

Apparitions and Other Familiar Ghosts

The 2025 Autumn Governance Series



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OCT 06, 2025



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AI Generated-October 2025.

Limitations: This article, while focused on family systems, extends principles central to my board and AI governance work – translating trust, oversight, and continuity into operational frameworks for long-term institutions.

Every family office has its ghosts. They don't rattle chains or move through walls—they're far more subtle and far more dangerous. They appear as "inexplicable" resistance to sensible investment strategies. They manifest as the third generation's paralysis around career decisions. They echo in family meetings as conflicts that erupt over trivialities while existential issues remain unnamed.

These apparitions are the unmetabolized psychological inheritance that travels through families like malware through code—invisible, replicating, and corrupting decision-making from within. In *The Perpetual Mandate*, we introduced five protocols for adaptive governance. The first—**Financial Therapy Integration**—addresses these ghosts directly. This paper demonstrates why it must come first and how families implement it.

The question is not whether your family has these patterns. The question is whether you're ready to see them.

Why Financial Therapy is Protocol One

In conventional wealth management, psychology is treated as peripheral "soft skill" subordinate to technical expertise. This is precisely backward. Psychological dynamics within family offices can significantly impact wealth creation, preservation, and being and the long-term sustainability of wealth. Emotional legacies shape financial choices more reliably than spreadsheets.

Consider a seemingly straightforward governance question: How much liquidity should the family maintain? The “rational” answer involves volatility modeling, distribution requirements, and opportunity costs. But families rarely decide rationally. They decide from their ghosts.

A family whose founder survived the Depression might maintain 40% cash not because the math supports it, but because a terrified young man in 1933 decided that safety requires constant readiness for collapse. Three generations later, that man’s great-grandchildren are still living in 1933, sacrificing millions in opportunity cost to appease a ghost.

Understanding and integrating these Shadow dynamics is not just a matter of personal growth but a crucial element of effective family office and wealth management. Until families surface and metabolize these unconscious patterns, all other governance work builds on a foundation of sand.

A Primer on Internal Family Systems and Jungian Shadow

Two psychological frameworks prove particularly valuable for understanding wealth-specific patterns:

Internal Family Systems (IFS), developed by Richard Schwartz, proposes that our psyche is not unitary but consists of distinct “parts,” each with its own perspective, feelings, and motivations. These parts fall into three categories: managers (proactive parts running daily life, seeking security through control), firefighters (reactive parts that intervene when pain becomes overwhelming), and exiles (vulnerable parts carrying painful emotions from past experiences).

In wealthy families, these parts often organize around money. A “Mana” part might obsessively track every expenditure. A “Firefighter” part might overspend compulsively when anxiety spikes. An “Exile” might carry the shame of inherited wealth or the terror of its loss. These parts operate autonomously, often in conflict with each other and with the person’s conscious intentions.

Jungian Psychology, rooted in Carl Jung’s analytical tradition, introduced the concept of the Shadow: aspects of our personality that we disown and project onto others. The Shadow contains not just “negative” qualities (greed, vulnerability) but any traits incompatible with our conscious self-image.

In the context of family offices, the Shadow manifests not only in individual behaviour but also in the collective dynamics of families, influencing decision making, interpersonal relationships, and ultimately the long-term sustainability of wealth.

A founder who built wealth through aggressive risk-taking might develop a Shadow containing his capacity for caution, rest, or trust. He projects these qualities onto his children, whom he sees as “soft” or “naive.” The children inherit not his actual wisdom but his disowned vulnerability, which they then carry for the entire system.

Both frameworks share a critical insight: **What we refuse to acknowledge compulsively repeat.** The ghosts that haunt family offices are not supernatural. They are unintegrated psychological material demanding attention. Financial therapy is the practice of bringing these ghosts into

light.

The Five Core Ghosts

What follows are five composite case studies representing the most common patterns in multigenerational family systems. Each demonstrates how unconscious dynamics determine financial outcomes—and how therapeutic intervention restores agency.

