



HP Smart Tank 6000 Series Manual

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Control panel buttons and lights



Power button



Color Copy button



Black Copy button



Note: For multiple copies, press multiple times or press and hold.



Open Lid light

Open the scanner lid to copy or scan.



Attention light

Indicates problems with paper, ink, or printheads.



Wi-Fi button/light

Turn on or off Wi-Fi. The light indicates Wi-Fi status.



Information button

Print summary of printer settings and status.



Resume button



Cancel button

Control panel display



Media-related issues, including out of paper.

E1/E2

Paper size/length mismatch.

E3

Print carriage jam or printhead cover not closed.

E4

Paper jam.

E7

Out of ink.



Photo Copy mode for copying on photo paper.



Wi-Fi Direct status.



Wi-Fi status and signal strength.



Ink-related issues, including low on ink.



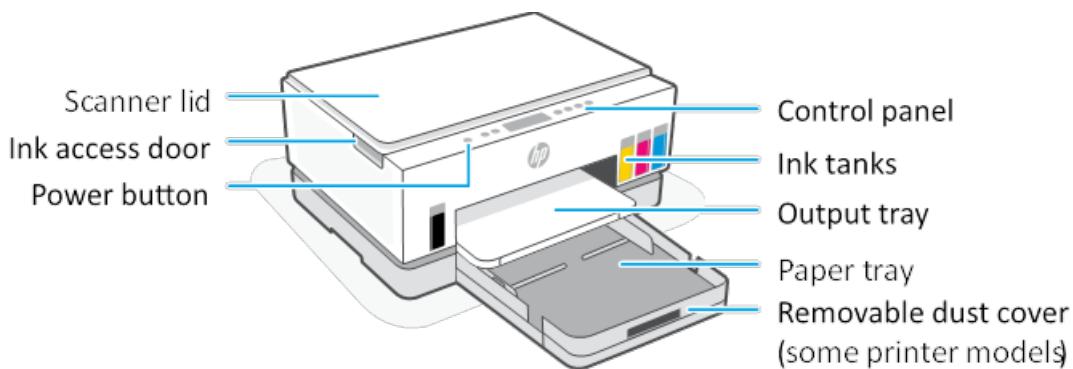
Printhead-related issues.



Note: Do not open the printhead cover unless instructed.

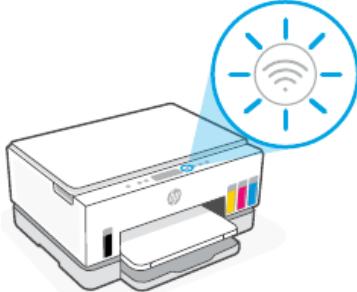
Visit hp.com/support for more information on lights and errors.

Printer features



Help and tips for Wi-Fi and connectivity

If the software is unable to find your printer during setup, check the following conditions to resolve the issue.

| Potential Issue | Solution |
|--------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Printer Wi-Fi setup mode timed out  | <p>If the Wi-Fi light is off, the printer might not be in Wi-Fi setup mode. Restart Wi-Fi setup mode:</p> <ol style="list-style-type: none"> 1. If the control panel is not lit, press any button to wake the printer. 2. Press and hold  for 5 seconds until the control panel buttons light up. 3. Press and hold  and  for 5 seconds until the Wi-Fi light blinks blue. 4. Wait for one minute. Close and reopen HP software, and then try connecting again. |
| Computer or mobile device too far from printer | <p>Move your computer or mobile device closer to the printer. Your device might be out of range of the printer's Wi-Fi signal.</p> |
| Computer connected to a Virtual Private Network (VPN) or remote work network | <p>Disconnect from a VPN before installing HP software. Also, while connected to a VPN, you cannot install apps from the Microsoft Store. Connect to the VPN again after finishing printer setup.</p> <p> Note: Consider your location and the security of the Wi-Fi network before disconnecting from a VPN.</p> |
| Wi-Fi turned off on computer (computer connected by Ethernet) | <p>If your computer is connected by Ethernet, turn on the computer's Wi-Fi while setting up the printer. Disconnect the Ethernet cable temporarily to complete setup over Wi-Fi.</p> |
| Bluetooth is turned off on your computer or mobile device Location services is turned off on your mobile device | <p>Turn on Bluetooth for the computer or mobile device being used to complete printer setup. For mobile devices, turn on location services also. Bluetooth and Location services help the software find your network and printer.</p> <p> Note: Your location is not being determined and no location information is being sent to HP as part of the setup process.</p> |

Documents / Resources

References

 <https://www.hp.com/support>