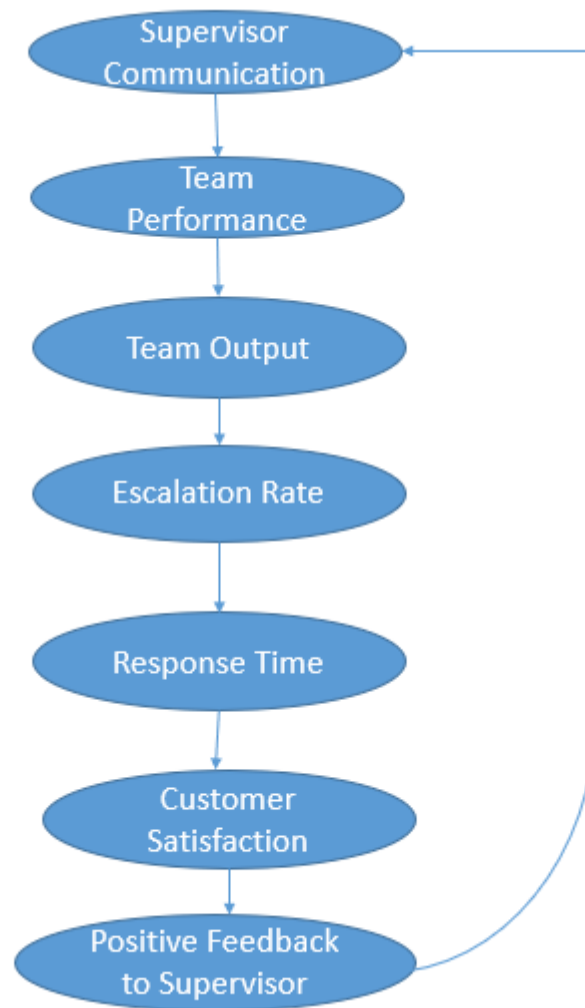


Causal Loop Diagram



Such a loop in performance affects team performance due to Supervisor Communication, which ripples onto Team Performance and Team Output. An increase in output reduces the Escalation Rate, which enhances the Response Time, thus enhancing Customer Satisfaction. Positive Feedback is why the Supervisors receive satisfied customers, which confirms the efficiency of communication. This model can benefit organizations that are service-oriented in real-life cases (Marcinkowski & Gawin, 2021). It assists in determining how leadership and communication can influence the operations of the team and customer experience. All this, when studied in a given loop, enables businesses to concentrate on training supervisors, motivation, and even the culture of feedback, which eventually leads to enhanced

productivity, customer retention, and excellence in their various departments (Tran, 2024).

References

- Marcinkowski, B., & Gawin, B. (2021). Data-driven business model development–insights from the facility management industry. *Journal of Facilities Management*, 19(2), 129-149. <https://www.emerald.com/insight/content/doi/10.1108/JFM-08-2020-0051/full/html>
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