The names and details are fictionalized, but the psychological patterns, breakthrough moments, and governance integrations are drawn from documented clinical and consulting work with ultra-high-net-worth families. Each case illustrates a specific mechanism from IFS or Jungian psychology.

Case One: The Ghost of Scarcity: When the past refuses to let go of the present

Margaret Patterson, 38, sat in the gleaming conference room of her family's Michigan office, surrounded by advisors presenting the quarterly review. Assets under management: \$620 million. Her personal trust distribution: \$2 million annually. Her clothing: Target clearance rack. Her car: a 2014 Honda Civic with 190,000 miles and an illuminated check engine light she'd been ignoring for eighteen months.

The advisors recommended reallocating 15% from cash to growth equities. Margaret's chest tightened. "No," she said quietly. "We keep the cash." When asked why, she couldn't articulate it—only that moving money from cash to investments felt like stepping off a cliff.

This was her third year blocking the same recommendation. The family

position was now 38%—catastrophically high. The opportunity cost was measured in millions. But Margaret couldn't authorize the trade. Every time she tried, the same crushing sensation seized her chest, and she found herself saying no.

The Haunting

Margaret's grandfather, Samuel Patterson, had founded the family manufacturing business in 1952. But before that success came a formative trauma: Samuel's father had lost everything in the Depression. Samuel was nine years old when he watched his mother beg neighbors for food. The shame of that moment—his mother's tears on someone else's porch—burned into him like a brand.

Samuel built his empire from that wound. He worked sixteen-hour days in his office, and maintained cash reserves that struck everyone as excessive. "Cash equals safety," he would say. "Everything else is a gamble." He accumulated vast wealth but never felt secure. The terrified nine-year-old still lived inside him, always preparing for the next collapse.

Samuel passed his fortune to his children and grandchildren. But he also passed something else: his unmetabolized terror. Margaret inherited not just his assets but his exile—the traumatized young part of him that believed catastrophe was always imminent.

In IFS terms, exiles are those aspects of ourselves that hold our most painful emotions and memories, often burdened with feelings of shame, fear, and worthlessness stemming from past traumas. Margaret was hosting her grandfather's exile. When advisors suggested reducing cash, they were

arguing with Margaret; they were arguing with a nine-year-old boy in who'd watched his world collapse.

The Breakthrough

The financial therapist asked Margaret to locate the crushing sensation in her body. "It's in my chest," she said. "Like a weight."

"How old is the part that carries that weight?"

Margaret closed her eyes. "Young. Maybe... a child."

"Can you see him?"

Tears spilled. "It's not me. It's my grandfather. I can see him—he's little, nine or ten. He's watching someone cry. He's terrified."

"What does he need?"

"He needs to know it's over. That we survived. That he doesn't have to watch anymore."

The therapist guided Margaret through an IFS process of "unburdening," helping the exiled part of Samuel (now lodged in Margaret's system) up-to-date information. *We're not in 1933. The Depression ended. We built something that lasted. You can rest.*

Over subsequent sessions, Margaret worked to differentiate her actual financial reality from Samuel's unprocessed trauma. She wasn't dismissing his experience—she was honoring it by completing it. By grieving what he'd been through and releasing the hypervigilance he'd needed to survive.

The Integration

Six months into therapy, Margaret returned to the board with a proposal that the family would memorialize Samuel's Depression experience in their constitution—not as a mandate for excessive cash holdings, but as a reminder that past trauma should inform, not control, present decisions.

They established a new policy:

- Target cash position: 10-15% (versus the previous 38%)
- Annual "Samuel Review": Each board meeting begins with a sixty-second acknowledgment of the family's origin story, followed by an explicit question: *Are we responding to current conditions or past trauma?*
- "Experimentation Fund": \$100,000 annually for family members to practice spending without guilt—retraining their systems to experience wealth as resource rather than threat

Within eighteen months, portfolio returns improved by 180 basis points. Importantly, Margaret reported sleeping through the night for the first time in years. "I didn't realize I was carrying his fear," she said. "Once I named it, I could put it down."

