The Salesforce license is ideal for managers who require full CRM access and capability to use standard and custom Salesforce apps.
- The Salesforce Platform license fits users needing access mainly to custom apps without full CRM functionalities