Governance Principle: *Families that mistake ancestral trauma for fiduciary prudence sacrifice returns to ghosts. True stewardship requires differentiating past necessity from present reality.*

Case Two: The Phantom of Control, When identity fuses with function

David Chen, 78, had not taken a vacation in eleven years. He came to the family office every morning at 6:15 a.m., reviewed every transaction above \$10,000, and participated in every investment committee call. His three children—all in their late 40s, all with graduate degrees, all working with the family office—could not get him to discuss succession.

“Not yet,” he’d say. “A few more years.” But those few years had stretched a decade. His children were no longer waiting patiently. They were considering leaving.

The Haunting

David had founded his software company in 1987 with a single rented townhouse and a dream. He’d taken it public in 1995. The family was now worth \$1 billion. But David could not stop. Even as his hands trembled during meetings and his doctor warned about stress, he refused to delegate.

The family framed this as a practical problem: “We need succession planning.” But underneath was something more primitive. David wasn’t holding on to power—he was holding on to existence itself.

In Jungian terms, David had an **inflated persona**. The persona is the social mask we show to the world, and it’s possible for someone to become so identified with this mask that they lose touch with other aspects of the personality. David’s entire identity had fused with his role as Founder-Protector. Remove that role, and what remained? The question terrified him.

His Shadow—the disowned parts of himself—contained everything he’d sacrificed to build the company: playfulness, rest, curiosity, vulnerability.

projected these qualities onto his children, whom he unconsciously resented for having access to leisure and exploration he'd denied himself.

When his eldest daughter proposed taking over operations, David's throat would tighten and his jaw would clench. He experienced her competence as relief but as threat—because if she could do his job, then who was he?

The Breakthrough

The therapist asked David to imagine his funeral. “You’re gone. Your children are running the company. What are people saying about you?”

David's face crumpled. “That I built something. That I provided for my family.”

“And if you step back now, while you’re still alive, what would people say?”

Long silence. Then, barely audible: “That I quit. That I failed. That I wasn't strong enough to finish.”

“Who taught you that rest equals failure?”

David's eyes filled. “My father. He worked until the day he died—literal heart attack at his desk at sixty-two. I was twenty-three. At the funeral, people said, ‘He died with his boots on. He died doing what he loved.’ But I remember thinking: *He died alone at a desk instead of playing with his grandchildren.* I swore I wouldn't... and then I did exactly the same thing.”

The Jungian work involved helping David recognize that he'd constructed his identity to prove he wasn't his father—and in doing so, had become him. His relentless work wasn't passion; it was penance for his father's unlived life.

The Integration

David began therapy for himself and family sessions with his children. A breakthrough came during a session when his youngest son said, “Dad don’t need you to keep building. We need you to show us how to be with people who happen to have money.”

That landed. David drafted a transition plan:

- Eighteen-month handoff with clear milestones
- New title: **Founder Emeritus**—maintaining advisory role without operational control
- “Legacy Council” meetings where David tells stories and shares institutional knowledge, but doesn’t make decisions
- Personal commitment: complete one “non-work identity” project (he chose woodworking, his passion from college)

Within two years, David’s daughter Jennifer became CEO of the family company. David discovered that he was not only “not nothing” but had interests and capacities he’d suppressed for forty years. He began teaching a course at a local community college on entrepreneurship. He built furniture. He traveled with his wife.

At a family gathering, he said: “I thought if I stopped being the guy who ran the company, I’d disappear. Instead, I found out there was a person under there I’d never met.”

Governance Principle: *Succession fails when founders confuse their identity*

with their function. Families sustain continuity by helping founders construct post-operational identities that honor contribution without demanding captivity.

Case Three: The Shadow of Addiction, When the symptom is system's alarm

James Blackwell, 54, was in his fifth treatment facility for alcohol dependence. The pattern was always the same: intensive treatment, months of sobriety, then relapse—consistently within one week of a family office board meeting. His family had tried everything: interventions, cutting off distributions, threats of disinheritance. Nothing worked.

The family's narrative was clear: "James is an addict. James has a problem. James would just get sober, everything would be fine." But addiction is just addiction, especially in family systems with significant wealth.

The Haunting

Richard Blackwell, James's father, was a legend in finance—brilliant, disciplined, competitive. He'd built a hedge fund from nothing into a \$2 billion enterprise. He valued one thing above all: composure. Emotion was weakness. Uncertainty was failure.

James was the middle of three siblings. His older brother Michael had his father's gift for numbers; his younger sister Catherine had his discipline. James had neither. What James had was sensitivity—an emotional attunement that made him gifted with people but ill-suited for his father's world.

In IFS terms, firefighters are parts that react when emotional pain becomes unbearable.

overwhelming, often through behaviors that are dysfunctional and out of control, like addictions. James's drinking was a firefighter part desperately trying to extinguish unbearable feelings that the family system had no way to process.

But James wasn't just drinking for himself. He was drinking **for the family**. In family systems theory, the "identified patient" or "designated patient" is a family member who carries the dysfunction for the entire system. James's addiction became his role, his purpose, his perverse form of loyalty: *I'll be broken so you can be whole.*

As long as James was "the problem," the family didn't have to examine its dynamics. Richard didn't have to confront his emotional rigidity. Michael didn't have to acknowledge his fear of inadequacy. Catherine didn't have to admit her resentment. James's addiction served a systemic function: it allowed everyone else to avoid their own exiles.

The Breakthrough

The therapist reframed James's addiction for the family: "James's drinking is your alarm system. It's saying: *Something is wrong with how we're structured. We need to change.*"

In an individual session, the therapist asked James: "When you're sitting at the board meeting, right before you leave and drink, what's the youngest person you're feeling?"

James closed his eyes. "Eight. Maybe younger. I'm sitting there while Dad presents the financials. Everyone's nodding. And I'm thinking: *I don't*

understand half of what he's saying. I'm stupid. I'm never going to be able to do this. And then I see Dad look at me, and I can see in his eyes: disappointment. Like, Of course you don't get it."

"What does that eight-year-old need?"

James's voice broke. "He needs someone to say it's okay. That he doesn't have to be like Dad. That there are other ways to be valuable."

"And when nobody says that?"

"I leave the meeting, and I drink. Because when I drink, I don't feel worse. I don't feel stupid. I just feel... nothing."

The family work focused on restructuring the system so James wasn't the only one with everyone's disowned vulnerability. Richard entered his own therapy to address his relationship with emotion. The family rewrote their governing structure to create roles aligned with actual competencies rather than inherited expectations.

The Integration

James was removed from investment decisions—not as punishment but as **alignment**. Instead, he was given leadership of the family foundation, focused on relationship-building with grantees. He thrived. His emotional intelligence, previously seen as a liability, became the family's greatest philanthropic asset.

The board meetings changed structure:

- Each meeting begins with a "human moment"—every person shares a personal story or a challenge they're facing.

something personal

- Investment discussions separated from family dynamics discussion
- Explicit acknowledgment: “Different family members contribute differently. Financial literacy is one skill among many.”

James has been sober for four years. His father recently said in a session learning that what I saw as weakness in James—his sensitivity—was actually something I’d killed in myself. He was carrying it for me.”

Governance Principle: *Addiction in family systems is often a symptom, not a cause. When families treat symptoms as systemic signals and realign roles around authentic capacity, they transform pathology into purpose.*

Case Four: The Specter of Unworthiness: When inheritance becomes identity

Sarah Morrison-Webb, 31, attended every family foundation meeting but never spoke. She volunteered at a literacy nonprofit but wouldn’t tell a friend her last name. She’d been in a relationship for four years with someone who, by all accounts, treated her poorly and spent her money freely. When asked why she stayed, she said quietly: “Because at least I know why he’s here.”

This is the Specter of Unworthiness—the ghost that tells inheritors they are fundamentally unlovable apart from their wealth. It manifests in relationships where they tolerate mistreatment, in careers where they hide their backgrounds, in an ambient shame that colors every interaction.

The Haunting

Sarah was the great-granddaughter of retail magnates. Her trust was worth \$65 million. But she lived in a modest apartment, drove an aging Subaru, and experienced her wealth as a disfigurement—something that made her monstrous rather than fortunate.

The origin wound occurred at boarding school when Sarah was twelve and befriended a girl named Jessica—smart, funny, genuine. They were inseparable for the first month of school. Then parents' weekend arrived. Sarah's parents flew in by helicopter. They took the girls to the finest restaurant in town.

Monday morning, Jessica wouldn't speak to Sarah. When Sarah finally cornered her, Jessica said: "I thought we were friends. I didn't know you were one of those people." Jessica never spoke to her again.

In that moment, twelve-year-old Sarah made a decision that would shape the rest of her life: *Money ruins everything. People only want it or hate you for it. There is no way to just be normal. To be wanted for yourself.*

In Jungian terms, Shadow elements often manifest when we project disowned traits onto others, serving as mirrors to our disowned aspects. Sarah's Shadow contained her own power, her agency, her right to have standards in her relationships. She'd projected this Shadow onto others—experiencing the thrill of having the power to accept or reject her, while she remained passive, waiting for verdict.

Her relationship with Ethan (the exploitative partner) made perverse sense. His mercenary nature felt like honesty. Unlike Jessica, who'd pretended friendship before betraying her, Ethan wanted her money and said so. For Sarah, exploitation felt safer than authentic connection, because at least it was

surprise her.

The Breakthrough

The therapist asked Sarah to write a letter to Jessica—not to send, but externalize the wound. Sarah wrote:

“You decided money was more important than friendship. I was twelve. I did anything wrong. You betrayed me. Your values were the problem, not circumstances. I’ve been apologizing for your failure for twenty years. I’m

Reading it aloud, Sarah began to cry. “She was just a kid,” she said. “She probably scared of me. But I decided I was the problem—that wealth is unlovable. And I’ve been trying to prove it ever since.”

The Jungian work involved reclaiming her projected Shadow—recognizing that she had legitimate power, legitimate worth, legitimate right to expect reciprocity in relationships. Integration means that we cease rejecting our personalities and find ways to bring them forward into our everyday, accepting our shadows and seeking to unlock the wisdom they contain.

The Integration

Sarah ended her relationship with Ethan. Three months later, she began dating someone new—a teacher who knew her background, had complex feelings about it, but treated her with respect and was building his own

She proposed a governance innovation: a **Relational Charter** requiring family member entering a serious partnership to participate in three sessions of couples therapy with a financial therapist—not as vetting, but as skill

building for navigating wealth in intimate relationships.

The family also created a “Rising Generation Council” for members aged 18 to 30 to discuss the psychological dimensions of wealth separately from formal family governance. They called it “The Honest Room”—a space where inheritance could acknowledge shame, confusion, and fear without judgment.

Sarah now leads the family foundation’s education initiatives. She’s put a lot of thought about her background. She’s learning to inhabit her full identity—not performing humility, not apologizing for circumstances, just existing as someone who happens to have wealth and chooses to use it with intention.

As she said in a recent family meeting: “I’m learning that I’m not my inheritance. I’m the person who decides what to do with it. That’s hard but so much more interesting than pretending I’m not wealthy at all.”

Governance Principle: *Inherited wealth corrodes identity when treated as a disguise rather than a dimension. Integrating emotional education—relationships, family charters, peer support, transparent dialogue—restores dignity to both leaders and leadership.*

Case Five: The Phantom of Purpose, When abundance removes the sense of necessity but not the need for meaning

The seven Okafor cousins, ages 28–39, sat in a villa outside Lagos for their 10th annual family retreat. Combined, they were worth \$1.3 billion. Individually, they were adrift. None held steady employment. Three had attempted and abandoned graduate programs. All reported some variation of depression and anxiety. Their grandfather’s energy conglomerate spanned three continents, but none of them wanted to run it.

The family elders were perplexed. “We gave them everything,” one uncle said. “Education, opportunity, resources. Why aren’t they thriving?”

This is the Phantom of Purpose—the ghost that haunts inheritors who’ve been given every advantage except a reason to get up in the morning.

The Haunting

Economic necessity is a kind of scaffolding. It provides structure, direction, and consequences. Remove it, and many people don’t experience freedom—they experience vertigo. As Chidi, 32, described it: “When you can’t fail, when you can’t lose, how do you know if you’re actually doing anything real?”

In IFS, when parts are polarized—Firefighters acting impulsively while Manager parts criticize and shame—this creates an internal tug-of-war that can lead to paralysis. The Okafor cousins were locked in exactly this gridlock.

- **Achiever Parts** (Managers): “You must accomplish something meaningful to justify your existence.”
- **Invalidator Parts** (Critics): “Everything you do is tainted by privilege. Nothing counts because you didn’t struggle for it.”
- **Paralyzed Parts** (Exiles): “If you try and fail, everyone will see you’re worthless. Better not to try at all.”

The result: complete immobilization. Every potential path forward triggers a different part’s objection. Start a business? The Invalidator says: “You’ll fail, so it doesn’t count.” Pursue art? The Achiever says: “That’s not serious work.” Take a corporate job? All parts say: “You don’t need the money, so why bother?”

The cousins had mistaken the absence of economic necessity for the absence of meaning. They were waiting for poverty to give them permission to talk about things.

The Breakthrough

At the retreat, the youngest cousin, Amara, 28, said something that changed everything: “What if we don’t want to inherit an empire? What if we want to build something of our own?”

The room fell silent. Then one cousin laughed nervously. Then another. Then the floodgates opened. For the first time, they named the ghost: they found themselves passengers in someone else’s life, curating a legacy they hadn’t chosen.

The therapist facilitating the retreat asked each cousin: “If you knew you hadn’t inherited anything—if you woke up tomorrow with zero dollars and had to build a life from scratch—what would you do?”

The responses were immediate and passionate:

- Chidi: Architecture, sustainable design
- Amara: Documentary filmmaking about climate migration
- Zara: Teaching in underserved communities
- Others: Music education, regenerative agriculture, disability advocacy

“So why aren’t you doing those things now?”

Long silence. Then Chidi said slowly: “Because if I do architecture with money backing me, it doesn’t count.”

The therapist leaned forward. “Says who? Does the building care what needed the paycheck? Does the structure become less sound because didn’t have economic pressure?”

This was the reframe that unlocked everything: **Meaning doesn’t come from necessity. It comes from commitment.** Their wealth wasn’t preventing from meaningful work—their belief system was.

The Integration

The family created the **Purpose Capital Initiative**: Each cousin receive million to fund a three-year vocational experiment. No requirement the ventures be profitable, but each must articulate:

1. What problem they’re addressing
2. Why they personally care about it
3. How they’ll measure impact (not in dollars but in effect)

Quarterly gatherings to share learnings—not performance reviews, but meaning-making sessions where cousins discussed what they were discovering about themselves through their work.

Within three years:

- Chidi founded an architecture firm specializing in affordable sustainable housing, winning multiple design awards
- Amara’s documentary premiered at Sundance and influenced climate policy

- Zara launched a school for girls in oil-producing regions of Nigeria
- Four others built ventures in their areas of passion
- One cousin decided he wanted to work in the family business after but now from choice rather than obligation

The family constitution was amended to include a new principle: **“Individual expression is a form of stewardship. The family’s wealth is not preserving every generation into the same mold, but by supporting each generation’s authentic contribution.”**

As Zara said at a recent family meeting: “We thought wealth had stolen purpose. It hadn’t. We’d refused to claim purpose because we thought we didn’t deserve it unless we suffered for it. Once we gave ourselves permission to care about things—not because we had to, but because we wanted to, everything changed.”

Governance Principle: *Purpose cannot be inherited; it must be authored. Governance that funds exploration and values identity as contribution and wealth serves evolution, not entropy.*

Measuring Success: Beyond the Balance Sheet

How do you know if financial therapy is working? Traditional metrics (growth, portfolio returns) are necessary but insufficient. Psychological manifests in both quantitative and qualitative indicators.

Quantitative Metrics:

Decision Quality:

- Reduction in “stuck” decisions (proposals that stall for non-technical reasons)
- Decreased time from proposal to implementation

- Fewer reversals of major decisions due to family conflict

Relationship Quality:

- Governance participation rates (board attendance, committee engagement)
- Voluntary family gathering attendance
- Staff retention in family office (high turnover often reflects family dysfunction)

Risk Management:

- Reduction in crisis interventions (emergency meetings, surprise cc)
- Decreased frequency of the same conflict recurring
- Earlier identification of emerging issues

Capital Deployment:

- Portfolio optimization (moving from trauma-driven allocation to st driven)
- Improved philanthropic effectiveness (giving aligned with values, r
- Next-generation entrepreneurship (members launching ventures)

Qualitative Indicators:

Individual Level:

- Family members report feeling “seen” and understood

- Decreased anxiety around family meetings or financial discussions
- Increased capacity to disagree without severing relationships
- Ability to name and discuss emotional dynamics without shame

Relational Level:

- Conflicts resolved rather than avoided or exploded
- Humor and warmth returning to family interactions
- Siblings able to collaborate on projects
- Founder able to delegate without micromanaging

Systemic Level:

- Family meetings address actual issues rather than symptoms
- New ideas welcomed rather than reflexively rejected
- Multiple generations contributing meaningfully
- “Unspoken rules” becoming explicit and negotiable

The Ultimate Test: Adaptive Capacity

The Perpetual Mandate introduces Adaptive Capacity as the key metric of family resilience:

Adaptive Capacity = f(Psychological Health + Social Trust + Environmental Stability)

Financial therapy directly improves the first two variables:

Psychological Health: Individual family members develop Self-leadership or ego-strength (Jungian), enabling them to engage governance without being hijacked by traumatized parts or unconscious projections.

Social Trust: As families surface and integrate their ghosts, authentic connection becomes possible. Trust shifts from “I trust you because of your family” (fragile) to “I trust you because we’ve done hard work together” (resilient).

When psychological health and social trust improve, the family’s ability to respond to external shocks (market volatility, regulatory changes, generational transitions) increases dramatically. They can reorganize without losing coherence—the definition of adaptive capacity.

Theoretically, families with higher psychological health should be better positioned to demonstrate:

- Faster recovery from market drawdowns
- More successful generational transitions
- Higher next-generation engagement and retention
- Better risk-adjusted returns

This makes intuitive sense: a family that can think clearly, communicate honestly, and update its strategies without being imprisoned by the past can outperform a family trapped in multigenerational trauma patterns—regardless of how sophisticated their investment strategy appears on paper.

Conclusion: From Haunting to Stewardship

The ghosts that inhabit family offices are not curses—they are calls for integration. Scarcity, control, addiction, unworthiness, and purposelessness are not character flaws but predictable patterns in family systems that accumulated wealth without processing its psychological implications.

Conventional governance treats these patterns as peripheral—distract from the “real work” of asset management. This is exactly backward. Psychological dynamics ARE the real work. Balance sheets don’t make decisions; people do. And people don’t make decisions rationally—they are driven by them from their parts, their shadows, their unmetabolized history.

The work described in this paper is not easy. It requires courage—the courage to see what has been invisible, to name what has been unspeakable, to challenge what has always been “just how we are.” It requires investment of time, attention, and resources into a domain that produces no immediate financial return.

The ghosts are not going away on their own. The question is not whether your family has them—every family does. The question is whether you’re ready to bring them into the light.

Limitations and Disclaimers

Therapeutic Framework Selection

This paper uses Internal Family Systems and Jungian psychology based on the author’s training and their utility with wealth dynamics. Other modalities (CBT, attachment theory, systemic family therapy) may be equally or more

appropriate for specific families. The frameworks presented reflect professional judgment, not empirical superiority.

When Financial Therapy Has Limits

Financial therapy cannot address all family office challenges:

- **Non-participation:** Some members will refuse therapeutic work. Governance must function despite incomplete buy-in.
- **Irreconcilable differences:** Therapy sometimes reveals that family members shouldn't work together. Healthy separation may be preferred to forced integration.
- **Structural problems:** Poorly designed trusts, conflicting fiduciary duties, or resource constraints require legal/financial solutions, not psychological ones.
- **Variable outcomes:** Real therapeutic work is slower and messier than these case studies suggest. Not all patterns are fully resolvable.

Professional Guidance Required

This paper is educational, not prescriptive. Implementation requires licensed therapists with specialized training in wealth psychology, coordinated legal and financial advisors. These are clinical tools requiring professional expertise, not self-help techniques.

Selected Resources

For Families:

- *Strangers in Paradise: How Families Adapt to Wealth Across Generations* by James Grubman
- *Borrowed from Your Grandchildren: The Evolution of 100-Year Family Enterprises* by Dennis Jaffe
- *The Psychology of Money* by Morgan Housel (accessible introduction)
- *This Jungian Life*: <https://thisjungianlife.com>

For Practitioners:

- *Financial Therapy: Theory, Research, and Practice* (Financial Therapy Association)
- *Introduction to Internal Family Systems* by Richard Schwartz
- *The Archetypes and the Collective Unconscious* by Carl Jung (advanced)
- *Family Wealth Continuity: Building a Foundation for the Future* by E. Brown Hartley

Professional Organizations:

- Financial Therapy Association: www.financialtherapyassociation.org
- Family Firm Institute: www.ffi.org
- IFS Institute: www.ifs-institute.com
- International Association for Analytical Psychology: www.iaap.org

About This Series

Apparitions and Other Familiar Ghosts is the second installment in the Autumn Governance Series from Matanda Advisory Services. It provides detailed implementation guidance for Protocol One (Financial Therapy Integration) from *The Perpetual Mandate: Advanced Governance for Resilient Family Enterprises*.

Forthcoming papers in this series will address:

- **Article III:** Radical Transparency Architecture (Protocol Two)
- **Article IV:** Scarcity-Abundance Synthesis (Protocol Three)
- **Article V:** Competency-Based Succession (Protocol Four)
- **Article VI:** Environmental and Resource Stewardship (Protocol Five)

Contact Tanya Matanda at: tanyamatanda@icloud.com for implementation frameworks for the articles discussed.

Acknowledgments

This paper synthesizes insights from therapeutic work conducted by practitioners whose confidentiality commitments prevent direct attribution. The case studies are composite narratives drawn from patterns observed across multiple family systems. No real families are identifiable in these accounts.

Special recognition to the IFS Institute and Jungian analytical community.

developing frameworks that make the invisible visible.

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Tanya Matanda is a Toronto-based governance strategist and founder of Matanda Advisory Services. She works at the intersection of governance, sustainability, and emerging technology, helping boards and family enterprises translate complex risk into resilient strategy. Her ongoing *Shaping the Decade: Governance, Sustainability & AI 2026–2036* explores how institutions adapt to the next era of stewardship.

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